



**CenturyLink™**

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August 19, 2011

Julie Orchard  
Secretary of the Public Service Commission of Utah  
160 East 300 South, 4th Floor  
Salt Lake City, Utah 84111

RE: Qwest PAP Report

Dear Ms. Orchard

Attached are the August payments for the Utah Performance Assurance Plan (PAP) based on June 2011 performance.

Please let me know if you have any questions about this information.

Sincerely,

For James B. Farr

Attachment

UTAH PAP SUMMARY - JUNE 2011

State	Reporting Period	PID	PID Description	Product	Current Month Tier 1 Payment	Current Month Tier 2 Payment	Current Month Special Fund Payment	Current Month Total Payment	Incremental Rerun Tier 1 Payment	Incremental Rerun Tier 2 Payment	Incremental Rerun Special Fund Payment	Incremental Rerun Total Payment	Tier 1 Interest	Tier 2 Interest	Total Interest
UT	06/01/2011	Total Payments			21667	0	0	21667	0	0	0	0	0	0	0
UT	06/01/2011	BI-1B	Time to Provide Usage Records	JPSA	10000	0	0	10000	0	0	0	0	0	0	0
UT	06/01/2011	BI-4A	Billing Completeness	UNE_RESAGG	0	0	0	0	0	0	0	0	0	0	0
UT	06/01/2011	MR-5B	All Troubles Cleared within 4 Hours	EEL_DS1	688	0	0	688	0	0	0	0	0	0	0
UT	06/01/2011	MR-6D	Mean Time to Restore	UBL_XDSL12	91	0	0	91	0	0	0	0	0	0	0
UT	06/01/2011	MR-8	Trouble Rate	EEL_DS1	3398	0	0	3398	0	0	0	0	0	0	0
UT	06/01/2011	MR-8	Trouble Rate	UBL_ADSL2	536	0	0	536	0	0	0	0	0	0	0
UT	06/01/2011	MR-8	Trouble Rate	UBL_2W_NL	466	0	0	466	0	0	0	0	0	0	0
UT	06/01/2011	MR-8	Trouble Rate	UDIT_ABV_1	1074	0	0	1074	0	0	0	0	0	0	0
UT	06/01/2011	OP-3E	Installation Commitments Met	UBL_ANAAGG	450	0	0	450	0	0	0	0	0	0	0
UT	06/01/2011	OP-4D	Installation Interval	UBL_DS1	3764	0	0	3764	0	0	0	0	0	0	0
UT	06/01/2011	OP-4E	Installation Interval	UBL_ANAAGG	1200	0	0	1200	0	0	0	0	0	0	0