

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

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In the Matter of Bear Lake Communications,
Inc. filing to revise its Emergency Line
Service tariff provision)

DOCKET NO. 13-2201-T01

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In the Matter of Central Utah Telephone, Inc.
filing to revise its Emergency Line Service
tariff provision)

DOCKET NO. 13-040-T01

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In the Matter of Skyline Telecom filing to
revise its Emergency Line Service tariff
provision)

DOCKET NO. 13-576-T01

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ORDER SUSPENDING PROPOSED
CHANGES TO "EMERGENCY LINE
SERVICE" TARIFF PROVISIONS, NOTICE
OF HEARING, AND ORDER
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ISSUED: May 30, 2013

By The Commission:

On April 29, 2013, Bear Lake Communications, Inc., Central Utah Telephone, Inc., and Skyline Telecom (collectively, the "Companies") each filed separate requests to revise their respective "emergency line service" tariff provisions. "Emergency line service" is described in each of the Companies' tariffs as follows:

EMERGENCY LINE SERVICE

DESCRIPTION OF SERVICE

A. Emergency Line is available to residential customers only in exchanges within the Company where technically available.

B. Due to the variable nature of natural disasters or man-made disasters, the Company will provide service to the best of its ability, but cannot guarantee service.

CAPABILITIES OF SAFETY LINE SERVICE

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A. Ability to place calls to the Company Business Office, Company Repair Service, Directory Assistance, 911, or “0” for emergency agencies, such as police, fire, rescue or ambulance.

B. Ability to make local calls on a limited basis when the customer believes that the need justifies the use of the line. Service line usage charges will apply when the customer exceeds the monthly usage of free service.

C. Ability to make long distance calls under the same circumstances and for the same reasons as local calls.

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The proposed changes go into effect on June 1, 2013, unless suspended by the Commission.

The Companies seek to discontinue offering emergency line service to new customers, grandfather emergency line service to existing customers, and to discontinue emergency line service to grandfathered customers “at its sole discretion.”²

On April 30, 2013, the Commission requested the Division of Public Utilities (“Division”) to investigate the proposed changes. On May 15, 2013, the Division filed its review and recommendation. The Division recommends the Commission approve the proposed tariff changes.

¹ Bear Lake Original Sheet No. 29.1, available at: <http://www.psc.utah.gov/utilities/telecom/telecomindx/2011/112201T01indx.html>; Central Utah Original Sheet No. 29.1, available at: <http://www.psc.utah.gov/utilities/telecom/telecomindx/2011/11040T01indx.html>; and Skyline Original Sheet No. 29.1, available at: <http://www.psc.utah.gov/utilities/telecom/telecomindx/2011/11576T01indx.html>.

² Bear Lake 2nd Revised Sheet No. 29.1, available at: <http://www.psc.utah.gov/utilities/telecom/telecomindx/2013/132201T01indx.html>, Central Utah 2nd Revised Sheet 29.1, available at: <http://www.psc.utah.gov/utilities/telecom/telecomindx/2013/13040T01indx.html>, and Skyline Original Sheet 29.1, available at: <http://www.psc.utah.gov/utilities/telecom/telecomindx/2013/13576T01indx.html> (emphasis added).

We have reviewed the Companies' proposed changes to the emergency line service, the Division's recommendation, and we note further discussion is needed regarding the Companies' request to discontinue emergency line service at its sole discretion. We, therefore, determine it would be in the public interest to further examine these dockets by noticing these matters for hearing. Accordingly, consistent with Utah Code Ann. § 54-7-12(5)(b), we suspend the proposed modification to emergency line service pending further proceedings noticed below.

NOTICE OF HEARING

Notice is given that a hearing in the above-entitled matter will be conducted by the Administrative Law Judge for the Utah Public Service Commission on **Tuesday, June 25, 2013, beginning at 1:30 p.m. (MDT)**. The hearing will be held in the **Fourth Floor Hearing Room 451, Heber M. Wells Bldg., 160 East 300 South, Salt Lake City, Utah**. All parties must have their witnesses in attendance and prepared to testify.

Individuals wishing to participate in the hearing by telephone should contact the Public Service Commission two days in advance by calling (801) 530-6716 or (toll-free) 1-866-PSC-UTAH (1-866-772-8824). Participants attending by telephone should then call the Public Service Commission at the same number listed above five minutes prior to the hearing to ensure participation.

In accordance with the Americans with Disabilities Act, individuals needing special accommodations (including auxiliary communicative aids and services) during this hearing should notify the Commission at 160 East 300 South, Salt Lake City, Utah 84111, (801) 530-6713, at least three working days prior to the hearing.

DOCKET NOS. 13-2201-T01, 13-040-T01, 13-576-T01

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ORDER

The Companies' proposed changes to emergency line service are suspended pending further proceedings and a final order of the Commission.

DATED at Salt Lake City, Utah this 30th day of May, 2013.

/s/ Ron Allen, Chairman

/s/ David R. Clark, Commissioner

/s/ Thad LeVar, Commissioner

Attest:

/s/ Gary L. Widerburg
Commission Secretary
244315

CERTIFICATE OF SERVICE

I CERTIFY that on the 30th day of May, 2013, a true and correct copy of the foregoing was served upon the following as indicated below:

By E-Mail:

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