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**GENERAL RULES AND REGULATIONS**

**A. APPLICATION**

The rules and regulations specified herein apply to the intrastate services and facilities of the Gunnison Telephone Company, hereinafter referred to as the Company. Failure on the part of the subscribers to observe these rules and regulations of the Company, after due notice of such failure, automatically gives the Company the authority to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the specified tariffs, the rate, rule, regulations or provision contained in the specific tariffs shall prevail.

These tariffs cancel and supersede all other tariffs of the Company issued and effective prior to the effective date of these tariffs.

**B. EXPLANATION OF SYMBOLS**

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in increased rate.
- (L) Signifies material relocated from or to another part of the tariff schedules with no change in text, rule or condition. (N)  
(N)
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rates.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

**LIFELINE**

1. GENERAL

Applicable to qualifying low-income subscribers to single party residential service of the Company.

2. RATES

- A. Baseline Lifeline is a reduction or credit in the local service charges normally paid by qualifying low-income consumers. The reduction to the normal residential one-party rates are as follows: (C)  
(C)

<u>Residential Access Lines</u>	<u>Monthly Credit</u>	(C)
Federal Lifeline Reduction:	\$9.25	(R) (D)
State Local Rate Reduction	\$3.50	(C) (D)

These reductions or credits are from the normal residential one-party service subscribed to by the consumer. The credit may be used in a bundled service plan combining voice and broadband or packages including optional calling features. (C)

In addition to the above Federal Lifeline Reduction, the State will provide a state local rate reduction for eligible consumers, pursuant to Public Service Commission of Utah Rules R746-341. The State local rate reduction is only included in this Lifeline tariff rate, if it is funded through the State's Universal Service Fund. (C)

In no case will the discount exceed the rate charged for the service subscribed to by each individual.

- B. The following services are included:
1. Single party, voice grade access to the Public Switched Network
  2. Access to emergency services
  3. Access to operator services
  4. Access to interexchange services (C)
  5. Access to directory assistance
  6. Toll Blocking, if requested by the customer (C)
- C. Monthly Lifeline Rate is as follows: (N)
1. Monthly Lifeline Rate Residence (R-1) Access Line Rate (N)

3. ELIGIBILITY REQUIREMENTS

- A. An applicant must meet all of the following criteria in order to qualify for Lifeline Service:
1. The consumer must meet eligibility requirements established in the Public Service Commission of Utah Rules R746-341.

**LIFELINE** (Cont'd)

3. ELIGIBILITY REQUIREMENTS (Cont'd)

A. Cont'd

2. To qualify for Lifeline the consumer must participate in one of the following programs:
  - a. Medicaid
  - b. Food stamps
  - c. Supplemental Security Income (SSI)
  - d. Federal public housing assistance
  - e. Low Income Home Energy Assistance Program
3. The customer must be recertified annually by the appropriate state agency.
4. The premises at which the residential service is requested is the applicant's principal place of residence.
5. There is only one telephone line serving the residential premises eligible for the credit. The residential premises shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic unit.

B. Lifeline will not be furnished on a Foreign Exchange (FEX) basis.

C. Lifeline service shall not be disconnected for non-payment of toll charges.

D. If the consumer chooses "toll blocking", the company will not charge a service fee or require a deposit.

(C)

4. FUNDING

A. The Federal Lifeline Reduction is reimbursed to the company through the Universal Service Administrative Company (USAC).

B. The State Local Rate Reduction is funded from the Utah Universal Service Fund (USF). The company is reimbursed from the Utah USF.

(C)

5. REGULATIONS

A. The Telephone Assistance Program credit will begin with the next billing cycle of the company following the date the Company receives a valid application from the customer or when new service is established for a qualifying customer.

**LIFELINE** (Cont'd)

5. REGULATIONS (Cont'd)
- B. The regular service connection charge, move and change charge, and regulations applicable to the service offerings specified in this tariff will apply. The service connection charge and move and change charge to change to or from this program due to eligibility status will be waived. (C)
- C. The Lifeline credit will be subject to the following restrictions:
1. Applicant must be head of household or person whose name the property or rental agreement resides.
  2. Lifeline credit will only be provided to the applicant's principle residence.
  3. The credit will only be applicable for one single residential access line.
6. The Company will offer Lifeline assistance only during such periods as reimbursement of the discount is available to the Company from Federal and/or State revenue sources.

RESERVED FOR FUTURE USE

(D)

(D)

**GUNNISON TELEPHONE COMPANY**  
**P.S.C. UTAH NO. 2**

**1st Sheet No. 27.1**  
**Cancels Original Sheet No. 27.1**

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