

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

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In the Matter of the Petition of Salt Lake )  
County for Assignment of 3-1-1 Dialing )  
Code )

DOCKET NO. 14-2575-01  
REPORT AND ORDER

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ISSUED: October 17, 2014

SYNOPSIS

The Commission finds that assignment of the 3-1-1 dialing code is in the public interest as it provides the public with both a single source for information regarding Salt Lake County government services, and a single point of contact to make non-emergency reports and requests. Additionally, the Commission finds the assignment is in the public interest as potentially relieving pressure on the 9-1-1 emergency assistance system. Accordingly, the Commission grants the petition.

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PROCEDURAL HISTORY

On September 4, 2014, Salt Lake County (“County”) petitioned the Commission for the assignment of dialing code 3-1-1 to Salt Lake County for the use as a non-emergency point of contact between the County and its citizens. The Public Service Commission of Utah has jurisdiction over this request pursuant to authority delegated to the states by the Federal Communications Commission (FCC) in *In the FCC’s Report and Order an Further Notice of Proposed Rule Making in In the Matter of the Use of N11 Code and other Dialing Arrangements*, CC Docket No. 92-105.

The Commission sent an Action Request to the Division of Public Utilities (“Division”) and set a public comment deadline of October 6, 2014, for initial comments and October 16, 2014 for reply comments. On October 14, 2014, the Division filed a

recommendation to approve the petition. No other comments have been received. Therefore, we find and conclude that we can approve the application without further proceedings.

FINDINGS OF FACT

1. The purpose of the Petition is to establish a single point of contact between the County and the citizens of the County to allow the County to provide information responsive to the citizens' requests, and for the citizens to make non-emergency reports or requests.
2. The Commission finds the 3-1-1 dialing code is available for assignment to the County as no other requests for the 3-1-1 dialing code in any Utah county or city have been granted by the Commission.
3. The County asserts the 3-1-1 system would offload non-emergency calls from the 9-1-1 system, allowing the 9-1-1 system to function more efficiently. The Commission finds this to be a reasonable expectation and that offloading non-emergency calls is in the public interest.
4. The County submitted an extensive description of its plan to implement and administer the 3-1-1 dialing program. The Commission finds the plan to be sufficiently detailed to credibly demonstrate the County is capable of properly administering the 3-1-1 dialing program.

DISCUSSION AND CONCLUSIONS

Based on the application of the petitioner and the recommendation of the Division, we agree with Petitioner that assigning the 3-1-1 dialing code to Salt Lake County is in the public interest.

ORDER

The requested assignment of the 3-1-1 dialing code to Salt Lake County is approved.

DATED at Salt Lake City, Utah this 17<sup>th</sup> day of October, 2014.

/s/ Ron Allen, Chairman

/s/ David R. Clark, Commissioner

/s/ Thad LeVar, Commissioner

Attest:

/s/ Gary L. Widerburg  
Commission Secretary  
DW# 261495

Notice of Opportunity for Agency Review or Rehearing

Pursuant to §§ 63G-4-301 and 54-7-15 of the Utah Code, an aggrieved party may request agency review or rehearing of this Order by filing a written request with the Commission within 30 days after the issuance of this Order. Responses to a request for agency review or rehearing must be filed within 15 days of the filing of the request for review or rehearing. If the Commission does not grant a request for review or rehearing within 20 days after the filing of the request, it is deemed denied. Judicial review of the Commission's final agency action may be obtained by filing a petition for review with the Utah Supreme Court within 30 days after final agency action. Any petition for review must comply with the requirements of §§ 63G-4-401 and 63G-4-403 of the Utah Code and Utah Rules of Appellate Procedure.

CERTIFICATE OF SERVICE

I CERTIFY that on the 17<sup>th</sup> day of October, 2014, a true and correct copy of the foregoing was served upon the following as indicated below:

By E-Mail:

Roderic Land ([rland@slco.org](mailto:rland@slco.org))  
Salt Lake County Mayor's Office

Patricia Schmid ([pschmid@utah.gov](mailto:pschmid@utah.gov))  
Justin Jetter ([jjetter@utah.gov](mailto:jjetter@utah.gov))  
Utah Assistant Attorneys General

Hand-Delivery:

Division of Public Utilities  
160 East 300 South, 4th Floor  
Salt Lake City, Utah 84111

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Administrative Assistant