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BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

In the Matter of the Resolution of Certain Issues Related to the Designation of a Common Carrier as an Eligible Telecommunications Carrier	Docket No. 10-2528-01 UTAH OFFICE OF CONSUMER SERVICES' NOTICE OF ADDITIONAL ISSUES
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Pursuant to Utah Code 54-10a-301 and Administrative Rule R746-100-5, and as ordered by the December 2, 2010 Notice of Agency Action, the Utah Office of Consumer Services requests that the Commission consider the following issues in the course of this proceeding. On December 7, 2010, the Office filed its appearance and request for notice in this matter.

Upon consideration of the issues and after additional discussion with interested parties, the Office recommends that the scope of the docket be expanded to consider the following:

1. The establishment of oversight and guidelines for Lifeline outreach and advertising to ensure that customers are receiving necessary and accurate eligibility,

terms of service and provider information, and to expand outreach activities to reach a larger percentage of the population eligible for Lifeline services.

2. The establishment of Lifeline outreach and advertising requirements to incorporate eligibility verification and duplicate service prevention.

DATED this 30th day of December 2010.

Paul H. Proctor
Assistant Attorney General
Utah Office of Consumer Services

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing pleading was served upon the following by electronic mail or U.S. Mail sent December 30, 2010:

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