

Exhibit A

Sample Customer Transfer Notice

Dear Valued Customer,

Windstream Communications, Inc. and certain its affiliates (“Windstream”) are divesting certain of its local exchange residential markets to Talk America Services, LLC (“Talk America”). As a result of the transaction, your local and long distance service will transfer from Windstream to Talk America on or about January 30, 2015.

Rest assured you will continue to receive the high-quality service you have come to expect. There will be no change in your current plan, rates, features, terms and conditions of your service or customer service contracts. Also, there will be no charges associated with transferring your service to Talk America and no action is required by you during this transfer.

As a customer, you have a choice in carriers for your communications services. If you choose to select another provider, you should contact that carrier immediately to ensure that your services are transferred before January 30, 2015. Keep in mind, if you change carriers, you may have to pay a transfer charge.

Under Federal Communications Commission rules, any restriction or “freezes” you may have placed on your account to block changes to your preferred local and/or long distance carrier will be removed as part of the transfer process. If you wish to reinstate such restrictions, please contact us at 1-800-XXX-XXXX.

Customer service is the foundation of our business. Please let us know how we can work with you to meet your needs. If you have any questions or complaints before, during, and after the transition of your service to Talk America, do not hesitate to contact us at 1-800-XXX-XXXX.

Be sure to look for more information from us during the upcoming months. We are excited about serving you and look forward to providing you with the same high-quality, innovative products and services in the future.

Sincerely,

Talk America Services, LLC