MESSAGE TELECOMMUNICATION SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 20 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	Number of <u>Revision</u>
Sheet 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	Revision 3 rd Revised* 2 nd Revised Original 0riginal 1 st Revised* Original Original 0riginal 1 st Revised Original Original Original Original 0riginal 1 st Revised*
17 18 19 20	1 st Revised* 1 st Revised* Original Original

*Denotes Change

Issued: October 13, 2011

(T)

SCHEDULE NO. B-1

MESSAGE TELECOMMUNICATION SERVICE (continued)

CHARGES (continued)

- A1 Two-point message telecommunication service (continued)
 - B1 Charge determination (continued)
 - C5 Operator-handled calls

call.

D1 There is an intraLATA service charge for calls classified as Operator-Handled Station-to-Station or Person-to-Person. This (T) charge is in addition to the initial and additional minute rate computed in C2 preceding. The charge applies as follows:

			Service <u>Charge</u>	(D)
	E1 E2	Operator-Handled Station-to- Station Operator-Handled Person-to- Person	1.24 3.27	(D) (T) (T)
D2		intraLATA operator handled charge will apomer requests a time and charges quote for an		

B2 Handicapped persons discount (see SPECIAL CONDITIONS A5).

MESSAGE TELECOMMUNICATION SERVICE (continued)

SPECIAL CONDITIONS

A1 Class of calls

There are various classes of intraLATA calls. Charges apply according to the class of call the calling station selects.

- B1 Dial station-to-station applies when the calling person dials the desired telephone number without the assistance of a utility operator and the call is billed to the calling number. This includes calls forwarded by call forwarding equipment. Dial station-to-station also applies when the operator:
 - C1 Records the calling telephone number for areas without automatic recording equipment.
 - C2 Reaches the called telephone number because of trouble on the network or because dial completion is not available.
 - C3 Places a call for a calling party who is identified as being handicapped and is unable to dial the call because of that handicap.
 - C4 Reestablishes a dialed call when there is a service fault that interrupts a call after the called person has been reached.
 - C5 When an operator records a special identification number, issued by the utility for its billing purposes to students who reside in dormitories of colleges or universities equipped for special School Centrex Service, for a call placed from a dormitory station.

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B2 Operator-handled station-to-station applies when calls are completed with the (T) assistance of an operator (except in B1 and B2 above and B4 below). Operator station-to-station also applies when calls originate at a coin telephone and when a customer asks that a completed dial station-to-station call be billed to another telephone number.

MESSAGE TELECOMMUNICATION SERVICE (continued)

SPECIAL CONDITIONS (continued)

- A1 Class of calls (continued)
 - B3 Operator-handled person-to-person applies when a calling station names the (T) particular party to be reached by an operator. The party may be:
 - A person
 - A mobile station
 - A station, department or office reached through a PBX attendant
 - C1 Person-to-person also applies when the calling party: - Cannot speak to the intended person or station but agrees to speak to someone else.

- Requests an operator to make arrangements with a person to receive a call at a specified time.

- A2 Timing of calls
 - B1 On dial station-to-station and operator-handled station-to-station, the timing of a (T) call begins when the calling and called stations are connected.
 - B2 On person-to-person calls, the timing of a call begins when the calling party is connected to a specified person, station or an agreed upon alternate.
 - B3 Chargeable time ends when the connection is terminated at any point.
 - B4 When exchange telephone service used for MTS is directly connected (i.e., not connected through a Multiline Terminating System) at a customer's premises to a communications system, chargeable time for all classes of calls begins when a call from the telecommunications network terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.

MESSAGE TELECOMMUNICATION SERVICE (continued)

SPECIAL CONDITIONS (continued)

- A2 Timing of calls (continued)
 - B5 MTS service rates are quoted in terms of initial and additional minutes.
 - C1 The initial minute is the first minute or any fraction after connection is made.
 - C2 The additional minute is each minute or any fraction after the initial minute.
 - B6 The timing of a call does not include time lost because of service faults or defects that are reported to the utility.
 - B7 On all classes of service, the rate charged is determined by the day and the time standard or daylight saving at the rate center of the calling station.
- A3 Collection of charges

Charges (including messenger charges) for all MTS calls are billed to the calling party, except where the calls are billed to:

- B1 The called party as a collect call, and the charge is accepted by the called party. This does not apply if the called station is a coin telephone. In this case, the charge may be accepted but must be billed to a third number; otherwise, the called station must originate a new call.
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(T)

- B2 A third telephone number, except for coin. The third number must be an authorized telephone number as determined by the utility.
- B3 A special billing number.
- A4 Payment arrangements

The customer is responsible for payment of all charges for service furnished, due on receipt of the bill.