

**BEFORE THE
UTAH PUBLIC SERVICE COMMISSION**

In the Matter of the Petition of MCImetro Access)
Transmission Services LLC d/b/a Verizon Access)
Transmission Services, MCI Communications)
Services, Inc. d/b/a Verizon Business Services for)
a Waiver of Regulatory Requirements to File Price) Docket No. 09-2430-01
Lists for Services to Enterprise and Large Business)
Customers, and to Permit Deviation from the Rule)
Requiring Paper Billing for Customers Who Want)
Electronic Bills in Lieu of Paper Bills)

**DIRECT TESTIMONY OF
DON PRICE**

VERIZON EXHIBIT DP-1

1 **Q. PLEASE STATE YOUR NAME AND ADDRESS FOR THE RECORD.**

2 A. My name is Don Price. My business address is 701 Brazos Street, Suite 600,
3 Austin, Texas 78701.

4 **Q. BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?**

5 A. I am employed by Verizon Business, one of the three major operating units of
6 Verizon Communications, as Director – State Regulatory Policy in the Regulatory
7 and Litigation department.

8 **Q. BRIEFLY OUTLINE YOUR EDUCATIONAL BACKGROUND AND**
9 **BUSINESS EXPERIENCE IN THE TELECOMMUNICATIONS**
10 **INDUSTRY.**

11 A. I have more than 30 years of experience in telecommunications, most of which is
12 in the area of public policy. During my career, I have been employed by an
13 incumbent local exchange carrier, a state regulator, and an entity operating as an
14 interexchange carrier and a competitive LEC. For the past 15 years, my job
15 responsibilities have focused on policy issues relating to telecommunications
16 competition. I have testified in numerous state commission proceedings on a
17 wide range of policy and business issues related to emerging competition,
18 interconnection, intercarrier compensation, and other competition-related matters
19 on behalf of Verizon Business (and previously MCI). In addition, I help develop
20 Verizon Business's policy positions on various issues, and I work closely with
21 many different organizations, including those involved with the products Verizon
22 Business sells and those who engineer and construct Verizon Business's
23 networks.

1 My educational credentials include a Master of Arts degree from the University of
2 Texas at Arlington in 1978 and a Bachelor of Arts degree from the University of
3 Texas at Arlington in 1977.

4 **Q. HAVE YOU PREVIOUSLY TESTIFIED BEFORE THE UTAH PUBLIC**
5 **SERVICE COMMISSION?**

6 A. No, I have not.

7 **Q. ON WHOSE BEHALF ARE YOU TESTIFYING?**

8 A. I am testifying on behalf of MCImetro Access Transmission Services LLC d/b/a
9 Verizon Access Transmission Services (“Verizon Access”) and MCI
10 Communications Services, Inc d/b/a Verizon Business Services (“Verizon
11 Business”), which I will refer to collectively as “Verizon.”

12 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

13 A. The purpose of this testimony is to support the statements and facts contained in
14 Verizon’s petition filed in the above captioned matter filed March 19, 2009.

15 **Q. HAVE YOU REVIEWED VERIZON’S PETITION, AND ARE YOU**
16 **FAMILIAR WITH THE CONTENTS OF THE PETITION AND THE**
17 **FACTS ASSERTED THEREIN?**

18 A. Yes, I am.

19 **Q. ARE YOU PREPARED TO SPONSOR THE STATEMENTS AND FACTS**
20 **ASSERTED IN THE PETITION AND ADOPT THEM AS IF THEY WERE**
21 **YOUR OWN STATEMENTS AND TESTIMONY IN THIS MATTER?**

22 A. Yes.

1 **Q. PLEASE IDENTIFY THOSE STATEMENTS IN THE PETITION WHICH**
2 **YOU ARE ADOPTING AS YOUR OWN TESTIMONY.**

3 **A.** I am adopting the statements in paragraphs 1 through 12; 15 through 18; 20
4 through 22; and 24 through 28. The remaining statements in the Petition consist
5 of statements of the law or legal argument, which I do not include in my
6 testimony.

7 **Q. WOULD YOU PLEASE CLARIFY WHICH SERVICES WILL BE**
8 **OFFERED ONLY THROUGH THE ON-LINE PRICE LIST?**

9 **A.** Yes. Verizon seeks to withdraw only the price lists that apply to services offered
10 to large business customers, not services offered to mass-market customers. For
11 CLEC services, Verizon proposes to withdraw MCImetro Access Transmission
12 Services LLC d/b/a Verizon Access Transmission Services UT Price List No. 5;
13 and for IXC services, it proposes to withdraw MCI Communications Services,
14 Inc. d/b/a Verizon Business Services UT Price List No. 3. The type of services
15 offered under these price lists would instead be set forth on the online Service
16 Publication and Price Guide (“Guide”) which is found at
17 www.verizonbusiness.com/guide). The Guide is used by Verizon in providing
18 detariffed services, including most interstate services and intrastate services in
19 over 20 states.

20 **Q. PLEASE IDENTIFY THE PRICE LISTS THAT VERIZON DOES NOT**
21 **PROPOSE TO WITHDRAW.**

22 **A.** The price lists presently on file with the Commission that apply to mass market
23 type customers would not be withdrawn under the relief sought in this matter. For

1 CLEC services, Verizon would not withdraw MCImetro Access Transmission
2 Services LLC d/b/a Verizon Access Transmission Services UT Price List Nos. 1
3 and 3; and for IXC services, it does not propose to withdraw MCI
4 Communications Services, Inc. d/b/a Verizon Business Services UT Price List
5 No. 2. Additionally, Verizon does not propose to withdraw the price list for
6 switched access services, which is MCImetro Access Transmission Services LLC
7 d/b/a Verizon Access Transmission Services UT Price List No. 4.

8 **Q. WHICH GROUPS OF CUSTOMERS ARE COVERED BY THE ON-LINE**
9 **PRICE LIST?**

10 A. The types of customers who will receive services governed by the Guide in lieu of
11 price lists are those who currently receive services under either MCImetro UT
12 Price List No. 5 or MCI Communications UT Price List No. 2. These are large
13 business or government customers who have signed contracts for their services,
14 and the signed contracts incorporate the Guide.

15 **Q. HOW CAN CUSTOMERS ACCESS THE ON-LINE PRICE LIST?**

16 A. The Guide is publicly available at: www.verizonbusiness.com/guide.

17 **Q. HOW CAN CUSTOMERS OBTAIN HELP IN USING THE ON-LINE**
18 **GUIDE?**

19 A. The type of customer receiving services under the on-line Guide is typically a
20 multi-state or multi-national customer. These customers are typically already
21 quite familiar with the Guide. In the event that any particular customer needs
22 assistance, our customer service team, at the telephone number listed on the
23 customer bill, is available to help.

1 **Q. WHAT METHOD DOES VERIZON PROPOSE FOR PROVIDING**
2 **NOTICE OF CHANGES IN RATES, TERMS OR CONDITIONS FOR**
3 **SERVICES OFFERED ONLY THROUGH THE ON-LINE GUIDE?**

4 **A.** All services offered under the Guide require a contract which incorporates Guide
5 rates, terms and conditions applicable to those services. Under the contract, the
6 customer agrees that changes in rates, terms and conditions of service will be
7 posted on the Guide 15 days before the effective date of the changes. Customers
8 are able to receive email notification whenever there is a change to the Guide.

9 **Q. DOES THIS CONCLUDE YOUR TESTIMONY?**

10 **A.** Yes.