

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE SERVICE (Continued)

IV. RATES AND CHARGES

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connections and Nonrecurring Charges as specified in Tariff Section 15 apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone Service bundle is provided at the following rate:

| | <u>Monthly Rate</u> | |
|-------------------------------------|---------------------|-----|
| Frontier Digital Phone Service | \$39.99 | |
| Digital Phone Enhanced Feature Pack | 2.99 | |
| Stay Connected Seasonal Offering | 9.99 | (N) |
| See Condition (I) | | (N) |

V. CONDITIONS

- A. The bundles are available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- C. Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- D. Frontier Digital Phone service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- E. Customers may add or delete any features offered within the bundle without incurring a Service Connections and Nonrecurring Charge.
- F. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
- G. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.

(L) Item H relocated to Sheet No. 2.1.

(L)
(L)

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE SERVICE (Continued)

V. CONDITIONS (Continued)

- H. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service. (L)
- I. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Service while they are away, a minimum of one month and up to nine months during a 12 month period. (L)
1. Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Stay Connected Seasonal Service as said exchanges are defined on the maps contained in this tariff.
 2. The customer will not be charged a Service Connection Charge if a reconnect date is provided at the time they order the Stay Connected Seasonal Offering.
 3. A \$25.00 reconnect charge will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 4. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the Frontier Digital Phone Service will be temporarily deactivated.
 5. If the customer does not notify the Utility to reactive their Frontier Digital Phone Service before the end of the ninth month, the Stay Connected Seasonal Offering will terminate and the Frontier Digital Phone features and services will be reactivated and billed at the applicable rates.
 6. This service does not change any other terms and conditions of the product.
 7. All applicable taxes and surcharges apply.
 8. The monthly rate includes the Federal End User Common Line Charge. (N)

(L) Item H relocated from Sheet No. 2.

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE PLUS SERVICE (Continued)

IV. RATES AND CHARGES (Continued)

A. Frontier Digital Phone Plus Service is provided at the following rates:

| | <u>Monthly Rate</u> | |
|---|---------------------|------------|
| Frontier Digital Phone Plus Service | \$39.99 | |
| Digital Phone Enhanced Feature Pack | 2.99 | |
| Stay connected Seasonal Offering See Condition (L) | 9.99 | (N) (N) |

V. CONDITIONS

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- D. Frontier Digital Phone Plus Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- E. Customers may add or delete any features offered in the bundle without incurring a Service Connection Charge.
- F. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
- G. The bundle is offered on a one, two or three year term.
 - 1. If the tariffed rate changes during the term of the contract, the contract rate will remain in effect in the customer's contract.
 - 2. If the customer cancels the bundle before the end of the term contract, an early termination charge of \$200.00 shall apply.
- H. The bundle will appear as a single line item on the bill.
- I. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.

(L) Item J & K relocated to Sheet No. 33.1.

(L)
|
(L)

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE PLUS SERVICE (Continued)

V. CONDITIONS (Continued)

- J. Periodically, the Company may offer various “save incentives” in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer. (L)
- J. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service. (L)
- L. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Plus Service while they are away, a minimum of one month and up to nine months during a 12 month period. (N)
1. Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Stay Connected Seasonal Service as said exchanges are defined on the maps contained in this tariff.
 2. The customer will not be charged a Service Connection Charge if a reconnect date is provided at the time they order the Stay Connected Seasonal Offering.
 3. A \$25.00 reconnect charge will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 4. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the Frontier Digital Phone Plus Service will be temporarily deactivated.
 5. If the customer does not notify the Utility to reactive their Frontier Digital Phone Plus Service before the end of the ninth month, the Stay Connected Seasonal Offering will terminate and the Frontier Digital Phone Plus features and services will be reactivated and billed at the applicable rates.
 6. This service does not change any other terms and conditions of the product.
 7. All applicable taxes and surcharges apply.
 8. The monthly rate includes the Federal End User Common Line Charge.

(N)

(L) Item J & K relocated from Sheet No. 33.

DISCONTINUED SERVICES

FRONTIER DIGITAL PHONE BRONZE* (Continued)

IV. RATES AND CHARGES

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connections and Nonrecurring Charges as specified in Tariff Section 15 apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone Bronze bundle is provided at the following rate:

| | Monthly Rate | |
|-------------------------------------|---------------------|-----|
| Frontier Digital Phone Bronze | \$19.99 | |
| Digital Phone Enhanced Feature Pack | 3.99 | |
| Voice Mail –add on: (Non-regulated) | | |
| • Basic Voice Mail | 3.99 | |
| • Deluxe Voice Mail | 4.99 | |
| Stay Connected Seasonal Offering | 9.99 | (N) |
| See Condition (K) | | (N) |

V. CONDITIONS

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.
- D. Frontier Digital Phone Bronze service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- E. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.

*This bundle was previously Frontier Digital Phone Essentials.

DISCONTINUED SERVICES

FRONTIER DIGITAL PHONE BRONZE* (Continued)

V. CONDITIONS

- F. No discounts will be given to customers that do not use all the features or have some features turned off.
- G. The bundle is offered on a month to month.
- H. The bundle will appear as a single line item on the bill.
- I. Voice Mail will be offered as an add on to this bundle.
- J. The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS will be billed separately from and are in addition to the bundle rate.
- K. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Bronze Service while they are away, a minimum of one month and up to nine months during a 12 month period.
 - 1. Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Stay Connected Seasonal Service as said exchanges are defined on the maps contained in this tariff.
 - 2. The customer will not be charged a Service Connection Charge if a reconnect date is provided at the time they order the Stay Connected Seasonal Offering.
 - 3. A \$25.00 reconnect charge will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - 4. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the Frontier Digital Phone Bronze Service will be temporarily deactivated.
 - 5. If the customer does not notify the Utility to reactive their Frontier Digital Phone Bronze Service before the end of the ninth month, the Stay Connected Seasonal Offering will terminate and the Frontier Digital Phone Bronze features and services will be reactivated and billed at the applicable rates.
 - 6. This service does not change any other terms and conditions of the product.
 - 7. All applicable taxes and surcharges apply.
 - 8. The monthly rate includes the Federal End User Common Line Charge.

(N)

(N)

*This bundle was previously Frontier Digital Phone Essentials.