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EXCHANGE TELEPHONE SERVICE

HALCHITA EXCHANGE MAP

(Map filed with the Commission)

EXCHANGE TELEPHONE SERVICE

MONTEZUMA CREEK EXCHANGE MAP

(Map filed with the Commission)

EXCHANGE TELEPHONE SERVICE

MONUMENT VALLEY EXCHANGE MAP

(Map filed with the Commission)

EXCHANGE TELEPHONE SERVICE

RATES

(L)

Access Line Service

	<u>Billing Code</u>	<u>Monthly Rate</u>
Business		
PBX Trunks	PL/PLR	\$95.25
Key Lines	KL/KLR/KLE	76.20
One Party	B1A/B1RA	57.15
Two Party*	B2A/B2RA	47.55
Four Party	B4A/B4RA	41.95
Eight Party*	B8A/B8RA	41.95
Customer Owned Pay Telephone Service	COPTS	57.15
Residence		
One Party	R1A/R1RA	\$15.90
Two Party*	R2A/R2RA	13.40
Four Party	R4A/R4RA	11.45
Eight Party*	R8A/R8RA	11.45
State Lifeline Discount (1)	RUSFS	(3.50)
FCC Interstate Offset to End User		
Subscriber Line Charge (SLC)	EUARC	(1)
Supplemental Federal Credits	RUSFF	(1.75)
	RUSFM	(1.75)

* Limited to existing customers in existing locations.

(1) Dollar amount is equal to the current Federal Subscriber Line Charge accessed by the Company.

(L)

(L) Material relocated from Sheet No. 1.

EXCHANGE TELEPHONE SERVICE

CONDITIONS

(L)

Access Line Service

1. Two and Eight Party Services were frozen as of March 1, 1984 and are limited to existing customers in existing locations.
2. Access Line Service is furnished with rotary service as the standard signaling arrangement. Rates for Touch Tone Calling Service are shown in Section 20.
3. The rates for access line service do not include a telephone set with the line.
4. Service Connection Charges for Access Lines are located in Section 15.
5. The Company reserves the right to serve a customer via Rural Radio transmission when physical cable is not feasible.
6. Rural Radio is one party service, which is only available at the Company's option to new customers or existing customers whose facilities are in need of major repair.
7. If Rural Radio is used, the customer will receive Local service from the exchange from which the dial tone is transmitted even though they may be physically located in another exchange. Therefore, calls within the customer's physical exchange will be subject to normal toll charges.
8. The utility shall provide Lifeline telephone service to any applicant that self-certifies that they are currently eligible (though it is not necessary that they be participating) for public assistance under one of the following programs:

Temporary Assistance to Needy Families (TANF);
Work Toward Employment;
Food Stamps;
General Assistance;
Home Energy Assistance Target Program;
Medicaid;
Refugee Assistance; or
Supplemental Security Income;
Federal Public Housing Assistance, including Section 8 Housing;
National School Lunch Free Lunch Program; or
Head Start Program (income qualifying standard only).

"Applicant," – means the eligible telecommunications customer who owns and resides in a residential property or rents and resides in a residential property.

Self-certification forms will be available at the Utility.

(L)

(L) Material relocated from Sheet No. 2.

EXCHANGE TELEPHONE SERVICE

CONDITIONS

Access Line Service (continued)

(L)

8. Lifeline telephone service will be subject to the following restrictions:

Applicants must be head of household or person in whose name the property or rental agreement resides.

Service will only be provided to the applicant's principal residence.

Applicants will only be allowed to subscribe to a single residential access line.

Income-Based Criteria – The ETCs shall provide lifeline telephone service to any applicant who certifies via supporting documentation, under the penalty of perjury, his household income to be at or below 135 percent of the then applicable Federal Poverty Guidelines.

1. Income-based eligibility is based on family size and actual income, therefore, the Lifeline customers must certify, under the penalty or perjury, the number of individuals residing in their household.
2. A Lifeline customer must certify, under the penalty of perjury, that the documentation presented accurately represents the applicant's annual household income. The following documents, or any combination of these documents, are acceptable for Lifeline certification;

Prior year's state, federal, or tribal tax return;
Current year-to-date earnings statement from an employer or three consecutive months of paycheck stubs;
Social Security statement of benefits;
Veterans Administration statement of benefits;
Retirement/pension statement of benefits;
Unemployment/Worker's Compensation statement of benefits;
Federal or tribal notice letter of participation in Bureau of Indian Affairs General Assistance; or
Divorce decree, or child support wage assignment statement.

Lifeline customers are charged the Residence access line rate plus the Federal Subscriber Line Charge. The State Lifeline Discount and Federal Lifeline Discount are applied to the Lifeline customer's Local bill.

Lifeline subscribers may add optional toll blocking functionality to their line at no charge.

Service charges will be waived for changing basic local exchange service to Lifeline Service.

For additional conditions for application of this service see:

- Deposits in Section 3.
- Service charges in Section 15.
- Suspension of Service in Section 16.

(L)

(L) Material relocated from Sheet No. 2.1.

EXCHANGE TELEPHONE SERVICE

CONDITIONS

Access Line Service (continued)

9. Enhanced Lifeline Service for Tribal Lands

Residential customers who reside on federally recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to \$25.00 per month if the individual participates in any state or federal programs identified in Section 4, Sheet 2, or in one of the following assistance programs:

- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy Families
- Head Start (only those meeting its income qualifying standard)
- National School Lunch Program (free meals program only)

If a resident of a federally recognized tribal land satisfies the state's Lifeline eligibility criteria as defined in Section 4, Sheet 2, the resident will receive the state support as well as the additional enhanced federal support. Lifeline customers residing on tribal lands will pay no less than \$1.00 per month for basic local telephone service.

The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the following exchanges:

<u>Tribe/Reservation</u>	<u>Exchange</u>
Navajo	Halchita Montezuma Creek Monument Valley

(L) Material relocated from Sheet No. 3.