

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

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In the Matter of: the Federal )  
Communications Commission's )  
Assignment of 811 to One Call )  
Notification Centers for )  
Advanced Notice of Excavation )  
Activities )

DOCKET NO. 05-999-06

REPORT AND ORDER

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ISSUED: May 16, 2005

SYNOPSIS

The Federal Communications Commission found that assignment of the 811 dialing code to be a single source for information regarding utilities' facilities potentially damaged by excavation activities to be in the public interest and designated 811 to be used accordingly. The Utah Public Service Commission Orders that 811 be assigned to Blue Stakes in Utah, and provides a method to implement the FCC's Order.

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By the Commission:

PROCEDURAL HISTORY AND BACKGROUND INFORMATION

On March 10, 2005, the Federal Communications Commission (FCC) ordered the use of 811 as the national abbreviated dialing code to be used by state One Call Notification Centers for providing advanced notice of excavation activities to underground facility operators in compliance with the Pipeline Safety Improvement Act of 2002. A One Call Notification Center is a communications system established by operators of underground facilities and/or state governments in order to provide a means for excavators and the general public to notify facilities operators in advance of their intent to engage in excavation activities.  Generally a state's One Call Center acts as a clearinghouse to inform the owners and operators of underground facilities in the area identified allowing them to mark their facilities to prevent costly disruptions. In Utah the One Call Center (Blue Stakes) is accessed by dialing a toll-free number, a local telephone number, or by prefix designated by the local telecommunications company. The implementation of 811 as the means of reaching Utah's Blue Stakes center will eliminate the need to utilize different dialing options.

The FCC's recently issued Order requires all wireline, wireless, and payphone telecommunications providers to exclusively use 811 as the national abbreviated dialing code for excavation activities and to discontinue the

use of other dialing arrangements for access to One Call Centers on or before April 13, 2007. The FCC has delegated to the states, pursuant to Section 251(e) of the Act, the authority to address the technical and operational issues associated with the implementation of the 811 dialing code. The following actions are required per the FCC's Order.

1. Integration of Existing One Call Center Numbers:

One Call Centers shall provide carriers a toll-free number or numbers, which can be an 8YY number, or any number that is not an intraLATA toll call to ensure callers do not incur toll charges, from the area to be served for use in implementing 811. The contact phone numbers for Blue Stakes of Utah are: For the Salt Lake Metro Area toll free calling area 801-208-2100 and for the rest of the State, 800-662-4111.

2. Callers Must be Connected to the Correct One Call Center Based on Originating Switch Location:

Carriers must use either the NPA-NXX or the originating switch to determine the appropriate One Call Center to where a call should be routed. For wireline-originated calls, the originating switch location or the NPA-NXX will determine the One Call Center to which the call is sent. For wireless-originated calls, the originating Mobile Switch Center will determine the One Call Center to which the call is sent. VoIP carriers must determine how to route their Utah customers to Blue Stakes when their customers dial 811. Any other type of carrier must also determine how to route their Utah customers to Blue Stake when their customers dial 811.

DISCUSSION

Since the FCC Ordered the assignment of the 811 N11 code to One Call Centers nationwide, this Order addressed issues of implementation and the timetable involved in that process. The Commission finds that the deadline set by the FCC is necessary, but also that implementation of the 811 dialing code at a sooner date would also be in the public interest. Given that Utah telecommunications carriers have already implemented 211, 511, 711, and 911 statewide, the Commission does not foresee that the implementation of 811 should present any unique or technically difficult issues for the carriers involved. Therefore, the Commission encourages all carriers serving customers in Utah to implement the 811 dialing code to reach Blue Stakes earliest reasonable time.

The Commission recognizes that some carriers may have technical or coordination issues that must be

resolved so the Commission will schedule a technical conference to address these issues.

ORDER

NOW, THEREFORE, IT IS HEREBY ORDERED, that:

- Dialing Code 811 be, and it is, assigned to the Blue Stakes Center of Utah for all areas of the State of Utah covered by this Commission's jurisdiction; provided, nevertheless, that should said Code be assigned by the Federal Government, or any agency thereof, at the national level, to any other entity, or for any other purpose, then, and in that event, the foregoing grant shall be immediately null and void without further proceedings or action by this Commission.

- Carriers will implement 811 dialing to reach Blue Stakes of Utah no later than April 13, 2007, but carriers are encouraged to implement 811 dialing as soon as is reasonably possible.

- There will be a technical conference held on June 8, 2005 in room 427 at 9:00 a.m. to discuss implementation and time line issues.

- Any person aggrieved by this Order may petition the Commission for review within 20 days of the date of this Order. Failure so to do will forfeit the right to appeal to the Utah Supreme Court.

DATED at Salt Lake City, Utah, this 16<sup>th</sup> day of May, 2005.

/s/ Ric Campbell, Chairman

/s/ Ted Boyer, Commissioner

/s/ Ron Allen, Commissioner

Attest:

/s/ Julie Orchard  
Commission Secretary

G#44455