

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

In the Matter of Qwest Corporation dba)
CenturyLink QC's Request to Discontinue its)
Wireless Use Program)
)

DOCKET NO. 13-049-22

REPORT AND ORDER

ISSUED: October 25, 2013

By The Commission:

This matter is before the Commission on the September 16, 2013, application of Qwest Corporation dba CenturyLink QC ("CenturyLink") for approval to discontinue its Wireless Use Program.

On September 18, 2013, the Commission issued a notice of filing and comment period in this docket. The notice of comment period ended on October 18, 2013, and no adverse comments were filed.

On October 4, 2013, the Division of Public Utilities (the "Division") submitted its recommendation to approve the application. "The Division agrees with the request and recommends the Commission allow CenturyLink to discontinue the [Wireless Use] Program. The Program allowed U S West to offer an unlimited usage wireless phone option to primary held order customers when it becomes apparent that the order will be held longer than 7 days beyond the due date on the order. . . .The primary reason for this Program was to mitigate held orders as a result of the growth that was happening in the telecommunications marketplace in 1995. Because of changing market conditions[,] such as customers having their own personal cellular phone[s], Qwest began phasing out the purchasing of cell phones in 2003 or 2004 and discontinued the [P]rogram in 2010. . . .Because held orders are not as significant an issue as in

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1995[;] . . .the Program was only a requirement of CenturyLink, and no customers have been using the [P]rogram since 2010[;] the Division recommends approving the discontinuance of the [Wireless Use] Program.” Division Memo at 1, filed October 4, 2013.

ORDER

Having reviewed the application, the Division’s recommendation, and there being no opposition filed, the Commission finds approval of the application to be just and reasonable, and in the public interest. Accordingly, we approve the discontinuance of the Wireless Use Program.

DATED at Salt Lake City, Utah, this 25th day of October, 2013.

/s/ Melanie A. Reif
Administrative Law Judge

Approved and confirmed this 25th day of October, 2013, as the Report and Order issued by the Public Service Commission of Utah.

/s/ Ron Allen, Chairman

/s/ David R. Clark, Commissioner

/s/ Thad LeVar, Commissioner

Attest:

/s/ Gary L. Widerburg
Commission Secretary
DW#248184

Notice of Opportunity for Agency Review or Rehearing

Pursuant to Utah Code Ann. §§ 63G-4-301 and 54-7-15, a party may seek agency review or rehearing of this order by filing a request for review or rehearing with the Commission within 30 days after the issuance of the order. Responses to a request for agency review or rehearing must be filed within 15 days of the filing of the request for review or rehearing. If the Commission fails to grant a request for review or rehearing within 20 days after the filing of a request for review or rehearing, it is deemed denied. Judicial review of the Commission's final agency action may be obtained by filing a Petition for Review with the Utah Supreme Court within 30 days after final agency action. Any Petition for Review must comply with the requirements of Utah Code Ann. §§ 63G-4-401, 63G-4-403, and the Utah Rules of Appellate Procedure.

CERTIFICATE OF SERVICE

I CERTIFY that on the 25th day of October, 2013, a true and correct copy of the foregoing was delivered upon the following as indicated below:

By Electronic-Mail:

Torry R. Somers (torry.r.somers@centurylink.com)
Counsel for CenturyLink

Patricia Schmid (pschmid@utah.gov)
Justin Jetter (jjetter@utah.gov)
Brent Coleman (brentcoleman@utah.gov)
Utah Assistant Attorneys General

By Hand-Delivery:

Division of Public Utilities
160 East 300 South, 4th Flr.
Salt Lake City, Utah 84114

Office of Consumer Services
160 East 300 South, 2nd Flr.
Salt Lake City, Utah 84114

Administrative Assistant