CITIZENS TELECOMMUNICATIONS COMPANY OF UTAH

P.O. Box 708970, Sandy, UT 84070

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SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE ESSENTIALS

(N)

APPLICABILITY

Applicable to Single Party Residential flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Essentials service as said exchanges are defined on the maps contained in this tariff.

GENERAL

- A1 The Frontier Digital Phone Essentials is a bundled offering available to residential customers that subscribe to flat rate service.
- A2 The Bundle includes the following:

One Flat Rate Residential Line Extended Area Service Calling Speed Call 8

A3. The following enhanced features may be added to the bundle at the rates listed in the rate and charges section of this tariff:

Call Forwarding
Call Forwarding Busy
Call Waiting Cancel Call Waiting
Anonymous Call Rejection
Repeat Dialing
Call Return
Caller ID
Caller ID with Name
Call Waiting ID
Call Tracing Service
Three Way Calling
Speed Call 30

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Issued: May 18, 2009 Issued By: Effective: June 17, 2009

CITIZENS TELECOMMUNICATIONS COMPANY OF UTAH

P.O. Box 708970, Sandy, UT 84070

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SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

(N)

CONDITIONS (Continued)

- G. The bundle will appear as a single line item on the bill.
- H. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- I. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.
- J. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Essentials Service while they are away, a minimum of one month and up to nine months during a 12 month period.
 - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
 - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - 3. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
 - 4. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Essentials bundle and services will be reactivated and billed at the applicable rates.
 - 5. The Federal Subscriber Line Charge is included in the monthly rate.

6. All applicable taxes and surcharges apply.

Issued: May 18, 2009 Issued By: Effective: June 17, 2009

Jack D. Phillips Director

Advice letter No. UT-09-05 Director

Government & External Affairs

CITIZENS TELECOMMUNICATIONS COMPANY OF UTAH

P.O. Box 708970, Sandy, UT 84070

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SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER UNLIMITEDUT (Continued)

(N)

CONDITIONS (Continued)

- G. The bundle will appear as a single line item on the bill.
- H. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- I. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.
- J.Stay Connected Seasonal Offering allows the customer to suspend the Frontier UnlimitedUT Service while they are away, a minimum of one month and up to nine months during a 12 month period.
 - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
 - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
 - 4. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier UnlimitedUT bundle and services will be reactivated and billed at the applicable rates.
 - 6. The Federal Subscriber Line Charge is included in the monthly rate.

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6. All applicable taxes and surcharges apply.