This Exhibit consists of the following:

Qwest Notice dated September 27, 2006 entitled
PROS.09.27.06.F.04212.Dispatch_and_M&R_Overview
http://www.qwest.com/wholesale/cnla/uploads/PROS%2E09%2E27%2E06%2EF%2E04212%2EDispatch%5Fand%5FM%26R%5FOverview%2Edoc

Redline Dispatch Changes V4.0 (excerpt). Entire document available at:
http://www.qwest.com/wholesale/downloads/2006/060926/PCAT_Dispatch_V4.doc

Qwest Level 3 CMP Notice dated December 1, 2006, entitled
PROS.12.01.06.F.04363.Tagging_of_Circuits
http://www.qwest.com/wholesale/cnla/uploads/PROS%2E12%2E01%2E06%2EF%2E04363%2ETagging%5Fof%5FCircuits%2Edoc

Redline Dispatch Changes V5.0 (2006) (excerpt). Entire document available at:
http://www.qwest.com/wholesale/downloads/2006/061130/PCAT_Dispatch_V5.doc

Qwest Level 4 CMP CR PC030607-1 Detail
http://www.qwest.com/wholesale/cmp/cr/CR_PC030607-1.htm

Notice of changes to PCATs dated April 2, 2007
http://www.qwest.com/wholesale/cnla/uploads/PROS%2E04%2E02%2E07%2EF%2E04608%2ETagCircuitsProcessUpdate%2Edoc

Red lined Dispatch PCAT Changes V5.0 (2007)(excerpt): Entire document available at:
http://www.qwest.com/wholesale/downloads/2007/070330/PCAT_Dispatch_V5.doc

Eschelon comments and Qwest's response:
http://www.qwest.com/wholesale/downloads/2007/070502/Qwest_Resp_to_Cmmnt_PROS_05_02_07_F_04667_FNL_TagCircuitsProcessUpd.doc

Qwest notice of implementation:
http://www.qwest.com/wholesale/cnla/uploads/PROS%2E05%2E02%2E07%2EF%2E04667%2EFNL%5FTagCircuitsProcessUpd%2Edoc

Current Dispatch PCAT (excerpt). Entire document available at:
http://www.qwest.com/wholesale/clecs/dispatch.html

Announcement Date:	**September 27, 2006**
Effective Date:	**September 28, 2006**
Document Number:	**PROS.09.27.06.F.04212.Dispatch_and_M&R_Overview**
Notification Category:	**Process Notification**
Target Audience:	**CLECs, Resellers**
Subject:	**CMP - Dispatch - V3.0 and Maintenance and Repair Overview – V66.0**
Level of Change:	**Level 1**

Summary of Change:

On September 28, 2006, Qwest will post updates to its Wholesale Product Catalog that include corrections, clarifications and additional information for Dispatch. You will find a redlined version of the changes on the Product/Process Document Review Archive at http://www.qwest.com/wholesale/cmp/review_archive.html

Updates are associated with a clarification on the tagging of the demarcation point if a technician is dispatched for repair. In the Dispatch PCAT under the Description section, Qwest will be removing two statements to make it align with current practices documented in the Maintenance and Repair Overview. In the Maintenance and Repair Overview under CLEC Roles and Responsibilities section, sub section Tagging of Circuits, Qwest will be providing clarifying language which describes the Qwest technician process if on a repair call and if tagging of the demarcation is requested by your end-user for Design and Non-Design circuits.

Actual updates to the operational document are found on the Qwest Wholesale Web Site at this URL:
http://www.qwest.com/wholesale/clecs/dispatch.html
http://www.qwest.com/wholesale/clecs/maintenance.html

Comment Cycle:

No formal comment cycle applies. CLECs who feel the change(s) described in this Level 1 notification alter(s) CLEC operating procedures should immediately contact the Qwest CMP Manager, by e-mail, at cmpcr@qwest.com.

Sincerely

Qwest Corporation

Note: In cases of conflict between the changes implemented through this notification and any CLEC interconnection agreement (whether based on the Qwest SGAT or not), the rates, terms and conditions of such interconnection agreement shall prevail as between Qwest and the CLEC party to such interconnection agreement.

The Qwest Wholesale Web Site provides a comprehensive catalog of detailed information on Qwest products and services including specific descriptions on doing business with Qwest. All information provided on the site describes current activities and process. Prior to any modifications to existing activities or processes described on the web site, wholesale customers will receive written notification announcing the upcoming change.

If you would like to unsubscribe to mailouts please go to the "Subscribe/Unsubscribe" web site and follow the unsubscribe instructions. The site is located at:

http://www.qwest.com/wholesale/notices/cnla/maillist.html

Dispatch – ~~V3.0~~V4.0

History Log (Link blue text to: Add Existing Download with Attached Dispatch History Log)

Description

Qwest technicians are dispatched to perform installation and test work as required for installation or repair activity. If requested by you, Qwest installs and repairs your service to the network demarcation point at the end-user's premises. The network demarcation point is the point at which Qwest's network ends and that of another carrier or end-user begins (e.g., Field Connection Point (FCP), Network Interface Device (NID), InterConnection Distributing Frame (ICDF), jack, etc.). ~~Whenever a Qwest technician is dispatched to a premise, the Qwest demarcation point will be tagged if a tag is not present.~~ Refer to the Maintenance and Repair Overview for information regarding demarcation. (Link blue text to: http://www.qwest.com/wholesale/clecs/maintenance.html). For additional information regarding dispatch, see specific Product Catalogs (PCATs) for Facility-Based Competitive Local Exchange Carriers (CLECs) (Link blue text to: http://www.qwest.com/wholesale/pcat/interconnection.html) or Resale CLECs (Link blue text to: http://www.qwest.com/wholesale/pcat/resale.html)

Dispatch is associated with new connection activity (N and T orders) when Qwest determines that physical work at the wire center or the end-user's premises is necessary (e.g., placement and/or removal of cross connects). Qwest technicians are not automatically dispatched for conversion orders, change orders (e.g., feature additions; changes; or removals), or similiar requests that do not require technician dispatch. When dispatched for new installation activity, Qwest technicians will tag the network interface if a tag is not present.

Qwest will dispatch for repair issues when you contact us to report trouble. ~~When a Qwest technician is dispatched to a premise for repair activity, the Qwest demarcation point will be tagged if a tag is not present.~~ For additional information regarding when Qwest dispatches for repair and associated charges, e.g., Trouble Isolation Charges (TIC), refer to the Maintenance and Repair Overview. (Link blue text to: http://www.qwest.com/wholesale/clecs/maintenance.html)

Availability

Availability section does not apply to Dispatch.

Terms and Conditions

If you request technician dispatch by indicating Dispatch 'Yes' or by marking your Local Service Request (LSR)/Access Service Request (ASR) for manual handling on an order for which dispatch is not necessary (as determined by Qwest), you must detail your request in the REMARKS section of the LSR/ASR (e.g., "Move NID on Resale") to avoid possible rejection. Additional charges may apply. For information regarding when you can use the Dispatch Field, refer to the LSOG (Link blue text to: http://www.qwest.com/wholesale/clecs/lsog.html) and the ASOG (Link blue text to: http://www.qwest.com/wholesale/forms/asr.html).

If your Technician or end-user requests additional work or services that are not on the original service request, the Qwest technician will advise your technician or end-user to contact the order originator or service provider.

Technical Publications

Technical Publications section does not apply to Dispatch.

Announcement Date: December 01, 2006
Proposed Effective Date: January 15, 2007
Document Number: PROS.12.01.06.F.04363.Tagging_of_Circuits
Notification Category: Process Notification
Target Audience: CLECs, Resellers
Subject: CMP - Multiple PCAT update for Tagging of Circuits
Level of Change: Level 3

Summary of Change:
On December 1, 2006, Qwest will post planned updates to its Wholesale Product Catalog that include new/revised documentation for Dispatch V5.0, Maintenance and Repair V68.0 and Provisioning and Installation Overview - V99.0. These will be posted to the Qwest Wholesale Document Review Site located at http://www.qwest.com/wholesale/cmp/review.html

On September 27, 2006, Qwest sent a Level 1 PROS.09.27.06.F.04212.Dispatch_and_MR_Overview notice to synch up language in the Dispatch and the Maintenance and Repair PCATs. As a result of questions and comments from multiple CLECs regarding this update, Qwest retracted this via PROS.09.28.06.F.04222.Dispatch_MR_Retraction. During an adhoc call held on October 10, 2006 Qwest agreed to review the PCATs impacted and agreed to re-issue notice as a Level 2. Since that time, Qwest has determined that a change should be made to the tagging of circuit process and is sending this notice of change as a Level 3.

Updates are associated with a change to the tagging of circuits process. When you report a repair condition and also request tagging on this circuit, and a dispatch to the premises is required, Qwest will perform tagging at no charge to you.

The updates to the Maintenance and Repair Overview will be found in the CLEC Roles and Responsibilities section under Demarcation Points and Tagging of Circuits which describes the change in the tagging of circuits process.

The updates to the Provisioning and Installation Overview will be found in the Additional Miscellaneous Work Activities section under Tagging of Circuits at the Demarc, Qwest will clarify the current process for tagging of circuits.

The updates to the Dispatch PCAT will be found in the Description section. Qwest will update the language by providing links to the Maintenance and Repair Overview and the Provisioning and Installation Overview for dispatch information and the associated charges. In the Pricing section under Rate Structure, Qwest will add language which pertains to a Conversion activity.

Also throughout the PCATs mentioned above additional minor updates will be made.

Current operational documentation for this product or business procedure is found on the Qwest Wholesale Web Site at this URL:
http://www.qwest.com/wholesale/clecs/dispatch.html
http://www.qwest.com/wholesale/clecs/maintenance.html
http://www.qwest.com/wholesale/clecs/provisioning.html

Comment Cycle:
CLEC customers are encouraged to review these proposed changes and provide comment at any time during the 15-day comment review period. Qwest will have up to 15 days following the close of the comment review to respond to any CLEC comments. This response will be included as part of the final notification. Qwest will not implement the change sooner than 15 days following the final notification.

Qwest provides an electronic means for CLEC customers to comment on proposed changes. The Document Review Web Site provides a list of all documents that are in the review stage, the process for CLECs to use to comment on documents, the submit comment link, and links to current documentation and past review documents. The Document Review Web Site is found at http://www.qwest.com/wholesale/cmp/review.html. Fill in all required fields and be sure to reference the Notification Number listed above.

Timeline:

Planned Updates Posted to Document Review Site	Available December 01, 2006
CLEC Comment Cycle on Documentation Begins	Beginning December 02, 2006
CLEC Comment Cycle Ends	5:00 PM, MT December 16, 2006
Qwest Response to CLEC Comments (if applicable)	Available December 31, 2006 http://www.qwest.com/wholesale/cmp/review_archive.html
Proposed Effective Date	January 15, 2007

If you have any questions on this subject, please submit comments through the following link: http://www.qwest.com/wholesale/cmp/comment.html.

Sincerely

Qwest Corporation

Note: In cases of conflict between the changes implemented through this notification and any CLEC interconnection agreement (whether based on the Qwest SGAT or not), the rates, terms and conditions of such interconnection agreement shall prevail as between Qwest and the CLEC party to such interconnection agreement.

The Qwest Wholesale Web Site provides a comprehensive catalog of detailed information on Qwest products and services including specific descriptions on doing business with Qwest. All information provided on the site describes current activities and process. Prior to any modifications to existing activities or processes described on the web site, wholesale customers will receive written notification announcing the upcoming change.

If you would like to unsubscribe to mailouts please go to the "Subscribe/Unsubscribe" web site and follow the unsubscribe instructions. The site is located at:

http://www.qwest.com/wholesale/notices/cnla/maillist.html

Dispatch – ~~V3.0~~V5.0

History Log (Link blue text to: Add Existing Download with Attached Dispatch History Log)

Description

Qwest technicians are dispatched to perform installation and test work as required for installation or repair activity. If requested by you, Qwest installs and repairs your service to the network demarcation point at the end-user's premises. The network demarcation point is the point at which Qwest's network ends and that of another carrier or end-user begins (e.g., Field Connection Point (FCP), Network Interface Device (NID), InterConnection Distributing Frame (ICDF), jack, etc.). ~~Whenever a Qwest technician is dispatched to a premise, the Qwest demarcation point will be tagged if a tag is not present. Refer to the Maintenance and Repair Overview for information regarding demarcation. (Link blue text to: http://www.qwest.com/wholesale/clecs/maintenance.html). For additional information regarding dispatch, see specific Product Catalogs (PCATs) for Facility Based Competitive Local Exchange Carriers (CLECs) (Link blue text to: http://www.qwest.com/wholesale/pcat/interconnection.html) or Resale CLECs (Link blue text to: http://www.qwest.com/wholesale/pcat/resale.html)~~

Provisioning:
General Qwest dispatch information and the associated charges are described in the *Provisioning and Installation Overview.* (Link italicized text to: http://www.qwest.com/wholesale/clecs/provisioning.html)

Dispatch, for provisioning, is associated with new connection activity (N and T orders) when Qwest determines that physical work at the wire center or the end-user's premises is necessary (e.g., placement and/or removal of cross connects). Qwest technicians are not automatically dispatched for conversion orders, change orders (e.g., feature additions; changes; or removals), or similiar requests that do not require technician dispatch. When dispatched to the premises for new installation activity, Qwest technicians will tag the network interface, if requested, if a tag is not already present.

~~Qwest will dispatch for repair issues when you contact us to report trouble. When a Qwest technician is dispatched to a premise for repair activity, the Qwest demarcation point will be tagged if a tag is not present. For additional information regarding when Qwest dispatches for repair and associated charges, e.g., Trouble Isolation Charges (TIC), refer to the Maintenance and Repair Overview. (Link blue text to: http://www.qwest.com/wholesale/clecs/maintenance.html)~~

Repair:

General Qwest dispatch information and the associated charges are described in the *Maintenance and Repair Overview.* (Link italicized text to: http://www.qwest.com/wholesale/clecs/maintenance.html)

General maintenance and repair activities regarding demarcation are described in the *Maintenance and Repair Overview.* (Link italicized text to: http://www.qwest.com/wholesale/clecs/maintenance.html) Product specific dispatch information are described in the individual product PCATs for *Facility-Based Competitive Local Exchange Carriers (CLECs)* (Link italicized text to: http://www.qwest.com/wholesale/pcat/interconnection.html) or *Resale CLECs.* (Link italicized text to: http://www.qwest.com/wholesale/pcat/resale.html)

Resources	Change Management Process (CMP)

Open Product/Process CR PC030607-1 Detail

Title: Tagging Demarcation Points

CR Number	Current Status Date	Area Impacted	Products Impacted
PC030607-1	CLEC Test 5/17/2007	Ordering, Maintenance/Repair, Provisioning	All Designed Services

Originator: Dyson, Mark

Originator Company Name: Qwest Corporation

Owner: Dyson, Mark

Director: Coyne, Mark

CR PM: Stecklein, Lynn

Description Of Change

Qwest submits this change request regarding tagging at the demarcation point so that a process change may be noted. The process change is relevant to designed services only and therefore, includes unbundled loops. The process change is as follows: When a Qwest technician is dispatched on a repair and is at the premises of the end-user, the Qwest technician will tag your circuit if you request it be done. Qwest will revise three documents to make the change clear. These documents consist of the following:

1. The Dispatch Business Procedure

2. The M &R Overview

3. The Provisioning & Installation Overview

Finally, Qwest, in updating these documents, also revises language to ensure all documents sync-up with regard to all tagging processes and procedures; including POTS services.

Lastly, Qwest wants to note that it is happy to tag any circuit anytime you request it be done.

Status History

Date	Action	Description
5/9/2007	Communicator Issued	PROS.05.02.07.F.04667.FNL_TagCircuitsProcessUpd
5/18/2007	Status Changed	Status changed to CLEC Test
5/18/2007	Discussed at Monthly CMP Meeting	Discussed at the May CMP Meeting - See Attachment D in the Distribution Package
3/6/2007	CR Submitted	
3/7/2007	CR Acknowledged	
3/21/2007	Status Changed	Status changed to Presented
3/21/2007	Discussed at Monthly CMP Meeting	Discussed at the March Product/Process CMP Meeting - See Attachment D in the Distribution Package
3/21/2007	Status Changed	Status changed to Development

4/27/2007	Communicator Issued	PROS.04.02.07.F.04608.TagCircuitsProcessUpdate

Project Meetings

5/16/07 Product/Process CMP Meeting

Mark Coyne-Qwest stated that the Level 4 Notice went out on April 2nd and will be effective on May 17th. Mark stated that we would move the CR to CLEC Test on the 17th

4/18/07 Product/Process CMP Meeting

Mark Coyne-Qwest stated that a notification was sent on 4/2/07 and that the response to comments is due 5/2/07. He said that this CR will become effective on 5/17/07.

3/21/07 Product/Process CMP Meeting

Georgie Weidenbach-Qwest stated that this change request is regarding tagging at the demarcation point so that a process change may be noted. She said that this process change is relevant to designed services only and therefore, includes unbundled loops. Georgie said that the process change is as follows: When a Qwest technician is dispatched on a repair and is at the premises of the end-user, the Qwest technician will tag your circuit if you request it be done. She said that Qwest will revise the following three documents to make this change clear: 1.The Dispatch Business Procedure 2.The M &R Overview 3.The Provisioning & Installation Overview Georgie said that Qwest, in updating these documents, also revises language to ensure all documents sync-up with regard to all tagging processes and procedures; including POTS services. She said that Qwest wants to note that it is happy to tag any circuit anytime you request it be done. 3/27/07 - Comments to minutes received from Eschelon Kim Isaacs-Eschelon asked if the process was for repair only. Kim asked what Qwest's tagging process is for new installations of design services. Georgie Weidenbach-Qwest said that is correct and that we will tag any time if requested for repair scenarios. Qwest automatically tags when dispatch for the installation of designed services. Kim Isaacs-Eschelon asked if the changes to the Provisioning and Installation Overview would be removing references to the repair process. Georgie Weidenbach-Qwest stated that they were updating all of the PCATs to align the process and to document that as a courtesy Qwest will tag on repair dispatches for unbundled loops if the CLEC requests it. Mark Coyne-Qwest stated that this change will go out as a Level 4.

Ad Hoc Meeting - Tagging of Circuits February 19, 2007

Attendees: Kim Isaacs-Eschelon, Bonnie Johnson-Eschelon, Kathi Lee-AT&T, Cindy Buckmaster-Qwest, Susan Lorence-Qwest, Vicki Dryden-Qwest, Don Tolman-Qwest, Peggy Esquibel-Reed, Qwest, Lynn Stecklein-Qwest

Lynn Stecklein-Qwest stated that the purpose of this meeting is to have additional discussion on Qwest's proposed changes in the Provisioning and Installation and M&R PCATs. Qwest issued a Level 3 notice that was prompted due to decisions made associated with the negotiations going on with Eschelon. She said that the Level 3 notice was issued for some PCAT updates and a change in process. Eschelon requested a change in disposition to a Level 4. Lynn said that this issue was also discussed in the January CMP Meeting and during that meeting an adhoc meeting was requested.

Cindy Buckmaster-Qwest stated that as a result of contract negotiations with 1 to 2 CLECs, there was a misunderstanding on how Qwest tags circuits. She said that with the old process we did not tag everytime we went out and that a sentence was minconstrued. Cindy said that we tried to clean up the PCATs and introduced the language at CMP. She said that our intent has not changed and that if you request a tag, Qwest will tag if the account is not yet tagged.

Don Tolman-Qwest stated that we will tag anytime we dispatch to premis.

Cindy Buckmaster-Qwest agreed and said that in the event we dispatch to the customer premis, we will tag at the CLECs request.

Bonnie Johnson-Eschelon stated that this language was left out of the dispatch PCAT and was taken out of context. She said that this language has been in the PCAT since 2003. She stated that Eschelon has developed an internal process based on what the PCAT says and that now Qwest is stating that the documentation is not clear. Bonnie said that this is a change in process for Eschelon and that this needs to be a Level 4. She stated that we need to work through the language together and have appropriate amount of time to react to the change. Bonnie stated that they did comment in the January CMP Meeting and that we need to talk about installation and repair separately. She said that there are 2 points with this change. The 1st point is the after 30 days of installation and the 2nd point - if within 30 days and already tagged. Bonnie reiterated that the Provisioning and Installation and Repair PCATs need to be kept separate and

that we need to make this change clear in the documentation. She said that the documentation, for example, should say that if the change is after 30 days, you need to submit a LSR and that will point to the Provisioning and Installation or Ordering Overview PCAT. She said that if the situation is within 30 days, it should be in the Repair PCAT. Bonnie also said that her understanding from the November call was that Qwest always tagged on designed services and that she did not see this in the Provisioning and Installation PCAT.

Cindy Buckmaster-Qwest thanked Eschelon for their thoughts and asked if anyone else had any Questions. Cindy asked what the next steps were.

Lynn Stecklein-Qwest stated that she heard that Eschelon is requesting a Level 4 be submitted.

Bonnie Johnson-Eschelon agreed.

Lynn Stecklein-Qwest stated that Qwest will regroup internally and discuss the Level 4 change.

Susan Lorence-Qwest stated that we did discuss that if we could not reach agreement that Qwest will issue a Level 4 and work to get the PCATs consistent. Susan stated that we would not be addressing the rate piece in CMP.

Bonnie Johnson-Eschelon stated that the language talks about the application of rates all over in the documentation.

Susan Lorence-Qwest stated that Qwest will regroup on the consistency of the language but not the rate piece, only the process.

Lynn Stecklein-Qwest asked if there were any other questions and there were none.

-- 1/17/07 January Product/Process CMP Meeting Tagging of Circuits

Mark Coyne-Qwest stated that Qwest issued a Level 1 notice in October with the intent to provide consistent documentation in the Provisioning, Installation and M&R PCATs. He said that this notice resulted in some CLEC comments and concerns and that Qwest held an adhoc meeting to discuss. Mark stated that Qwest moved forward with some additional updates on a Level 2 notice. He said that due to decisions made associated with the negotiations going on with Eschelon, Qwest was prompted to issue a Level 3 notice for more PCAT updates and a change in process. Mark said that we did receive comments requesting a change in disposition to a Level 4. He said that Qwest issued a delayed response and that we did receive additional comments from Eschelon. Mark stated that Qwest would like to move forward with a separate adhoc meeting to understand Eschelon's concerns and discuss what was discussed in negotiations. He stated that we would proceed with a Level 3 if we can reach agreement and if we can't reach an agreement, Qwest would open up a Level 4 CR. Bonnie Johnson-Eschelon stated that at a high level there are inconsistencies in dispatch vs. provisioning and installation. She said that (Comments to minutes from Eschelon 1/26/07) - the Dispatch PCAT refers you to the M&R PCAT you refer to dispatch and the same should be done for in the Provisioning and Installation PCATs. Qwest also made a change under Service Wire Rearrangements and that has nothing to do with tagging. She also said that Additional Labor and Additional Labor - other dispatch are 2 different charges. Cindy Buckmaster-Qwest said (Comments to minutes from Eschelon 1/27/07 - yes she made that change as a clean up when she was going through the PCAT.) She disagreed because they are the same charges. Bonnie Johnson-(Comments to minutes from Eschelon 1/26/07 - Eschelon provided Mark Coyne with a copy of Exhibit A and showed him the two different charges. She said that some changes were not in the tagging section and some changes were made with no explanation as to why. Cindy Buckmaster-Qwest said that she just saw what Eschelon was referring to and that maybe we should not have made the changes together. Bonnie Johnson-Eschelon stated that discussions were held with Georganne Weidenbach (Qwest) and Cindy Buckmaster (Qwest) regarding (Comments to minutes from Eschelon 1/26/07 - Qwest's changes the PCAT and these updates do not match what they said. She said that then they read Mark's e-mail and realized that Qwest was trying to make updates that matched what Eschelon had negotiated for its contract. Bonnie said Eschelon made some concessions and also discussed their concerns regarding ICA controls and if other CLECs want to opt in the can but are not required to and that other CLECs need to provide input. Cindy Buckmaster-Qwest stated that other CLECs do need to weigh in and that is why we have CMP. She said that we get feedback and decide if we move forward with a change. Cindy said that she and Georganne Weidenbach (Qwest) never said the PCATs were wrong but that the PCATs appeared to be inconsistent. She said that we were trying to clarify and acknowledge that they could be misleading if taken out of context. Bonnie Johnson-Eschelon stated that Qwest said that the PCAT was wrong and Qwest has sworn testimony. Mark Coyne-Qwest stated that we will schedule an adhoc meeting to address the differences and Qwest will determine if we need a Level 3 or 4. Bonnie Johnson-Eschelon stated that she was ok with this path but (Comments to minutes from Eschelon 1/26/07 - Eschelon will continue to ask that this be a level 4 change request.) Mark Coyne-Qwest asked why Eschelon is requesting a Level 4. Bonnie Johnson-Eschelon stated that this looks like a major process change to Eschelon (Comments to minutes from Eschelon 1/26/07 - and the previous Provisioning and Installation and Repair

PCATs state Qwest will tag when they dispatch. Cindy Buckmaster-Qwest said (Comments to minutes received from Eschelon 1/26/07 - UBLs are always tagged and the language Qwest proposed changes are different than the current process. She said that we tried to address that the dispatch PCAT was written from a UBL perspective and not from a POTS perspective. She said that we found that the documentation needed distinction between POTS and design for tagging. Mark Coyne-Qwest stated that an adhoc meeting will be scheduled.

Announcement Date: **April 02, 2007**
Proposed Effective Date: **May 17, 2007**
Document Number: **PROS.04.02.07.F.04608.TagCircuitsProcessUpdate**
Notification Category: **Process Notification**
Target Audience: **CLECs, Resellers**
Subject: **CMP - Multiple PCAT update to Tagging of Circuits**
Level of Change: **Level 4**
Associated CR Number or System   **Qwest CR PC030607-1**
Release Number:

Summary of Change:
On April 2, 2007, Qwest will post planned updates to its Wholesale Product Catalog that include new/revised documentation for Provisioning and Installation Overview - V99.0, Maintenance and Repair Overview - V68.0 and Dispatch - V5.0. These will be posted to the Qwest Wholesale Document Review Site located at
http://www.qwest.com/wholesale/cmp/review.html

On December 1, 2006, Qwest sent the proposed update via a Level 3 notice PROS.12.01.06.F.04363.Tagging_of_Circuits. Qwest received a CLEC change to disposition request. On December 19, 2006, Qwest sent a Delayed Response via notice PROS.12.19.06.F.04415.QwestDelayedResp-TaggingC. Qwest held an adhoc meeting on February 19, 2007. As a result of the adhoc call, Qwest agreed to submit the Qwest CR # PC030607-1 and re-submit this update as a Level 4.

This proposed process change is associated with tagging of a circuit at the demarcation point and is relevant to designed services only and therefore, includes unbundled loops. When a Qwest technician is dispatched on a repair and is at the premises of the end-user, the Qwest technician will tag your circuit if you request it be done. Changes are to the following three documents:

1. Dispatch
2. Maintenance & Repair Overview
3. Provisioning & Installation Overview

The updates to the Dispatch Business Procedure will be found in the Description section. Qwest will update the language by providing links to the Maintenance and Repair Overview and the Provisioning and Installation Overview for dispatch information.

The updates to the Maintenance and Repair Overview will be found in the CLEC Roles and Responsibilities section under Demarcation Points and Tagging of Circuits which describes the change in the tagging of circuits process.

The updates to the Provisioning and Installation Overview will be found in the Additional Miscellaneous Work Activities section under Tagging of Circuits at the Demarc. Qwest will clarify the current process for tagging of circuits.

Updates to these documents include revised language to ensure all documents sync-up with regard to tagging processes and procedures, including POTS services.

These documentation updates are associated with Qwest CR PC030607-1.   Further information about this Change Request is available on the Wholesale Web site at URL
http://www.qwest.com/wholesale/cmp/changerequest.html.

Current operational documentation for this product or business procedure is found on the Qwest Wholesale Web Site at this URL:
http://www.qwest.com/wholesale/clecs/dispatch.html
http://www.qwest.com/wholesale/clecs/maintenance.html
http://www.qwest.com/wholesale/clecs/provisioning.html

Comment Cycle:
CLEC customers are encouraged to review these proposed changes and provide comment at any time during the 15-day review period. Qwest will have up to 15 days following the close of the comment review to respond to any CLEC comments. This response will be included as part of the final notification. Qwest will not implement the change sooner than 15 days following the final notification.

Qwest provides an electronic means for CLEC customers to comment on proposed changes. The Document Review Web Site provides a list of all documents that are in the review stage, the process for CLECs to use to comment on documents, the submit comment link, and links to current documentation and past review documents. The Document Review Web Site is found at http://www.qwest.com/wholesale/cmp/review.html. Fill in all required fields and be sure to reference the Notification Number listed above.

Timeline:

Planned Updates Posted to Document Review Site	Available April 02, 2007
CLEC Comment Cycle on Documentation Begins	Beginning April 03, 2007
CLEC Comment Cycle Ends	5:00 PM, MT April 17, 2007
Qwest Response to CLEC Comments (if applicable)	Available May 02, 2007 http://www.qwest.com/wholesale/cmp/review_archive.html
Proposed Effective Date	May 17, 2007

If you have any questions on this subject, please submit comments through the following link: http://www.qwest.com/wholesale/cmp/comment.html.

Sincerely

Qwest Corporation

Note: In cases of conflict between the changes implemented through this notification and any CLEC interconnection agreement (whether based on the Qwest SGAT or not), the rates, terms and conditions of such interconnection agreement shall prevail as between Qwest and the CLEC party to such interconnection agreement.

The Qwest Wholesale Web Site provides a comprehensive catalog of detailed information on Qwest products and services including specific descriptions on doing business with Qwest. All information provided on the site describes current activities and process. Prior to any modifications to existing activities or processes described on the web site, wholesale customers will receive written notification announcing the upcoming change.

If you would like to unsubscribe to mailouts please go to the "Subscribe/Unsubscribe" web site and follow the unsubscribe instructions. The site is located at:

http://www.qwest.com/wholesale/notices/cnla/maillist.html

Dispatch – ~~V3.0~~V5.0

History Log (Link blue text to: Add Existing Download with Attached Dispatch History Log)

Description

Qwest technicians are dispatched to perform installation and test work as required for installation or repair activity. If requested by you, Qwest installs and repairs your service to the network demarcation point at the end-user's premises. The network demarcation point is the point at which Qwest's network ends and that of another carrier or end-user begins (e.g., Field Connection Point (FCP), Network Interface Device (NID), InterConnection Distributing Frame (ICDF), jack, etc.). ~~Whenever a Qwest technician is dispatched to a premise, the Qwest demarcation point will be tagged if a tag is not present. Refer to the Maintenance and Repair Overview for information regarding demarcation. (Link blue text to: http://www.qwest.com/wholesale/clecs/maintenance.html). For additional information regarding dispatch, see specific Product Catalogs (PCATs) for Facility Based Competitive Local Exchange Carriers (CLECs) (Link blue text to: http://www.qwest.com/wholesale/pcat/interconnection.html) or Resale CLECs (Link blue text to: http://www.qwest.com/wholesale/pcat/resale.html)~~

Provisioning:
General Qwest dispatch information and the associated charges are described in the *Provisioning and Installation Overview.* (Link italicized text to: http://www.qwest.com/wholesale/clecs/provisioning.html)

Dispatch, for provisioning, is associated with new connection activity (N and T orders) when Qwest determines that physical work at the wire center or the end-user's premises is necessary (e.g., placement and/or removal of cross connects). Qwest technicians are not automatically dispatched for conversion orders, change orders (e.g., feature additions; changes; or removals), or similiar requests that do not require technician dispatch. When dispatched to the premises for new installation activity, Qwest technicians will tag the network interface, if requested, if a tag is not already present.

~~Qwest will dispatch for repair issues when you contact us to report trouble. When a Qwest technician is dispatched to a premise for repair activity, the Qwest demarcation point will be tagged if a tag is not present. For additional information regarding when Qwest dispatches for repair and associated charges, e.g., Trouble Isolation Charges (TIC), refer to the Maintenance and Repair Overview. (Link blue text to: http://www.qwest.com/wholesale/clecs/maintenance.html)~~

Repair:

General Qwest dispatch information and the associated charges are described in the *Maintenance and Repair Overview*. (Link italicized text to: http://www.qwest.com/wholesale/clecs/maintenance.html)
General maintenance and repair activities regarding demarcation are described in the *Maintenance and Repair Overview*. (Link italicized text to: http://www.qwest.com/wholesale/clecs/maintenance.html) Product specific dispatch information are described in the individual product PCATs for *Facility-Based Competitive Local Exchange Carriers (CLECs)* (Link italicized text to: http://www.qwest.com/wholesale/pcat/interconnection.html) or *Resale CLECs.* (Link italicized text to: http://www.qwest.com/wholesale/pcat/resale.html)

Qwest Response to Document In Review

Response Date:	**May 02, 2007**
Document:	**Process: CMP - Multiple PCAT update to Tagging of Circuits**
Original Notification Date:	**April 02, 2007**
Notification Number:	**PROS.04.02.07.F.04608.TagCircuitsProcessUpdate**
Category of Change:	**Level 4**

Qwest recently posted proposed updates to Dispatch V5.0, Provisioning & Installation Overview – V99.0 and Maintenance & Repair Overview V68.0. CLECs were invited to provide comments to these proposed changes during a Document Review period from April 03, 2007 through April 17, 2007. The information listed below is Qwest's Response to CLEC comments provided during the review/comment cycle.

Resources:
Customer Notice Archive	http://www.qwest.com/wholesale/cnla/
Document Review Site	http://www.qwest.com/wholesale/cmp/review.html

If you have any questions on this subject or there are further details required, please contact Qwest's Change Management Manager at cmpcomm@qwest.com.

Qwest Response to Process **CMP - Multiple PCAT update to Tagging of Circuits** Comments

#		CLEC Comment	Qwest Response
1		*Eschelon* *April 16, 2007* Comment: *Eschelon objects to Qwest's proposed changes to its PCATs regarding tagging at the demarcation point (demarc). In any event, Eschelon's interconnection agreement terms control. Eschelon provides the following comments on Qwest's proposed PCAT changes:* *Eschelon has previously commented on Qwest's proposed changes, but Qwest does not seem to have taken Eschelon's earlier comments into account. Perhaps this is because{1b} Qwest changed only the disposition level at this time. In any case, please refer to Eschelon's earlier comments, and some of the same problems (inconsistency, etc.) remain with Qwest's proposed PCAT changes. For example, Eschelon said in a 1/16/07 response to Qwest: "After reviewing Qwest's language, we don't believe the language meets that goal [described below]. It also has some other problems, such as dealing with an issue that is unrelated to tagging, inconsistency in presentation of information that may lead to confusion, etc. We may discuss these types of*	1 - Qwest did take into consideration Eschelon's earlier comments and made a number of document changes which were incorporated in the level 3 proposed redline document. 2 - Per the Eschelon comment on the Level 3 notice PROS.12.01.06.F.04363.Tagging_of _Circuits, "A comment period connected with a notice is insufficient to deal with these extensive changes." Qwest changed the disposition to a level 4 to allow additional time as requested.

	things in tomorrow's meeting." At the 1/17/07 CMP meeting, Eschelon communicated some of the concerns it had with the PCAT changes, if Qwest's goal was to update the PCATs to reflect the closed ICA language. (See http://www.qwest.com/wholesale/calen! dar/attachments/CMPMeetingMinutesPP2007-01-17_164.pdf.	
	On April 2, 2007, Qwest issued a level 4 CR which included proposed red lined changes to three PCATs (Dispatch, Maintenance and Repair (M&R), and Provisioning and Installation P&I)). These are the same changes that Qwest proposed on 12/1/06. Qwest did not make any modifications based on the concerns Eschelon expressed, including the change to the section on rates for Service Wire Rearrangements in the P&I PCA.. Eschelon said in the January CMP meeting "Bonnie Johnson……She said that some changes were not in the tagging section and some changes were made with no explanation as to why. Cindy Buckmaster- Qwest said that she just saw what Eschelon was referring to and that maybe we should not have made the changes together." (See http://www.qwest.com/wholesale/calendar/attachments/CMPMeetingMinutesPP2007-01-17_164.pdf) Qwest still offers no explanation for this change in its April 2, 2007 notice that is unrelated to tagging and Eschelon will object to that change.	3 - See response #1 regarding not making any modifications based on the concerns Eschelon expressed.

4 - The update to the Service Wire Rearrangement is not directly related to tagging and would normally be considered a level 0 and/or level 1 CMP update. There are no process impacts to the CLECs with this change. Because of the attention paid to these changes, Qwest chose to incorporate this clarification in the redline documents. Qwest felt this change was self-explanatory; however, a mention of this update could have been included on previous notices to provide that clarification. |
| | *Qwest should revise the proposed PCATs to address the issues raised previously and reissue them for comment.* | 5 - Qwest believes all issues raised previously have been addressed with the current redline. |
| | *Although Section 1.0 (Scope) of the CMP Document permits the provisions of an ICA and the CMP to coexist, conflict, or potentially overlap, Qwest has indicated that it desires to make changes to its PCAT so that the PCAT terms operate in the same manner as closed language in the Qwest-Eschelon proposed ICA. {3} (Specifically, in an email dated 1/9/07 Mark Coyne (Qwest CMP Manager) said: After the ad hoc call, during ICA negotiations with Eschelon, Qwest agreed to tag circuits without charge anytime Qwest is dispatched to an end-users premise and tagging is requested. Because this agreement was reached during negotiations, it is Qwest's intent to make the process change (it is not a rate change) agreement available to the entire CLEC community . . .").* | 6 - Qwest believes its proposed PCAT changes operate in the same manner as the Eschelon ICA language. |

While the CMP Document does not require Qwest to do so (as the ICA will govern for Eschelon and any CLECs opting into it or successfully using it as a basis for their negotiated agreements) and some CLECs may prefer the previous approach, if that is Qwest's desired result, it has missed the mark.
As we have previously discussed, and as indicated in the examples below, the proposed PCAT changes do not operate in the same manner as that ICA language.

Given Qwest's stated goal, I will include the closed ICA language from the Qwest-Eschelon proposed ICA:

12.3.1 Demarcation Point.

12.3.1.1   If CLEC requires information identifying the Demarcation Point to complete installation, Qwest will provide to CLEC information identifying the location of the Demarcation Point (e.g., accurate binding post or Building terminal binding post information). If Qwest is unable to provide such information, the Demarcation Point is not tagged, and CLEC has dispatched personnel to find the Demarcation Point and is unable to locate it, Qwest will dispatch a technician and tag the line or circuit at the Demarcation Point at no charge to CLEC, if CLEC informs Qwest within 30 Days of service order completion.

12.4.3.6.3 Whenever a Qwest technician is dispatched to an End User Customer premise other than for the sole purpose of tagging of the Demarcation Point, CLEC may request Qwest to place a tag accurately identifying the line or circuit, including the telephone number or Qwest Circuit ID, at the Demarcation Point if such a tag is not present. Qwest will perform such tagging at no charge to CLEC. If CLEC is requesting the dispatch solely for purposes of having Qwest tag the Demarcation Point, see Section 12.3.1.1.

EXAMPLES of issues by PCAT:

Dispatch PCAT

Page 1
Qwest's proposed changes under the Description. The deleted information represents a change that CLECs may or may not agree with. In concept, if the Qwest technician is dispatched to the premise

7 - The Dispatch PCAT was originally developed for Unbundled Loop thus did not take POTS service into consideration. Because this information was not clear, Qwest updated the Dispatch PCAT to clarify the process by adding links to the M&R and P&I PCATs which address all loops, including POTS.

		and notices that a tag is not present, there is no reason that the technician should not tag. If Qwest will stop doing so and instead require a request from CLECs in every case, other CLECs need to understand the requirements, making the consistency and clarity overall requested by Eschelon important.	
		Qwest's proposed changes under the Provisioning and Repair section: *Qwest's changes are inconsistent. For provisioning, Qwest provides limited information on when it will tag (and more information in the P&I PCAT). For repair, Qwest removed the language and refers the CLEC to the M&R PCAT. Qwest's changes should be consistent. A CLEC should not have to go to 2 different PCATs to get the whole picture on when Qwest will or will not tag for repair or provisioning.* *Example of possible solution: Qwest could move information under provisioning (with the exception of the links to the P&I PCAT) to the P&I PCAT.*	8 - The processes in each PCAT are not inconsistent. They address the unique differences between tagging during installation and tagging during repair.
		Page 2 *Qwest added "and a technician is dispatched as a result of your request." Eschelon has real business examples when the installation/conversion did not require Qwest to dispatch a technician, however, the service did not work and Eschelon asked Qwest to dispatch a technician. The trouble turned out to be Qwest caused. Eschelon recommends adding language such as "unless the dispatch was required to make the service operable" to the end of the last sentence and a reference to troubles caused by Qwest. Qwest should not be allowed to charge a CLEC if Qwest had to dispatch to make the service work, because a CLEC asks for a dispatch, when Qwest should have initiated the dispatch on its own to provide a working circuit to the CLEC during installation.*	9 - In a conversion scenario, associated with an unnecessary dispatch, if it is determined that the trouble is found on Qwest's side of the network, this would be addressed under the Repair scenario described in the very next paragraph.
		Provisioning and Installation PCAT *Page 15* *Rates for Service Wire Arrangement/Replacement* *Eschelon discussed this in the January CMP meeting and above. This change is not related to tagging and Qwest provides no explanation of why it made this change and what the impact is to the CLEC. It should not make this change at this time in this context and with so little information provided.*	10 - See response #4. Service Wire Rearrangement is not directly related to tagging.

Qwest should remove this change and possibly propose the change at another time. The proposal should include the reason for the change and the impact so CLECs have a fair opportunity to comment on that information.		
Page 17 *Global* *The paragraphs Qwest added are confusing. This is the Provisioning and Installation PCAT. The information should relate to provisioning and installation.*		
The first paragraph on page 17 - Qwest's proposed changes say Qwest will charge "additional labor" if a CLEC requests tagging. Does Qwest intend this to apply when a CLEC is submitting an LSR for the SOLE purpose of tagging (30 days after installation), as described under "NO REPAIR (AFTER 30 DAYS OF ORDER COMPLETION.)"? It is unclear. Is the following language what Qwest intends? Please elaborate.	11 – Yes, this scenario is specific to when no repair condition exists. See Qwest's excerpt: NO REPAIR (AFTER 30 DAYS OF ORDER COMPLETION): Submit an LSR for the sole purpose of tagging. Qwest will charge for the appropriate charge(s).
NO REPAIR (AFTER 30 DAYS OF ORDER COMPLETION): You may request tagging a demarcation point for any Qwest Service. If you submit an LSR for the sole purpose of tagging, Qwest may charge the applicable charge(s).	
Qwest needs to clarify the language and reissue for comment. Eschelon objects to Qwest documenting that it will charge additional labor when the CLEC is paying a NRC for the installation and Qwest is dispatched to the demarc for that installation, if that is Qwest's intent (which is how it could be read now).	
The following paragraph (from the dispatch PCAT) should be removed from the Dispatch PCAT and should replace the first paragraph Qwest proposed (and should remove) that Eschelon discussed in the previous paragraph.	12 - The focus of the paragraphs in each PCAT are different. The Dispatch PCAT is specific to dispatch activity, while the Provisioning and Installation PCAT section you are referring to is specific to tagging activities.
Dispatch, for provisioning, is associated with new connection activity (N and T orders) when Qwest determines that physical work at the wire center or the end-user's premises is necessary (e.g., placement and/or removal of cross connects). Qwest technicians are not automatically dispatched for conversion orders, change orders (e.g., feature additions; changes; or removals), or similiar requests that do not require technician dispatch.	

	When dispatched to the premises for new installation activity, Qwest technicians will tag the network interface, if requested, if a tag is not already present. *Qwest's 4/2/07 notice states: "This proposed process change is associated with tagging of a circuit at the demarcation point and is relevant to designed services only and therefore, includes unbundled loops." Qwest told CLEC it did not tag for POTS service. The above paragraph is not product specific. If Qwest's terms are different for different products, in spite of PCAT language and telling Eschelon for years it tagged every time it dispatched for all products during installation and repair, then Qwest needs to add information for products the above paragraph does not cover, and tell a CLEC how to request tagging AT NO CHARGE, during installation when the installation requires Qwest to dispatch to the premise to complete the installation.* *The third paragraph on page 17 - Qwest's proposed changes is related to:* *NO REPAIR (WITHIN 30 DAYS OF ORDER COMPLETION): Open a ticket -- If tagged, Qwest will bill the appropriate repair charge(s). If not tagged, Qwest will tag at no charge to CLEC.* *Qwest should move the following paragraph under the above indent so it is clear this is the process Qwest uses for this scenario. Should the indented information read as follows:* *NO REPAIR (WITHIN 30 DAYS OF ORDER COMPLETION): If the CLEC requires information identifying the Demarcation Point to complete its installation, upon service order completion, Qwest will provide information identifying the location of the Demarcation Point (e.g., accurate binding post or building terminal binding post information) to the CLEC. If Qwest is unable to provide such information, the Demarcation Point is not tagged, and the CLEC has dispatched personnel to find the Demarcation Point and is unable to locate it, Open a repair ticket and Qwest will dispatch a technician and tag the line or circuit at the Demarcation Point at no charge to the CLEC, if the CLEC informs Qwest within 30 Days of service order completion. (Qwest should remove the following proposed sentence. The sentence is not accurate and does not belong here. After 30 days, Qwest requires an LSR and tagged or not, Qwest charges the CLEC. If*	13 - This request is addressed in the Dispatch PCAT. See excerpt, "When dispatched to the premises for new installation activity, Qwest technicians will tag the network interface, if requested, if a tag is not already present." 14 - The language in the Provisioning and Installation PCAT is not related to repair. See "NO REPAIR" If Qwest is asked to dispatch to the premises of your end-user solely for the purposes of tagging the demarc after 30 days, Qwest will bill. If Qwest is asked to dispatch to the premises of your end-user solely for the purposes of tagging the demarc within 30 days, Qwest will not bill.

		the request is associated with a repair, the closed ICA states Qwest will not charge if we ask for a tag and that does not belong in the P&I PCAT) If notification to Qwest is made more than 30 Days after the service order completion, Qwest will dispatch a technician and tag the line or circuit at the Demarcation Point and bill the Dispatch and Additional Labor Miscellaneous Elements.	
		If not, what are the differences?	
		Maintenance and Repair PCAT	
		Page 5 Demarcation Points	
		Suggestions for revision: Qwest should start a new paragraph with the sentence "If you require binding post information…." And give it the Header of "Binding Post Information." This is a separate discussion. Qwest should then remove the last two sentences that start with "should you choose….." of the remaining paragraph.	15 - Qwest will review your suggestion for a potential future update.
		If Eschelon submits a trouble report and asks Qwest to tag, the closed Eschelon-Qwest ICA language states that Qwest will not charge to tag. If the trouble is in the Qwest network, there is no charge to CLEC. If the trouble is not in the Qwest network, Qwest charges the CLEC under different provisions of the ICA.	
		It would be appropriate to add "(see below)" to the end of the sentence that then ends that paragraph and should read "……the existing process for tagging the demarcation point will apply "(see below.)"	
		Tagging of Circuits *First Qwest proposed paragraph on page 6 This paragraph is not accurate, if Qwest's goal as it stated is to make changes consistent with the Qwest-Eschelon ICA. The closed ICA language states Qwest will not charge. This is from the M&R PCAT, and the statement is too broad and should refer only to repair. The paragraph should read along these lines:*	16 - See response #6. 17 - Qwest added this paragraph for clarification purposes to address possible scenarios.
		You may request tagging a demarcation point for any Qwest Service when you report trouble. If you report a repair condition and also request tagging on the circuit you reported, and a dispatch to the premises is required, Qwest will perform the tagging at no charge. If a dispatch to the premises is not	

required, Qwest will not dispatch to tag the demarc. (See below for instructions on how to request a tag with no repair condition).	
Last paragraph on page 6	18 - The language included in the PCAT is specific to a single circuit; each additional circuit(s) will be addressed individually.
Eschelon disagrees with Qwest's conclusion that this paragraph reflects the terms of the Qwest-Eschelon closed ICA language. Qwest should make clear that this only occurs if you request tagging on additional circuits for the same customer at the same location that do not have a repair condition. Clarity is needed so this is not confused when CLEC reports multiple circuits for repair, 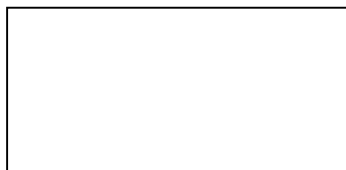and asks for all those circuits CLEC reported to be tagged.	If each circuit requires repair and a dispatch to the premises of the end-user, and you request tagging on each circuit, Qwest will tag.

If we are dispatched to the premises of an end-user but you want other circuits at that same premises tagged, the following language excerpt: "If you report a repair condition and also request tagging on other circuits, and a dispatch to the premises is required, we will issue an Assist Test (AT) ticket for each additional circuit tagged. You will be billed for each additional circuit tagged and charges for all tickets will be applied to one ticket. There will be no material charges since all work is being done on the Qwest side of the demarcation point." |
| *The second paragraph on page 7 Qwest should move up the paragraph starting with "If you want Qwest to move or relocate the demarcation point……." to where it logically belongs, such as as a second paragraph under "Demarcation Points."* | 19 - Qwest will review your suggestion for a potential future update. |

Announcement Date:	**May 02, 2007**
Effective Date:	**May 17, 2007**
Document Number:	**PROS.05.02.07.F.04667.FNL_TagCircuitsProcessUpd**
Notification Category:	**Process Notification**
Target Audience:	**CLECs, Resellers**
Subject:	**CMP - FINAL NOTICE and Qwest Response to comments on Multiple PCAT update to Tagging of Circuits**
Level of Change:	
	Level 4
Associated CR Number or System Release Number:	**Qwest CR PC030607-1**

Qwest recently posted proposed updates to Provisioning and Installation Overview - V99.0, Maintenance and Repair Overview - V68.0 and Dispatch - V5.0. CLECs were invited to provide comments to these proposed changes during a Document Review period from April 03, 2007 through April 17, 2007. The response has been posted to the Document Review archive web site under the original document review segment for Multiple PCAT update to Tagging of Circuits. The response will be listed in the Comments/Response bracket. The URL is http://www.qwest.com/wholesale/cmp/review_archive.html

Resources:
Customer Notice Archive   http://www.qwest.com/wholesale/notices/cnla/
Original Notice Number   PROS.04.02.07.F.04608.TagCircuitsProcessUpdate

If you have any questions on this subject, please submit comments through the following link: http://www.qwest.com/wholesale/cmp/comment.html.

Sincerely

Qwest Corporation

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WHOLESALE

Products & Services	Local Business Procedures

Local Business Procedures

☐**View More Local Resale Non-Facility Based Business Procedures**

☐**View More Local Interconnection Facility Based Business Procedures**

Dispatch - V5.0

<u>History Log</u>

Description

Qwest technicians are dispatched to perform installation and test work as required for installation or repair activity. If requested by you, Qwest installs and repairs your service to the network demarcation point at the end-user's premises. The network demarcation point is the point at which Qwest's network ends and that of another carrier or end-user begins (e.g., Field Connection Point (FCP), Network Interface Device (NID), InterConnection Distributing Frame (ICDF), jack, etc.).

Provisioning:
General Qwest dispatch information and the associated charges are described in the <u>Provisioning and Installation Overview</u>.

Dispatch, for provisioning, is associated with new connection activity (N and T orders) when Qwest determines that physical work at the wire center or the end-user's premises is necessary (e.g., placement and/or removal of cross connects). Qwest technicians are not automatically dispatched for conversion orders, change orders (e.g., feature additions; changes; or removals), or similiar requests that do not require technician dispatch. When dispatched to the premises for new installation activity, Qwest technicians will tag the network interface, if requested, if a tag is not already present.
Repair:
General Qwest dispatch information and the associated charges are described in the <u>Maintenance and Repair Overview</u>.

General maintenance and repair activities regarding demarcation are described in the <u>Maintenance and Repair Overview</u>. Product specific dispatch information are described in the individual product PCATs for <u>Facility-Based Competitive Local Exchange Carriers (CLECs)</u> or <u>Resale CLECs</u>.

Availability
Availability section does not apply to Dispatch.

Terms and Definitions
If you request technician dispatch by indicating Dispatch 'Yes' or by marking your Local Service Request (LSR)/Access Service Request (ASR) for manual handling on an order for which dispatch is not necessary (as determined by Qwest), you must detail your request in the REMARKS section of the LSR/ASR (e.g., "Move NID on Resale") to avoid possible rejection. Additional charges may apply. For information regarding when you can use the Dispatch Field, refer to the <u>LSOG</u> and the <u>ASOG</u>.

If your Technician or end-user requests additional work or services that are not on the original service request, the Qwest technician will advise your technician or end-user to contact the order originator or service provider.

Technical Publications
Technical Publications section does not apply to Dispatch.

Pricing

Rate Structure