

FAX TO: UPSC 801-530-6746  
FROM :

Veronica Douglass

UTAH PUBLIC June 17, 2013  
SERVICE COMMISSION

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Beehive Telephone Account No:

RECEIVED

Utah Public Service Commission  
160 East 300 South (4th Floor)  
Salt Lake City, Utah 84145

Gentlemen:

Docket NO. 13-051-01

Subject: Protest on Beehive Telephone Company, Inc.'s proposed  
Consumer Rate Increase

We cannot support Beehive's proposed rate increase of \$2.33 for our service. Our family has Sprint cell phones and due to a lawsuit between Beehive and Sprint, we are unable to connect to our home number from anywhere we are. Beehive is blocking all calls to their network from Sprint cell phones. When we do get a connect it shows up on caller ID as area codes from all across the country. We continually get messages saying "this call cannot be completed, please dial again", or "your subscriber cannot connect this call", or "this number is out of service". We even get messages in foreign languages, i.e. Chinese, etc. We are in our 70's and it is a safety factor influencing our health not to be able to call the home number to find out our health, travel or safety situation. Our family members living in Colorado and Tennessee use Sprint cell phones and their calls to our number are blocked by Beehive, thereby causing concerns over family safety. Therefore, the proposed Beehive rate increase is outrageous based on the poor service we get from Beehive. They should not be allowed to block calls based on their lawsuit with Sprint. We're sure the FCC regulation would not support this.

We urge you to make Beehive provide complete service regardless of their lawsuit. And we urge you to deny their proposed rate increase.

Thank you for your attention to this matter.

Sincerely,

*Veronica Douglass*

Veronica Douglass

cc: FCC, DC  
Utah Congressional Representative