

## ACCESS SERVICE

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### 5. ORDERING SWITCHED AND SPECIAL ACCESS SERVICE (Cont'd)

#### 5.1 Access Service Request Requirements (Cont'd)

##### 5.1.2 Switched Access Ordering Requirements (Cont'd)

###### (A) Trunk Side Access Services (Cont'd)

###### (1) Trunk Ordering (Cont'd)

When a customer orders Feature Group B, C or D or 800 Access Service in trunks, the customer is responsible to assure that sufficient access facilities have been ordered to handle this traffic.

###### (2) BHMC Ordering

Customers may order Feature Groups B, C, and D or 800 Switched Access Service by specifying the number of busy hour minutes of capacity (BHMCs) from the customer's premises to the end office by Switched Access arrangement and by type of BHMC. This information is used to determine the number of transmission paths as set forth in Section 6 following. The customer then specifies the Local Transport and Local Switching options desired, and for FGB the manner in which intrastate communications shall be completed. (T)

The BHMC may be determined by the customer in the following manner. For each day (8 am to 11 pm, Monday through Friday, excluding national holidays), the customer shall determine the highest number of minutes of use for a single hour (e.g., 55

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5. ORDERING SWITCHED AND SPECIAL ACCESS SERVICE (Cont'd)

5.1 Access Service Request Requirements (Cont'd)

5.1.2 Switched Access Ordering Requirements (Cont'd)

(B) Line Side Access Services (Cont'd)

and the manner in which intrastate communications shall be completed. In addition, the customer shall also specify which lines are to be arranged in multiline hunt group arrangements and which lines are to be provided as single lines.

When Feature Group A is ordered the customer shall specify whether or not the terminating traffic is to be restricted to the FGA Access Area (local exchange calling area) as set forth in Section 6 following or allowed to extend beyond the FGA Access area but within the LATA. When Feature Group A traffic is terminated beyond the Access Area but remains within the LATA, the rates for Switched Access as set forth in Section 6 following, will apply.

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5.1.3 Special Access Services

When placing an order for Special Access Services, the customer must provide the requirements as follows:

For all Special Access Services, the customer must specify the customer designated premises or Hubs involved, the type of service, (e.g., Voice Grade, High Capacity, etc.) the channel interface, technical specification package and options desired. For multipoint services, the channel interface at each premises may, at the request of the customer, be different but all such interfaces shall be compatible.

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### 5. ORDERING SWITCHED AND SPECIAL ACCESS SERVICE (Cont'd)

#### 5.1 Access Service Request Requirements (Cont'd)

##### 5.1.4 Combined Access Service Arrangements

The Combined Access Service Arrangement optional feature, as set forth in Section 6 following, is ordered by a customer in the provision of that customer's intrastate communications service (e.g., WATS, 800, or WATS-type services) to end users. Orders for the Combined Access Service Arrangement must specify the required information as set forth preceding for the appropriate Switched Access Service Feature Group and Voice Grade Special Access Service. The customer must also specify the Combined Access Service Arrangement optional features, if any, the directionality of the service to be provided (i.e, originating, terminating, or two-way) and the type of Supervisory Signaling.

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If the wire center that serves the customer's end user premises is not capable of providing the necessary functions to combine Switched and Special Access Services as requested by the customer or is not a WATS Serving Office (WSO) the Telephone Company will configure the Special Access portion of the service to the nearest wire center where the necessary functions exist.

##### 5.1.5 Equal Access Conversions

When an office is scheduled to be converted to equal access, the IC must submit an Access Service Request for FGD service no later than 120 days prior to the end office equal access conversion date in order for the IC to participate in the presubscription process as described in Section 8.5 following.

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5. ORDERING SWITCHED AND SPECIAL ACCESS SERVICE (Cont'd)

5.1 Access Service Request Requirements (Cont'd)

5.1.5 Equal Access Conversions (Cont'd)

Customers may request existing FGA or FGB services be converted to FGD upon the conversion of an office to equal access. Changes in Feature Group types are provided as set forth in Section 6 following.

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(A) Feature Group D Facilities Shortages

In the event a shortage of FGD resources exists, the Telephone Company will make every reasonable effort to meet all Access Service Requests as of the equal access conversion date. In the event these efforts are unsuccessful, the Telephone Company will notify all ICs requesting FGD service that a shortage of facilities exist and allocation of available facilities among participating ICs is necessary.

The available resources are determined by the Telephone Company and represent the equipment and facility quantities necessary to provide FGD service, excluding intraLATA FGC and interLATA FGC terminating resources currently in service. If the interLATA FGC trunks are arranged to carry two-way traffic, one half will be considered available resources.

FGD resources are allocated to each IC based on the percent of end users that are presubscribed to that IC as counted 30 days prior to the conversion date. For example, if 10% of end users in an end office scheduled

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5. ORDERING SWITCHED AND SPECIAL ACCESS SERVICE (Cont'd)

5.3 Access Order Charges (Cont'd)

5.3.2 Cancellation of an Access Service Request (Cont'd)

(C) Cancellation Charge (Cont'd)

Installation and Order costs of Switched or Special Access Service facilities are considered to have started when the Telephone Company incurs any costs associated with such installation or order processing.

5.3.3 Minimum Period Charges

- (A) When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. A disconnect constitutes facilities being returned to available inventory.

For purposes of applying minimum period charges, the disconnect date shall be two business days after the date the Telephone Company receives written notification from the customer or the date the customer requests service be disconnected, whichever is the later date.

- (B) The Minimum Period Charge for monthly billed services will be determined as follows:

For Switched Access Service, the charge for a month or fraction thereof is equal to the applicable minimum monthly charge for the capacity as set forth in Section 6 following.

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