

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

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In the Matter of the Request of UDOT to Assign the 511  
Dialing Code to the Utah Department of Transportation  
for the State of Utah for Traveler Information Services )

DOCKET NO. 01-999-02

REPORT AND ORDER

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ISSUED: September 21, 2001

By The Commission:

PROCEDURAL HISTORY

For the reasons set forth in memorandum of the Division of Public Utilities, Utah Department of Commerce (DPU), annexed hereto and incorporated by this reference, we enter the following

ORDER

NOW, THEREFORE, IT IS HEREBY ORDERED, that:

- The dialing code 511 be, and it is, assigned to the Utah Department of Transportation.
- The 511 service be implemented by October 31, 2001.
- Any person aggrieved by this Order may petition the Commission for review within 20 days of the date of this Order. Failure so to do will forfeit the right to appeal to the Utah Supreme Court.

Dated at Salt Lake City, Utah, this 21st day of September, 2001.

/s/ Stephen F. Mecham, Chairman

/s/ Constance B. White, Commissioner

/s/ Richard M. Campbell, Commissioner

Attest:

/s/ Julie Orchard

Commission Secretary

G# 26245

**M E M O R A N D U M**

August 14, 2001

**TO: PUBLIC SERVICE COMMISSION**

**FROM: DIVISION OF PUBLIC UTILITIES**

Lowell Alt, Director

Ingo Henningsen, Manager, Telecommunications

Judith Hooper, Rate Analyst  
Peggy Egbert, Technical Consultant  
Krystal Fishlock, Regulatory Analyst

**Re: In the Matter of the Request of UDOT to Assign the 511 Dialing Code to the Utah Department of Transportation for the State of Utah for Traveler Information Services**

**Issue:**

On June 27, 2001, the Utah Department of Transportation (UDOT) requested that the Commission assign the 511 dialing code to UDOT for the state of Utah.

**Recommendation:**

The Division recommends the Commission order 511 be assigned to UDOT for traveler information services. Additionally, the Division recommends that the Commission set October 31, 2001 for the Implementation of the 511 service to facilitate the switch translations and other necessary steps that are required, by telecommunications companies operating in Utah, prior to the implementation date

**Background:**

On July 21, 2000, the Federal Communications Commission (CC Docket No. 92-105) designated 511 as the single traffic information telephone number to be made available to public transportation agencies across the country. In late 2000, UDOT began planning a new state-wide, real-time traffic and transit information system based on 511 dialing and an automated response information system. The intent of UDOT is to have the system in place before the 2002 Olympics beginning the service within the Salt Lake Metro and surrounding areas, then extending to the remainder of the state.

The Division supports the use of 511 for traveler information and the assignment of 511 to UDOT for specific use as the state's traffic information telephone number.