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TO: PUBLIC SERVICE COMMISSION

FROM: DIVISION OF PUBLIC UTILITIES

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SUBJECT: UPDATE OF RURAL LOCAL EXCHANGE CARRIER TARIFFS AND EXCHANGE MAPS 08-054-01

On September 30, 2008 the Division sent a memo to the Commission concerning the update of rural local exchange carrier tariffs and exchange maps which is shown in the following paragraphs. The Division inadvertently omitted Union Telephone Company from the list of rural ILECs requiring updates to their tariff and exchange maps. Please open a docket for Union Telephone Company, Inc. as was done for each of the other companies for tariff review.

Pursuant to Commission rules R746-340-2 (E)(1)(2), and R746-405-2 and, Public Utilities Statutes 54-7-8 and 54-7-12 (6)(d), the Division of Public Utilities is petitioning the Public Service Commission to compel the Rural Local Exchange Carriers and Telecommunication Co-op's operating in Utah to update their tariffs and exchange maps to bring them into compliance. The Division's audit indicates that updated tariffs and exchange maps are needed from the following companies;

All West Communications, Inc.
Bear Lake Communications (Centracom)
Beehive Telephone Company, Inc.
Carbon/Emery Telecom, Inc.
Central Utah Telephone (Centracom)
Citizens Telecommunications Company of Utah (Frontier)
Direct Communications Cedar Valley, LLC
Emery Telecom, Inc.
Gunnison Telephone Company
Hanksville Telecom, Inc.
Manti Telephone Company
Navajo Communications Company, Inc. (Frontier)
Skyline Telecom (Centracom)
South Central Utah Telephone Association
UBTA/UBET Communications, Inc.
Union Telephone Company, Inc.

BACKGROUND

Recently the Division encountered several problems while attempting to satisfy public inquiries, which were attributed to outdated tariffs. As a result the Division conducted a tariff audit of all ILEC's (Incumbent Local Exchange Company) operating in Utah.

The audit revealed outdated information in relation to General Conditions, Operations, Installation guidelines, missing and outdated product descriptions (old and new), outdated rates

for services offered, new services and bundled services which may be offered to the public but are not displayed in the tariffs, and tariff indexes that do not coordinate with pages in the existing tariffs. Likewise, most companies have not updated the Lifeline and Linkup tariffs to reflect the newly revised Commission rule R746-341, nor in many cases, have the rate changes ordered by the Commission during rate cases been updated in company tariffs.

Moreover, Commission rule R746-405-2(4) states that maps must be filed with the Company tariffs defining the general location of the service area/exchange boundary. There have been many changes in exchange area boundaries for most companies, however, the changes are not reflected in the existing tariff files of the Commission.

RECOMMENDATION

The Division of Public Utilities is requesting that the Commission open a docket which will require the ILECs' listed above, to update their Local Exchange and Access Tariffs' and file them with the Commission by *February 13, 2009* in the format as described in R746-405-2. It is advised that the companies do not include new services with the updated tariffs. Commission rule R746-406-2(E)(1) states that the Utility tariffs may not increase rates, charges or conditions, which result in an increased rate, unless a showing has been made before the Commission. For this reason, the Division recommends that the companies either file new tariff changes before the February date or wait until a later date to file. However, it would be permissible to include any new service tariff that has been approved prior to the February 13th date.

The Division recommends that the companies file a paper (hard) copy as described in Commission Rule R746-405-2(B) indicating the changes that are made during the update. Likewise, the Division recommends that the companies also file an electronic copy of the tariff, as it is the Division's plan to develop an electronic data base of all company tariffs to facilitate easy access for the general public.

The Division recognizes that this request creates a sizeable task for the companies but believes that the benefits will facilitate improved service to the public.

