

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

In the Matter of an Investigation in the)
Regulation of Voice over the Internet)
Telephone Service (VoIP))

DOCKET NO. 04-999-02
ORDER OPENING A DOCKET

ISSUED: January 22, 2004

By the Commission

On January 13, 2004, the Division of Public Utilities filed a request to open an investigative docket concerning Voice over Internet Protocol (VoIP). With this Order the Commission opens an informal docket, Number 04-999-02, to study the issues raised by VoIP. The Commission intends to use this docket to obtain an understanding of the major issues involved with respect to the technical, policy, legal and economic questions raised by the unique characteristics of this service. We will direct the Division to conduct an investigation of this matter and to submit a report.

We further conclude that it would be advantageous for the regulators, VoIP service providers, and other interested parties, to explore the issues in a series of technical conferences. Accordingly, the Commission makes the following order:

ORDER

NOW, THEREFORE, IT IS HEREBY ORDERED that: 1. The Division is directed to conduct an investigation and submit a report as discussed herein.

2. There shall be an initial technical conference on Thursday, March 4, 2004 at 9 am in room 427 to begin to discuss the issues stated above and to establish a schedule for additional technical conferences.

3. In compliance with the Americans with Disabilities Act, individuals seeking special accommodations (including auxiliary communicative aids and services) during technical conferences in this matter should notify Julie Orchard, Commission Secretary, at 160 East 300 South, Salt Lake City, Utah 84111, (801) 530-6713, at least three working days prior to the hearing.

DATED at Salt Lake City, Utah this 22nd day of January, 2004.

/s/ Ric Campbell, Chairman

/s/ Constance B. White, Commissioner

/s/ Ted Boyer, Commissioner

Attest:

/s/ Julie Orchard, _____
Commission Secretary

G#36761