

**DPU RESPONSE (09/25/06) TO QWEST Data Request Set No. 1**

1.1 The Division received any complaint, formal or informal, from a customer of All West / Utah located in West Promontory regarding the rates charged by All West / Utah for telecommunications services to them versus the rates charged by All West Communications for telecommunications services to its customers in East Promontory? If so, for each complaint identify the date or approximate date the complaint was received and state the basis for the complaint. If the complaint was formal, please provide a copy of the complaint.

**Response:** The Division has not received a formal or informal complaint regarding the rates charged by All West / Utah for telecommunications services to them versus the rates charged by All West Communications for telecommunications services to its customers in East Promontory.

1.2 Has the Division received any complaint, formal or informal, from a customer of All West Communications located in East Promontory regarding the inability of the customer to place non-toll calls to Park City or having to pay for foreign exchange ("FX") service to make such calls without toll charges? If so, for each complaint identify the date or approximate date the complaint was received and state the basis for the complaint. If the complaint was formal, please provide a copy of the complaint.

**Response:** The Division has not received a formal or informal complaint from a customer of All West Communications located in East Promontory regarding the inability of the customer to place non-toll calls to Park City or having to pay for foreign exchange ("FX") service to make such calls without toll charges.

1.3 Has the Division received any complaint, formal or informal, from a customer of All West Communications located in East Promontory or a customer of All West / Utah located in West Promontory regarding the fact that customers in East Promontory have different NXXs than customers in West Promontory or that customers in one side of the Promontory development are required to pay toll charges or pay for FX service to place non-toll calls to customers on the other side of the Promontory development? If so, for each complaint identify the date or approximate date the complaint was received and state the basis for the complaint. If the complaint was formal, please provide a copy of the complaint.

**Response:** The Division has not received a formal or informal complaint from a customer of All West Communications located in East Promontory or a customer of All West / Utah located in West Promontory regarding the fact that customers in East Promontory have different NXXs than customers in West Promontory or that customers in one side of the Promontory development are required to pay toll charges or pay for FX service to place non-toll calls to customers on the other side of the Promontory development