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*(Filed Via Email: psc@utah.gov)*

Gary Widerburg, Commission Administrator  
Utah Public Service Commission  
160 East 300 South  
Salt Lake City, UT 84114

***Re: Docket No. 10-2521-01 (Petition of Virgin Mobile USA, L.P. for Limited Designation as an Eligible Telecommunications Carrier)***

Dear Mr. Widerburg:

Pursuant to the requirement included in the Commission's Report and Order issued May 25, 2011 in Docket No. 10-2521-01, Virgin Mobile USA, L.P. d/b/a Assurance Wireless ("Virgin Mobile") hereby submits notice of its intention to make changes to the Assurance Wireless Lifeline offers in Utah to comply with Federal Communications Commission ("FCC") requirements that go into effect on December 1, 2019.

The FCC's Rules specify minimum service standards ("MSS") for Lifeline service (47 C.F.R. Section 54.408). On November 19, 2019, the FCC issued an Order (FCC 19-116) setting the broadband MSS at 3.0GB per month effective December 1, 2019, representing a reduction from the 8.75GB standard previously established by the FCC. Consistent with the FCC's November 19, 2019 Order, Virgin Mobile has increased its broadband Lifeline offer to include 3.0GB of data per month for all new and existing Assurance Wireless customers. In addition, all new and existing Assurance Wireless Lifeline customers are receiving a limited time promotional offer of an additional 5.75GB of broadband data, free of charge.

Assurance Wireless currently also offers a voice-only Lifeline plan of 1,000 voice minutes and unlimited text messages for customers in Utah. This plan will remain in effect on and after December 1, 2019.



If you have any questions regarding this matter, please feel free to contact me at the telephone number referenced above.

Sincerely,

*Diane Browning*

cc: Division of Public Utilities  
Office of Consumer Services