

Docket No. 14-041-01

UTAH PUBLIC
SERVICE COMMISSION

FORMAL COMPLAINT FORM

2014 JUL -7 P

PUBLIC SERVICE COMMISSION
Heber M. Wells State Office Building
160 East 300 South, Fourth Floor
P.O. Box 45585
Salt Lake City, Utah 84114

RECEIVED

Cali Cochetti B+B

1. Name of Complainant: Kimberley & David Boyek

Address: 110 S. 200 E. Moab, UT 84532

Telephone No.: 435-259-4961

If represented by counsel, list:

Name: _____

Address: _____

Telephone No.: _____

2. The utility being complained against is: Telephone - Frontier

3. What did the utility do which you (the Complainant) think is illegal, unjust, or improper?
Include exact dates, times, locations and persons involved, as closely as you can.

They ported only for land line usage not from cell phones. We lost several reservations because of the loss of phone service.

4. Why do you (the Complainant) think these activities are illegal, unjust or improper?

Emergy telecom was trying to port over the cell phone service but Frontier would not help them. They tied up the service -

5. What relief does the Complainant request? Frontier be fined for

non compliance and illegal tying up the port of my

6. Signature of Complainant Kimberley J Boyek

Date: 7/3/14

lack of service number & reimburse me for loss of business.