

**CENTREX SERVICES**

**RATES**

Centrex line extension, each <u>Minimum of 2 lines</u>	Recurring monthly <u>rate/per line extension</u>	Non-recurring installation <u>/per line extension</u>
2-4 lines	\$8.00	\$40.00
5-11 lines	7.00	20.00
12-24 lines	6.00	10.00
25+ lines	5.00	10.00

**A. DESCRIPTION**

Centrex and Internet Protocol Centrex (IP Centrex) are advance feature voice services provided to business customers. The Centrex Service can be interfaced with traditional telephones or IP telephones on the customer's data network. This interface will be provided directly from the switch or through the use of IP Centrex Enabling technology. The telephone company provided architecture provides a transparent transport and the advanced features between the switch and the customer's devices. This allows the standard set of Centrex features, including Analog and ISDN Features, to be offered to the customer's devices. Functionality will be dependent upon the compatibility and capability of customer equipment; IP enabled devices may be required for full feature functionality.

**B. CONDITIONS**

1. These rates, as listed above, are in addition to the Network Access Line Service rates listed elsewhere in the tariff.
2. Centrex Service may be provided in association with traditional or SIP (Session Initiated Protocol) trunks, with applicable charges listed elsewhere in this tariff. The number of individual line/trunk charges will be based upon the number of simultaneous inbound/outbound calls possible.
3. Centrex Service is a central office based service which is furnished subject to the availability of facilities, features, and central office equipment in locations determined by the Company. The service does not include any customer premise equipment.
4. When Centrex Service is provided, any manual operations at the customer's premises are performed by the subscriber at their expense or for the subscriber by the Company on an actual cost basis.
5. Upon request, the Company will correct a failure caused by customer initiated software changes, will update software records, or make subsequent line and/or feature additions on an actual cost basis.

**Issue Date:**  
11/15/2008

**Effective Date:**

Brock Johansen  
Chief Executive Officer  
Carbon/Emery Telcom, Inc.  
455 East Highway 29  
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CENTREX SERVICE (Cont'd)

6. The Service Order charge as specified elsewhere in this tariff applies when making changes on an established Centrex Line(s) or extension(s).
7. Each Centrex line or extension may be arranged for two-way, one-way incoming and one-way outgoing operation depending upon the option chosen by the customer at the time the line/extension is installed. When a change in the arrangement is requested by the customer, the appropriate service order charges as specified elsewhere in this tariff apply.
8. The Line Connection charge as specified elsewhere in this tariff is not applicable to the initial set-up of a Centrex Line(s).
9. Centrex Service is not provided in association with public or semi-public telephone service.
10. Terminal equipment must be compatible with the services and equipment provided by the Company. Feature availability will be affected by compatibility and type of customer equipment.
11. All applicable end user fees and surcharges will apply to each line.
12. Directory Listings will be furnished subject to the rates and regulations specified in this tariff.
13. Regulations as specified in the General Rules and Regulations section of this tariff will apply to this service.
14. All exchange lines in a system must be served by the same central office switch and have the same billing arrangement.

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CENTREX SERVICE (Cont'd)

C. FEATURES

Call forwarding (unconditional, busy, selective or fixed)  
Call rejection (anonymous or selective)  
Automatic recall (AR) and callback (AC)  
Call waiting (with or without caller ID)  
Caller ID / calling name (delivery and blocking)  
Home intercom and off-premise extension  
Simultaneous ring  
Find-me / follow-me  
Hot line / warm line  
Message notification (audible and visual message waiting)  
Speed calling (1 or 2 digit)  
Priority call (distinctive ringing on calling number)  
Teen line (distinctive ringing on calling number)  
Station-to-station intercom dialing  
Flexible dialing plans (including 9+ or assume-9)  
Multiple Appearance Directory Numbers  
Line hunting / ACD  
Do not disturb  
Attendant console (line state monitoring)  
Call park / retrieve  
Directed call pickup  
Short codes (group and personal)  
Account codes (mandatory and optional)  
Internal/external caller ID presentation  
Distinctive ringing for internal/external calls

Auto Attendant\*  
Voice Mail\*  
Conferencing\*  
Music on hold\*

\*These features are not directly provided with Centrex but are available on a Non-tariff rate or individual case basis (ICB).

Additional features may become available, at no additional cost, as switch and application software and hardware upgrades are made. Advanced features or functions not listed may be possible by combining the various features. If a requested feature or function is beyond the scope of the available feature set then rates will be determined on an individual case basis.

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