

**BEFORE THE  
UTAH PUBLIC SERVICE COMMISSION**

Application of )  
Wide Voice, LLC )  
For a Certificate of Public Convenience and ) Docket No. \_\_\_\_\_  
Necessity to Provide Resold and Facilities-Based )  
Local Exchange Services within the State of Utah )

APPLICATION

Wide Voice, LLC ("Wide Voice" or "Applicant"), by its undersigned officer and pursuant to Chapter 8b of Title 54 of the Utah Code; the Commission's Rules of Practice and Procedure, Utah Admin. Code § 746-100 et seq.; and the Federal Telecommunications Act of 1996, 47 U.S.C. § 151 et seq., hereby applies to the Utah Public Service Commission for a certificate of public convenience and necessity authorizing Applicant to operate as a provider of resold and facilities-based local exchange telecommunications services in the State of Utah.

*In support of its application, Wide Voice, LLC. provides the following information:*

**1. General Information**

**A. Corporate Information**

Applicant's legal name is Wide Voice, LLC. Applicant may be reached at its principal place of business:

Wide Voice, LLC  
410 South Rampart, Suite 390  
Las Vegas, NV 89145  
Telephone: 702-553-3007  
Facsimile: 702-825-2582  
Toll Free: 1-844-844-8444

Wide Voice, LLC was organized under the laws of the state of Nevada on August 27, 2007. A copy of Wide Voice's Articles of Organization and evidence of its authority to operate in Utah are provided in **Exhibit A**.

**B. Contact Information**

Correspondence or communications pertaining to this Application should be directed to:

Carey Roesel, Consultant to Wide Voice, LLC  
Technologies Management, Inc.  
2600 Maitland Center Parkway, Suite 300  
Maitland, Florida 32751  
Telephone: 407-740-3006  
Facsimile: 407-740-0613  
E-Mail: [croesel@tminc.com](mailto:croesel@tminc.com)

Questions concerning the ongoing operations of Applicant following certification should be directed to:

Patrick Chicas, President and Chief Executive Officer  
Wide Voice, LLC  
410 South Rampart, Suite 390  
Las Vegas, NV 89145  
Telephone: 702-553-3007  
Facsimile: 702-825-2582  
Toll Free: 1-877-553-1689  
Email: [pjc@widevoice.com](mailto:pjc@widevoice.com)

Applicant's registered agent in the State of Utah is:

C T Corporation System  
1108 East South Union Avenue  
Midvale, Utah 84047

**Customer Service Information**

The Applicant's toll free telephone number for customer inquiries, complaints and repair is 1-877-553-1689.

**2. R746-349-3(A)(2) Proof of bond in the amount of \$100,000**

This bond is intended to provide security for customer deposits or other liabilities to telecommunications customers of the Applicant or liabilities to the Utah Public Telecommunications Service Support Fund. Wide Voice does not plan to collect customer deposits or offer any prepaid services in Utah. Moreover, Wide Voice has adequate financial resources to cover any amounts that will be due to the Utah Public Telecommunications Service Support Fund. Wide Voice hereby requests a waiver of this bond requirement.

**3. R746-349-3(A)(3) Construction or Acquisition of Facilities**

Wide Voice does not currently own property in the State of Utah and does not plan to construct any facilities in the state. Wide Voice will provide services by using its own switching facilities and by leasing switching and transport from other entities. Applicant will interconnect with CenturyLink pursuant to the terms and conditions of an interconnection agreement that will be filed with the Commission in accordance with 47 U.S.C. Section 252.

**4. R746-349-3(A)(4) Services to be offered**

Wide Voice, LLC, proposes to offer competitive telecommunications service, including exchange access service, within the state of Utah using its own facilities. It may also utilize services available from other facilities-based carriers. Wide Voice will provide service to VoIP-enabled business customers and Telephony Applications providers on a retail, wholesale, carrier level, including PSTN connectivity and intermediate carrier functions. Petitioner will negotiate an interconnection agreement in accordance with 47 U.S.C. Section 252 and applicable rules. The following highlights the Company's facilities:

Line Side Facilities: Wide Voice, LLC will allow retail and wholesale customers to utilize their broadband and dedicated IP services as transport as well as offer resold, lease line side transport services from the incumbent to include analog and digital loops and t-carrier services at the DS1-DS3 level.

Trunk and Interconnect Facilities: Wide Voice, LLC will primarily utilize leased transport services from the incumbent LEC, other CLEC's and CAP's. Wide Voice, LLC may also use private, point to point microwave radio transport in select opportunities and markets. Both transport methods will support Ethernet and t-carrier - DS1 through OC3 capacities.

Switching and Call Routing: Wide Voice, LLC operates a geographically diverse, Class 4 and Class 5 Telephony Services Topology. The network consists of Trunking and Signalling Gateways provided by GenBand with Call Routing, Call Management, Call Feature Service and Border Control by WydeVoice. The network is "VoIP/TDM agile", accepting or providing TDM or VoIP connectivity on both the line and trunk side of the network.

(a) **R746-349-3(A)(4)(a) Classes of customers**

Wide Voice initially proposes to offer services targeted at business customers throughout the state leveraging associations with these customers in other certificated states.

(b) **R746-349-3(A)(4)(b) Location of service**

Wide Voice's initial focus will be in the service territory of CenturyLink, but it request statewide authority.

5. **R746-349-3(A)(5) Access to standard services**

Wide Voice will provide access to intraLATA and interLATA toll, operator services, directory assistance, directory listings, and emergency services such as 911 and E911 either through facilities-based interconnection or resale services purchased directly from the ILEC.

6. **R746-349-3(A)(6) Implementation schedule**

Wide Voice has no detailed timetable established for the commencement of local services, whether resold or facilities-based, in the State of Utah. The Company may begin offering service immediately upon obtaining appropriate authority.

7 **R746-349-3(A)(7) Professional experience and education of managerial personnel and personnel responsible for Utah operations**

Responsibility for Utah operations will be handled by Applicant's current management team from its headquarters in Nevada. Wide Voice has the managerial expertise to provide facilities-based and resold local exchange and long distance services within the state of Utah. Wide Voice has an excellent senior management team, backed by experienced employees, who are competent in telephony engineering, operations and marketing. **Exhibit B** contains biographies of the senior management team of Wide Voice.

8. **R746-349-3(A)(8) Organization Chart**

Please see **Exhibit B** for the managerial team responsible for Utah operations.

9. **R746-349-3(A)(9) Chart of accounts**

Wide Voice's chart of accounts including account numbers, names, and brief descriptions is attached hereto as **Exhibit C**.

**10. R746-349-3(A)(10) Financial Statements**

The Applicant is providing, in Exhibit D, its most recent financial statements in support of Wide Voice, LLC's financial ability to provide local exchange services. Wide Voice is financially qualified to provide local exchange services in Utah.

**(a) R746-349-3(A)(10)(a) Balance Sheet, Income Statement and Cash flow Statement**

See (10) above.

**(b) R746-349-3(A)(10)(b) Letter from Management**

Exhibit D includes a letter from management in connection with the financial information.

**(c) R746-349-3(A)(10)(c) Start-up Company**

See Exhibit F for a list of states where the Company has been granted authority or where its applications are pending.

**(d) R746-349-3(A)(10)(d) Parent company financials**

Not applicable.

**11. R746-349-3(A)(11) Additional Financial Statements**

**(a) R746-349-3(A)(11)(a) Positive net worth**

See (10) above.

**(b) R746-349-3(A)(11)(b) Income and cash flow statements**

See (10) above.

**(c) R746-349-3(A)(11)(c) Proof of bond**

Not applicable. Applicant requests a waiver as the company does not solicit customer deposits or offer any prepaid telecommunications services.

**12. R746-349-3(A)(12) Five-year Projection**

**(a) R746-349-3(A)(12)(a) Pro-forma income and cash flow statements**

See **Exhibit E** for financial projections.

**(b) R746-349-3(A)(12)(b) Technical Description**

Not applicable. The Company intends to provide service through the use of resold and facilities-based interconnection services.

**(c) R746-349-3(A)(12)(c) Detailed Maps of Facilities Locations**

Not applicable. Wide Voice does not have physical facilities nor does it plan to construct such facilities in Utah.

**13. R746-349-3(A)(13) Implementation schedule**

The Company will enter into negotiations with CenturyLink for an interconnection/commercial agreement as soon as the Commission approves Wide Voice's application to operate as a local exchange telecommunications service provider in the State of Utah. The Company intends to offer service in Utah upon a valid request from Customers in its target market. (See response to 4(a) of this application for a definition of a target market customer.)

**14. R746-349-3(A)(14) Technical and managerial abilities**

Wide Voice has the managerial expertise to provide facilities-based and resold local exchange and long distance services within the state of Utah. Wide Voice has an excellent senior management team, backed by experienced employees, who are competent in telephony engineering, operations and marketing. **Exhibit B** contains biographies of the senior management team of Wide Voice.

**(a) R746-349-3(A)(14)(a) Proof of Certification**

Please see **Exhibit F**.

**(b) R746-349-3(A)(14)(b) Experience**

Please see **Exhibit B**.

**15. R746-349-3(A)(15) Public interest**

Approval of Wide Voice, LLC's Application will serve the public interest by creating greater competition in the local exchange marketplace. The public convenience and necessity, therefore, will be served by the issuance of a Certificate of Public Convenience and Necessity to Applicant authorizing it to provide the services described in this application.

**16. R746-349-3(A)(16) Proof of Authority to Conduct Business in Utah**

Please see **Exhibit A**.

**17. R746-349-3(A)(17) Unauthorized switching, solicitation of new customers, and prevention of unauthorized switching**

Wide Voice will comply with Utah law and the Federal Communications Commission's ("FCC's") regulations regarding how interexchange carriers may change a consumer's Primary Interchange Carrier ("PIC"). Wide Voice will also comply with the FCC's regulations regarding how carriers may change a consumer's primary local exchange provider.

**(a) R746-349-3(A)(17)(a) Sanctions**

Wide Voice has never had sanctions imposed against it for unauthorized switching.

**(b) R746-349-3(A)(17)(b)**

Not applicable.

**(c) R746-349-3(A)(17)(c)**

Not applicable.

**18. R746-349-3(A)(18) Applicant's written policies**

Applicant utilizes company sales representatives to market its services. As was detailed in 4(a) above, the company's marketing plan for Utah will be limited in nature. As such, the Company's exposure to unauthorized switching of customers is almost non-existent.

WHEREFORE, Wide Voice, LLC, respectfully requests that the Utah Public Service Commission issue a Certificate of Public Convenience and Necessity authorizing Wide Voice, LLC. to provide resold and facilities-based local exchange telecommunications services in the State of Utah.

Respectfully submitted by:

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Patrick Chicas  
President and Chief Executive Officer  
Wide Voice, LLC  
410 South Rampart, Suite 390  
Las Vegas, NV 89145

Dated: \_\_\_\_\_



## **LIST OF EXHIBITS**

EXHIBIT A Articles of Organization and Authority to Transact Business in Utah

EXHIBIT B Managerial and Technical Qualifications

EXHIBIT C Chart of Accounts

EXHIBIT D Financial Statements

EXHIBIT E Five-Year Projection of Expected Operations

EXHIBIT F Evidence of Certification in Other Jurisdictions

VERIFICATION

**EXHIBIT A**

**Wide Voice, LLC**

Articles of Organization and  
Authority to Transact Business in Utah

**EXHIBIT B**

**Wide Voice, LLC**

Managerial and Technical Qualifications

**EXHIBIT C**

**Wide Voice, LLC**  
Chart of Accounts

**EXHIBIT D**

**Wide Voice, LLC**  
Financial Statements

*Financials are being filed under separate cover as Confidential.*

**EXHIBIT E**

**Wide Voice, LLC**

Five-Year Projection of Expected Operations

The Company has a very limited target Customer market within Utah and cannot anticipate when sales will occur therefore they have not undertaken a pro-forma income and cash flow statement.

**EXHIBIT F**

**Wide Voice, LLC**

Evidence of Certification in Other Jurisdictions

**VERIFICATION**

**STATE OF NEVADA**           §  
                                          §  
**COUNTY CLARK**           §

I, Patrick Chicas, being first duly sworn, depose and state that I am President and Chief Executive Officer of Wide Voice, LLC, the Applicant in the subject proceeding, that I am authorized to make this verification on its behalf; that I have read the foregoing Application and exhibits and know the content thereof; that the same are true and correct to the best of my knowledge, information, and belief.

Executed on this \_\_\_\_ day of \_\_\_\_\_, 2014.

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Patrick Chicas  
President and Chief Executive Officer  
Wide Voice, LLC  
410 South Rampart, Suite 390  
Las Vegas, NV 89145

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Date

Sworn and subscribed before me this \_\_\_\_ day of \_\_\_\_\_, 2014.

My Commission expires \_\_\_\_\_

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Signature of official administering oath