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Amended Memorandum

To: Public Service Commission of Utah

From: Utah Division of Public Utilities

Chris Parker, Director
Brenda Salter, Assistant Director
Abdinasir Abdulle, Utility Technical Consultant Supervisor
Shauna Benvegnu-Springer, Utility Technical Consultant

Date: August 19, 2026

Re: **Docket No. 26-999-09, Amended** Lifeline Request for reimbursement for Direct Communications Cedar Valley for 1st Half of 2026.

Recommendation (Approve)

Audit Overview

The Division of Public Utilities (Division) has finalized a comprehensive desk audit regarding the Request for Utah Lifeline Discount Reimbursement submitted by Direct Communications Cedar Valley (Company). This audit was conducted in accordance with Utah Administrative Code R746-8-403(2)(a) and encompasses the operational period from January 1, 2026, through June 30, 2026.

The Division's evaluation methodology included cross-referencing the Company's submitted data against records from the Universal Service Administrative Company (USAC) and supplementary internal analyses. The review also inspected Utah Universal Service Fund (UUSF) remittance results to determine if the provider paid or exempted Lifeline connections from its UUSF payments.



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Financial Findings and Calculations

During the specified audit period, Direct Communications Cedar Valley reported a total of [REDACTED] eligible Lifeline subscribers. The Division has validated the following financial details:

- **Claimed Reimbursement:** The claimed reimbursement of \$ [REDACTED] accurately represents the actual discounts provided to eligible subscribers and is deemed reasonable.
- **UUSF Surcharge Deduction:** The Division reviewed the Company's UUSF surcharge payments for the first half of 2026. Following this review, it was determined that no necessitating adjustments to the Lifeline Request are required.
- **Net Recommended Disbursement:** After applying the required surcharge deduction, the final approved disbursement amount is **\$490.00**.

Conclusion

The Division recommends that the Public Service Commission of Utah approve and disburse **\$490.00** from the UUSF. Payment should be remitted to the following address:

**Direct Communications Cedar Valley
PO Box 324
Rockland ID 83271**

cc: Diane Bradshaw, Office Manager, Direct Communications
Tara Householder, Account Specialist, Direct Communications

Attachment (1) Confidential