

BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

Joint Application of Qwest Communications
International, Inc. and CenturyTel, Inc. for
Approval of Indirect Transfer of Control of
Qwest Corporation, Qwest Communications
Company, LLC, and Qwest LD Corporation

DOCKET NO. 10-049-16

SUPPLEMENTAL RESPONSE TESTIMONY

OF

JERRY FENN

QWEST COMMUNICATIONS INTERNATIONAL, INC.

November 2, 2010

PUBLIC VERSION

1 **I. BACKGROUND**

2 **Q. PLEASE STATE YOUR NAME, BUSINESS ADDRESS AND POSITION WITH**
3 **QWEST CORPORATION.**

4 A. My name is Jerry Fenn, and I am Utah State President for Qwest. My business address is
5 250 E. 200 S., Suite 1614, Salt Lake City, Utah 84111-2003.

6 **Q. DID YOU PREVIOUSLY FILE DIRECT AND REBUTTAL TESTIMONY IN**
7 **THIS PROCEEDING?**

8 A. Yes.

9 **Q. WHAT IS THE PURPOSE FOR YOUR SUPPLEMENTAL RESPONSE**
10 **TESTIMONY?**

11 A. The purpose of my supplemental response testimony is to provide support for the
12 settlement (“DPU Settlement”) between the Joint Applicants and the Utah Division of
13 Public Utilities (“DPU”). Additionally, I respond to the October 28, 2010 supplemental
14 testimony of Timothy J. Gates by addressing the alleged issues and concerns that he
15 raises. Specifically, I respond to his alleged concerns about the settlement process, the
16 Joint Applicants’ broadband investment commitment in the DPU Settlement and the
17 agreed-upon provision regarding the “Tier 2” payments in the Qwest Utah Performance
18 Assurance Plan (“UPAP”). My testimony demonstrates that despite the Joint CLECs’
19 opposition to the DPU settlement, the settlement provides reasonable commitments that
20 are sufficient for the Commission to find that the merger transaction between the
21 CenturyLink and Qwest parent companies (“the Transaction”) is in the public interest and

1 thus that the Commission should approve it without any of the Joint CLECs' proposed
2 conditions. Finally, I discuss Mr. Gates' arguments regarding certain documents known
3 as the Hart-Scott-Rodino ("HSR") documents that the Joint Applicants produced to the
4 CLECs in discovery, and how Mr. Gates completely takes these documents out of context
5 in his attempts to bolster his advocacy.

6 **Q. ARE OTHER WITNESSES OFFERING SUPPLEMENTAL RESPONSE**
7 **TESTIMONY IN THIS PROCEEDING ON BEHALF OF THE JOINT**
8 **APPLICANTS?**

9 A. Yes. Two other witnesses present supplemental response testimony on behalf of the Joint
10 Applicants. For CenturyLink, Michael Hunsucker addresses the wholesale commitments
11 that the Joint Applicants have agreed to in the DPU settlement, as well as certain of Mr.
12 Gates' arguments relating to the HSR documents. Further, Michael Williams of Qwest
13 addresses the UPAP and "additional" PAP."

14 **II. SUPPORT OF THE DPU SETTLEMENT AGREEMENT**

15 **Q. PLEASE SUMMARIZE THE JOINT APPLICANTS' SUPPORT FOR THE DPU**
16 **SETTLEMENT.**

17 A. The Joint Applicants entered into arms-length negotiations with the DPU after the DPU's
18 witness, Casey Coleman, had filed his rebuttal testimony, and after the Joint Applicants
19 had reached settlement in Minnesota with the Minnesota Department of Commerce
20 ("DOC").

1 We reached out to Mr. Coleman and others at the DPU in early October 2010 shortly
2 after Mr. Coleman's rebuttal testimony stated that the DPU believed that a previous Joint
3 Applicants' settlement with various CLECs in Iowa appeared to achieve the
4 contemplated requirements that the DPU was advocating. Given my previous experience
5 with the DPU, I believed that the DPU would be reasonable and would negotiate in good
6 faith, and that if we could sit down to negotiate, and if both sides were willing to be
7 reasonable and were willing to compromise somewhat, it was very possible that we could
8 reach a settlement.

9 Accordingly, I personally met with Mr. Coleman, Mr. Clair Oman, Mr. Bill Duncan, Mr.
10 Phil Powlick and DPU attorney Patricia Schmid on several occasions on October 11 and
11 October 12, 2010, along with others from Qwest and CenturyLink. These discussions
12 were fruitful, and eventually, by October 14, 2010, the parties agreed to a settlement,
13 which included numerous retail commitments by the merged company, as well as the
14 significant wholesale commitments that the Joint Applicants had agreed to with the
15 Minnesota DOC in that state.

16 Thereafter, on October 14, 2010, the same day that the settlement with the DPU was
17 finalized, the Joint Applicants filed the DPU Settlement with the Commission so that all
18 parties in the proceeding received notification of the settlement well in advance of the
19 scheduled October 26-27, 2010 hearings. The Joint Applicants urge the Commission to
20 approve the DPU Settlement as in the public interest and because it adequately addresses
21 the most important concerns that the DPU had raised in Mr. Coleman's rebuttal
22 testimony, and represents a fair and reasonable settlement that balances the Joint

1 Applicants' interests with the interests of its customers, including its wholesale
2 customers, in Utah.

3 **Q. SHOULD THE COMMISSION APPROVE THE DPU SETTLEMENT WITHOUT**
4 **CHANGES AND ADDITIONAL CONDITIONS?**

5 A. Yes. The Commission should approve the DPU Settlement without changes and
6 additional conditions. Additionally, the Commission should approve the settlements with
7 the Utah Office of Consumer Services ("OCS"), the United States Department of Defense
8 ("DOD"), and the Salt Lake Community Action Program ("SLCAP") without changes or
9 additional conditions. These settlements confirm that the Commission should find that
10 the Transaction is in the public interest, and thus that the Commission should approve the
11 merger without any of the Joint CLECs' proposed conditions.

12 **Q. PLEASE SUMMARIZE THE DPU SETTLEMENT, AND IDENTIFY WHICH**
13 **QWEST OR CENTURYLINK WITNESSES WILL ADDRESS QUESTIONS**
14 **CONCERNING EACH PORTION OF THE SETTLEMENT.**

15 A. The DPU Settlement contains conditions in five general areas, including the following:

16 **A. Broadband Commitment:** The Joint Applicants commit to invest at least \$25
17 million in broadband infrastructure over five years to benefit retail customers, with 15%
18 of the investment to be made in unserved or underserved areas. (I will address any
19 questions concerning this condition.)

20 **B. Wholesale Commitments:** The Joint Applicants agree to numerous significant
21 wholesale commitments, including regarding Operational Support Systems ("OSS"),
22 interconnection agreement extensions and negotiations, protections against any new rates
23 or tariff changes, the Utah Performance Assurance Plan ("UPAP"), the Change
24 Management Process ("CMP"), certain FCC obligations, and keeping Qwest's status as a
25 Bell Operating Company ("BOC"). (Michael Hunsucker will address questions
26 regarding the wholesale commitments, with the exception of the UPAP, which Michael
27 Williams of Qwest will discuss.)

1 **C. Service Quality Commitment:** The combined company commits that it will not
2 seek a waiver from the Commission’s service quality rule, R746-340, sections 8 and 9,
3 for at least two years following the close of the merger. (Michael Williams will address
4 any questions concerning this condition.)

5 **D. Reporting Commitment:** The combined company commits to certain broadband
6 investment reporting requirements, to be in effect for two years from the close of the
7 merger. (Michael Williams will address any questions concerning this condition.)

8 **E. Compliance Commitment:** The combined company commits to continue to comply
9 with all applicable federal and Utah laws and regulations. (Questions can be directed to
10 all Qwest and CenturyLink witnesses.)

11 **III. RESPONSE TO MR. GATES’ TESTIMONY ABOUT THE SETTLEMENT**

12 **Q. IN HIS SUPPLEMENTAL TESTIMONY, MR. GATES STATED THAT THE DPU**
13 **SETTLEMENT “CERTAINLY DOES NOT MAINTAIN THE STATUS QUO.”¹**
14 **PLEASE RESPOND.**

15 A. The Joint CLECs continue a theme that their proposed conditions merely maintain the
16 “*status quo*” while the settlement with the DPU does not. However, their view of
17 maintaining the “*status quo*” would have the effect of shackling the combined company
18 with many new and additional regulatory requirements and obligations, such as the
19 “additional” Performance Assurance Plan (or “APAP”). The Joint CLECs fail to mention
20 that today, the “*status quo*” means that Qwest has flexibility to do many things that Joint
21 Applicants could not be able to do under the Joint CLECs’ conditions. For example, the
22 *status quo* today means that Qwest has flexibility to pursue elimination or significant
23 changes to the UPAP in Docket No. 09-049-60. Further, the *status quo* also means that
24 Qwest has the flexibility to make changes to its OSS consistent with the CMP without the
25 various conditions that the Joint CLECs seek to impose through this merger proceeding.

¹ Supplemental Testimony of Timothy J. Gates (“Gates Supplemental”), page 2, line 16.

1 The CLECs also conveniently fail to mention the competitive nature of the market today,
2 and that other larger competitors, such as Comcast, have no regulatory obligations to
3 provide wholesale services to their competitors.

4 **Q. IN HIS SUPPLEMENTAL TESTIMONY, MR. GATES STATES THAT “THE**
5 **JOINT CLECs WERE NOT NOTIFIED THAT NEGOTIATIONS WERE BEING**
6 **CONDUCTED, AND NO CLECs WERE CONSULTED BY THE DIVISION IN**
7 **THE COURSE OF THE NEGOTIATIONS.”² SHOULD THE COMMISSION BE**
8 **CONCERNED ABOUT THE PROCESS THAT THE JOINT APPLICANTS AND**
9 **DPU FOLLOWED TO REACH A SETTLEMENT?**

10 A. No. First, nothing in the settlement process between the Joint Applicants and the DPU
11 was inconsistent with Commission’s rule.³ The following is my response related to
12 specific provisions contained in the PSC rule:

- 13 1. Like the pertinent statute,⁴ the Commission rules allow for settlements to be
14 presented to the Commission. The rule, however, does not require that settlement
15 be reached with all parties in a proceeding for the Commission to consider and
16 approve a settlement.
- 17 2. R746-100-10.E.5 provides that “[t]he Commission may require the parties
18 offering the settlement to show that each party has been notified of, and allowed
19 to participate in, settlement negotiations.” This language is permissive only. The
20 rule does not prevent any party in a settlement from negotiating with a subset of
21 all parties in a proceeding or to require notification to other parties not involved in

² Gates Supplemental, page 4, lines 14 and 15.

³ Utah Public Service Commission Rule R746-100-10.E.5 provides as follows:

Settlements:

- a. Cases may be resolved by a settlement of the parties if approved by the Commission. Issues so resolved are not binding precedent in future cases involving similar issues.
- b. Before accepting an offer of settlement, the Commission may require the parties offering the settlement to show that each party has been notified of, and allowed to participate in, settlement negotiations. Parties not adhering to settlement agreements shall be entitled to oppose the agreements in a manner directed by the Commission.

⁴ See e.g., Utah Code Ann., § 54-7-1(3); see also Utah Code Ann., § 54-4a.-1 (settlements by the DPU).

1 the settlement discussions before a settlement is reached. The Joint Applicants
2 notified the Joint CLECs of the DPU Settlement when they filed the settlement
3 with the Commission on October 14, 2010.

- 4 3. Since the Joint CLECs are “[p]arties not adhering to the settlement agreements,”
5 they have been given the opportunity “to oppose the agreement in a manner
6 directed by the Commission.” That is precisely what they have done in their
7 October 28, 2010 supplemental testimony.
- 8 4. The record of the cross examination of Integra witness Douglas Denney on
9 Wednesday, October 27th, clearly demonstrates that there have been many
10 settlement discussions and conferences that have taken place with the Joint
11 CLECs in other jurisdictions and on a national and regional basis. Nothing in the
12 Commission rules requires that settlement discussions take place in Utah, or that
13 the settlement discussions be Utah-specific. The Joint CLECs have had full
14 knowledge of the numerous settlement discussions and conferences that have
15 already taken place regarding the same issues they have raised in this proceeding.
16 The Commission should not be persuaded by the Joint CLECs’ opposition to the
17 DPU Settlement. The DPU Settlement has not precluded the Joint CLECs from
18 engaging in their own settlement discussions with the Joint Applicants, and
19 indeed, there have been many such discussions to date.
- 20 5. During the June 9, 2010 technical/scheduling conference in this proceeding, no
21 party requested that settlement conferences be included in the formal process for
22 Utah. The Commission rule also does not require that formal settlement
23 conferences be included in a proceeding. Not including formally-scheduled
24 settlement conferences does not exclude any party from entering in settlement
25 discussions with other parties in a proceeding.
- 26 6. In my experience with this Commission, it is clear that settlement of issues has
27 always been encouraged. Frankly, based on the fruitless settlement discussions
28 with the Joint CLECs occurring elsewhere, I am of the opinion that it would have
29 been highly unlikely to have reached settlement with the Joint CLECs just in Utah
30 and that had they been participants in the settlement discussions, the likely
31 outcome would have been no settlement whatsoever.

32 **Q. IN HIS TESTIMONY, MR. GATES RAISES CONCERNS ABOUT THE TIMING**
33 **OF THE DPU SETTLEMENT.⁵ SHOULD THIS BE A CONCERN TO THE**
34 **COMMISSION?**

35 **A.** No. The Commission rule does not preclude parties from reaching settlements at any
36 time during the proceeding. The Joint CLECs raise a red herring argument by suggesting

⁵ Gates Supplemental, starting on page 4, line 16.

1 that there is a problem with the timing of the settlement. They apparently claim that the
2 DPU somehow should have waited until it had reviewed the Joint CLECs' surrebuttal
3 testimony, or waited to hear what witnesses had to say at the hearing.⁶ This is incorrect;
4 the parties are permitted to resolve open issues and the DPU certainly had available to it
5 the CLECs' positions and proposed conditions.

6 **Q. IN HIS TESTIMONY, MR. GATES ATTEMPTS TO COMPARE WHAT HE**
7 **ALLEGES HAPPENED IN THE SETTLEMENT IN MINNESOTA⁷ WITH WHAT**
8 **HE BELIEVES MAY HAVE HAPPENED HERE IN UTAH. PLEASE RESPOND.**

9 A. The Commission should disregard all of Mr. Gates' supplemental testimony regarding
10 what he alleges happened in Minnesota in the settlement between the Joint Applicants
11 and the DOC in that state.⁸ There is no legitimate reason that the Joint Applicants should
12 be required to respond to or have to litigate in Utah his various allegations involving
13 Minnesota because it is not relevant to Utah. Mr. Gates is simply wrong about what he
14 believes may have happened in Utah. Rather, it appears that all Mr. Gates does is rely on
15 his supplemental testimony in Minnesota, involving actual witnesses, events and
16 testimony in Minnesota, for this proceeding, even though the procedural background and
17 the pertinent facts and witnesses are different than those here in Utah. The Commission
18 should completely disregard all of this testimony.

⁶ Gates Supplemental, starting on page 4, line 16.

⁷ Gates Supplemental Testimony, starting on page 6.

⁸ See, for example, all of Mr. Gates' supplemental testimony references to what the DOC, or its witness, Ms. Wells, testified to in the hearing in Minnesota (at pages 5-12, 17-18, 24-25, 30, 34-35, 44-45, 48, 50, 54-55, 57-57-60, 73-74, 86-87 (including citing a Minnesota DOC settlement provision), 95-96 and 98). It appears that Mr. Gates simply copied and pasted his testimony in Minnesota for this proceeding, without regard to the different, and inapplicable, procedural posture here in Utah, including completely different witnesses and negotiation histories. I do not believe that what the Minnesota DOC witness may have testified to in the Minnesota proceeding has any bearing on the settlement issues here in Utah.

1 In his supplemental testimony, Mr. Gates engages in a misplaced effort to create an
2 inference of inappropriate actions by the Joint Applicants and/or the DPU. However, Mr.
3 Gates conveniently ignores the positions that Mr. Coleman advocated in his September
4 30, 2010 rebuttal testimony. These statements should have alerted the Joint CLECs that
5 the DPU had significant concerns about the scope and breadth of the CLECs' testimony
6 and their onerous and unnecessary proposed conditions, and further, that it had also
7 reviewed the Iowa Agreement, which the DPU believed "appears to achieve the
8 contemplated requirements advocated by the Division."⁹ The DPU arrived at its own
9 independent conclusions regarding the Iowa settlement prior to the commencement of the
10 settlement discussions with the Joint Applicants in Utah.

11 From the Joint Applicants' perspective, the following statements in Mr. Coleman's
12 rebuttal testimony caused them to believe that fruitful settlement discussions with the
13 DPU could be possible:

- 14 • When reviewing the testimony of the other parties in this docket, the
15 Division observes that the Commission must be cautious about going too
16 far in placing conditions upon the combined company that might harm the
17 competitive marketplace.¹⁰
- 18 • If the Commission were to adopt every suggested condition, the public
19 benefits of the merger would be greatly reduced. The merged companies
20 would have greater regulations enforced on them than they are subject to
21 today. This greater regulation could result in a loss of the flexibility that is
22 necessary in a competitive marketplace.¹¹
- 23 • The Division feels that this agreement (attached to this testimony as
24 Attachment 1) provides a solid foundation that the Commission can work
25 from to begin crafting similar conditions for Utah. One specific area

⁹ Rebuttal testimony of Casey Coleman ("Coleman Rebuttal"), page 8, lines 172-173.

¹⁰ Coleman Rebuttal, page 7, lines 152-155.

¹¹ Coleman Rebuttal, pages 7 and 8, lines 160-164.

1 where the Iowa Agreement does not have any conditions is in broadband
2 deployment. As stated earlier in the Division's testimony, we feel the
3 Commission should adopt specific broadband measures as well as the
4 other measures, outlined in the Iowa agreement.¹²

5 **Q. IN HIS SUPPLEMENTAL TESTIMONY, MR. GATES STATES THAT "ONE**
6 **SET OF NEGOTIATIONS FOR ALL PARTIES WOULD HAVE BEEN MORE**
7 **EFFICIENT FOR ALL."**¹³ **DO YOU AGREE?**

8 A. No, I do not. In Oregon, for example, there have been numerous formal scheduled
9 settlement conferences among all the parties since August, and yet there still has not been
10 any settlement. Additionally, the originally-scheduled hearings in Oregon set for the
11 week of October 18th were delayed as a result of the CLECs' motion to delay the
12 schedule, and the Administrative Law Judge in Oregon based his decision in part to allow
13 time for even more settlement discussions. The situation in Utah, however, is far
14 different from that in Oregon. For example, here, the Joint Applicants have been able to
15 reach settlement with the DPU, OCS, SLCAP and DOD, and URTA has agreed that Mr.
16 Hunsucker's surrebuttal testimony addresses its concerns. Further, 360networks has now
17 withdrawn from the proceeding as well. Thus, the only parties remaining are the Joint
18 CLECs. Further still, the October 26-27 hearings took place as originally scheduled
19 during the technical/scheduling conference back in June. Finally, the recently-scheduled
20 hearing on November 4th only became necessary because of Integra's motion to amend
21 the schedule, initially based only upon the HSR documents issue.¹⁴

¹² Coleman Rebuttal, page 8, lines 176-182.

¹³ Gates Supplemental, page 12, lines 4 and 5.

¹⁴ The additional hearing on November 4th has also given the Joint CLECs an opportunity to have more time to challenge the DPU Settlement.

1 The Joint CLECs' belief that one set of settlement discussions with all parties in Utah
2 would have been more efficient is belied by the facts, and appears to be more an excuse
3 to have the Commission reject the DPU Settlement and to delay the proceeding with
4 numerous months of settlement conferences, like those that have occurred in Oregon, but
5 without any settlement. Obviously, the fact that the Joint Applicants have reached
6 settlement with other parties in the Utah proceeding does not preclude the Joint CLECs
7 from negotiating their own reasonable settlement. However, in my opinion, if settlement
8 is going to happen with the Joint CLECs it will most likely happen only on a global or
9 regional basis since the principal issues the CLECs raise are company-wide and not
10 specific to Utah. Given the lack of settlements in other states such as Oregon, despite
11 extensive meetings and conferences, it is very doubtful that a settlement in Utah alone
12 could be reached.

13 **Q. IN HIS SUPPLEMENTAL TESTIMONY, MR. GATES OPPOSES THE DPU**
14 **SETTLEMENT BY CHALLENGING THE BROADBAND COMMITMENT.¹⁵ IS**
15 **HIS ANALYSIS CORRECT?**

16 A. No. First, Mr. Gates erroneously attempts to show that the level of committed broadband
17 investment in Utah is somehow proportionately lower than a similar commitment in
18 Minnesota. His analysis, however, is fundamentally flawed because in comparing the
19 broadband commitment in Utah to the broadband commitment in Minnesota, he evidently
20 failed to include the number of CenturyLink access lines in both Utah and Minnesota to
21 his analysis. If Mr. Gates had added the mere nine (9) CenturyLink access lines in Utah

¹⁵ Gates Supplemental, starting on page 24.

1 to the number of Qwest access lines in Utah and compared it to the approximately
2 143,600 CenturyLink access lines in Minnesota and the number of Qwest access lines in
3 Minnesota to his analysis, he would have seen that the relationship of Utah access lines to
4 Minnesota access lines is slightly less than 50%. That illustrates the \$25 million in
5 broadband commitment in Utah is comparable to and in fact slightly more generous than
6 the \$50 million broadband commitment in Minnesota and is an appropriate commitment.

7 Additionally, the Joint Applicants commit to invest “**at least** \$25 million in broadband
8 infrastructure.” The combined company is obviously going to make investments based
9 upon prudent economic factors, including consideration of the competitive marketplace.

10 In contrast, no other broadband providers, including Comcast or the Joint CLECs, have
11 made any commitment about minimum level of broadband investments in Utah.
12 Moreover, the \$25 million commitment in this merger proceeding compares favorably to
13 the commitment in the Qwest/U S WEST merger for Qwest to invest up to \$15 million to
14 deploy broadband.

15 Finally, I fail to understand why the CLECs have any objection to the broadband
16 investment commitment in the DPU Settlement, especially since it does not even address
17 a wholesale issue. It appears that this may be an opposition for the sake of opposition
18 because the CLECs do not have all of their proposed conditions in that settlement or
19 because they do not believe the DPU Settlement goes far enough.

20 **Q. IN COMPARING THE BROADBAND COMMITMENT IN UTAH TO**
21 **MINNESOTA, THE COMMITMENT IS TO INVEST FIFTEEN (15%) PERCENT**
22 **IN UTAH FOR UNSERVED OR UNDERSERVED AREAS IN COMPARISON TO**

1 **THIRTY THREE PERCENT (33%) IN MINNESOTA. SHOULD THE**
2 **COMMISSION BE CONCERNED WITH THE LOWER PERCENTAGE**
3 **COMMITMENT IN UTAH IN COMPARISON TO MINNESOTA?**

4 A. No, definitely not. One of the problems with attempting to compare Minnesota with Utah
5 is that the states are very different. Qwest has had a good track record of investing in
6 broadband services in Utah. I previously stated the following in my rebuttal testimony:

7 Further, for more than 12 years, Qwest has been investing in broadband in Utah,
8 and has increased significantly the areas where broadband is now available.
9 Qwest has invested in Utah based on rational economic principles, including an
10 anticipated return on investment. For the most part, any remaining locations in
11 Qwest's service territory without Qwest-provided broadband services are
12 locations where making such deployments may not be economically sound or
13 feasible. Some of the areas that Qwest does not serve, however, may already be
14 served by another broadband provider, such as, for example, Comcast. Forcing
15 the combined company to make uneconomically-sound or less than prudent
16 investments would harm the combined company in the competitive market. If
17 policymakers are concerned about expanding broadband availability to un-served
18 areas, there are other ways to address these issues, such as the federal stimulus
19 program, additional appropriations to the Utah Rural Broadband Service Fund.¹⁶

20
21 Mr. Gates recognizes the competitive nature of the broadband market in Utah based upon
22 the FCC information he cites and which, as he stated, "shows an alternative broadband
23 provider present in 91% of the communities in which Qwest's 53 Utah exchanges
24 reside."¹⁷ Given the competitive nature of the broadband market in Utah, the
25 Commission need not be concerned about the commitment to invest fifteen percent in
26 unserved or underserved areas. The DPU also recognized that prudent investments have
27 the potential to help make further capital expenditures possible when Mr. Coleman
28 stated: "A company like Qwest has to be wise and prudent with their capital

¹⁶ Rebuttal Testimony of Jerry Fenn, starting of page 9.

¹⁷ Gates Supplemental, page 27, lines 18 and 19.

1 expenditures, ensuring that each dollar used is maximizing the profit potential of the
2 company and providing the funds to make further capital expenditures.”¹⁸ Furthermore,
3 broadband coverage in Qwest’s footprint in Utah is more extensive than it is in
4 Minnesota. The committed fifteen percent of broadband investment for unserved and
5 underserved areas is reasonable considering the market conditions and current broadband
6 coverage in Utah.

7 **Q. MR. GATES MAKES OTHER COMMENTS ABOUT THE FIFTEEN PERCENT**
8 **BROADBAND COMMITMENT FOR UNSERVED AND UNDERSERVED**
9 **AREAS.¹⁹ DO YOU AGREE WITH HIS COMMENTS?**

10 A. I agree there is a significant level of broadband competition that exists in Utah, but
11 I disagree that a 15% commitment for unserved or underserved area “adds little if any
12 public benefit.”²⁰ This is especially so given that many of these areas are not very
13 economical to deploy broadband, and that the low returns on investment in these areas
14 might mean that the combined company would be unlikely to deploy broadband in those
15 areas absent the commitment. Finally, the minimum \$3.75 million that the combined
16 company has agreed to invest in unserved or underserved areas in Utah is \$3.75 million
17 more than any commitments that the Joint CLECs, Comcast or Baja Broadband²¹ (which
18 he references in his supplemental testimony) have made.

¹⁸ Coleman Rebuttal, page 4, lines 67- 70.

¹⁹ Gates Supplemental, starting on page 27.

²⁰ Gates Supplemental, page 27, line 27.

²¹ Gates Supplemental, page 28, lines 4-6.

1 **Q. ARE THERE ANY OTHER EXAMPLES OF THE JOINT CLECs' ATTACKS OF**
2 **THE BROADBAND COMMITMENT IN THE DPU SETTLEMENT?**

3 A. Yes. Mr. Gates challenges the provision to “benefit *retail* customers in Utah.”²² Given
4 that Mr. Gates has been involved in the Minnesota proceeding, I assume he is aware of
5 the cross examination of the Department of Commerce witness by the attorney
6 representing Sprint, T-Mobile and CBeyond in Minnesota that caused the Joint
7 Applicants to further clarify that the investment in Minnesota would be for “retail”
8 services. I understand that in Minnesota, CLECs were concerned about any wholesale
9 investment of “fiber to the cell site” being included in the reported investment levels,
10 even though it could be argued that fiber to the cell site enables advancement of wireless-
11 based broadband. Thus, the term “retail” was included in the DPU Settlement in Utah in
12 response to the concerns raised in Minnesota and to clarify the nature of the broadband
13 investment.. Mr. Gates, however, now makes the argument “that the Joint Applicants do
14 not want their wholesale customers to derive any benefit from this commitment.”²³ In
15 my opinion, this change in position from the CLEC position in Minnesota is another
16 example of how the CLECs’ opposition here is simply an attempt to leverage what they
17 can gain to obtain “benefit” for themselves. I fail to understand how committing to a
18 minimum level of broadband investment is “an apparent attempt by the Joint Applicants
19 to gain a competitive advantage over CLECs in the provisioning of advance services.”²⁴

²² Gates Supplemental, starting at page 30.

²³ Gates Supplemental, page 30, lines 18-19.

²⁴ Gates Supplemental, page 30, lines 20-21.

1 In short, clarifying that the commitment was to benefit retail consumers was consistent
2 with what happened in Minnesota and was appropriate.

3 **Q. IN HIS SUPPLEMENTAL TESTIMONY, IN REFERENCE TO THE UPAP AND**
4 **“TIER 2” PAYMENTS, MR. GATES STATES THAT “ANOTHER**
5 **SIGNIFICANT WAY IN WHICH THE PROPOSED COMMITMENT WOULD**
6 **WEAKEN THE UPAP IN THAT IT EXPRESSLY ALLOWS QWEST TO SEEK**
7 **ELIMINATION OF TIER 2 PAYMENTS.”²⁵ PLEASE RESPOND WHY THAT**
8 **CONDITION WAS INCLUDED IN THE DPU SETTLEMENT.**

9 A. There is really nothing inappropriate, or surprising, about this condition. Anyone who
10 attended the technical conference in Docket No. 09-049-60 in January 2010, which
11 included representatives from XO and Integra, two of the Joint CLECs in this proceeding,
12 would remember the discussion that took place. I recall that the Commissioners
13 expressed concerns during this meeting about the continuation of the Tier 2 payments in
14 the UPAP. The DPU Settlement states that

15 [w]ithin three (3) months of the merger close, the Company will file a motion in
16 Docket No. 09-049-60 with the Commission to limit the scope of that proceeding
17 to consider only the elimination of the “Tier 2” payments, along with any other
18 mutually agreed upon changes between the parties in that proceeding. The DPU
19 agrees to support the elimination of the Tier 2 payments.
20

21 This provision would allow a motion to be filed to consider elimination of the Tier 2
22 payments in the UPAP. This provision, however, does not mandate the elimination of the
23 Tier 2 payment, but simply enables the Commission to consider such elimination in light
24 of the concerns expressed during the January 2010 technical conference. The CLECs,

²⁵ Gates Supplemental, page 74, lines 9 and 10.

1 including Integra, are not precluded from opposing elimination of the Tier 2 payments in
2 Docket No. 99-049-60. It is my understanding that Integra has stipulated to the
3 elimination of the Tier 2 payments in Idaho.

4 **IV. HART-SCOTT-RODINO DOCUMENTS**

5 **Q. MR. FENN, IN BOTH OF MR. GATES' SURREBUTTAL AND**
6 **SUPPLEMENTAL TESTIMONIES, MR. GATES MAKES NUMEROUS**
7 **ALLEGATIONS AND ACCUSATIONS BASED ON THE HART-SCOTT-**
8 **RODINO ("HSR") DOCUMENTS THAT BOTH QWEST AND CENTURYLINK**
9 **PRODUCED IN RESPONSE TO THE INTEGRA DATA REQUESTS. DO YOU**
10 **HAVE ANY GENERAL COMMENTS ABOUT THESE ACCUSATIONS?**

11 A. Yes, I do. It appears that Mr. Gates has tried to develop so-called "harms" by going
12 through the voluminous HSR documents that both companies produced to the Joint
13 CLECs in discovery to search for anything that he can then offer to support his many
14 positions. However, while I can only speak about the Qwest HSR documents that he
15 cites to in his testimony,²⁶ I am struck by what I find to be completely erroneous
16 assertions based on a few select words from those documents that he then takes
17 completely out of context. It is curious that although he and the other Joint CLEC
18 witnesses attach so many documents as exhibits to their testimonies, Mr. Gates failed to
19 include *even one HSR document* as an exhibit, in either of his two pieces of testimony, to
20 support his assertions.

²⁶ See Gates Surrebuttal, p. 31 (discussing Qwest HSR document 4(c)-5); p. 52 (discussing Qwest HSR document 4(c)-52); pp. 54-56 (discussing Qwest HSR documents 4(c)-30, 4(c)-34, 4(c)-70, 4(c)-22, 4(c)-37 and 4(c)-33); pp. 66-67 (discussing Qwest HSR document 4(c)-30); and Gates Supplemental, pp. 70-71, 79-80, and 92-94 (discussing Qwest HSR document 4(c)-44).

1 **Q. ARE YOU SURPRISED THAT MR. GATES FAILED TO ATTACH ANY OF**
2 **THE HSR DOCUMENTS THAT HE CITED TO EITHER OF HIS**
3 **TESTIMONIES?**

4 A. Yes. This is especially so given that Integra made much ado about these very documents
5 by filing a motion to compel and a motion to delay the hearing. Throughout the October
6 20, 2010 hearing on the motion to delay the hearing, the CLECs argued about the alleged
7 importance of these documents, about the volume of documents (they claimed the Qwest
8 documents alone totaled about 1,500 pages), and the alleged delays in obtaining such
9 documents. They did so, however, despite the fact that they had received the *vast*
10 *majority* of the HSR documents back in June and July in other state proceedings, and that
11 Mr. Gates should have had access to such documents at that time. And they did so
12 despite the fact they had received that same handful of withheld documents a full three
13 weeks (October 1st) before their motion to delay was heard (and 13 days before they filed
14 surrebuttal testimony). Indeed, all but one (Qwest HSR document 4(c)-44) of the Qwest
15 HSR documents that Mr. Gates discusses are discussed in his October 14th surrebuttal,
16 which was filed before the motion to delay the hearing was heard on October 20th.

17 **Q. WHY DO YOU BELIEVE THE PROCEDURAL BACKGROUND ABOUT**
18 **THESE HSR DOCUMENTS IS RELEVANT HERE?**

19 A. I raise this procedural background because despite all of this activity, Mr. Gates cites to
20 only ten (10) pages from all of the 82 Qwest HSR documents (totaling “1,500 pages”),
21 and then he does not even attach the pages of the cited documents as exhibits to his
22 testimonies. Had he attached the documents, the Commissioners would be able to see for
23 themselves if what Mr. Gates is arguing is a fair reading, in the appropriate context, of

1 the facts. I do not understand his reason given for not attaching the pertinent documents,
2 or at least the pertinent pages that are cited, which was that he leaves that technical issue
3 up to the lawyers. Given that the CLECs, including Mr. Gates, attached more than 50
4 exhibits, totaling close to/more than 1,000 pages, into the record, it is surprising that these
5 documents were not attached here. In my opinion, the documents cited do not support
6 the conclusions he reaches. I have given a few examples below.

7 **Q. MR. GATES CONTENDS THAT THE HSR DOCUMENTS SHOW THAT**
8 **QWEST ADMITS THE HAWAIIAN TELECOM AND THE FRONTIER**
9 **MERGERS ARE COMPARABLE TO THE CENTURYLINK/QWEST MERGER.**
10 **DO THE HSR DOCUMENTS SHOW THAT?**

11 A. No. As background, in his October 14th surrebuttal, at pages 54 through 56, Mr. Gates
12 argues that after he had filed his direct testimony, he had obtained “new information” that
13 somehow “undermine[d] the Joint Applicants’ claim that recent troubled mergers are
14 irrelevant to the proposed transaction.” The basis for this contention is, according to Mr.
15 Gates, that various financial analysts had “compared” this transaction to these “troubled”
16 transactions, and that these “comparisons” were the “very thing for which the Joint
17 Applicants are criticizing the Joint CLECs.”²⁷

18 However, Mr. Gates failed to attach the various Qwest HSR documents that he cited to.²⁸

19 As the Commission can see from the attached highly-confidential exhibits that I present
20 here, all that the Qwest HSR documents show is that these financial analyst firms

²⁷ Gates Surrebuttal, pp. 54-56.

²⁸ See Gates Surrebuttal, pp. 31, 52, 54-56; Gates Supplemental, pp. 70-71, 79-80, 92-94. He did not include any CenturyLink HSR documents that he cited either. See Gates Surrebuttal, pp. 26, 43, 66-67; Gates Supplemental, pp. 70-71, 77-78, 89, 94.

1 compared the *financial metrics* of *numerous* recent telecommunications mergers. They
2 did so as part of the “due diligence” review that the Qwest Board of Directors was
3 obligated to conduct to analyze the proposed merger with CenturyLink. As the
4 Commission can see, these documents merely *list* numerous (as many as 16)
5 telecommunications transactions going as far back as 2000. All these financial analysts
6 did was analyze basic financial information, such as dates of the transaction
7 announcements, market capitalizations, number of access lines and the like, of these
8 previous transactions. There was no comparison of the risks of integration for the
9 purposes of providing wholesale services, which is the connection that Mr. Gates has
10 attempted to make between those troubled mergers and the CenturyLink/Qwest merger.

11 **Q. CAN YOU GIVE US ANY SPECIFIC EXAMPLES?**

12 A. Yes, I can give you several. For example, in Qwest HSR document 4(c)-22, which is a
13 71-page pre-merger announcement (April 21, 2010) presentation by Perella Weinberg
14 Partners to the Qwest Board of Directors, the analysts listed **16** telecommunications
15 transactions in the past decade, going back to the 2000 merger announcement between
16 Frontier Telephone and Citizens Communications. All that the analysts did on the page
17 that Mr. Gates cites (page 48) was to *list* certain key facts, such as (1) the dates of the
18 transaction announcements, (2) the target companies and the acquiring companies, (3) the
19 types of monetary consideration involved (cash or stock), (4) the transactions’ values, and
20 (5) the estimated operations synergies (estimated run-rates at the time of the transaction
21 announcement and the percentage of synergies to total value of the combined companies)
22 of each transaction. Obviously, these financial analyst firms were listing other
23 telecommunications transactions for the Qwest Board to review. However, nowhere in

1 this HSR document, or any of the HSR documents, did the financial analysts “compare”
2 any substantive systems or integration problems in these other transactions to this one.
3 Nor did they opine that there are, or can be, any similarities between those transactions
4 and the proposed CenturyLink/Qwest transaction on these integration and systems issues.
5 As they are required to do, they merely compared *basic financial information* about
6 major telecommunications transactions in the past decade, which included the
7 Carlyle/Hawaiian, Fairpoint New England and Verizon/Frontier transactions.

8 Thus, for Mr. Gates to imply that this financial analyst firm was “comparing” the
9 problems that the Joint CLECs have speculatively raised about systems and integration
10 issues in the Carlyle/Hawaii or Verizon/FairPoint transactions, which comparisons the
11 Joint Applicants have been critical of, is not supported by the documents identified.
12 Attached as Highly-Confidential Exhibit A are the cover page, table of contents and the
13 pertinent section (“IV. Illustrative Contribution and Pro Forma Valuation Analysis”),
14 which includes page 48, of Qwest HSR document 4(c)-22.²⁹

15 **Q. IS THAT THE ONLY EXAMPLE OF MR. GATES TAKING THE HSR**
16 **DOCUMENTS OUT OF CONTEXT?**

17 A. No, not at all. Mr. Gates also cites to page 35 of Qwest HSR document 4(c)-34. This
18 document is a copy of an April 15, 2010 presentation to the Qwest [nicknamed Quartz]
19 Board of Directors regarding “Project Crystal” (proposed transaction with CenturyLink)

²⁹ Because of the voluminous nature of the HSR documents (one of them, for example, Qwest HSR document 4(c)-44, is 141 pages long), I am only submitting the pertinent pages of the Qwest HSR documents that I discuss here. However, the Joint Applicants will have complete copies of all of the HSR documents that Mr. Gates cites in his testimonies at the November 4, 2010 hearing so that the Commissioners can review them if they so desire. The Joint Applicants will also offer to lodge a copy of all of these HSR documents, as highly-confidential documents under the Commission’s current protective order, in the event the Commissioners would like to review them later.

1 by various financial firms (Lazard, Deutsche Bank and Morgan Stanley). Page 35 merely
2 lists 10 major telecommunications wireline transactions between 2004 and 2009, based
3 on the transaction announcement date, and acquiror and target company, and various
4 financial metrics, like enterprise value, EBITDA and number of access lines. Attached as
5 Highly-Confidential Exhibit B are the cover page, table of contents and page 35 of Qwest
6 HSR document 4(c)-34.³⁰

7 In Qwest HSR document 4(c)-70, which is a January 28, 2010 presentation by Barclays
8 Capital to the Qwest Board, page 5 merely lists 13 telecommunications wireline
9 consolidations from 2004 through 2009. Again, this document merely lists basic
10 financial information such as (1) transaction announcement date, (2) acquiror company,
11 (3) target company, and (4) financial metrics (such as shareholder value and EBIDTA
12 multiples). Because the FairPoint and Carlyle Hawaii transactions occurred during that
13 time period, they are listed, along with 11 others. Attached as Highly-Confidential
14 Exhibit D are the cover page and page 5 of Qwest HSR document 4(c)-70. Likewise,
15 Qwest HSR document 4(c)-37, page 39, merely lists “illustrative synergies in past
16 [telecommunications] transactions,” and lists, in graph form, 12 such transactions,
17 including the FairPoint and Frontier transactions. Attached as Highly-Confidential
18 Exhibit E are the cover pages, table of contents and pages 39-40 of Qwest HSR document
19 4(c)-37.

³⁰ At page 55 of his surrebuttal, Mr. Gates also refers to Qwest HSR document 4(c)-30, page 22, for the same point that he makes regarding Qwest HSR document 4(c)-34, page 35. Qwest HSR document 4(c)-30 is a copy of another presentation by these same firms (Lazard, Deutsche Bank and Morgan Stanley), but six days later, on April 21, 2010. Page 22 of Qwest HSR document 4(c)-30 is the same chart as page 35 of HSR document 4(c)-34. Attached as Highly-Confidential Exhibit C is the cover page, table of contents and page 22 of Qwest HSR document 4(c)-30.

1 Finally, in Qwest HSR document 4(c)-33, page 43, there is merely a set of four graphs
2 that merely compare financial metrics, such as revenue, EBITDA, access lines and High-
3 Speed Internet subscribers, of various major telecommunications ILECs, including
4 AT&T, Verizon, the Joint Applicants (combined and stand-alone), Frontier and
5 Windstream. Attached as Highly-Confidential Exhibit F are the cover sheet, agenda and
6 page 43 of Qwest HSR document 4(c)-33.

7 **Q. WHAT IS YOUR CONCLUSION ABOUT MR. GATES' USE OF THESE SIX**
8 **QWEST HSR DOCUMENTS FOR HIS ARGUMENT THAT THE JOINT**
9 **APPLICANTS' CRITICISMS OF THE JOINT CLECs' ATTEMPTS TO LINK**
10 **THE SYSTEMS AND INTEGRATION PROBLEMS OF THESE THREE OTHER**
11 **TRANSACTIONS ARE NOT WARRANTED?**

12 A. Mr. Gates' argument in citing to these six HSR documents on pages 54-56 of his
13 surrebuttal is to try to show that the Joint Applicants' criticisms of the CLECs'
14 comparisons of this transaction to the Frontier, FairPoint and Carlyle/Hawaii transactions
15 that experienced systems and integration problems are not warranted.³¹ However, what
16 the Joint Applicants have objected to are the speculative arguments, without any basis,
17 that there is a substantial risk that the integration of Qwest and CenturyLink systems,
18 including wholesale OSS, will result in the problems that these other companies had
19 experienced, and that the CLECs failed to analyze correctly the structures of those
20 transactions in comparison to the CenturyLink/Qwest merger. The documents clearly do

³¹ Mr. Gates argues: "This information [HSR documents] *shows* that *other entities* analyzing the proposed transaction, including the Joint Applicants themselves, have *compared* the proposed transaction to the recent troubled transactions – the *very thing for which the Joint Applicants are criticizing the Joint CLECs.*" (Gates Supplemental, pp. 55-56 (emphasis added).)

1 not support Mr. Gates' contentions. These financial analysts never discussed any of these
2 systems and integration issues when they "compared" the financial aspects of this
3 transaction to these other historic transactions. Their "comparison" was simply to basic
4 financial metrics so that the Qwest Board of Directors could analyze the proposed
5 transaction, as part of the Board's due diligence review.

6 **Q. DOES MR. GATES DISCUSS ANY OTHER QWEST HSR DOCUMENTS THAT**
7 **ARE NOT FAIR REPRESENTATIONS OF WHAT HE ARGUES?**

8 A. Yes, on page 31 of his October 14th surrebuttal, he quotes from a 15-page Qwest HSR
9 document (4(c)-5) to argue that "Qwest personnel" have concluded that CenturyLink's
10 systems do not have the same "capabilities" as Qwest's existing systems, and that
11 CenturyLink is "biased" toward its systems. Mr. Gates goes on to argue that this
12 document "confirms" his concerns about the changes that CenturyLink has "stated" will
13 occur to Qwest's OSS post-transaction, because it purportedly "shows" that integrating
14 CenturyLink systems into Qwest legacy territory "could" result in "less capability or
15 functionality." He then concludes (at pages 31-32) that CenturyLink's "bias" toward its
16 systems "underscores [his] contention that CenturyLink's 'methodical' review in
17 selecting the 'best' system provides no assurances to CLECs and their customers." I do
18 not believe these assertions can be fairly extrapolated from these documents.

19 First, as the Commission can see, this 15-page document is simply [**BEGIN HIGHLY-**

20 **CONFIDENTIAL]** [REDACTED]
21 [REDACTED]
22 [REDACTED]

1 [REDACTED]
2 [REDACTED]
3 [REDACTED]
4 [REDACTED]
5 [REDACTED]
6 [REDACTED]
7 [REDACTED]
8 [REDACTED]
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21 [REDACTED]
22 [REDACTED]
23 [REDACTED]

1 [REDACTED] [END

2 **HIGHLY-CONFIDENTIAL]** Attached as Highly-Confidential Exhibit G is the first
3 page and pages 14 and 15 of the transcript of the April 23, 2010 internal Qwest
4 conference call of Qwest HSR document 4(c)-5.

5 **Q. ARE THERE ANY OTHER QWEST HSR DOCUMENTS THAT MR. GATES**
6 **DISCUSSES?**

7 A. Yes, there is one other Qwest HSR document that Mr. Gates “discusses.” At various
8 times in his supplemental testimony last week (pages 70-71, 79-80 and 93), he cites
9 *generally* to Qwest HSR document 4(c)-44, which is a 141-page document, apparently
10 for the proposition that **[BEGIN HIGHLY-CONFIDENTIAL]** [REDACTED]

11 [REDACTED]

12 [REDACTED]

13 [REDACTED]

14 [REDACTED]

15 [REDACTED]

16 [REDACTED]

17 [REDACTED]

18 [REDACTED]

19 [REDACTED]

20 [REDACTED]

21 [REDACTED]

22 [REDACTED]

1 [REDACTED]
2 [REDACTED] [END HIGHLY-
3 CONFIDENTIAL] Attached as Highly-Confidential Exhibit H are the cover page, the
4 agenda of an April 1, 2010 CenturyLink senior executive meeting, and the three-page
5 PowerPoint slide that discussed CenturyLink's "strategic focus" (pages 7-9).

6 **Q. MR. FENN, DO YOU HAVE ANY CLOSING REMARKS ABOUT MR. GATES'**
7 **DISCUSSION OF THE HSR DOCUMENTS?**

8 A. Yes. I believe the documents that Mr. Gates used do not support his arguments. In fact,
9 the Joint CLECs have not marshaled any credible evidence to support their assertions
10 from the voluminous HSR documents produced. It appears to me that the discussions
11 regarding the HSR documents have taken the documents out of context and have
12 overstated their importance. I believe that the Commission, after reviewing these
13 documents, should reject the Joint CLECs arguments on the HSR documents as not
14 supported by the evidence.

15 This matter should be a straight-forward, regulatory review process to determine whether
16 this merger transaction is in the public interest. It should not become essentially a free-
17 for-all in which the CLECs try to leverage the case into a request for a wide-ranging,
18 onerous and unnecessary list of proposed conditions that have no or little relation to the
19 merger and are unnecessary. The Joint CLECs submitted hundreds of unduly
20 burdensome and often irrelevant data requests and more than 750 pages of testimony and
21 hundreds of pages of exhibits that have the effect of over-complicating this relatively
22 straight-forward matter. The Joint Applicants have, in the spirit of cooperation, despite

1 believing that no conditions are warranted, agreed to numerous substantial commitments
2 in their settlements with the DPU, OCS, the DOD and the SLCAP. Nevertheless, the
3 CLECs unfairly attack those settlements, from both a procedural and substantive
4 standpoint, by arguing about the settlement negotiation process and by arguing that the
5 commitments in those settlements do not go as far as what they seek in their conditions.

6 In short, I urge the Commission to reject the Joint CLECs arguments and find that the
7 merger transaction, and the various Utah settlements (which I discussed earlier in my
8 testimony), are in the public interest, and thus that the merger should be approved.

9 **Q. PLEASE SUMMARIZE YOUR TESTIMONY.**

10 A. In my testimony, I have demonstrated that the DPU Settlement is reasonable and in the
11 public interest. The Commission should approve it without any changes. Based upon the
12 record in this proceeding, including the DPU Settlement and the settlements between the
13 Joint Applicants and other parties in this proceeding, the Commission should find that the
14 Transaction is in the public interest and thus the Commission should approve the merger
15 without any of the Joint CLECs' or Level 3's proposed conditions. Finally, the
16 Commission should completely ignore all of the Joint CLEC arguments about the HSR
17 documents. These documents are completely irrelevant to the issues here, and the
18 CLECs have completely taken such documents out of context in an attempt to argue
19 points that are not consistent with the applicable facts.

20 **Q. DOES THIS CONCLUDE YOUR TESTIMONY?**

21 A. Yes, it does.