

SECTION INDEX

Title	1	
Index	2-6	
Definitions	7-12	
General Rules and Regulations	13-27	
Application	13	
Explanation of Symbols	13	
Obligation of Company	14-19	
Use of Service and Facilities	19-20	
Establishment and Furnishing of Service	21-23	
Telephone Directories	23	
Establishment and Maintenance of Credit	23	
Minimum Contract Periods and Termination of Service	24-26	
Payment for Service and Facilities	26	
Special Service and Facilities	27	
Resale of Services	27	
Network Access Line Service	28-29	
Emergency Line Service	29.1	
Number Reservation Service	30	
Service Connection, Move and Change Charges	31-33	
Off-Premise Extension Service	34	
Intraexchange Special Access Service	35	
Directory Assistance Service	36	
Directory Listings	37-38	
Custom Calling Features	39-40	
Advanced Custom Calling Features	41-56	
Voice Mail Service	57-58	
Centrex Service	59-68	
Payphone Service	69-73	
Held for Future Use	74	
Lifeline	75-78	
Expanded Link Up – Tribal Lands	79-80	(C)

SUBJECT INDEX (Cont'd)

Subject	Sheet No.	
Emergency Line Service	29.1	
Emergency Reporting Service	92	
Equipment, Tampering with	20	
Establishment and Re-Establishment of Credit Deposits	23	
Exchange Maps	136	
Explanation of Symbols	123	
Extra Directory Listings	37	
Expanded Link Up – Tribal Lands	79-80	(L)(C)
Government Objections to Service	20	
Impersonation of Another	20	
Indiscriminate Use of Facilities	20	
Installation Costs, Unusual	22	
Intraexchange Special Access	35	
Language, Improper	20	
Lifeline	75-78	
Line Extensions	22	
		(L)(C)
Listings, Directory	37	
Long Distance Message Restriction-Local Exchange Service	91	
Maintenance and Repairs	22	
Maps	136	
Message Restriction - Local Exchange Service	91	
Minimum Charges	24	
Minimum Contract Periods and Termination of Service	24-25	
Move and Change Charges	31-33	
Network Access Line Service	28-29	
Number Reservations	30	

GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the intrastate services and facilities of the DIRECT COMMUNICATIONS CEDAR VALLEY, LLC, hereinafter referred to as the Company. Failure on the part of the subscribers to observe these rules and regulations of the Company, after due notice of such failure, automatically gives the Company the authority to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the specified tariffs, the rate, rule, regulations or provision contained in the specific tariffs shall prevail.

These tariffs cancel and supersede all other tariffs of the Company issued and effective prior to the effective date of these tariffs.

B. EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in increased rate.
- (L) Signifies material relocated from or to another part of the tariff schedules with no change in text, rate, rule or condition. (N)
(N)
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rates.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

LIFELINE

1. GENERAL

Applicable to qualifying low-income subscribers to single party residential service of the Company. Residents of Tribal Lands can also qualify for the Federal portion of the Lifeline program based on terms and conditions for Tribal Lands.

2. RATES

- A. Baseline Lifeline is a reduction or credit in the local service charges paid by qualifying low-income consumers. The reduction to the normal residential one-party rates are as follows: (C)

<u>Residential Access Lines</u>	<u>Monthly Credit or Discount</u>
Federal Lifeline Reduction:	\$9.25
State Local Rate Reduction	\$3.50

(C)
(D)
(C)
(D)

These reductions or credits are from the normal residential one-party service subscribed to by the consumer. The credit may be used in a bundled service plan combining voice and broadband or packages including optional calling features.

(C)

In addition to the above Federal Service Reduction, the State will provide a state local rate reduction for eligible consumers, pursuant to Public Service Commission of Utah Rules R746-341. The State local rate reduction is only included in this Lifeline tariff rate, if it is funded through the State's Universal Service Fund.

(C)

In no case will the discount exceed the rate charged for the service subscribed to by each individual.

- B. The following services are included:

1. Single party, voice grade access to the Public Switched Network
2. Access to emergency services
3. Access to operator services
4. Access to interexchange
5. Access to directory assistance
6. Access to Toll Blocking
7. Extended Area Service

(C)

(C)

(L)

(L)

LIFELINE (Cont'd)

2. RATES (Cont'd)

C. Tribal Lifeline (Cont'd)

1. Tribal Lifeline will consist of up to an additional \$25 per month, per primary residential connection for qualifying low-income individuals living on qualifying tribal lands. (L)
|
(L)
2. Tribal Lifeline benefits apply to the primary local residential access line. This additional federal Lifeline support will be provided to reduce the qualifying customer's basic monthly service rate to \$1.00 per month.

3. ELIGIBILITY REQUIREMENTS

A. An applicant must meet all of the following criteria in order to qualify for Lifeline Service:

1. The consumer must meet eligibility requirements established in the Public Service Commission of Utah Rules R746-341.
2. To qualify for Lifeline the consumer must qualify for one of the following programs:
 - a. Medicaid
 - b. Food stamps
 - c. Supplemental Security Income (SSI)
 - d. Federal public housing assistance
 - e. Low Income Home Energy Assistance Program
3. The customer must be recertified annually by the appropriate state agency.
4. The premises at which the residential service is requested is the applicant's principal place of residence.
5. There is only one telephone line serving the residential premises eligible for the credit. The residential premises shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic unit.
6. Tribal Lifeline Eligibility Requirements
 - 6.1 Residents of tribal lands who qualify for Lifeline based on the requirements listed below are eligible for the Tribal Lifeline benefit if they participate in one or more of the following programs or meet the traditional lifeline eligibility requirements listed above.
 - a. Bureau of Indian Affairs (BIA) general assistance program,

LIFELINE (Cont'd)

3. ELIGIBILITY REQUIREMENTS (Cont'd)

A. (Cont'd)

6. (Cont'd)

6.1 (Cont'd)

- a. Tribally administered Temporary Assistance for Needy Families block grant program,
- b. Head Start programs (only those meeting its income-qualifying standard),
- c. National School Lunch Program's free lunch program.

6.2 The customer must sign, under penalty of perjury a document certifying that such customer receives benefits from at least one of the programs above, and lives within a qualifying area. In addition, the customer must also agree to notify the Company if that customer ceases to participate in the qualifying program or programs.

B. Lifeline will not be furnished on a Foreign Exchange (FEX) basis.

C. Lifeline service shall not be disconnected for non-payment of toll charges.

D. If the consumer chooses "toll blocking", the company will not charge a service fee or require a deposit. (C)
(C)
(D)

4. FUNDING

A. The Federal Lifeline Reduction is reimbursed to the company through the Universal Service Administrative Company (USAC). (N)
(N)

B. The State Local Reduction is shall be funded from the Utah Universal Service Fund (USF). (C)
The company is reimbursed from the Utah USF. (C)

(L)

—
(L)

LIFELINE (Cont'd)

5. REGULATIONS

- A. The Telephone Assistance Program credit will begin with the next billing cycle of the company following the date the Company receives a valid application from the customer or when new service is established for a qualifying customer.
- B. The regular service connection charge, move and change charge, and regulations applicable to the service offerings specified in this tariff will apply. The service connection charge and move and change charge to change to or from this program due to eligibility status will be waived.
- C. The Lifeline credit will be subject to the following restrictions:
 - 1. Applicant must be head of household or person whose name the property or rental agreement resides.
 - 2. Lifeline credit will only be provided to the applicant's principle residence.
 - 3. The credit will only be applicable for one single residential access line.

(L)

(C)

(L)

- 6. The Company will offer Lifeline assistance only during such periods as reimbursement of the discount is available to the Company from Federal and/or State revenue sources.

ENHANCED LINK UP – TRIBAL LANDS

(C)

1. GENERAL

Applicable to all residential customers of the Company on qualified Tribal Lands (reservations) who apply for basic residential service, and meet the eligibility requirements detailed below.

(C)

2. DESCRIPTION

(D)

|

(D)

A. Expanded Link Up

(C)

Residents on qualifying Tribal lands (reservations) who qualify for Tribal Lifeline are eligible for an additional Expanded Link Up benefit of up to \$100.00. The additional benefit will apply towards 100% of the connection charges between \$60.00 and \$130.00, which are assessed to begin service at the primary residence of eligible residence. Eligible charges include any charges customarily assessed to connect the subscriber to the network, including line extension charges, zone charges, and special construction charges.

(C)

3. ELIGIBILITY REQUIREMENTS

A. An applicant must meet all of the following criteria in order to qualify for Expanded Link Up – Tribal Lands.

(C)

(C)

(D)

|

(D)

1. Expanded Link Up applicants must meet the Tribal Lifeline requirements noted in this tariff in the preceding Lifeline section.

(C)

ENHANCED LINK UP – TRIBAL LANDS (Cont'd) (C)

3. ELIGIBILITY REQUIREMENTS (Cont'd)
 - B. Expanded Link Up will not be furnished on a Foreign Exchange (FEX) basis. (C)
 - C. Lifeline qualifying customers are entitled to a reduction of the connection charges once every twelve (12) months.
4. Expanded Link Up Assistance will not apply to: (C)
 - A. Any business service.
 - B. Any optional residential services such as a custom calling feature.
 - C. Any private line services whether for residential use or otherwise.
 - D. Deposits used for the establishment of credit.
 - E. Any monthly recurring charges.
5. The Company will offer Link Up Assistance only during such periods as reimbursement of the discount is available to the Company from Federal and/or State revenue sources.