

CHECK SHEET

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Title 1	1 <sup>st</sup> Revised				
	SCHEDULE NO. AA		SCHEDULE NO. AB (continued)		SCHEDULE NO. AC
1	5 <sup>th</sup> Revised	25	Original	8	Original
2	Original	26	Original	9	Original
3	Original	27	Original	10	1 <sup>st</sup> Revised
4	4 <sup>th</sup> Revised	28	Original	11	Original
5	3 <sup>rd</sup> Revised	29	Original	12	Original
6	Original	30	Original	13	Original
		31	Original	14	Original
	SCHEDULE NO. A	32	Original	15	Original
		33	Original	16	Original
<b>1</b>	<b>4<sup>th</sup> Revised</b>	34	Original	17	Original
<b>2</b>	<b>2<sup>nd</sup> Revised</b>	35	Original	18	Original
<b>3</b>	<b>2<sup>nd</sup> Revised</b>	36	Original	19	2 <sup>nd</sup> Revised
<b>4</b>	<b>2<sup>nd</sup> Revised</b>	37	Original	20	Original
<b>5</b>	<b>2<sup>nd</sup> Revised</b>	38	Original	21	Original
		39	Original	22	Original
	SCHEDULE NO. AB	40	Original	23	Original
		41	Original	24	Original
1	1 <sup>st</sup> Revised	42	Original	25	1 <sup>st</sup> Revised
2	1 <sup>st</sup> Revised	43	Original	26	Original
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5	Original	46	Original	29	Original
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9	Original	50	Original	33	Original
10	Original	51	Original	34	Original
11	Original	52	Original	35	Original
12	Original	53	Original	36	Original
13	Original	54	Original	37	Original
14	Original	55	Original	38	1 <sup>st</sup> Revised
15	Original			39	1 <sup>st</sup> Revised
16	Original		SCHEDULE NO. AC	40	Original
17	Original			41	Original
18	Original	1	10 <sup>th</sup> Revised	42	Original
19	Original	2	1 <sup>st</sup> Revised	43	Original
20	Original	3	Original	44	Original
21	Original	4	Original	45	Original
22	Original	5	Original	46	Original
23	Original	6	Original		
24	Original	7	1 <sup>st</sup> Revised		

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47	Original	32	Original	21	Original
48	Original	33	Original	22	Original
49	Original	34	Original	23	Original
50	Original	35	Original	24	Original
51	Original	<b>36</b>	<b>1<sup>st</sup> Revised</b>	<b>25</b>	<b>1<sup>st</sup> Revised</b>
52	Original	<b>37</b>	<b>1<sup>st</sup> Revised</b>	<b>26</b>	<b>1<sup>st</sup> Revised</b>
53	Original		SCHEDULE NO. A-2	<b>27</b>	<b>1<sup>st</sup> Revised</b>
54	Original	1	3 <sup>rd</sup> Revised	28	Original
55	Original	2	1 <sup>st</sup> Revised	29	Original
56	Original	3	2 <sup>nd</sup> Revised	30	Original
57	Original	4	Original	31	Original
58	Original	5	Original	<b>32</b>	<b>3<sup>rd</sup> Revised</b>
59	Original	6	1 <sup>st</sup> Revised	33	2 <sup>nd</sup> Revised
		7	1 <sup>st</sup> Revised	33.1	Original
	SCHEDULE NO. A-1	8	1 <sup>st</sup> Revised	<b>34</b>	<b>2<sup>nd</sup> Revised</b>
<b>1</b>	<b>12<sup>th</sup> Revised</b>	9	Original	35	Original
2	Original	10	1 <sup>st</sup> Revised	<b>36</b>	<b>2<sup>nd</sup> Revised</b>
3	Original	11	Original	37	1 <sup>st</sup> Revised
4	Original	12	Original	38	1 <sup>st</sup> Revised
5	1 <sup>st</sup> Revised	13	1 <sup>st</sup> Revised	<b>39</b>	<b>5<sup>th</sup> Revised</b>
6	1 <sup>st</sup> Revised	14	Original	40	5 <sup>th</sup> Revised
7	2 <sup>nd</sup> Revised		SCHEDULE NO. A-3	41	4 <sup>th</sup> Revised
8	4 <sup>th</sup> Revised	<b>1</b>	<b>32<sup>nd</sup> Revised</b>	<b>41.1</b>	<b>3<sup>rd</sup> Revised</b>
9	1 <sup>st</sup> Revised	<b>1.1</b>	<b>1<sup>st</sup> Revised</b>	42	2 <sup>nd</sup> Revised
10	3 <sup>rd</sup> Revised	<b>2</b>	<b>5<sup>th</sup> Revised</b>	43	2 <sup>nd</sup> Revised
<b>11</b>	<b>3<sup>rd</sup> Revised</b>	<b>2.1</b>	<b>1<sup>st</sup> Revised</b>	<b>44</b>	<b>2<sup>nd</sup> Revised</b>
12	1 <sup>st</sup> Revised	2.2	Original	<b>45</b>	<b>2<sup>nd</sup> Revised</b>
13	Original	2.3	Original	45.1	Original
14	Original	2.4	Original	46	2 <sup>nd</sup> Revised
<b>15</b>	<b>1<sup>st</sup> Revised</b>	<b>3</b>	<b>3<sup>rd</sup> Revised</b>	47	2 <sup>nd</sup> Revised
16	Original	4	2 <sup>nd</sup> Revised	48	2 <sup>nd</sup> Revised
17	Original	5	1 <sup>st</sup> Revised	<b>49</b>	<b>2<sup>nd</sup> Revised</b>
18	Original	<b>6</b>	<b>2<sup>nd</sup> Revised</b>	50	1 <sup>st</sup> Revised
<b>19</b>	<b>2<sup>nd</sup> Revised</b>	7	1 <sup>st</sup> Revised	51	1 <sup>st</sup> Revised
<b>20</b>	<b>2<sup>nd</sup> Revised</b>	<b>8</b>	<b>1<sup>st</sup> Revised</b>	<b>52</b>	<b>1<sup>st</sup> Revised</b>
<b>21</b>	<b>2<sup>nd</sup> Revised</b>	<b>9</b>	<b>1<sup>st</sup> Revised</b>	53	Original
22	Original	10	Original	54	Original
23	1 <sup>st</sup> Revised	11	Original	<b>55</b>	<b>2<sup>nd</sup> Revised</b>
24	Original	12	1 <sup>st</sup> Revised	56	1 <sup>st</sup> Revised
25	Original	13	Original	57	1 <sup>st</sup> Revised
26	Original	14	Original	<b>58</b>	<b>1<sup>st</sup> Revised</b>
27	2 <sup>nd</sup> Revised	15	Original	59	Original
27.1	Original	<b>16</b>	<b>1<sup>st</sup> Revised</b>	60	Original
28	1 <sup>st</sup> Revised	17	1 <sup>st</sup> Revised	61	1 <sup>st</sup> Revised
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30	Original	19	Original	63	1 <sup>st</sup> Revised
31	Original	20	Original	64	1 <sup>st</sup> Revised

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66	1 <sup>st</sup> Revised	108	1 <sup>st</sup> Revised	2	Original
67	1 <sup>st</sup> Revised	109	Original	3	4 <sup>th</sup> Revised
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70	1 <sup>st</sup> Revised	SCHEDULE NO. A-4		6	2 <sup>nd</sup> Revised
71	1 <sup>st</sup> Revised			7	3 <sup>rd</sup> Revised
72	1 <sup>st</sup> Revised	1	Original	8	4 <sup>th</sup> Revised
73	1 <sup>st</sup> Revised	2	Original	9	4 <sup>th</sup> Revised
74	1 <sup>st</sup> Revised			10	Original
75	1 <sup>st</sup> Revised				
76	1 <sup>st</sup> Revised				
77	1 <sup>st</sup> Revised				
78	1 <sup>st</sup> Revised				
79	1 <sup>st</sup> Revised				
80	1 <sup>st</sup> Revised	SCHEDULE NO. A-5			SCHEDULE NO. A-8
81	1 <sup>st</sup> Revised			1	3 <sup>rd</sup> Revised
82	1 <sup>st</sup> Revised	1	5 <sup>th</sup> Revised	2	2 <sup>nd</sup> Revised
83	1 <sup>st</sup> Revised	2	2 <sup>nd</sup> Revised	3	Original
84	1 <sup>st</sup> Revised	3	1 <sup>st</sup> Revised	4	Original
85	1 <sup>st</sup> Revised	4	Original	5	1 <sup>st</sup> Revised
86	1 <sup>st</sup> Revised	5	Original	6	Original
87	1 <sup>st</sup> Revised	6	Original		
88	1 <sup>st</sup> Revised	7	3 <sup>rd</sup> Revised		
89	1 <sup>st</sup> Revised				
90	1 <sup>st</sup> Revised				
91	1 <sup>st</sup> Revised	SCHEDULE NO. A-6			
92	1 <sup>st</sup> Revised				
93	1 <sup>st</sup> Revised	1	1 <sup>st</sup> Revised		
94	1 <sup>st</sup> Revised	2	Original		
95	1 <sup>st</sup> Revised	3	1 <sup>st</sup> Revised		
96	1 <sup>st</sup> Revised	4	Original		
97	1 <sup>st</sup> Revised	5	Original		
98	Original	6	1 <sup>st</sup> Revised		
99	Original	7	1 <sup>st</sup> Revised		
100	1 <sup>st</sup> Revised	8	1 <sup>st</sup> Revised		
101	Original				
102	1 <sup>st</sup> Revised				
103	Original				
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1	3 <sup>rd</sup> Revised	1	1st Revised	1	3 <sup>rd</sup> Revised
2	1 <sup>st</sup> Revised	2	1st Revised	2	2 <sup>nd</sup> Revised
3	Original			3	Original
4	1 <sup>st</sup> Revised	SCHEDULE A-13		4	Original
5	2 <sup>nd</sup> Revised			5	1 <sup>st</sup> Revised
6	1 <sup>st</sup> Revised	1	Original	6	Original
7	Original	2	Original	7	Original
8	1 <sup>st</sup> Revised			8	Original
9	1 <sup>st</sup> Revised	SCHEDULE A-14		9	Original
10	1 <sup>st</sup> Revised			10	1 <sup>st</sup> Revised
11	1 <sup>st</sup> Revised	1	Original	11	Original
12	1 <sup>st</sup> Revised	2	Original	12	Original
13	Original	3	Original	13	Original
14	1 <sup>st</sup> Revised	4	Original	14	Original
15	1 <sup>st</sup> Revised	5	Original	15	Original
16	Original	6	Original	16	1 <sup>st</sup> Revised
17	Original	7	Original	17	1 <sup>st</sup> Revised
18	Original	8	Original	18	1 <sup>st</sup> Revised
19	1 <sup>st</sup> Revised	9	Original	19	Original
20	Original	10	Original	20	Original
21	Original	11	Original		
22	Original	12	Original		
		13	Original	SCHEDULE NO. B-2	
		14	Original		
		15	Original	1	Original
		16	Original	2	Original
		17	Original	3	Original
		18	Original	4	Original
		19	Original	5	Original
		20	Original	6	Original
		21	Original	7	Original
				8	Original
				9	Original
		SCHEDULE NO. A-15		10	Original
		1	1 <sup>st</sup> Revised	11	Original
		2	Original	12	Original
		3	Original	13	Original
		4	Original	14	Original
		5	Original		
		6	Original		
		7	Original		
		8	Original		
		9	Original		
		10	Original		
		11	Original		
		12	Original		
SCHEDULE NO. A-10					
1	1 <sup>st</sup> Revised				
2	Original				
3	Original				
4	Original				
5	Original				
6	Original				
7	1 <sup>st</sup> Revised				
8	Original				
9	Original				
10	Original				
SCHEDULE NO. A-11					
1	Original				
2	Original				

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SCHEDULE NO. A

PRICE LIST

LIST OF EFFECTIVE SHEETS

Sheets 1 through 5 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	4 <sup>th</sup> Revised
2	2 <sup>nd</sup> Revised
3	2 <sup>nd</sup> Revised
4	2 <sup>nd</sup> Revised
5	2 <sup>nd</sup> Revised

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SCHEDULE NO. A

PRICE LIST

<u>Location</u>	<u>Service</u>	<u>Monthly Rate</u>		
		<u>Business</u>	<u>Residence</u>	
Schedule No. A1	<u>Custom Calling – one feature</u>			(T)
	Call Waiting/Cancel Call Waiting	\$2.00	\$1.60	
	Basic Call Forward	2.00	1.60	
	Call Forward Variable	2.00	1.60	
	Call Forward Fixed	2.00	1.60	
	Call Forward Busy	2.00	1.60	
	Call Forward No Answer	2.00	1.60	
	Call Forward Busy/No Answer	2.00	1.60	
	3 Way Calling	2.00	1.60	
	Speed Call 8 <sup>(1)</sup>	2.00	1.60	(C)
	Speed Call 30	4.00	3.20	
	Distinctive Ring	5.00	4.00	(T)

<sup>(1)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)  
(N)

(Continued)

SCHEDULE NO. A

PRICE LIST

<u>Location</u>	<u>Service</u>	<u>Monthly Rate</u>		(T)
		<u>Business</u>	<u>Residence</u>	
Schedule No. A1	<u>Custom Calling - Two feature packages</u>			
	Call Waiting, Call Forward:	\$3.20	2.50	
	Call Waiting, 3 Way Calling:	3.20	2.50	
	Call Forward, 3 Way Calling:	3.20	2.50	
	Call Forward, Speed Call 8 <sup>(1)</sup> :	3.20	2.50	(C)
	Call Waiting, Speed Call 8 <sup>(1)</sup> :	3.20	2.50	(C)
	3 Way Calling, Speed Call 8 <sup>(1)</sup> :	3.20	2.50	(T)(C)

<sup>(1)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)  
 (N)

(Continued)

SCHEDULE NO. A

PRICE LIST

<u>Location</u>	<u>Service</u>	<u>Monthly Rate</u>		(T)
		<u>Business</u>	<u>Residence</u>	
Schedule No. A-1	<u>Custom Calling - Three feature packages</u> <sup>(1)</sup>			
	Call Waiting, Call Forward, 3 Way Calling:	\$4.80	3.80	
	Call Waiting, Call Forward, Speed Call 8 <sup>(2)</sup> :	4.80	3.80	(C)
	Call Waiting, 3 Way Calling, Speed Call 8 <sup>(2)</sup> :	4.80	3.80	(C)
	Call Forward, 3 Way Calling, Speed Call 8 <sup>(2)</sup> :	4.80	3.80	(C)
	Call Waiting, Cancel Call Waiting, Call Forward:	4.80	3.80	
	Call Waiting, Cancel Call Waiting, 3 Way Calling:	4.80	3.80	
	Call Waiting, Cancel Call Waiting, Speed Call 8 <sup>(2)</sup> :	4.80	3.80	(C)

<sup>(1)</sup> Three-feature packages have been grandfathered.

<sup>(2)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(T)  
(N)

(Continued)

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SCHEDULE NO. A

PRICE LIST

<u>Location</u>	<u>Service</u>	<u>Monthly Rate</u>		(T)
		<u>Business</u>	<u>Residence</u>	
Schedule No. A-1	<u>Custom Calling - Four feature packages</u> <sup>(1)</sup>			
	Call Waiting, Call Forward, 3 Way Calling, Speed Call 8 <sup>(2)</sup> :	\$ 6.00	4.80	
	Call Waiting, Cancel Call Waiting, Call Forward, 3 Way Calling:	6.00	4.80	
	Call Waiting, Cancel Call Waiting, Call Forward, Speed Call 8 <sup>(2)</sup> :	6.00	4.80	
	Call Waiting, Cancel Call Waiting, 3 Way Calling, Speed Call 8 <sup>(2)</sup> :	6.00	4.80	
Schedule No. A-1	<u>Five feature package</u>			
	Call Waiting, Cancel Call Waiting, Call Forward, 3 Way Calling, Speed Call 8 <sup>(2)</sup> :	6.95	4.95	

<sup>(1)</sup> Four-feature packages have been grandfathered.

<sup>(2)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(T)  
(N)  
(N)

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 37 of this schedule are effective as of the date shown on each sheet.

<u>Number of Sheet</u>	<u>Revision</u>	<u>Number of Sheet</u>	<u>Revision</u>
1	<b>12<sup>th</sup> Revised</b>	27.1	Original
2	Original	28	1 <sup>st</sup> Revised
3	Original	29	Original
4	Original	30	Original
5	1 <sup>st</sup> Revised	31	Original
6	1 <sup>st</sup> Revised	32	Original
7	2 <sup>nd</sup> Revised	33	Original
8	4 <sup>th</sup> Revised	34	Original
9	1 <sup>st</sup> Revised	35	Original
10	3 <sup>rd</sup> Revised	<b>36</b>	<b>1<sup>st</sup> Revised</b>
<b>11</b>	<b>3<sup>rd</sup> Revised</b>	<b>37</b>	<b>1<sup>st</sup> Revised</b>
12	1 <sup>st</sup> Revised		
13	Original		
14	Original		
<b>15</b>	<b>1<sup>st</sup> Revised</b>		
16	Original		
17	Original		
18	Original		
<b>19</b>	<b>2<sup>nd</sup> Revised</b>		
<b>20</b>	<b>2<sup>nd</sup> Revised</b>		
<b>21</b>	<b>2<sup>nd</sup> Revised</b>		
22	1st Revised		
23	1st Revised		
24	Original		
25	Original		
26	Original		
27	2 <sup>nd</sup> Revised		

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (Continued)

RATES (continued)

A1 Local exchange network access lines (continued)

		<u>Monthly Rate#</u>				(T)
		<u>Business</u>		<u>Residence</u>		
		<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	
B11	Custom calling features*					
	C1 One feature					
	D1 Call Waiting/ Cancel Call Waiting	\$1.00	\$2.00	\$1.00	\$1.60	
	D2 Basic Call Forward	\$1.00	\$2.00	\$1.00	\$1.60	
	D3 Call Forward Variable	\$1.00	\$2.00	\$1.00	\$1.60	
	D4 Call Forward Fixed	\$1.00	\$2.00	\$1.00	\$1.60	
	D5 Call Forward Busy	\$1.00	\$2.00	\$1.00	\$1.60	
	D6 Call Forward No Answer	\$1.00	\$2.00	\$1.00	\$1.60	
	D7 Call Forward Busy/No Answer	\$1.00	\$2.00	\$1.00	\$1.60	
	D8 3 Way Calling	\$1.00	\$2.00	\$1.00	\$1.60	
	D9 Speed Call 8 <sup>(1)</sup>	\$1.00	\$2.00	\$1.00	\$1.60	
	D10 Speed Call 30	\$1.00	\$4.00	\$1.00	\$3.20	
	D11 Distinctive Ring	\$1.00	\$5.00	\$1.00	\$4.00	
	D12 One additional directory number per primary line	\$1.00	\$5.00	\$1.00	\$4.00	(C) (T)

\* See Conditions A9 B5.

# In addition to applicable service charges as shown in Schedule No. A-5.

<sup>(1)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)  
(N)

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SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (Continued)

A6 Call Restriction Services (Continued)

		<u>Nonrecurring Charge</u>	(T)	
B4	900 Blocking			
	C1 Initial Request for 900 Blocking	No Charge		
	C2 Cancel 900 Blocking	No Charge		
	C3 Subsequent Request for 900 Blocking	\$3.00		
		<u>Monthly Rate</u>		
A7	Remote Call Forward			
	B1 First network access line equipped	\$20.00		
	B2 Additional network access lines equipped	20.00		(T)
		<u>Monthly Rate</u>		
		<u>Business</u>	<u>Residence</u>	(N)
A8	Remote Activated Call Forward	\$6.99	\$6.50	(N)

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (Continued)

CONDITIONS (Continued)

A7 Custom Calling Service (Continued)

B1 (Continued)

C1 Thirty (30) Day Money Back Guarantee

If the customer notifies Citizens he is not satisfied with the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service.

C2 The Thirty Day Money Back Guarantee will apply to the following services:

- |                            |                                 |        |
|----------------------------|---------------------------------|--------|
| (1) Call Forward Variable  | (7) Speed Call 8 <sup>(1)</sup> | (T)(C) |
| (2) Call Forward Fixed     | (8) Speed Call 30               |        |
| (3) Call Forward No Answer | (9) Distinctive Ring            | (T)    |
| (4) Call Waiting           | (10) Two Feature Package        |        |
| (5) Cancel Call Waiting    | (11) Three Feature Package      |        |
| (6) 3 Way Calling          | (12) Four Feature Package       | (T)    |
|                            | (13) Five Feature Package       |        |

B2 Custom calling service will not be provided in connection with semipublic paystation service, private branch exchange trunk access line service or Centrex service.

B3 Description of service

C1 Call Forward Variable (T)

Call forwarding permits the customer to arrange his service to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at his discretion.

C2 Call Forward Fixed (T)

This feature allows a forwarded to number (selected by the customer) is permanently programmed by the Utility at the serving Central Office. The customer's forward to number is programmed at the time service is established and can only be changed via a service order. (T)

<sup>(1)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)  
 (N)

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (Continued)

CONDITIONS (Continued)

A7 Custom Calling Service (Continued)

B3 Description of service (Continued)

C3 Call Forward No Answer

This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer pre-selected interval, to another telephone number.

C4 Call Waiting

By means of a tone signal, a customer who is using their telephone is alerted when another caller is trying to reach their station. Call Waiting allows the first caller to be put on hold while the second call is answered.

C5 Cancel Call Waiting

This arrangement will allow a Call Waiting subscriber to disable the Call Waiting feature of their telephone for the duration of a telephone call. The subscriber dials a code prior to placing a call to temporarily disable the Call Waiting feature.

C6 3 Way Calling

3 Way Calling permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection. Normal transmission performance quality cannot be guaranteed on all calls.

C7 Speed Call

Speed Call 8 <sup>(1)</sup> - This provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. This arrangement is available in an eight-number capacity.

Speed Call 30 - This provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. This arrangement is available in a thirty number capacity.

(T)

(C)

(T)

<sup>(1)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)

(N)

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (Continued)

CONDITIONS (Continued)

A7 Custom Calling Service (Continued)

B3 Description of service (Continued)

C8 Distinctive Ring

Provides two or more different phone numbers and rings for a single telephone line. Used to distinguish incoming calls. The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns.

(T)  
|  
(T)

B4 The call forwarding service customer is responsible for the payment of applicable charges for each completed call between his call forwarding-equipped station and the station to which the call is forwarded. This charge, local or dial station toll, applies to all forwarded calls that are answered at the station to which the calls are forwarded.

Charges between the originating station and the call forwarding-equipped station are applicable in accordance with regularly filed tariffs, local, dial station, operator station or person toll.

B5 The quality of transmission of calls which are forwarded or on three-way calling may vary depending on the distance and the routing necessary to complete each call and normal transmission is not guaranteed on any forwarded call or three-way call.

B6 Where a change of telephone set is made at the customer's request and not necessitated by the provision of a custom calling service feature, the charge for service charges as set forth in Schedule No. A-5 will apply.

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (Continued)

- A15 Remote Call Forward Service (RCF) (T)
- B1 The rates are for the RCF feature and are in addition to applicable charges for service and equipment with which it is used. (T)
- B2 RCF is not offered where the terminating station is a public coin telephone. (T)
- B3 The utility will not provide identification of the originating telephone number to the remote call forwarding customer.
- B4 Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
- B5 Remote call forwarding is not suitable for satisfactory transmission of data.
- B6 Call forwarding is not available as a feature at the RCF terminating station. (T)
- B7 RCF is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the utility. If, in the opinion of the utility, additional remote call forwarding features at the call forwarding location or facilities at the terminating station are needed, the customer will be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, such customer's RCF service shall be subject to termination. (T)
- B8 RCF is offered subject to availability of suitable facilities. (T)



SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (Continued)

A15 Remote Call Forward Service (RCF) (Continued) (T)

B9 The message charges applicable to remotely forwarded calls shall be comprised of two separate charges:

C1 A charge for that portion of the call from the originating station to the call forwarding location. This charge will be the charge specified in this tariff or any other applicable tariff for the type of call involved.

C2 A charge for that portion of the call from the call forwarding location to the terminating station. This charge will be the charge specified in this tariff or any other applicable tariff for the type of call involved.

B10 To change the telephone number at the call forwarding location and/or to change the telephone number to which calls are forwarded at the request of the customer, apply the appropriate nonrecurring charges from Schedule No. A-5.

B11 One listing in the directory covering the exchange in which the call forwarding central office is located is provided without additional charge.

A16 900 Blocking

B1 Where facilities are available, 900 blocking will be offered at no charge for the initial request.

B2 Should a customer request the cancellation of 900 blocking and subsequently request that 900 blocking be reinstated, applicable charges as stated under RATES preceding will apply.

SCHEDULE NO. A-3

BUNDLED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 95 of this schedule are effective as of the date shown on each sheet.

<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>
<b>1</b>	<b>32<sup>nd</sup> Revised</b>	31	Original	63	1 <sup>st</sup> Revised
<b>1.1</b>	<b>1<sup>st</sup> Revised</b>	<b>32</b>	<b>3<sup>rd</sup> Revised</b>	64	1 <sup>st</sup> Revised
<b>2</b>	<b>5<sup>th</sup> Revised</b>	33	2 <sup>nd</sup> Revised	65	1 <sup>st</sup> Revised
<b>2.1</b>	<b>1<sup>st</sup> Revised</b>	33.1	Original	66	1 <sup>st</sup> Revised
2.2	Original	<b>34</b>	<b>2<sup>nd</sup> Revised</b>	67	1 <sup>st</sup> Revised
2.3	Original	35	1 <sup>st</sup> Revised	68	1 <sup>st</sup> Revised
2.4	Original	<b>36</b>	<b>2<sup>nd</sup> Revised</b>	69	1 <sup>st</sup> Revised
<b>3</b>	<b>3<sup>rd</sup> Revised</b>	37	1 <sup>st</sup> Revised	70	1 <sup>st</sup> Revised
4	2 <sup>nd</sup> Revised	38	1 <sup>st</sup> Revised	71	1 <sup>st</sup> Revised
5	1 <sup>st</sup> Revised	<b>39</b>	<b>5<sup>th</sup> Revised</b>	72	1 <sup>st</sup> Revised
<b>6</b>	<b>2<sup>nd</sup> Revised</b>	40	5 <sup>th</sup> Revised	73	1 <sup>st</sup> Revised
7	1 <sup>st</sup> Revised	41	4 <sup>th</sup> Revised	74	1 <sup>st</sup> Revised
<b>8</b>	<b>1<sup>st</sup> Revised</b>	<b>41.1</b>	<b>3<sup>rd</sup> Revised</b>	75	1 <sup>st</sup> Revised
<b>9</b>	<b>1<sup>st</sup> Revised</b>	42	2 <sup>nd</sup> Revised	76	1 <sup>st</sup> Revised
10	1 <sup>st</sup> Revised	43	2 <sup>nd</sup> Revised	77	1 <sup>st</sup> Revised
11	Original	<b>44</b>	<b>2<sup>nd</sup> Revised</b>	78	1 <sup>st</sup> Revised
12	1 <sup>st</sup> Revised	<b>45</b>	<b>2<sup>nd</sup> Revised</b>	79	1 <sup>st</sup> Revised
13	Original	45.1	Original	80	1 <sup>st</sup> Revised
14	Original	46	2 <sup>nd</sup> Revised	81	1 <sup>st</sup> Revised
15	Original	47	2 <sup>nd</sup> Revised	82	1 <sup>st</sup> Revised
<b>16</b>	<b>1<sup>st</sup> Revised</b>	48	2 <sup>nd</sup> Revised	83	1 <sup>st</sup> Revised
17	1 <sup>st</sup> Revised	<b>49</b>	<b>2<sup>nd</sup> Revised</b>	84	1 <sup>st</sup> Revised
18	Original	50	1 <sup>st</sup> Revised	85	1 <sup>st</sup> Revised
19	Original	51	1 <sup>st</sup> Revised	86	1 <sup>st</sup> Revised
20	Original	<b>52</b>	<b>1<sup>st</sup> Revised</b>	87	1 <sup>st</sup> Revised
21	Original	53	Original	88	1 <sup>st</sup> Revised
22	Original	54	Original	89	1 <sup>st</sup> Revised
23	Original	<b>55</b>	<b>2<sup>nd</sup> Revised</b>	90	1 <sup>st</sup> Revised
24	Original	56	1 <sup>st</sup> Revised	91	1 <sup>st</sup> Revised
<b>25</b>	<b>1<sup>st</sup> Revised</b>	57	1 <sup>st</sup> Revised	92	1 <sup>st</sup> Revised
<b>26</b>	<b>1<sup>st</sup> Revised</b>	<b>58</b>	<b>1<sup>st</sup> Revised</b>	93	1 <sup>st</sup> Revised
<b>27</b>	<b>1<sup>st</sup> Revised</b>	59	Original	94	1 <sup>st</sup> Revised
28	Original	60	Original	95	1 <sup>st</sup> Revised
29	Original	61	1 <sup>st</sup> Revised		
30	Original	62	1 <sup>st</sup> Revised		

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Advice letter No. UT-15-03

Steve Crosby  
Senior Vice President  
Regulatory Affairs

SCHEDULE NO. A-3

BUNDLED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 96 through 110 of this schedule are effective as of the date shown on each sheet.

<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>
96	1 <sup>st</sup> Revised				
<b>97</b>	<b>1<sup>st</sup> Revised</b>				
98	Original				
99	Original				
<b>100</b>	<b>1<sup>st</sup> Revised</b>				
101	Original				
<b>102</b>	<b>1<sup>st</sup> Revised</b>				
103	Original				
104	Original				
<b>105</b>	<b>1<sup>st</sup> Revised</b>				
106	Original				
107	Original				
<b>108</b>	<b>1<sup>st</sup> Revised</b>				
109	Original				
110	Original				

SCHEDULE NO. A-3

BUNDLED SERVICES

**FRONTIER SMALL BUSINESS ADVANTAGE**

APPLICABILITY

Applicable to business customers requesting Frontier Small Business Advantage.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Office and/or operating systems capable of providing Frontier Small Business Advantage as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 Frontier Small Business Advantage is a package offering available to Business customers that subscribe to flat rate Business service. The package includes two Basic Business lines; a combination of enhanced calling features, certain designated non-regulated services and price-listed services.

A2 Bundle 1 – Basic Bundle 300 Minutes

Two Basic Business lines

Call Forward Variable

Call Transfer

Caller ID with Name

Hunting (where available)

3 Way Calling

Abbreviated Dialing (where available)

Voice Mail and Message Waiting Indicator (Non-regulated)

300 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.

(T)

(T)

SCHEDULE NO. A-3

BUNDLED SERVICES

**FRONTIER SMALL BUSINESS ADVANTAGE** (Continued)

GENERAL (Continued)

A3 Bundle 2 – Basic Bundle 600 Minutes

Two Basic Business lines  
Call Forward Variable (T)  
Call Transfer  
Caller ID with Name  
Hunting (where available)  
3 Way Calling (T)  
Abbreviated Dialing (where available)  
Voice Mail and Message Waiting Indicator (Non-regulated)  
600 Block of Time Long Distance Minutes

A4 Bundle 3 – Basic Bundle 900 Minutes provided by Frontier Communications of America, Inc.

Two Basic Business lines  
Call Forward Variable (T)  
Call Transfer  
Caller ID with Name  
Hunting (where available)  
3 Way Calling (T)  
Abbreviated Dialing (where available)  
Voice Mail and Message Waiting Indicator (Non-regulated)  
900 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.

A5 The following services may be added to the bundle and will be billed on a per feature basis as defined in A4.B1.

Additional Features:

\*66 Busy Number Redial (T)  
\*69 Call Return  
Call Forward Busy  
Call Forward No Answer  
Speed Call 8 <sup>(1)</sup> or Speed Call 30 (C)  
Priority Call (T)  
Call Waiting/Cancel Call Waiting

<sup>(1)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)  
(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**CITIZENS SELECT**

GENERAL

A1 Citizens Business Select

Citizens Business Select does not include an access line. Customers subscribing to this plan may select up to five (5) of the following features from the following list.

- Anonymous Call Rejection
- Basic Call Forward (T)
- Call Forward Busy
- Call Forward No Answer
- Call Waiting/Cancel Call Waiting
- Call Waiting ID
- Caller ID with Number <sup>(1)</sup> (T)
- Caller ID with Name <sup>(1)</sup> (T)
- Distinctive Ring
- Selective Call Rejection
- Speed Call 8 <sup>(2)</sup> (C)
- 3 Way Calling (T)
- Priority Call |
- \*69 Call Return (T)
- \*66 Busy Number Redial

<sup>(1)</sup> May select only one Caller ID feature.

<sup>(2)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)  
(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER FEATURE5 PACK PACKAGE**

GENERAL

A1 Frontier Feature5 Pack Package includes Caller ID Name and Number and, Call Forward <sup>1</sup> features plus three additional features as listed below. Business customers subscribing to the package are entitled to unlimited use of the selected features.

A2 In addition to Caller ID Name and Number, and Call Forward, customers' subscribing to this package will also be able to select three (3) features from the following list:

- Call Waiting
- \*66 Busy Redial
- \*69 Call Return
- 3 Way Calling
- Hunting
- Speed Call 8 <sup>(2)</sup>

(T)

(T)(C)

A3 Optional Frontier Feature5 Pack Basic Voice Mail (where technically available in the service wire center):

- Frontier Feature5 Pack Basic Voice Mail Package includes Caller ID Name and Number, and Call Forward, three additional features as listed above and Basic Voice Mail.

A4 All rules, regulations and limitations as specified elsewhere in this Tariff for the respective service/features requested in the Frontier Feature5 Pack Package shall apply.

A5 A description of services and special conditions pertaining to the features as specified in GENERAL A1, A2 and A3, preceding are listed in Schedule A-1 of this Tariff.

<sup>(2)</sup>This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)

(N)

<sup>1</sup> Customers may select their Call Forward features from the following: Call Forward Variable, Call Forward Busy Fixed, Call Forward No Answer.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER CHOICES**

APPLICABILITY

Applicable to residence subscribers requesting Frontier Choices services.

TERRITORY

Within the exchange areas of all exchanges as said areas are shown on maps filed as part of the tariff schedules.

GENERAL

1. Frontier Choices bundle offerings provide residential customers a combination of local services and features. The bundles include either one or two Flat Rate Residential Access Lines, a combination of enhanced calling features plus ten free local directory assistance calls. Customer's subscribing to those plans may select any or all of the following services/features for a monthly flat rate charge.
2. Frontier Choices - Enhanced Line
  - One – Single Party Residential Access line
  - Anonymous Call Rejection
  - Basic Call Forward (T)
  - Call Forward Busy
  - Call Forward No Answer
  - Call Waiting/Cancel Call Waiting
  - Call Waiting ID
  - Caller ID with Number <sup>(1)</sup> (T)
  - Caller ID with Name <sup>(1)</sup> | (T)
  - Priority Call (T)
  - Selective Call Acceptance
  - Selective Call Rejection
  - Speed Call 8 <sup>(2)(3)</sup> (C)
  - Speed Call 30 <sup>(2)</sup>
  - 3 Way Calling (T)
  - Toll Restriction
  - Priority Call (T)
  - \*69 Call Return | (T)
  - \*66 Busy Number Redial (T)
  - 10 local Directory Assistance Calls

<sup>(1)</sup> May select only one Caller ID feature.

<sup>(2)</sup> May select only one Speed Call feature.

<sup>(3)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)  
(N)



SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER CHOICES** (Continued)

GENERAL (Continued)

3. Frontier Choices - Enhanced Line with Second Line

- Two – Single Party Residential Access Lines
- Federal non-primary End User Common Line (“EULC”) charge
- Anonymous Call Rejection
- Basic Call Forward (T)
- Call Forward Busy
- Call Forward No Answer
- Call Waiting/Cancel Call Waiting
- Call Waiting ID
- Caller ID with Number <sup>(1)</sup> (T)
- Caller ID with Name <sup>(1)</sup> | (T)
- Priority Call (T)
- Selective Call Acceptance
- Selective Call Rejection
- Speed Call 8 <sup>(2)</sup> <sup>(3)</sup> (C)
- Speed Call 30 <sup>(2)</sup>
- 3 Way Calling (T)
- Toll Restriction
- Priority Call (T)
- \*69 Call Return | (T)
- \*66 Busy Number Redial (T)
- 10 local Directory Assistance Calls

<sup>(1)</sup> May select only one Caller ID feature.

<sup>(2)</sup> May select only one Speed Call feature.

<sup>(3)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIERWORKS<sup>sm</sup> SMALL BUSINESS SOLUTIONS** (Continued)

GENERAL (Continued)

A8 Optional Services

The following services may be added to any of the bundles above:

B1 FrontierWorks<sup>sm</sup> Select5

Choice of five of the following:

- Caller ID—Name and Number
- Call Forward or Call Forward Variable<sup>(1)</sup>
- Call Waiting
- Speed Call 8 <sup>(3)</sup> or Speed Call 30
- 3 Way Calling
- \*66 Busy Number Redial
- \*69 Call Return
- Hunting<sup>(2)</sup>

(T)(C)  
|  
(T)

B2 FrontierWorks<sup>sm</sup> Select5 with Voice Mail (Non-regulated)

Voice Mail Service, plus choice of five of the following:

- Caller ID—Name and Number
- Call Forward or Call Forward Variable<sup>(1)</sup>
- Call Waiting
- Speed Call 8 <sup>(3)</sup> or Speed Call 30
- 3 Way Calling
- \*66 Busy Number Redial
- \*69 Call Return
- Hunting<sup>(2)</sup>

(T)(C)  
|  
(T)

<sup>(1)</sup> In the FrontierWorks Select5 package, "Call Forward" forwards all calls to a user-changeable forward-to number. It overrides Call Forward Busy Line and Call Forward No Answer. "Call Forward Variable" is the name for "Call Forward" in some markets. They are functionally the same.

<sup>(2)</sup> In the FrontierWorks Select5 package, "Hunting" can be either Regular Hunt, which ends with the last number in the hunt group, or Circular Hunt, which searches all lines in a multiline hunt group, regardless of point of entry into the hunt group. The offered version will depend on its availability in the existing tariff. Call Forward Busy Line cannot be used with Hunting.

<sup>(3)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)  
(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIERWORKS<sup>sm</sup> BUSINESS CONNECTIONS**

GENERAL (Continued)

A6 Bundle 6

B1 Two Centrex lines, including the following features.

B2 The included features are:

Call Forward Variable

Call Transfer

Caller ID Name and Number

Hunting

3 Way Calling

Abbreviated Dialing (Where Available)

(T)

(T)

B3 Voice Mail – Frontier Business Deluxe (Non-regulated) and Message Waiting Indication

B4 Frontier High Speed Internet Service, a bundle of Federally Tariffed Asymmetrical Digital Subscriber Line Service and non-regulated Internet services and 8 Email Boxes (Non-regulated)

B5 One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle (Federally Price-Listed)

B6 White Page Bold Ad (Non-regulated)

B7 Two-Line Business Set (Non-regulated)

B8 Phone Care-An equipment maintenance plan that provides guaranteed repair or replacement for telephone and Caller ID Boxes (Non-regulated)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIERWORKS<sup>sm</sup> BUSINESS CONNECTIONS**

GENERAL (Continued)

A7 Bundle 7

B1 Two Centrex lines, including the following features.

Call Forward Variable

Call Transfer

Caller ID Name and Number

Hunting

3 Way Calling

Abbreviated Dialing (Where Available)

(T)

(T)

B2 Voice Mail – Frontier Business Deluxe (Non-regulated) and Message Waiting Indication

B3 Business Digital Subscriber Line (BDSL), a bundle of Federally Tariffed Asymmetrical Digital Subscriber Line Service and non-regulated Internet services with Static IP and 10 Email Boxes (non-regulated)

B4 One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle (Federally Price-Listed)

B5 White Page Bold Ad (Non-regulated)

B6 Two-Line Business Set (Non-regulated)

B7 Phone Care-An equipment maintenance plan that provides guaranteed repair or replacement for telephone and Caller ID Boxes (Non-regulated)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIERWORKS<sup>sm</sup> BUSINESS CONNECTIONS**

GENERAL (Continued)

A8 Optional Services

B1 The following services may be added to Bundles 1-5 described above:

a. FrontierWorks Optional Business Feature Package.

Choice of five of the following:

Call Waiting/Cancel Call Waiting  
Speed Call 8 <sup>(1)</sup> or Speed Call 30  
3 Way Calling  
\*69 Call Return  
\*66 Busy Number Redial  
Hunting  
Call Forward Variable

(T)  
| (C)  
|  
(T)

b. Voice Mail:

Additional Voice Mail Box  
More than 8 Voice Mail Boxes

B2 The following features may be added to Bundles 6 and 7. (Centrex Bundle):

a. Optional Centrex Features

Choice of any or all of the following:

Call Waiting/Cancel Call Waiting  
Speed Call 8 <sup>(1)</sup> or Speed Cal 30  
\*69 Call Return  
\*66 Busy Number Redial  
Call Forward Variable

(T)  
| (C)  
|  
(T)

b. Voice Mail:

Additional Voice Mail Box  
More than 8 Voice Mail Boxes

<sup>(1)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)  
(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE SERVICE**

APPLICABILITY

Applicable to Single-party Residential Flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Bundle as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 Frontier Digital Phone Service is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, Unlimited Extended Area Service and Voice Mail (Non-regulated). Customers may select any or all of the following services and features for a monthly rate charge.

A2 Basic Bundle

Single Party Flat Rate Access Line	Voice Mail – Residential Basic (Non-regulated)	
Call Forward Busy - Fixed & Call Forward No Answer - Fixed	Call Waiting/Cancel Call Waiting	(T)
Unlimited Extended Area Service	Caller ID with Name	

A3 Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Schedule No. A-3, Rates and Charges A3.

Call Forward Variable	Call Trace	(T)
*69 Call Return	Anonymous Call Rejection	
*66 Busy Number Redial	Selective Call Acceptance	
Speed Call 8 <sup>(1)</sup> or Speed Call 30	Selective Call Forward	(C)
3 Way Calling	Selective Call Rejection	
Caller ID	Call Waiting ID	
	Priority Call	(T)

<sup>(1)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE X1 SERVICE**

APPLICABILITY

Applicable to Single-party Residential Flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone X1 Service as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 Frontier Digital Phone X1 Service is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: Custom Calling features and Voice Mail (Non-regulated). Customers may select any or all of the following services and features for a monthly rate charge.

A2 Basic Bundle

Call Forward Busy & Call Forward No Answer  
Unlimited Extended Area Service  
Voice Mail – Residential Basic (Non-regulated)  
Call Waiting/Cancel Call Waiting  
Caller ID with Name  
Speed Call 8 <sup>(1)</sup>

(T)(C)

A3 Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Schedule No. A-3, Rates and Charges A3.

Call Forward Variable  
\*69 Call Return  
\*66 Busy Number Redial  
Speed Call 8 <sup>(1)</sup> or Speed Call 30  
3 Way Calling  
Caller ID

Call Trace  
Anonymous Call Rejection  
Selective Call Acceptance  
Selective Call Forward  
Selective Call Rejection  
Call Waiting ID  
Priority Call

(T)

(C)

(T)

<sup>(1)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER BUSINESS UNLIMITED SERVICE**

APPLICABILITY

Applicable to Single-party Business Flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Business Unlimited Service as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 Frontier Business Unlimited Service is a bundled offering available to Business customers that subscribe to a maximum of ten Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features and Voice Mail. Customers may select any or all of the following services and features for a monthly rate charge.

A2 Basic Bundle

Single Party Flat Rate Access Line	Call Forward Busy	(T)
Extended Area Service	Call Forward No Answer	(T)
Voice Mail – Frontier Deluxe Voice Mail (Non-regulated)	Caller ID with Name	
Two features from the feature package listed below		

A3 Frontier Business All In Feature Package

These features can be added to the bundle in accordance with the rate listed in Rates and Charges, item A3.

Call Waiting/Cancel Call Waiting	Distinctive Ring	(T)
Anonymous Call Rejection	Speed Call 30	(C)
*66 Busy Number Redial	Speed Call 8 <sup>(1)</sup>	
*69 Call Return	3 Way Calling	(T)
Selective Call Acceptance	Caller ID Blocking	
Selective Call Rejection	Call Waiting ID	
Selective Call Forward	Hunting	(T)
Priority Call		(T)
Basic Voice Mail with 5 Subs and Unified Messaging (Non-regulated)		
Deluxe Voice Mail with Unified Messaging (Non-regulated)		

<sup>(1)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)



SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER SIMPLY UNLIMITED SERVICE-LEADER**

APPLICABILITY

Applicable to Single-party Business Flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Simply Unlimited Service-Leader as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 Frontier Simply Unlimited Service-Leader is a bundled offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, Deluxe Voice Mail (Non-regulated) and Unlimited Extended Area Service. The bundle will also include the End User Common Line Charge and the Access Recovery Charge that is tariffed in the appropriate FCC tariff. Customers may select any or all of the following services and features for a monthly rate charge.

A2 Basic Bundle

Single Party Flat Rate Access Line  
Call Forward Busy/No Answer (T)  
Unlimited Extended Area Service  
Voice Mail – Frontier Deluxe Voice Mail (Non-regulated)  
Caller ID with Name  
Eight features from the feature package listed below

A3 Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting	*69 Call Return	(T)
3 Way Calling	Call Transfer	(C)
Speed Call 8 <sup>(1)</sup> or Speed Call 30	Caller ID Blocking	
Multiline Hunt Service	*66 Busy Number Redial	(T)
Anonymous Call Rejection	Call Forward Variable	
Call Forward No Answer	Call Forward Busy	(T)
Priority Call	Call Waiting ID	
Selective Call Acceptance	Selective Call Forward	
Selective Call Rejection		

<sup>(1)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER ONEVOICE**

APPLICABILITY

Applicable to Single-party Business Flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier OneVoice Service as said exchanges are defined on the maps contained in this tariff.

GENERAL

- A1 Frontier OneVoice is a bundled offering available to Business customers that subscribe to Single Party Business Line. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.
- A2 Basic Bundle
- |                                    |                          |     |
|------------------------------------|--------------------------|-----|
| Single Party Flat Rate Access Line | Anonymous Call Rejection |     |
| Call Forward Busy/No Answer        | Basic Call Forward       | (T) |
| Unlimited Extended Area Service    | Multi-line Hunting       |     |
| Call Waiting/Cancel Call Waiting   | 3 Way Calling            | (T) |
| Caller ID                          |                          |     |
- A3 Premium Feature Package
- |                        |                           |     |
|------------------------|---------------------------|-----|
| *69 Call Return        | Selective Call Forward    | (T) |
| Call Transfer          | Selective Call Acceptance |     |
| Distinctive Ring       | Selective Call Rejection  | (T) |
| *66 Busy Number Redial | Speed Call 30             | (T) |
| Priority Call          |                           |     |

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER BUSINESS ESSENTIALS SERVICE \***

APPLICABILITY

Applicable to Business Flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Essentials bundle as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 Frontier Business Essentials is a package offering available to Business Customers. The package includes a flat rate Basic Business Line; a combination of enhanced calling features, certain designated non-regulated services and price-listed services.

A2 Features and Services

Flat Rate Business Line  
Extended Area Service  
Call Forward Variable (T)  
Frontier Business Basic Voice Mail (Non-regulated)  
Three features from the feature Package listed below

A3 Optional Features Package\*

\*66 Busy Number Redial (T)  
\*69 Call Return (T)  
3 Way Calling (C)  
Speed Call 8 <sup>(1)</sup> or Speed Call 30 (T)  
Call Forward Variable (T)

\* This service offering is limited to all existing subscribers at their existing locations as of November 22, 2010.

<sup>(1)</sup>This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER BUSINESS ESSENTIALS SERVICE** \* (Continued)

GENERAL (Continued)

A4 Frontier Business All In Feature Package

These features can be added to the bundle in accordance with the rate listed in Rates and Charges, item A3.

Caller ID with Name	Anonymous Call Rejection	
Call Waiting/Cancel Call Waiting	*66 Busy Number Redial	(T)
Speed Call 30	*69 Call Return	(C)
Speed Call 8 <sup>(1)</sup>	Priority Call	
Selective Call Acceptance	Call Forward Busy	
Selective Call Rejection	Call Forward No Answer	
Basic Voice Mail with Unified Messaging (Non-regulated)	Distinctive Ring	
Basic Voice Mail with 5 Subs (Non-regulated)	3 Way Calling	(T)
Basic Voice Mail with 5 Subs and Unified Messaging (Non-regulated)	Caller ID Blocking	
Deluxe Voice Mail (Non-regulated)	Call Waiting ID	
Deluxe Voice Mail with Unified Messaging (Non-regulated)	Hunting	

RATES AND CHARGES

- A1 Federal Subscriber Line Charge will be billed separately from the bundled offering. All other surcharges and taxes will apply.
- A2 Unless otherwise stated elsewhere in this Section, Service Charges as specified in Tariff Schedule A-5 apply to the installation of individual components of the bundle.
- A3 Frontier Business Essentials bundle is provided at the following rate:

	<u>Monthly Rate</u>
Frontier Business Essentials Service	\$39.99
Optional Features Package*	3.99
Deluxe Voice Mail (Non-regulated)*	2.99
Frontier Business All In Feature Package	4.99

\* This service offering is limited to all existing subscribers at their existing locations as of November 22, 2010.

<sup>(1)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE PLUS X1**

APPLICABILITY

Applicable to Single-party Residential Flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Plus X1 service as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 Frontier Digital Phone Plus X1 service is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: two Basic Flat Rate Access Lines, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

A2 Basic Bundle

Two Single Party Flat Rate Access Lines	Call Waiting/Cancel Call Waiting	
Call Forward Busy & Call Forward No Answer	Caller ID with Name	
Unlimited Extended Area Service	Speed Call 8 <sup>(1)</sup>	(T)(C)
Voice Mail – Residential Basic (Non-regulated)		

A3 Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Schedule No. A-3, Rates and Charges A3.

Call Forward Variable	Call Trace	(T)
*69 Call Return	Anonymous Call Rejection	
*66 Busy Number Redial	Selective Call Acceptance	(C)
Speed Call 8 <sup>(1)</sup> or Speed Call 30	Selective Call Forward	
3 Way Calling	Selective Call Rejection	
Caller ID	Call Waiting ID	
Call Forward Variable	Priority Call	
	Call Trace	(T)

<sup>(1)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)  
(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER BUSINESS METRO SERVICE**

APPLICABILITY

Applicable to Single Party Business flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Business Metro service as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 Frontier Business Metro Service is a bundled offering available to Business Customers that subscribe to a maximum of ten Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features and Voice Mail (Non-regulated). Customers may select any or all of the following services and features for a monthly rate charge.

A2 Basic Line Bundle:

Flat Rate Business Line  
Caller ID with Name  
Call Waiting  
Call Forward Fixed (T)  
Basic Voice Mail with Message Waiting Indication (Non-regulated)

A3 Add-on Feature Pack:

\*66 Busy Number Redial (T)  
\*69 Call Return  
3 Way Calling  
Speed Call 30  
Call Forward Variable (T)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE 100**

APPLICABILITY

Applicable to Single Party Residential flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone 100 service as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 The Frontier Digital Phone 100 is a bundled offering available to residential customers that subscribe to flat rate service.

A2 The Bundle includes the following:

One Flat Rate Residential Line  
Extended Area Service Calling  
Speed Call 8 <sup>(1)</sup>

(C)

A3. The following enhanced features may be added to the bundle at the rates listed in the rate and charges section of this tariff:

Basic Call Forward  
Call Forward Busy  
Call Waiting/Cancel Call Waiting  
Anonymous Call Rejection  
\*66 Busy Number Redial  
\*69 Call Return  
Caller ID  
Caller ID with Name  
Call Waiting ID  
Call Trace  
3 Way Calling  
Speed Call 30

(T)

|

(T)

(T)

(T)

(T)

(T)

<sup>(1)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER UNLIMITEDUT**

APPLICABILITY

Applicable to Single Party Residential flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier UnlimitedUT service as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 The Frontier UnlimitedUT is a bundled offering available to residential customers that subscribe to flat rate service.

A2 The Bundle includes the following:

One Flat Rate Residential Line  
Extended Area Service Calling  
Call Waiting/Cancel Call Waiting (T)

A3. The following enhanced features may be added to the bundle at the rates listed in the rate and charges section of this tariff:

Basic Call Forward (T)  
Call Forward Busy |  
Call Waiting/Cancel Call Waiting (T)  
Anonymous Call Rejection  
\*66 Busy Number Redial (T)  
\*69 Call Return (T)  
Caller ID  
Caller ID with Name  
Call Trace (T)  
3 Way Calling (T)  
Speed Call 30



SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER BUSINESS NATIONWIDE UNLIMITED SERVICE II**

APPLICABILITY

Applicable to Single-party Business Flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Business Nationwide Unlimited Service II as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 Frontier Business Nationwide Unlimited Service II is a bundled offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

A2 Basic Bundle

Single Party Flat Rate Access Line  
Call Forward Busy/No Answer (T)  
Unlimited Extended Area Service  
Caller ID with Name (T)  
Six features from the feature package listed below

A3 Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting	*69 Call Return	(T)
3 Way Calling	Call Transfer	
Speed Call 8 <sup>(1)</sup> or Speed Call 30	Caller ID Blocking	
Distinctive Ring	Automatic Redial	
Multiline Hunt Service	Call Forward Variable	
Anonymous Call Rejection	Call Forward Busy	
Call Forward No Answer	Call Waiting ID	
Priority Call	Selective Call Forward	
Selective Call Acceptance	Selective Call Rejection	

<sup>(1)</sup>This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER BUSINESS LOCAL UNLIMITED II**

APPLICABILITY

Applicable to Single-party Business Flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Business Local Unlimited II as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 Frontier Business Local Unlimited II is a package offering available to Business customers. The package includes a flat rate Basic Business Line; a combination of enhanced calling features and certain designated non-regulated services and price-listed services.

A2 Basic Bundle:

Flat Rate Business Line  
Unlimited Extended Area Service  
Two features from the Frontier Business All in Feature package listed below

A3 Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting	*69 Call Return	(T)
3 Way Calling	Call Transfer	(C)
Speed Call 8 <sup>(1)</sup> or Speed Call 30	Caller ID with Name	(T)
Distinctive Ring	Caller ID Blocking	
Multiline Hunt Service	Busy Number Redial	
Anonymous Call Rejection	Call Forward Variable	
Call Forward No Answer	Call Forward Busy	
Priority Call	Call Waiting ID	
Selective Call Acceptance	Selective Call Forward	
Selective Call Rejection		

<sup>(1)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE ESSENTIALS**

GENERAL

A1 Frontier Digital Phone Essentials is a bundle offering available to residential customers that subscribe to flat rate service. The bundle includes one Basic Flat Rate Residential One-Party Access Line, a combination of local features, Unlimited Extended Area Service. Customer's can take any combination of features for the same flat rate charge. The feature package is optional and is available for an additional charge.

Basic Bundle

Basic Flat Rate Access Line	Call Waiting ID
Unlimited Extended Area Service	Caller ID with Name
Call Waiting/Cancel Call Waiting	

Feature Package

3 Way Calling		
*66 Busy Number Redial	Speed Call 8 <sup>(1)</sup> or Speed Call 30	(T)(C)
*69 Call Return	Distinctive Ring	
Anonymous Call Rejection	Call Waiting	
Call Forward Variable or Fixed	Call Forward Busy	
Selective Call Forward	Selective Call Rejection	
Selective Call Acceptance	Priority Call	(T)

CONDITIONS

- A1 The bundle is available only where facilities and operating systems are available and technically feasible.
- A2 The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- A3 When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually tariffed rates.
- A4 Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing tariff rules.

<sup>(1)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)  
 (N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE UNLIMITED**

GENERAL

A1 The Frontier Digital Phone Unlimited Service is a bundle offering available to residential customers. The bundle includes one Basic Flat Rate Residential One-Party Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Basic Flat Rate Access Line	Call Waiting ID	
Unlimited Extended Area Service	Speed Call 8 <sup>(1)</sup>	(C)
*66 Busy Number Redial	*69 Call Return	(T)
Caller ID with Name		

Feature Package

Call Waiting	3 Way Calling	(T)
Distinctive Ring	Speed Call 30	
Priority Ring	Anonymous Call Rejection	
Call Forward Busy	Call Forward Variable or Fixed	
Selective Call Rejection	Selective Call Acceptance	(T)
Selective Call Forward		

CONDITIONS

- A1 The bundle is available only where facilities and operating systems are available and technically feasible.
- A2 The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- A3 Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.
- A4 Customers may add or delete any features offered in the bundle without a service order charge.

<sup>(1)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)  
 (N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE UNLIMITED PLUS**

GENERAL

A1 The Frontier Digital Phone Unlimited Plus Service is a bundle offering available to residential customers and includes two Flat Rate Residential One-Party Access Lines, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Two Flat Rate Access Lines	Call Waiting/Cancel Call Waiting	
Unlimited Extended Area Service	Call Waiting ID	
*66 Busy Number Redial	Speed Call 8 <sup>(1)</sup>	(T)(C)
Caller ID with Name	*69 Call Return	(T)

Feature Package

Call Waiting	3 Way Calling	(T)
Anonymous Call Rejection	Distinctive Ring	
Call Forward Busy	Priority Ring	
Selective Call Forward	Call Forward Variable or Fixed	(T)
Selective Call Acceptance	Selective Call Rejection	

CONDITIONS

- A1 The bundle is available only where facilities and operating systems are available and technically feasible.
- A2 The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- A3 When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually tariffed rates.
- A4 Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.

<sup>(1)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)  
 (N)

SCHEDULE NO. A-7

CUSTOMIZED LOCAL AREA SIGNALLING SERVICE (CLASS)

LIST OF EFFECTIVE SHEETS

Sheets 1 through 10 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	<b>6<sup>th</sup> Revised</b>
2	Original
3	<b>4<sup>th</sup> Revised</b>
4	<b>3<sup>rd</sup> Revised</b>
5	<b>3<sup>rd</sup> Revised</b>
6	<b>3<sup>rd</sup> Revised</b>
7	<b>3<sup>rd</sup> Revised</b>
8	<b>4<sup>th</sup> Revised</b>
9	<b>4<sup>th</sup> Revised</b>
10	Original

SCHEDULE NO. A-7

CUSTOMIZED LOCAL AREA SIGNALLING SERVICE (CLASS)

CONDITIONS (Continued)

A5 Thirty (30) Day Money Back Guarantee - If the customer notifies the Company of dissatisfaction with the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service.

The Thirty-Day Money Back Guarantee will apply to the following Services:

- B1 Anonymous Call Rejection
- B2 \*69 Call Return
- B3 Caller ID
- B4 Caller ID with Name
- B5 Caller ID Blocking - per call
- B6 Caller ID Blocking - per line
- B7 Call Trace Service (T)
- B8 Call Waiting ID
- B9 Priority Call (T)
- B10 \*66 Busy Number Redial (T)
- B11 Selective Call Acceptance
- B12 Selective Call Forward (T)
- B13 Selective Call Rejection
- B14 CLASS Value PAK
- B15 CNAM Value Pak

A6 The Utility does not assure the delivery or non-delivery of calling numbers or the accuracy or completeness in the name, number or other information delivered to the customer in conjunction with Caller ID and \*69 Call Return services and other similar services identified in this tariff. Some calls may not display name and/or number information and/or \*69 Call Return may not be available for some calls, including but not limited to, those calls from callers who block their information, calls from or routed through certain Utility and/or third party equipment or networks, and calls from certain types of customer provided equipment. The Utility is not liable to the customer or any party for any error, omission, incomplete call or mistake associated with Caller ID and \*69 Call Return or other similar services identified in this tariff. (T)

SCHEDULE NO. A-7

CUSTOMIZED LOCAL AREA SIGNALLING SERVICE (CLASS)

DESCRIPTION

A1 Anonymous Call Rejection (ACR) - Customers who do not wish to receive calls from callers that withhold their telephone number and name or other identifying information through per line or per call blocking can reject anonymous calls. Upon dialing a specific code, Caller ID Plus Name subscriber can automatically reject calls from customers who have chosen to block the passage of their telephone numbers and names on outgoing calls. The caller will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone numbers and names. This feature can be activated by dialing "\*77" ("1177" on rotary phones) and can be deactivated by dialing "\*87" ("1187" on rotary phones). ACR is included with Caller ID Plus Name only. A call can be completed to a Caller ID Plus Name subscriber who has activated ACR by (1) placing the call through an operator, (2) placing the call with a telephone credit card, or (3) placing the call after unblocking the telephone number and name.

(T)

A2 \*69 Call Return - This feature enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is \*69. The user can press \*89 to deactivate this feature.

The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.

(T)



SCHEDULE NO. A-7

CUSTOMIZED LOCAL AREA SIGNALLING SERVICE (CLASS)

DESCRIPTION (Continued)

- A3 Caller ID - Permits a customer to receive the calling telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, and provided the calling party has not activated the per call restrict options. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.
- A4 Caller ID with Name - Permits a customer to receive the calling name and telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, provided the calling party has not activated the per call restrict options and where technologically feasible. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their name and telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.
- A5 Caller ID Number Only - Will include Anonymous Call Block at no additional charge. Customers may activate or deactivate Anonymous Call Block by dialing a preassigned activation or deactivation code. When activated, Anonymous Call Block will block/reject calls from callers who have blocked delivery of their name and telephone number using either Selective Blocking or Complete Blocking. Such calls will be routed to a recorded announcement which tells the caller that the called party will not accept calls from callers who choose to prevent the display of their telephone number. The announcement will instruct the calling party to hang up and place the call again without the blocking feature activated. Local, expanded local and toll calls routed to the Anonymous Call Block recorded announcement are not considered completed calls and will not be billed by the Company.

(T)

(T)

SCHEDULE NO. A-7

CUSTOMIZED LOCAL AREA SIGNALLING SERVICE (CLASS)

DESCRIPTION (Continued)

- A6      Call Trace - Allows a customer to automatically activate a trace record of the last incoming call tracing feature. The customer automatically authorizes and requests the Company to release the results of any and all traces initiated by the customer directly to the customer's servicing law enforcement agency. The trace record will provide only the incoming telephone number and no way identifies the person(s) actually placing the call(s). The customer acknowledges their understanding that under no circumstances will trace results be provided directly to the customer. The customer must contact the Company within ten (10) days after activating a call trace or the trace record will automatically be deleted from the system.
- Call Trace is available on a monthly subscription basis, or on a pay per use basis. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.
- A7      Call Waiting ID - This feature allows a customer to control the treatment applied to incoming calls while the customer is off-hook on a call. It notifies the customer of an incoming call with the Call Waiting tone. The customer must subscribe to a Call ID feature and Call Forward Don't Answer feature to use this feature.
- A8      Priority Call - Is an incoming call management feature which will allow the subscriber to define a list of calling directory numbers that will provide the subscriber with special incoming call treatment. Any incoming calls on this list will be indicated by a distinctive ringing. Any numbers which are not on the list or which cannot be identified will be given standard treatment. To gain access to this service, the customer dials "\*61" or "1161" on a rotary telephone.
- (T)
- (L)
- (T)(L)

(L) Material relocated from Sheet 7.

(N)

SCHEDULE NO. A-7

CUSTOMIZED LOCAL AREA SIGNALLING SERVICE (CLASS)

DESCRIPTION (Continued)

- A9      \*66 Busy Number Redial - When activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is \*66. The user can press \*86 to deactivate.
- Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.
- A10     Selective Call Acceptance - Allows a customer to select specific telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls. Selective Call Acceptance is accessed by dialing "\*64" or "1164" on a rotary telephone.
- A11     Selective Call Forward - allows a customer to program up to 15 telephone numbers to be forwarded automatically to another telephone number. Incoming calls that are on the Selective Call Forwarding list will be forwarded to the predetermined telephone number. Selective Call Forwarding is accessed by dialing "\*63" or "1163" from a rotary telephone. After gaining access to the service, the customer can activate or deactivate by dialing an activation/deactivation code as directed by an announcement. Entries on the Selective Call Forwarding list, as well as the forward-to telephone number, can be changed at any time.
- (T)
- (L)
- (T)(L)

(L) Material relocated from Sheet 8.

(N)

SCHEDULE NO. A-7

CUSTOMIZED LOCAL AREA SIGNALLING SERVICE (CLASS)

DESCRIPTION (Continued)

- A12      Selective Call Rejection - Allows a customer to reject call attempts from up to 15 telephone numbers. To use this service, the customer preprograms telephone numbers of calling parties they wish to reject. Any call attempts to the customer's telephone from these specified numbers will be prevented from being completed to that customer. The calling party will get a recording advising the caller that the called party is not receiving calls. The customer can also add an "unknown" caller to the Selective Call Rejection list by activating the feature immediately after receiving an unwanted call. Selective Call Rejection is activated by dialing "\*60" for "1160" form a rotary telephone. After gaining access to the service, the customer can activate or deactivate by dialing an activation/deactivation code as directed by an announcement. (T)
- A13      Multiple Simultaneous Call Forward - provides a business customer with the capability to specify the number of calling paths that will be forwarded from one subscriber line to another telephone number. The feature is offered where facilities permit and at no time will this service take precedent over the requirement for these facilities to provide a customer with telephone service. Multiple Simultaneous Call Forward is restricted to voice use only. The feature is available only as an enhancement to one or more of the following features: Call Forwarding, Call Forwarding Busy and Call Forward No answer. Multiple Simultaneous Call Forward is limited to ten (10) call forwarding paths per telephone number. It can be used with any of the following services: B1, PBX, Centrex and ISDN BRI. (T)

SCHEDULE NO. A-7

CUSTOMIZED LOCAL AREA SIGNALLING SERVICE (CLASS)

RATES

A1 The following charges are for the features only and are in addition to applicable charges for service. Service Charges apply as set forth in Schedule A-5 of this tariff, except as shown herein.

	Monthly Rate <i>per line</i>		Usage Rate <i>per call</i>		
	Residence	Business	Residence	Business	
Anonymous Call Block/Rejection	\$3.50	\$4.00			(T)
*69 Call Return	\$3.50	\$4.00	\$0.75 <sup>(1)</sup>	\$0.75 <sup>(2)</sup>	(T)
Caller ID	\$5.50	\$7.50			
Caller ID with Name	\$6.50	\$8.50			
Caller ID Number Only	\$5.50	\$7.50			(T)
Call Trace	\$4.00	\$5.00	\$0.75	\$0.75	(T)
Call Waiting ID	\$0.50	\$0.50	\$0.00	\$0.00	
Priority Call	\$3.50	\$4.00			(T)
*66 Busy Number Redial	\$3.50	\$4.00	\$0.75 <sup>(1)</sup>	\$0.75 <sup>(2)</sup>	(T)
Selective Call Acceptance	\$3.50	\$4.00			
Selective Call Forward	\$3.50	\$4.00			(T)
Selective Call Rejection	\$3.50	\$4.00			
Multiple Simultaneous Call Forward		\$11.00			
<b>CLASS Value PAK</b> - Call Return, Caller ID, Anonymous Call Rejection	\$9.95	\$11.95			
<b>CNAM Value PAK</b> - Call Return, Caller ID with Name, Anonymous Call Rejection	\$10.95	\$12.95			

- (1) The maximum monthly pay per use charge is \$6.00 for residential customers, regardless of the number of times the service is activated within a month.
- (2) The maximum monthly pay per use charge is \$7.50 for business customers, regardless of the number of times the service is activated within a month.

SCHEDULE NO. A-9

CITIZENS CENTREX DIGITAL SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 22 of this schedule are effective as of the date shown below.

<u>Sheet</u>	<u>Number of Revision</u>	<u>Sheet</u>	<u>Number of Revision</u>
1	<b>3<sup>rd</sup> Revised</b>	14	<b>1st Revised</b>
2	1st Revised	15	1st Revised
3	Original	16	Original
4	<b>1st Revised</b>	17	Original
5	<b>2<sup>nd</sup> Revised</b>	18	Original
6	<b>1st Revised</b>	19	<b>1st Revised</b>
7	Original	20	Original
8	<b>1st Revised</b>	21	Original
9	<b>1st Revised</b>	22	Original
10	<b>1st Revised</b>		
11	<b>1st Revised</b>		
12	<b>1st Revised</b>		
13	Original		



SCHEDULE NO. A-9

CITIZENS CENTREX DIGITAL SERVICE (Continued)

RATES (Continued)

A4 Standard CCDS Features Packages (Continued)

B3 CCDS II/III Optional Features, per line (Continued)

	Monthly Rate CCDS II MVP <u>Service #</u>	Monthly Rate CCDS III Basic <u>Bus. Group #</u>	(T)
Cancel Call Waiting	\$ .75	\$ .75	
Delay Announcement on Call Queuing	5.00	5.00	
Deny Originating Call	.75	.75	
Deny Terminating Call	.75	.75	
Direct Connect Service	.75	.75	
Directed Call Pickup	.75	.75	
Distinctive Call Waiting	.75	.75	
Distinctive Ring	.75	.75	
Do Not Disturb Basic	.75	.75	
Do Not Disturb Personal Identification Number (PIN)	.75	.75	
Fixed Night Answer	.75	.75	
Fully Restricted Line	N/A	.75	
Intercom Group (6 Station)	.75	N/A	
Intercom Group (30 Station)	.75	N/A	
Line Arranged for Electronic Business Set	1.50	1.50	
Make Set Busy	.75	.75	
Manual Line Service	.75	.75	
Multiline Hunt	1.50	1.50	
Outgoing Call Screening	.75	.75	
Page Access	.75	.75	
Semi Restricted Line	N/A	.75	
Shared Speed Call 30	N/A	5.00	
Special Intercept Announcements	N/A	5.00	
Speed Call 8 <sup>(1)</sup>	N/A	.75	
Speed Call 30	N/A	5.00	
Stop Hunt	.75	.75	(T)

# Special services charge in Schedule No. A-5 applies only if added after initial service installation.

<sup>(1)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)  
(N)

Issued: October 14, 2015

Issued By:

Effective: November 15, 2015

Advice letter No. UT-15-03

Steve Crosby  
Senior Vice President  
Regulatory Affairs



SCHEDULE NO. A-9

CITIZENS CENTREX DIGITAL SERVICE

RATES (Continued)

A4 Standard CCDS Features Packages (Continued)

B3 CCDS II/III Optional Features, per line (Continued)

	Monthly Rate CCDS II MVP <u>Service #</u>	Monthly Rate CCDS III Basic <u>Bus. Group #</u>	(T)
System Speed Call 30	\$5.00	N/A	
Tie Line Access	N/A	.75	
Toll/Code Restriction (List of 8)	.75	.75	
Uniform Call Distribution	.75	.75	
Universal Night Answer	1.50	1.50	
Voice/Data Protection	.75	.75	
Wake Up/Reminder Service	.75	.75	
WATS Access	.75	.75	

# Special services charge in Schedule No. A-5 applies only if added after initial service installation.

SCHEDULE NO. A-9

CITIZENS CENTREX DIGITAL SERVICE (continued)

DESCRIPTION OF SERVICE

A1 CCDS II MULTILINE VARIETY PAC (MVP)

CCDS II is available for multiline business customers where central office facilities are available. It consists of a standard package of features plus a choice of three (3) additional optional features.

B1 Standard Features

Basic Call Forward	(T)
Call Pick Up (Stromberg Switch Only)	
Call Transfer	
Direct Inward Dialing	
Direct Outward Dialing	
Intercom Dialing (IC6)	
Station Toll Billing	
3 Way Calling	(T)

B2 Optional Features (Choice of any three)

Call Forward Busy	(T)
Call Forward No Answer	(T)
Call Hold	
Call Pickup (Northern switch only)	
Call Waiting/Cancel Call Waiting	
Directed Call Pick Up (Stromberg switch only)	
Distinctive Call Waiting (Northern switch only)	
Distinctive Ring (Northern switch only)	(T)
Do Not Disturb - Basic (Stromberg switch only)	
Do Not Disturb - P.I.N. (Stromberg switch only)	
Make Set Busy (Stromberg switch only)	
Voice/Data Protection (Stromberg switch only)	

SCHEDULE NO. A-9

CITIZENS CENTREX DIGITAL SERVICE (continued)

DESCRIPTION OF SERVICE (Continued)

A2 CCDS III BASIC BUSINESS GROUP

CCDS III is available for business customers with two (2) or more lines where central office facilities are available. It consists of a standard package of features plus a choice of three (3) additional optional features.

B1 Standard Features

Basic Call Forward	Direct Outward Dialing	(T)
Call Pick up (Stromberg switch only)	Station Toll Billing	
Call Transfer	Station-to-Station Dial	
Direct Inward Dialing	3 Way Calling	(T)

B2 Optional Features (Choice of any three)

Call Forward Busy	(T)
Call Forward No Answer	
Call Forward Busy - Incoming Only (Stromberg switch only)	(T)
Call Forward Incoming Only (Stromberg switch only)	
Call Forward No Answer Incoming Only (Stromberg switch only)	
Call Forward Within A Group Only (Stromberg switch only)	
Call Hold	
Call Pickup (Northern switch only)	
Call Waiting/Cancel Call Waiting	(T)
Directed Call Pickup (Stromberg switch only)	
Distinctive Call Waiting) (Northern switch only)	
Distinctive Ringing (Northern switch only)	
Do Not Disturb Basic (Stromberg switch only)	
Do Not Disturb - P.I.N. (Stromberg switch only)	
Fully Restricted Line (Stromberg switch only)	
Semi-Restricted Line (Stromberg switch only)	

SCHEDULE NO. A-9

CITIZENS CENTREX DIGITAL SERVICE (Continued)

DESCRIPTION OF SERVICE (Continued)

A3 Description of features

B1 Access Code Restriction

Provides restricted access to completing calls to specified sequences of numbers provided by the customer.

B2 Attendant Transfer

This feature allows all nondirect inward dialed calls to be directed to a listed directory number. Once answered, the incoming call can be transferred to the appropriate Business Group line. This centralized answering service can also be accessed from internal stations by dialing the access code designated for the attendant.

B3 Call Forward Busy

This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premise other than the provisioned premises.

(T)  
|  
(T)

B4 Call Forward Busy - Incoming Only

Allows calls from outside the business group to be forwarded to a designated number when the station called is busy. This feature is available only to business group subscribers.

B5 Call Forward Fixed

A forwarded to number (selected by the customer) is permanently programmed by the Utility at the serving Central Office. The customer's forward to number is programmed at the time service is established and can only be changed via a service order.

(T)  
|  
(T)

B6 Call Forward - Incoming Only

Allows all calls from outside the business group to be redirected to any number specified by the customer.

SCHEDULE NO. A-9

CITIZENS CENTREX DIGITAL SERVICE (Continued)

DESCRIPTION OF SERVICE (Continued)

A3 Description of features (Continued)

B7 Call Forward - Incoming Within Business Group Only

Allows all calls from outside the business group to be forwarded to any station in the business group.

B8 Call Forward No Answer

Provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer pre-selected interval, to another telephone number.

(T)  
|  
(T)

B9 Call Forward No Answer - Incoming Only

Allows calls from outside the business group to be forwarded to a designated number when the called number does not answer after a preset number of rings.

B10 Basic Call Forward

Provides an arrangement for transferring incoming calls to another telephone number within the local area by dialing a code and the number of the service to which calls are being transferred. Enables the customer to forward incoming calls to another telephone number by dialing \*72 and the number to which calls are being forwarded to.

(T)  
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(T)

B11 Call Hold

The Call Hold feature allows the customer to free the line from an existing call and originate a second call while retaining the first call on hold.

B12 Call Pickup

The Call Pickup feature allows the user to answer any ringing telephone within the communications group.

B13 Call Queuing With Ringback Tone

Calls to hunt groups with all lines busy are queued and a ringback tone is returned to the calling party.

SCHEDULE NO. A-9

CITIZENS CENTREX DIGITAL SERVICE (Continued)

DESCRIPTION OF SERVICE (Continued)

A3 Description of features (Continued)

B14 Call Transfer

The Call Transfer feature allows the customer to transfer an established call to another line within or outside the communications group. This is similar to Conferencing, except that the user transfers the held call by hanging up after ringing the third party. If a call transfer is made within an MVP Group on the final connection, at least one party must belong to the MVP Group or the call will disconnect. This does not apply to BBG Call Transfer.

B15 Call Waiting

By means of a tone signal, a customer who is using their telephone is alerted when another caller is trying to reach their station. Call Waiting allows the first caller to be put on hold while the second call is answered.

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(T)

B16 Cancel Call Waiting

This arrangement will allow a Call Waiting subscriber to disable the Call Waiting feature of their telephone for the duration of a telephone call. The subscriber dials a code prior to placing a call to temporarily disable the Call Waiting feature.

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(T)

B17 Delay Announcement on Call Queuing

This feature provides a subscriber-generated automatic announcement for multiline hunt groups with queuing capability. After a call has been queued for a specified interval, an announcement is returned to the calling party announcing additional delays.

B18 Deny Originating Call

A line with the Deny Originating feature cannot originate a call.

B19 Deny Terminating Call

Lines with the Deny Terminating feature cannot receive a call.

SCHEDULE NO. A-9

CITIZENS CENTREX DIGITAL SERVICE (Continued)

DESCRIPTION OF SERVICE (Continued)

A3 Description of features (Continued)

B24 Distinctive Call Waiting

Lines which have the Call Waiting option and are assigned distinctive ringing will also receive the distinctive call waiting tone feature. This feature provides two bursts of tone indicating to a busy party that a call from outside the group is waiting. A standard Call Waiting tone is provided to the business group user if the call is made from another user within the group.

B25 Distinctive Ring

Provides two or more different phone numbers and rings for a single telephone line. Used to distinguish incoming calls. The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns.

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(T)

B26 Do Not Disturb Basic

This feature allows a station user to divert incoming calls to a busy tone.

B27 Do Not Disturb Personal Identification Number (PIN)

This feature allows the calling party receiving the Do Not Disturb announcement to dial a prearranged personal identification number, which will override the function and allow normal termination of the call.

SCHEDULE NO. A-9

CITIZENS CENTREX DIGITAL SERVICE (Continued)

DESCRIPTION OF SERVICE (Continued)

A3 Description of features (Continued)

B45 System Speed Call 30

The System Speed Call feature allows the customer to establish an abbreviated dialing pattern for frequently called numbers. By dialing System Speed Call Codes, a customer can dial up to 30 preprogrammed numbers. All lines in a customer group share the same System Speed Call list, which can be reprogrammed from a specific line within the group.

B46 3 Way Calling

This permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection. Normal transmission performance quality cannot be guaranteed on all calls.

(T)  
|  
(T)

B47 Tie Line Access

This feature allows customers within a Basic Business Group to access tie lines that link the Business Group to another central office Centrex Business Group or PABX at a distant location.

B48 Toll/Code Restriction

This feature denies stations the ability to make toll calls or calls to specified service codes.