

April 14, 2015

Mr. Larry G. Bowen
Construction Control Supervisor UT
Frontier Communications
40 W 100 N
Tremonton, UT 84337

Re: Restoration of Service to 1000 Porcupine Ranch Road, Castle Valley, UT

Dear Mr. Bowen:

I am the owner of the above-referenced property (the "Property"). As you are aware, the landline phone service at the Property was interrupted a few years ago, apparently because of weather-related events. I previously requested that Frontier Communications ("Frontier") restore landline service to the Property, but Frontier refused to do so. Frontier has identified no basis for failing to restore the landline service, and in preliminary conversations with the Utah Division of Public Utilities ("Division"), Division personnel were also unaware of any such basis for a public utility to decline to restore and provide service.

Because our prior discussions regarding this matter have not been in writing, I wanted to write here and ask that you please advise whether Frontier will restore landline telephone service to the Property. I ask that you please do so by April 24, 2015, and also advise your timeline for restoring service. You may write me at:

Susan Hilliard
c/o Todd Mitchell
Ater Wynne LLP
1331 NW Lovejoy St., Ste. 900
Portland, OR 97209

Thank you.

Sincerely,



Susan Hilliard