

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

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In the Matter of the Formal Complaint of  
Susan Hilliard against Frontier  
Communications

DOCKET NO. 15-041-01

NOTICE OF FILING AND  
COMMENT PERIOD

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ISSUED: September 23, 2015

NOTICE OF FILING

On September 17, 2015, Susan Hilliard (Ms. Hilliard) filed a formal complaint against Frontier Communications, a public telecommunications utility. Ms. Hilliard alleges that Frontier Communications has impermissibly refused to restore her landline service, which was interrupted when a 2008 flood destroyed the infrastructure serving her property.

NOTICE OF COMMENT PERIOD

Frontier Communications may submit a response to Ms. Hilliard's complaint no later than **Friday, October 16, 2015**. Ms. Hilliard may file a reply no later than **Monday, November 2, 2015**.

DATED at Salt Lake City, Utah, this 23<sup>rd</sup> day of September, 2015.

/s/ Jennie T. Jonsson  
Administrative Law Judge

Attest:

/s/ Gary L. Widerburg  
Commission Secretary  
DW#269471

CERTIFICATE OF SERVICE

I CERTIFY that on the 23<sup>rd</sup> day of September, 2015, a true and correct copy of the foregoing was delivered upon the following as indicated below:

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