



## Public Service Commission

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## State of Utah

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*Lieutenant Governor*

September 24, 2025

### Via Email

Teri Ohta  
National Director, State Regulatory Affairs  
Assurance Wireless USA, L.P.  
12920 SE 38th Street  
Bellevue, WA 98006  
[teri.ohta@t-mobile.com](mailto:teri.ohta@t-mobile.com)

Re: Docket No. 10-2521-01, *In the Matter of Virgin Mobile USA, L.P. Petition for Limited Designation as an Eligible Telecommunications Carrier* (Change in Lifeline Offering)

Dear Ms. Ohta,

The Public Service Commission (PSC) reviewed the September 3, 2025 filing by Assurance Wireless USA, L.P. ("Assurance") of an update to its Lifeline service offering. Assurance represents it is increasing the number of monthly minutes in its bundled plan from 3,400 voice minutes to unlimited voice minutes (its unlimited texts' offering remains unchanged), and its high-speed data allowance from 4.5 GB to 10 GB. The PSC also reviewed the September 11, 2025 comments filed by the Division of Public Utilities (DPU). DPU comments that the changes will be at no cost to Assurance's customers and will meet or exceed the rules under Utah Admin. Code R746-8-403. In conclusion, DPU recommends the PSC acknowledge Assurance's proposed changes to its Lifeline offering.

Based on the PSC's review of the filing and DPU's comments and recommendation, the PSC acknowledges Assurance's notice of changes to its Lifeline service offering as described in its September 3, 2025 filing.

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Sincerely,

/s/ Gary L. Widerburg  
PSC Secretary  
DW#341964