

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

In the Matter of the Formal Complaint of
Wyndee Hansen, dba Hole N' The Rock, Inc.
against Frontier Communications

DOCKET NO. 15-041-02

NOTICE OF FILING AND
COMMENT PERIOD

ISSUED: November 4, 2015

NOTICE OF FILING

On November 2, 2015, Wyndee Hansen, dba Hole N' The Rock, Inc. (Ms. Hansen) filed a formal complaint against Frontier Communications (Frontier), a public telecommunications utility. Ms. Hansen alleges that her telephone landline has frequently been out of service over the past several years, resulting in uncertain access to 911 support and intermittent ability to process credit card sales. In addition, Ms. Hansen alleges that Frontier has run fiber cable lines through her property, but has so far refused to migrate her service to the newer technology, instead making repeated, but failed, attempts to restore service through older infrastructure, which is inherently unreliable.

NOTICE OF COMMENT PERIOD

Frontier may submit a response to Ms. Hansen's complaint no later than **Wednesday, December 2, 2015**. Ms. Hansen may file a reply no later than **Thursday, December 17, 2015**.

DATED at Salt Lake City, Utah, this 4th day of November, 2015.

/s/ Jennie T. Jonsson
Administrative Law Judge

Attest:

/s/ Gary L. Widerburg
Commission Secretary
DW#270370

CERTIFICATE OF SERVICE

I CERTIFY that on the 4th day of November, 2015, a true and correct copy of the foregoing was delivered upon the following as indicated below:

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