## ACCESS SERVICE

# 2. <u>GENERAL REGULATIONS</u> (Cont'd)

- 2.3 Obligations of the Customer (Cont'd)
  - 2.3.11 Identification and Rating of VoIP-PSTN Traffic (Cont'd)
    - (B) Rating of VoIP-PSTN Traffic
      - The Relevant VoIP-PSTN Traffic identified in (T) accordance with this tariff section will be billed at rates equal to the Telephone Company's applicable tariffed interstate switched access rates as specified in the Telephone Company's applicable Federal Access Tariff.
      - (2) As of July 13,2012, any intrastate originating Toll
        (N) VOIP-PSTN Traffic will be billed at rates equal to the Company's intrastate originating switched access rates as provided in this tariff. Beginning July 1,2014, any intrastate originating Toll VOIP-PSTN Traffic identified in accordance with this tariff section will be billed at rates equal to the Telephone Company's relevant interstate switched access rates as provided in the Telephone Company's applicable Federal Access Tariff.
    - (C) Calculation and Application of Percent-VoIP-Usage Factor

The Telephone Company will determine the number of Relevant VoIP-PSTN Traffic minutes of use ("MOU") to which interstate rates will be applied under subsection (B), above, by applying a Percent VoIP Usage ("PVU") factor to the total intrastate access MOU exchanges with The Telephone Company from the customer. The PVU will be derived and applied as follows:

Continued

(C)

### ACCESS SERVICE

### 2. <u>GENERAL REGULATIONS</u> (Cont'd)

- 2.3 Obligations of the Customer (Cont'd)
  - 2.3.11 Identification and Rating of VoIP-PSTN Traffic (Cont'd)
    - (C) Calculation and Application of Percent-VoIP-Usage Factor (Cont'd)
      - The customer will calculate and furnish to the Telephone Company a factor (the "PVU") representing the percentage of the total intrastate and interstate access MOU that the customer exchanges with the Telephone Company in the
         State, that is sent to the Telephone Company and that originated in IP format; or is received by the
         Telephone Company and terminated in IP format.
         This PVU shall be based on information such as traffic studies, actual call detail, or other relevant and verifiable information.
      - (2) The Telephone Company will, likewise, calculate a factor (the "PVU-T") representing the percentage of the Telephone Company's total intrastate access MOU in the State that the Telephone Company originates or terminates on its network in IP format. This PVU-T shall be based on information, such as the number of the Telephone Company's retail VoIP subscriptions in the state, traffic studies, actual call detail, or other relevant and verifiable information. (N)
      - (3) The Telephone Company will use the PVU-C and PVU-T factors to calculate a PVU factor that represents the percentage of total intrastate MOU exchanged between a Telephone Company end user and the customer that is originated or terminated in IP format, whether at the Telephone Company's end, at the customer's end, or at both ends. The PVU factor will be calculated as the sum of: (A) the PVU-C factor and (B) the PVU-T factor times (1.0 minus the PVU-C factor).

(L) Item 4 and 5 relocated to Page 44.4.

Issued: December 14, 2012

Continued

(T)

(N)

Effective: January 16, 2013

## ACCESS SERVICE

### 2. <u>GENERAL REGULATIONS</u> (Cont'd)

#### 2.3 Obligations of the Customer (Cont'd)

#### 2.3.11 Identification and Rating of VoIP-PSTN Traffic (Cont'd)

- (C) (Cont'd)
  - (4) The Telephone Company will apply the PVU factor to the total terminating intrastate access MOU received from the customer to determine the number of Relevant VoIP-PSTN Traffic MOUs.
  - (5) If the customer does not furnish the Telephone Company with a PVU pursuant to the preceding paragraph 1, the Telephone Company will utilize a PVU equal to zero.
- (D) Initial PVU Factor

If the PVU factor is not available and/or cannot be implemented in the Telephone Company's billing systems by January 14, 2012, once the factor is available and can be implemented the Telephone Company will adjust the customer's bills to reflect the PVU retroactively to January 14, 2012. This retroactive adjustment will be made to January 14, 2012, provided that the customer provides the factor to the Telephone Company no later than April 15, 2012; otherwise, it will set the initial PVU equal to zero, as specified in subsection (C)(1), preceding.

(E) PVU Factor Updates

The customer may update the PVU factor quarterly using the method set forth in subsection (C)(1), above. If the customer chooses to submit such updates, it shall forward to the Telephone Company, no later than 15 days after the first day of January, April, July and/or October of each year, a revised PVU factor based on data for the prior three months, ending the last day of December, March, June and September, respectively. The revised PVU factor will apply prospectively and serve as the basis for billing until superseded by a new PVU.

(L) Item 4 and 5 relocated from Page 44.3.

Vice-President Regulatory Citizens Telecommunications Company 180 S. Clinton Ave. Rochester, NY 14646 Continued

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Effective: January 16, 2013