



CenturyLink™

James B. Farr

Regulatory Affairs Director – Idaho and Utah
Room 1601
250 Bell Plaza
Salt Lake City, Utah 84111

November 15, 2013

Gary Widerburg
Commission Administrator
160 East 300 South, 4th Floor
Salt Lake City, Utah 84111

RE: Qwest PAP Report

Dear Mr. Widerburg:

Attached are the November payments for the Utah Performance Assurance Plan (PAP) based on September 2013 performance.

Please let me know if you have any questions about this information.

Sincerely,

For James B. Farr
Attachment

UTAH PAP SUMMARY - SEPTEMBER 2013

State	Reporting Period	PID	PID Description	Product	Current Month Tier 1 Payment	Incremental Rerun Tier 1 Payment	Tier 1 Interest
UT	09/01/2013	Total Payments			1876	0	0
UT	09/01/2013	CP-1A	Scheduled Interval 90 Calender Days or L	ALL	.	0	0
UT	09/01/2013	MR-5A	All Troubles Cleared within 4 Hours	UBL_DS1	262	0	0
UT	09/01/2013	MR-6D	Mean Time to Restore	UBL_XDSL12	41	0	0
UT	09/01/2013	MR-7E	Repair Repeat Report Rate	UBL_DS1	289	0	0
UT	09/01/2013	OP-3E	Installation Commitments Met	UBL_2W_NL	300	0	0
UT	09/01/2013	OP-4E	Installation Interval	EEL_DS1	150	0	0
UT	09/01/2013	OP-5A	New Service Installation Quality Reporte	UBL_ANAAGG	534	0	0
UT	09/01/2013	PO-20	Manual Service Order Accuracy	UBLANL2WNL	300	0	0
UT	09/01/2013	PO-3X	LSR Rejection Notice Interval for IMA -	CRM_AGG	0	0	0