

# ACTION REQUEST

Date: August 17, 2012

TO: Division of Public Utilities  
FROM: Public Service Commission

RESPONSE DUE BY September 7, 2012  
REQUESTED EFFECTIVE DATE September 15, 2012

SUBJECT: Citizens Telecommunications Company of Utah 12-041-T05  
(Company Name, Case Number, etc.)

This is a request for the Division to conduct:

Review Tariff Compliance

Analysis of Complaint

Investigation

Other

EXPLANATION AND STATEMENT OF ISSUES TO BE ADDRESSED:

8/15/2012

12-041-T05

(3) TARIFF Re: Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah – The purpose of this filing is to modify the language for Interruptions of Service to implement a new standard that eliminates mandatory credits.