

Voice & DSL Services Agreement



Integra Telecom of Utah, Inc.
 268 East 100 South
 Salt Lake City, UT 84111
 Phone 801-749-2000
 Fax 801-749-7001
 www.integratелеcom.com

Customer Name Pignatelli & O'Brien, LLC
 Service Address 1887 Gold Dust Lane
Suite 302
 City/State/Zip Park City Utah 84060
 Main Telephone Number _____ ICC Number _____
 Contact Name & Number _____

Order Date 12/4/2008
 Service(s) Term 36 Months
 Account Executive Andrew Buahne
 Promotion code _____
 Promotion code _____
 ICB# _____

Local Telephone Services	Monthly Recurring	ICB	Activation Charge	City	Total Monthly Charges	Total Activation Charges
Business Lines	Select 22.95		-	4	\$ 91.80	\$ -
Calling Features & Feature Packages	Total 12.50		\$ -	1	\$ 12.50	\$ -
Voice Messaging Long Form	Total -		-		\$ -	\$ -
Voice Messaging	Select -		-		\$ -	\$ -
Market Expansion Lines	Select -		-		\$ -	\$ -
Account Codes - enter # of digits	-		-		\$ -	\$ -
Authorization Codes	first 20 -		-		\$ -	\$ -
Expedite Fee	Business Lines -		-		\$ -	\$ -
					\$ -	\$ -

Long Distance Service	Monthly Recurring	ICB	Activation Charge	City	Total Monthly Charges	Total Activation Charges
Select			-		\$ -	\$ -
Domestic Inbound/Outbound Interstate	\$0.050	Basic \$0.05	-		\$ -	\$ -
Domestic Inbound/Outbound Intrastate	\$0.050	Basic \$0.05	-		\$ -	\$ -
International 1+		Integra Connect Plan D	-		\$ -	\$ -
Toll Free Service Plan			-		\$ -	\$ -
MEL LD Rate			-		\$ -	\$ -

DSL Line Telephone Number	Monthly Recurring	ICB	Activation Charge	City	Total Monthly Charges	Total Activation Charges
DSL Speed	DSL Express Pro (up to 1.5 Mbps/768K) - No ISP 34.95		-	1	\$ 34.95	\$ -
DSL Equipment	Single Port Equipment Activation \$ -		\$ 99.00	1	\$ -	\$ 99.00
Hosting	ISP Bundle 9.95		\$ 10.00	1	\$ 9.95	\$ 10.00
					\$ -	\$ -
					\$ -	\$ -

Directory Primary Listing	Monthly Recurring	ICB	Activation Charge	City	Total Monthly Charges	Total Activation Charges	
Company Name	<u>Pignatelli & O'Brien, LLC</u>					If additional listings are requested please submit a completed Directory Listings form.	
Telephone Number to List	<u>New (a1)</u>						
Address	<u>1887 Gold Dust Lane, Suite 302</u>						
City/State/Zip	<u>Park City, Utah 84060</u>						
Listing Type:	<input checked="" type="checkbox"/> Business <input type="checkbox"/> Residential <input type="checkbox"/> Published <input type="checkbox"/> Non-Published <input type="checkbox"/> Non-Listed <input type="checkbox"/> CMRT Address					Choose Directory <input type="checkbox"/> Select <input type="checkbox"/> Add to Directory Listings Attached	
Notes:	Estimated Total Charges					\$ 149.20	\$ 109.00

Toll Free Ring To Mean In Hunt group at _____

Customer represents and warrants the above information is true and correct and further grants Integra the right to deliver customer's name, address, and phone number as set forth above to the appropriate directory publishers and directory assistance data bases. Customer will advise Integra immediately of any changes to the above information. Customer assumes full responsibility concerning the right to use any name or a directory listing and agrees to hold Integra free and harmless of and from any claim, loss, damage, or liability that may result from the use of such listing. Integra will take all reasonable steps to ensure that the above information appears in the next directory to be published, however, Integra does not warrant that the listing will be error-free. Integra's liability for errors or omissions in Customer directory listings shall be limited to the charge for that listing, if any, during the effective life of the directory containing the error or omission.

This Agreement including Integra's Master Service Agreement, any schedule or attachments hereto, and Integra Telecom's policies and procedures located at www.integratелеcom.com, incorporated by reference hereto, constitute a binding commitment between Integra Telecom and Customer, effective upon execution of this Service Agreement, and supersede all prior or contemporaneous agreements, understandings or representations relating to the subject matter contained herein. Customer acknowledges that Customer has received, read, and understands this Agreement and the Master Service Agreement, and agrees to be bound by all of the terms and conditions of the foregoing documents and policies. Early Termination fees may apply as set forth in Section 15 of the Integra Master Service Agreement.

Customer Acceptance: Melissa P. O'Brien (Print Name) [Signature] (Authorized Signature) 12/5/08 (Date)

Integra Telecom Acceptance: Chris Arambula (Print Name) [Signature] (Signature) 12/5/08 (Date)

1. Estimated Total Charges are based on Customer information disclosed herein. Actual Total Charges are subject to final Customer acceptance of Services activated. Monthly charges for long distance are estimated based on customer's per minute charges. Integra will invoice a service summary bill form unless contacted by the Customer to revert back to a detailed invoice option at no charge. Integra will invoice a service summary bill format unless contacted by the Customer to revert back to a detailed invoice option at no charge. On average, your invoice may include approximately 10 to 15 percent in government-mandated surcharges, taxes and fees. In addition, Integra will impose the following Company surcharges to support its provision of service: a Network Access Assessment (NAA) applied as a percentage of revenue to certain services; and an Interconnection Fee (ICF) and an Interstate Access Charge (IAC) applied to voice services according to product. For a full description of these surcharges, taxes, and fees, visit www.integratелеcom.com