

**Qualifications of Laura L. Scholl
Utah Director, Regulatory Affairs – Qwest Services Corporation**

EDUCATION

Bachelor of Science, Political Science, Magna Cum Laude
University of Utah, 1976.

Master's of Business Administration, University of Phoenix, 1986.

Graduate Certificate - Alternative Dispute Resolution, University of Utah, 1995.

WORK EXPERIENCE

Mountain Bell Marketing Department

1978-1986

Market Administrator
Account Executive
Senior Account Executive

U S WEST Public Policy/Qwest Policy and Law

1986 – 1991

Manager - Internal Communications
Manager - State Marketing and Economic Development
Manager - Media Relations and Salt Lake Community Affairs

1991 - 1998 Manager - Regulatory Affairs

Responsible for new products and service introductions, promotions and management of ongoing dockets such as Universal Service, rate cases and cost dockets.

1998 - present Utah Director – Regulatory Affairs

Responsible for all regulatory issues relating to both retail and wholesale operations e.g. product and service offerings, rulemakings, service quality, cost determinations and other issues which relate to regulatory policies or processes.

Appearances Before Utah Public Service Commission

Filed testimony and/or testified in numerous proceedings including:

- Docket No. 95-049-18 and Dockets No. 90-049-03 & 90-049-06 - relative to the amount and distribution of customer credits;
- Docket No 94-999-01, in Phases I, IIIA and IIIC - wholesale cost investigation;
- Docket 98-2208-03, arbitration proceeding with Nextlink;
- Docket 99-049-41 - U S WEST/QWEST merger case;
- Docket No. 01-049-85, the unbundled loop cost docket; and
- Docket No. 02-049-76, the Qwest Dex Sale of Assets
- Docket No. 03-999-04, the Triennial Review Order docket