

LIFELINE

1. GENERAL

Applicable to qualifying low-income subscribers to single party residential service of the Company. Residents of Tribal Lands can also qualify for the Federal portion of the Lifeline program based on terms and conditions for Tribal Lands.

2. RATES

A. Baseline Lifeline is a reduction or credit in the local service charges normally paid by qualifying low-income consumers. The reduction to the normal residential one-party rates are as follows:

<u>Residential Access Lines</u>	<u>Monthly Credit or Discount</u>
Federal Lifeline Reduction	\$ 9.25
State Local Rate Reduction	\$ 3.50

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These reductions or credits are from the normal residential one-party service subscribed to by the consumer. The credit may be used in a bundled service plan combining voice and broadband or in packages including optional calling features.

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In addition to the above Federal Lifeline Reduction, the State provides a Local Rate Reduction for eligible consumers, pursuant to Public Service Commission of Utah Rules R746-341. The State Local Rate Reduction is only provided if it is funded through the State's Universal Service Fund.

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In no case will the discount exceed the rate charged for the service subscribed to by each individual.

B. The following services are included:

1. Single party, voice grade access to the Public Switched Network
2. Access to emergency services
3. Access to operator services
4. Access to interexchange services
5. Access to directory assistance
6. Toll Blocking, if requested by the Customer
7. Extended Area Service

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C. Tribal Lifeline

1. Tribal Lifeline will consist of up to an additional \$25 per month, per primary residential connection for qualifying low-income individuals living on qualifying tribal lands.

LIFELINE (Cont'd)

2. RATES (Cont'd)

C. Tribal Lifeline (Cont'd)

2. Tribal Lifeline benefits apply to the primary local residential access line. This additional federal Lifeline support will be provided to reduce the qualifying customer's basic monthly service rate to \$1.00 per month.

3. LIFE LINE ELIGIBILITY REQUIREMENTS

- A. An applicant must meet eligibility requirements established in the Public Service Commission of Utah Rules R746-341.
- B. Customer must complete the approved application for the Utah Telephone Assistance Program (UTAP) and submit the application to UTAP program for eligibility certification.
- C. The customer must be recertified annually by the appropriate state agency
- D. The premises at which the residential service is requested is the applicant's principal place of residence.
- E. There is only one telephone line serving the residential premises eligible for the credit. The residential premises shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic unit.

4. TRIBAL LIFELINE ELIGIBILITY REQUIREMENTS

- A. Residents of tribal lands who qualify for Lifeline based on the requirements listed below are eligible for the Tribal Lifeline benefit if they participate in one or more of the following programs or meet the traditional lifeline eligibility requirements listed above.

1. Bureau of Indian Affairs (BIA) general assistance program,

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LIFELINE (Cont'd)

4. TRIBAL LIFELINE ELIGIBILITY REQUIREMENTS (Cont'd) (T)
- A. (Cont'd)
- 2. Tribally administered Temporary Assistance for Needy Families block grant program,
  - 3. Head Start programs (only those meeting its income-qualifying standard),
  - 4. National School Lunch Program's free lunch program.
- B. The customer must sign, under penalty of perjury a document certifying that such customer receives benefits from at least one of the programs above, and lives within a qualifying area. In addition, the customer must also agree to notify the Company if that customer ceases to participate in the qualifying program or programs. (T)
5. FUNDING (L)
- A. The Federal Lifeline Reduction is reimbursed to the company through the Universal Service Administrative Company (USAC). (C)
- B. The State Local Rate Reduction is funded from the Utah Universal Services Fund (USF). The company is reimbursed for the State Local Rate Reduction from the Utah USF. (C)
6. REGULATIONS
- A. The Telephone Assistance Program credit will begin with the next billing cycle of the company following the date the Company receives a valid application from the customer or when new service is established for a qualifying customer.
- B. The regular service connection charge, move and change charge, and regulations applicable to the service offerings specified in the tariff will apply. The service connection charge and move and change charge to change to or from this program due to eligibility status will be waived.

Issued Date:  
Advice/Dkt:

Bruce H. Todd  
CEO/General Manager

Effective Date: 4/01/12

LIFELINE (Cont'd)

6. REGULATIONS (Cont'd)

C. The Lifeline credit will be subject to the following restrictions:

1. Applicant must be head of household or person whose name the property or rental agreement resides.
2. Lifeline credit will only be provided to the applicant's principle residence.
3. The credit will only be applicable for one single residential access line.

D. Lifeline will not be furnished on a Foreign Exchange (FEX) basis.

E. Lifeline service shall not be disconnected for non-payment of toll charges.

F. If the consumer chooses "toll blocking", the company will not charge a service deposit. Deposits will not be required if customers choose the toll blocking option. No toll blocking charges will be assessed to Lifeline subscribers.

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7. The Company will offer Lifeline assistance only during such periods as reimbursement of the discount is available to the Company from Federal and/or State revenue sources.

TRIBAL LINK UP

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1. GENERAL

Applicable to customers of the Company who apply for basic residential service, and are an eligible resident of Tribal Lands.

2. DESCRIPTION

A. Tribal Link Up consists of a discount, for new service connection charges to connect the customer to the local telephone network. Discount may not be taken on service order or connection charges that pertain to deregulated services such as inside wiring or terminating equipment.

B. Tribal Link Up

Residents on qualifying Tribal lands (reservations) who qualify for Tribal Lifeline are eligible for a Link Up benefit of up to \$100. The benefit will apply towards 100% of the connection charges between \$60.00 and \$130.00, which are assessed to begin service at the primary residence of eligible residence. Eligible charges include any charges customarily assessed to connect the subscriber to the network, including line extension charges, zone charges, and special construction charges.

3. ELIGIBILITY REQUIREMENTS

A. An applicant must meet all of the following criteria in order to qualify for Tribal Link Up.

1. The premises at which the residential service is requested is the applicant's principal place of residence.
2. There is only one telephone line serving the residential premises eligible for this discount. The residential premises shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic unit.
3. An applicant who is an eligible resident of Tribal lands must meet the Tribal Lifeline requirements noted in this tariff in the preceding Lifeline section.

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TRIBAL LINK UP (Cont'd)

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3. ELIGIBILITY REQUIREMENTS (Cont'd)
  - B. Tribal Link Up will not be furnished on a Foreign Exchange (FEX) basis.
  - C. Tribal Link Up may be offered more than one time per customer, provided that the customer is otherwise qualified and has moved to a different address.
4. Tribal Link Up Assistance will not apply to:
  - A. Any business service.
  - B. Any optional residential services such as a custom calling feature.
  - C. Any private line services whether for residential use or otherwise.
  - D. Deposits used for the establishment of credit.
  - E. Any monthly recurring charges.
5. The Company will offer Tribal Link Up Assistance only during such periods as reimbursement of the discount is available to the Company from Federal and/or State revenue sources.

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