

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

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In the Matter of the Petition of Qwest )  
Corporation d/b/a CenturyLink, to Permit ) DOCKET NO. 12-049-08  
Deviation from Commission Rules to Allow )  
Charges to Certain Large Business ) ORDER GRANTING EXEMPTION TO  
Customers for Receipt of a Paper Bill ) ALLOW PAPERLESS BILLING  
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ISSUED: August 1, 2012

By The Commission:

On June 4, 2012, Qwest, d/b/a CenturyLink (“CenturyLink”), filed a petition to permit deviation from Utah Admin. Code R746-240-4 (account billing) to allow CenturyLink to continue to use electronic billing, and to permit CenturyLink to charge business customers for paper bills, if those customers request a paper bill and their monthly invoice exceeds \$1,500.

On June 11, 2012, the Commission sent an action request to the Division of Public Utilities (“Division”), and on July 11, 2012, the Division responded recommending the Commission grant the exemption. No opposition to the petition has been filed.

ORDER

Based on the foregoing, the Commission hereby grants the exemption requested. Any person may file an objection prior to this order’s effective date (31 days from its issuance) and, if the Commission finds the objection to be meritorious, the effective date shall be suspended pending further proceedings. Otherwise, this order shall take effect 31 days from its issuance.

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DATED at Salt Lake City, Utah, this 1<sup>st</sup> day of August, 2012.

/s/ Melanie A. Reif  
Administrative Law Judge

Approved and confirmed this 1<sup>st</sup> day of August, 2012, as the Order Granting  
Exemption to Allow Paperless Billing of the Public Service Commission of Utah.

/s/ Ted Boyer, Chairman

/s/ Ric Campbell, Commissioner

/s/ Ron Allen, Commissioner

Attest:

/s/ Gary L. Widerburg  
Commission Secretary  
D#232093

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that on the 1<sup>st</sup> day of August, 2012, a true and correct copy of the foregoing was served upon the following as indicated below:

By Electronic Mail:

Torry R. Somers ([torry.r.somers@centurylink.com](mailto:torry.r.somers@centurylink.com))  
CenturyLink

Patricia Schmid ([pschmid@utah.gov](mailto:pschmid@utah.gov))  
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Assistant Attorneys General

By Hand-Delivery:

Division of Public Utilities  
160 East 300 South, 4<sup>th</sup> Floor  
Salt Lake City, Utah 84111

Office of Consumer Services  
160 East 300 South, 2<sup>nd</sup> Floor  
Salt Lake City, Utah 84111

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Administrative Assistant