

**Qualifications of Laura L. Scholl**  
**Manager - Telecommunications and Water Section, Utah Division of Public Utilities**

**EDUCATION**

Bachelor of Science, Political Science, Magna Cum Laude - University of Utah, 1976.

Master's of Business Administration, University of Phoenix, 1986.

Graduate Certificate - Alternative Dispute Resolution, University of Utah, 1995.

**WORK EXPERIENCE**

**Utah Division of Public Utilities**

**December 2006 – present** Manager – Telecommunications and Water Section  
Responsible for the oversight of all regulatory issues relating to regulated telecommunications providers, make policy and technical recommendations to PSC. Supervise accounting/auditing, engineering and other technical staff.

**Qwest Public Policy Department**

**1998 - 2005** Utah Director – Regulatory and Legal Issues  
Responsible for all regulatory issues relating to both retail and wholesale operations e.g. product and service offerings, rulemakings, service quality, cost determinations and other issues which relate to regulatory policies or processes.

**1991 - 1998** Manager - Regulatory Affairs

Responsible for new products and service introductions, promotions and management of ongoing dockets such as Universal Service, rate cases and cost dockets.

**U S WEST Public Policy/Qwest Policy and Law -1986 – 1991**

Manager - Internal Communications

Manager - State Marketing and Economic Development

Manager - Media Relations and Salt Lake Community Affairs

**Mountain Bell Marketing Department - 1978-1986**

Market Administrator

Account Executive

Senior Account Executive

**APPEARANCES BEFORE THE UTAH PUBLIC SERVICE COMMISSION**

Filed testimony and/or testified in numerous proceedings including:

- Docket No. 95-049-18 and Dockets No. 90-049-03 & 90-049-06 – customer credits
- Docket No 94-999-01, in Phases I, IIIA and IIIC - wholesale cost investigation;
- Docket 98-2208-03, arbitration proceeding with Nextlink;
- Docket 99-049-41 - U S WEST/QWEST merger case;
- Docket No. 01-049-85, the unbundled loop cost docket; and
- Docket No. 02-049-76, the Qwest Dex Sale of Assets
- Docket No. 03-999-04, the Triennial Review Order docket
- Docket No. 03-049-62, Land Development Agreements