

BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

---

In the Matter of Emery )  
Telephone's Application ) DOCKET NO. 15-042-01  
for an Increase in Utah ) TRANSCRIPT OF PROCEEDINGS  
Universal Service Fund )  
Support )  
)  
)  
)  
)

---

HEARD BEFORE COMMISSION OFFICER MICHAEL HAMMER

September 28, 2015 \* 11:01 a.m.

Location: Public Service Commission of Utah  
160 East 300 South, Fourth Floor  
Salt Lake City, Utah

Reporter: Susette M. Snider, CSR, RPR, CRR  
Notary Public in and for the State of Utah

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

A P P E A R A N C E S

FOR EMERY TELECOM INC.:

BLACKBURN & STOLL, L.C.  
Kira M. Slawson  
Attorney at Law  
257 East 200 South, Suite 800  
Salt Lake City, Utah 84111-2048  
Tel: 801.521.7900  
Fax: 801.521.7965  
kslawson@blackburn-stoll.com

FOR THE UTAH DIVISION OF PUBLIC UTILITIES:

OFFICE OF THE UTAH ATTORNEY GENERAL  
Justin C. Jetter  
Attorney at Law  
160 East 300 South, Fifth Floor  
Salt Lake City, Utah 84114-1160  
Tel: 801.366.0353  
Fax: 801.366.0352

1	I N D E X				
2					
3	WITNESSES:	DIRECT	CROSS	REDIRECT	RECROSS
4	BROCK JOHANSEN	6	--	--	--
5		21			
6	WILLIAM DUNCAN	16	--	--	--
7					
8					
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					
24					
25					

1 P R O C E E D I N G S

2

3 OFFICER HAMMER: We'll go ahead and go on  
4 the record.

5 Good morning.

6 This is the time and place noticed or a  
7 hearing in the matter of the application of Emery  
8 Telephone for an increase in Utah Universal Service  
9 Phone Support, Commission Docket No. 15-042-01.

10 My name is Mike Hammer, and I am the  
11 commissioners' designated presiding officer for this  
12 hearing. Jenny Johnson had an unavoidable conflict  
13 and could not appear.

14 Let's go ahead and take appearances,  
15 please.

16 MS. SLAWSON: Kira Slawson from Blackburn  
17 & Stoll on behalf of Emery Telephone, and with me is  
18 Brock Johansen, the CEO from Emery Telephone.

19 THE COURT: Thank you, Ms. Slawson.

20 MR. JETTER: And I'm Justin Jetter with  
21 the Utah Attorney General's Office. I represent the  
22 Utah Division of Public Utilities. And with me at  
23 counsel table here is William Duncan with the  
24 Division of Public Utilities.

25 MR. HAMMER: And do we have a

1 representative from the office here, at least  
2 officially?

3 MS. BECK: Not officially, no. We're here  
4 to observe.

5 OFFICER HAMMER: Thank you.

6 We are streaming this hearing today over  
7 the Internet. Some the documents that have been  
8 filed with the Commission have been designated as  
9 confidential. I'd advise the parties that if they  
10 think a witness needs to testify as to confidential  
11 matters to bring that to my attention so that we can  
12 deal with it appropriately.

13 And with that, I believe it's the  
14 company's application, so we'll ask Ms. Slawson to  
15 proceed.

16 MS. SLAWSON: Thank you.

17 I will call Brock Johansen to the stand or  
18 have him testify if you want to have him sworn.

19 OFFICER HAMMER: Mr. Johansen, are you  
20 more comfortable remaining where you're seated?

21 MR. JOHANSEN: Whatever you would like.

22 OFFICER HAMMER: That -- that's fine with  
23 me.

24 (The witness was sworn.)

25 OFFICER HAMMER: Please proceed.

1                               BROCK JOHANSEN,  
2                               having been first duly sworn,  
3                               was examined and testified as follows:  
4

5                               DIRECT EXAMINATION

6 BY MS. SLAWSON:

7                   **Q.       Good morning, Mr. Johansen.**

8                               **Can you please state your name and your**  
9 **position with Emery Telephone for the record?**

10                   A.       My name is Brock Johansen. I am the CEO  
11 of Emery Telephone. My business address is 445 East  
12 Highway 29, Orangeville, Utah, 84537.

13                   **Q.       And what is the purpose for your testimony**  
14 **here today?**

15                   A.       I will offer support for the settlement  
16 stipulation in the petition for an increase in USF  
17 distribution filed by Emery Telephone in this matter  
18 and confirm the company's belief that the  
19 settlement -- the settlement stipulation and the USF  
20 distribution agreed to in the settlement are in the  
21 public interest.

22                   **Q.       Mr. Johansen, did you file testimony in**  
23 **this matter?**

24                   A.       Yes. I filed testimony to address the  
25 current revenue requirement of Emery Telephone and to

1 offer support for the information contained in the  
2 company's application for increasing Utah Universal  
3 Service Fund distribution.

4 **Q. And did anybody else file testimony on**  
5 **behalf of Emery Telephone?**

6 A. Yes, Darren Woolsey, our CFO, and Douglas  
7 Meredith, our consultant from JSI.

8 **Q. Can you summarize Emery Telephone's**  
9 **application?**

10 A. Yes.

11 As indicated in detail in the testimony  
12 filed in this matter by the company, Emery is  
13 currently experiencing a revenue deficiency which it  
14 seeks to recover from an increase in its annual  
15 disbursement from the Utah Universal Service Fund.

16 **Q. And can you provide the Commission with a**  
17 **brief history in this application?**

18 A. Yes.

19 On March 27, 2015, Emery Telephone filed a  
20 petition for an increase in its USF distribution and  
21 supporting testimony seeking an increase of  
22 approximately 739,000 in additional annual Utah USF  
23 support. After filing the application for USF, the  
24 Division of Public Utilities and the Office of  
25 Consumer Services issued several data requests and

1 reviewed the books, records and operations of Emery  
2 Telephone.

3 **Q. Did the Office of Consumer Services and**  
4 **the Division of Public Utilities file testimony in**  
5 **this matter?**

6 A. Yes. The Division and the Office filed  
7 testimony in this case, and Emery filed rebuttal  
8 testimony. Subsequent to filing of the direct  
9 testimony of the Office and the Division, the parties  
10 engaged in settlement discussions.

11 **Q. And was a settlement reached?**

12 A. Yes. Emery Telephone reached a settlement  
13 with the Division of Public Utilities which resulted  
14 in the stipulation that was filed by the Division of  
15 Public Utilities and Emery Telephone on December 10,  
16 2015.

17 **Q. And are you familiar with the terms of the**  
18 **December 10, 2015 stipulation?**

19 A. Yes.

20 **Q. Okay. I'd like to briefly go over terms**  
21 **of that stipulation.**

22 In paragraph 5 of the stipulation, the  
23 parties agree that for purposes of settlement Emery's  
24 present tariff charges do not provide sufficient  
25 revenues to cover Emery's 2014 test year costs to



1 provide basic telephone service to its customers.

2 This has resulted in a revenue shortfall.

3 Is -- can you tell us, is Emery currently  
4 receiving -- or experiencing a revenue shortfall?

5 A. Yes. Emery's cost to provide basic  
6 telephone service to its customers are in excess of  
7 its rates resulting in a revenue shortfall. The  
8 parties have agreed that for purposes of settlement  
9 Emery's entitled to an increase in its annual USF  
10 distribution in the amount of 550,000, or \$45,833 per  
11 month to permit Emery Telephone to continue to  
12 provide telephone communication services at just and  
13 reasonable rates and to recover its reasonable costs  
14 of service and a reasonable rate of return on the  
15 value of its property devoted to public use.

16 Q. And did you reach an agreement regarding  
17 the costs that Emery Telephone incurred in bringing  
18 this application?

19 A. Yes. The parties also agreed that Emery  
20 would be entitled to a one-time, lump sum  
21 disbursement from the UUSF in the amount of \$35,928  
22 to -- to cover the reasonable costs associated with  
23 Emery's application for attorney's fees and  
24 consulting fees.

25 Q. Have you provided the Division the

1 documentation supporting the costs incurred by Emery  
2 for its attorney and consultant fees that would  
3 support the request for one-time, lump sum  
4 distribution for these costs?

5 A. Yes. We provided invoices which set forth  
6 of the amounts we've incurred for attorney's fees and  
7 consultants in this matter.

8 Q. And do you believe that the books and  
9 records and the testimony that has been provided in  
10 this case support the increase in the Utah Universal  
11 Service Fund distribution?

12 A. Yes.

13 Q. Upon approval of -- if the Commission were  
14 to approve this stipulation, upon approval, what  
15 would be the total amount of Utah Universal Service  
16 Fund that Emery would be receiving on a monthly  
17 basis?

18 A. Emery is currently receiving \$46,750 a  
19 month. Upon approval of the increase, Emery will be  
20 receiving \$92,583 per month from the Utah Universal  
21 Service Fund.

22 Q. And does the stipulation by filed by the  
23 parties in this matter contemplate when such increase  
24 in Universal Service Fund disbursements would be  
25 made?

1           A.       Yes.  The parties have agreed that it is  
2   just and reasonable that the increase in monthly UUSF  
3   payments begin as of August 1st, 2015.  The August  
4   and September payments shall be made in a lump sum  
5   payment, together with one-time lump sum payment from  
6   the UUSF for reasonable costs associated with the  
7   application.

8           **Q.       And does the stipulation identify when**  
9   **these initial payments, the payments for August,**  
10   **September and the rate case costs, would begin --**  
11   **would be paid?**

12          A.       The parties agreed, for purposes of  
13   settlement, that the payments for the increase for  
14   August, September and the one-time sum for costs will  
15   be paid within seven days of the date of the release  
16   of the Commission's order approving the stipulation.  
17   Thereafter, monthly payments that include the current  
18   amount and the increase will be disbursed from the  
19   Utah Universal Service fund under the usual and  
20   customary procedures of the Commission on or around  
21   the first day of each month.

22          **Q.       I want to talk to you a little bit about**  
23   **your application.  Is Emery Telephone charging the**  
24   **base affordable rate that has been set by the Utah**  
25   **Public Service Commission?**

1           A.     No.   Emery Telephone is a cooperative  
2 telephone company.  Currently its rates are \$15 for  
3 residential service and \$24.50 for business services.

4           **Q.     And is Emery Telephone going to raise its**  
5 **rates to the affordable base rate?**

6           A.     No.  We believe that the economic  
7 realities in Emery County will not support a rate  
8 increase, so we are not seeking a rate increase at  
9 this time.

10          **Q.     And can you elaborate on what you mean by**  
11 **the "economic realities in Emery County"?**

12          A.     Carbon and Emery Counties, where we  
13 provide service, have experienced severe economic --  
14 a severe economic downtown.  We've had some mine  
15 closures, and one of the power plants has closed.  
16 Economically our area is very depressed, and we don't  
17 think that the economy or our customers would support  
18 an increase in rates.

19          **Q.     Have you addressed those economic concerns**  
20 **in your application for Utah Universal Service Fund,**  
21 **and are you asking the Utah Universal Service Fund to**  
22 **pay more to subsidize your lower rates?**

23          A.     We have addressed them.  And your second  
24 question:  No, we're not asking the UUSF to pay more  
25 to subsidize the lower rates.

1           Our application imputed the revenue we  
2 would have received from a rate increase to the  
3 affordable base rate. In other words, as  
4 demonstrated by -- by the testimony, the company  
5 imputed the revenues that the company would have  
6 received from charging the base affordable rate. The  
7 stipulated settlement is based on that imputation of  
8 income; therefore, the Utah Universal Service Fund is  
9 not being used to subsidize that cooperative decision  
10 not a raise rates at this time.

11           **Q.     And do you believe that an increase in the**  
12 **annual Utah Universal Service Fund distribution in**  
13 **the amount of \$550,000 is just and reasonable and in**  
14 **the public interest?**

15           A.     Yes.

16           **Q.     Is the Office of Consumer Service is a**  
17 **party to the settlement stipulation?**

18           A.     The Office is not a party to the  
19 stipulation, but they do not oppose the settlement or  
20 the stipulation. In paragraph 4 the stipulation  
21 the off -- off -- excuse me -- the Office authorized  
22 to the parties to represent that the Office will not  
23 oppose the stipulation.

24           **Q.     And one last question for you: Are you**  
25 **aware of any customers or ratepayers who object to**

1     **this stipulation?**

2             A.     No.

3             MS. SLAWSON:   I have no other questions.

4             OFFICER HAMMER:   Thank you, Mr. Johansen.

5             Mr. Jetter, do you have any questions?

6             MR. JETTER:   No questions from the

7     division.   Thank you.

8             OFFICER HAMMER:   Okay.   Thank you.

9             Any other witnesses, Ms. Slawson?

10            MS. SLAWSON:   No.

11            THE COURT:   Mr. Jetter.

12            MR. JETTER:   Before I call Mr. Duncan,  
13     Hearing Officer.   Would you prefer that we go through  
14     all of our evidence and enter into the record here?  
15     We don't normally do that in these type of cases, but  
16     we've prepared a witness and exhibit list and a set  
17     of exhibits if you prefer them on the record.   Or if  
18     not, I'm not sure it changes anything for us as far  
19     as our support for the stipulation.

20            OFFICER HAMMER:   Are these materials that  
21     have previously been submitted to the Commission?

22            MR. JETTER:   Yes.

23            OFFICER HAMMER:   Well, I suppose I have to  
24     defer to your discretion in terms of putting on your  
25     case.

1 MR. JETTER: Okay.

2 OFFICER HAMMER: You know, I don't  
3 strongly have a preference.

4 MR. JETTER: Okay.

5 OFFICER HAMMER: Candidly, I'm sort of a  
6 last-minute substitution --

7 MR. JETTER: Okay.

8 OFFICER HAMMER: -- and I'm not really up  
9 to speed on all the issues here. I'm here more as a  
10 facilitator for the presentation of evidence on the  
11 record.

12 So if you prefer not to put that evidence  
13 into the record and you think that's appropriate,  
14 that's certainly fine by me.

15 MR. JETTER: Okay. In that case, I would  
16 like to call my first and only witness, Mr. William  
17 Duncan.

18 OFFICER HAMMER: Mr. Duncan, do you prefer  
19 to stay seated where you are?

20 THE WITNESS: Yes, I'd --

21 OFFICER HAMMER: Okay.

22 THE WITNESS: -- prefer that.

23 OFFICER HAMMER: And do you swear to tell  
24 the whole truth and nothing but the truth?

25 THE WITNESS: Yes.

1 OFFICER HAMMER: Please proceed.

2

3

WILLIAM DUNCAN,

4

having been first duly sworn,

5

was examined and testified as follows:

6

7

DIRECT EXAMINATION

8

BY MR. JETTER:

9

**Q. Mr. Duncan, would you please state**

**10 your name, occupation and address for the record?**

11

A. Yes. My name's William him Duncan. I'm

12

the manager of the telecommunications section of the

13

Utah Division of Public Utilities. My business

14

address is 160 East 300 South, Salt Lake City, 84114.

15

**Q. Thank you.**

16

I think I would like to enter this into

17

the record just to create a complete record, so I'm

18

going to ask you a few questions about what's been

19

filed by the Division in this docket.

20

Did you have an opportunity to review the

21

application filed by the Company in this docket?

22

A. Yes, I did.

23

**Q. And did the Division file direct testimony**

24

**from William Duncan -- rebuttal testimony from**

25

**yourself, William Duncan, direct testimony from**



1 Joseph Hellewell, supplemental direct from Joseph  
2 Hellewell, rebuttal from Joseph Hellewell and direct  
3 testimony from Casey Coleman?

4 A. Yes, we did.

5 Q. And have you reviewed all of that  
6 testimony that's been filed by the Division as well  
7 as the exhibits that were attached hereto?

8 A. Yes.

9 Q. And would you adopt the testimony today of  
10 Joseph Hellewell as well as Casey Coleman that's been  
11 filed in this docket?

12 A. Yes.

13 Q. Along with those testimony and your own  
14 that you filed in this docket, if you were asked the  
15 same questions in direct and the rebuttal  
16 testimonies, would your answers be the same?

17 A. Yes, they would.

18 MR. JETTER: So with that, the Division  
19 would move to enter the direct rebuttal of William  
20 Duncan, along with DPU exhibits attached thereto; and  
21 direct and rebuttal, as well as direct supplemental;  
22 of Joseph Hellewell, along with those exhibits, as  
23 well as Casey Coleman direct testimony and exhibits.

24 OFFICER HAMMER: Thank you for taking the  
25 time to lay the foundation.

1                   They're admitted.

2                   MR. JETTER: Thank you.

3                   So those entered, I'd like to move onto  
4 the stipulation that we're here to seek approval for  
5 today.

6                   **Q. (By Mr. Jetter) Mr. Duncan, have you**  
7 **prepared a statement from the Division of Public**  
8 **Utilities.**

9                   A. Yes, I have.

10                  **Q. Please go ahead.**

11                  A. The Utah Division of Public Utilities  
12 supports the settlement stipulation filed with the  
13 Public Service Commission of Utah on September 10,  
14 2015 and requests that the Commission approve the  
15 stipulation as filed. The settlement stipulation  
16 resolves all issues associated with this docket, the  
17 division believes that this settlement is just,  
18 reasonable and in the public interest.

19                         On March 27, 2015, Emery Telephone filed  
20 its application for USF support with the Public  
21 Service Commission of Utah. During the ensuing  
22 months, the Commission conducted a thorough review  
23 and audit of the books and records of Emery  
24 Telephone. Throughout that time, the Division issued  
25 four data requests seeking more information. These

1 data requests were promptly answered. The Division  
2 also worked informally and in a collaborative manner  
3 with Emery when clarifications or explanations were  
4 needed.

5 As a result of this investigation, the  
6 division proposed some adjustments to Emery's  
7 request. On September 3, 2015, the Division, the  
8 Office of Consumer Services and Emery Telephone met  
9 in settlement discussions. As a result of these  
10 discussions, the Division and Emery were able to  
11 resolve the issues and come to a mutually agreeable  
12 solution. The result of that agreement -- agreement  
13 is present in the settlement stipulation.

14 The Division has reviewed this case using  
15 the same standards that have been applied in other  
16 Utah Universal Service Fund requests and believes  
17 that the amount presented in the settlement  
18 stipulation of an additional \$550,000 per year will  
19 allow Emery to recover its operating costs and earn  
20 a -- and earn a fair return on its investment.

21 The Division has also reviewed the  
22 invoices submitted for rate case expenses and  
23 believes that the amount of \$35,928.05 accurately  
24 represents the legal and consulting costs incurred by  
25 Emery in this Utah Universal Service Fund request.

1                   For these reasons, the Division believes  
2     the settlement stipulation, as presented, is just,  
3     fair, is reasonable in result and is in the public  
4     interest and requests the Commission approve the  
5     stipulation.

6                   **Q.     Thank you.**

7                   **Are you aware of any parties that have**  
8     **objected to the approval of this stipulation?**

9                   A.     No, I'm not aware of any.

10                  MR. JETTER:   Thank you.

11                  I have no further questions from  
12     Mr. Duncan.

13                  OFFICER HAMMER:   Thank you.

14                  Ms. Slawson?

15                  MS. SLAWSON:   No -- no further questions,  
16     but I guess, in order to make the record complete, I  
17     would offer the admission of the testimony of -- or  
18     the application of Emery Telephone, the testimony of  
19     Brock Johansen, the testimony of Darren Woolsey, the  
20     rebuttal testimony of Darren Woolsey and Douglas  
21     Meredith in this matter.

22                  And if you like, I could call Mr. Johansen  
23     to lay a foundation for those documents.

24                  MR., HAMMER:   Well, they'll be considered  
25     received into the record.   It's up to you in terms of

1 the weight you want to support them with. If you  
2 want to call your witness back and have him aver to  
3 the veracity of the testimony of the witness who  
4 aren't present, you're certainly welcome to do that.

5 MS. SLAWSON: Certainly.

6

7

WILLIAM DUNCAN,

8

having been previously duly sworn,

9

was further and testified as follows:

10

11

DIRECT EXAMINATION (resumed)

12

BY MS. SLAWSON:

13

Q. Mr. Johansen, have you reviewed the

14

application of Emery Telephone that was filed in this

15

matter?

16

A. Yes.

17

Q. And have you reviewed your direct

18

testimony filed in this matter and the direct

19

testimony of Darren Woolsey filed in this matter?

20

A. Yes.

21

Q. And have you reviewed all of the exhibits

22

that were attached to the direct testimony of Darren

23

Woolsey?

24

A. Yes.

25

Q. And have you reviewed the rebuttal

1 testimony of Darren Woolsey and the attachments  
2 thereto?

3 A. Yes.

4 Q. And have you reviewed the rebuttal  
5 testimony of Douglas Meredith that was filed in this  
6 matter?

7 A. Yes.

8 Q. And have you reviewed the exhibits  
9 attached to Mr. Meredith's testimony?

10 A. Yes.

11 Q. And if called -- does -- does the company  
12 adopt the statements and the answers that were  
13 filed -- prepared in the testimony as its answers to  
14 those questions if they were asked here today?

15 A. Yes.

16 MS. SLAWSON: Thank you.

17 No further questions.

18 OFFICER HAMMER: Okay. Thank you.

19 Those documents are received and admitted.

20 Is there anything else the parties would  
21 like to address before we adjourn to await the public  
22 witness hearing at noon?

23 MR. JETTER: Nothing further from the  
24 Division, Your Honor.

25 MS. SLAWSON: Nothing further.

1                   OFFICER HAMMER:   Okay.   Well, then, we'll  
2   be adjourned until noon.  
3                   Thanks.  
4                   (The proceedings concluded at 11:20 a.m.)  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

REPORTER'S CERTIFICATE

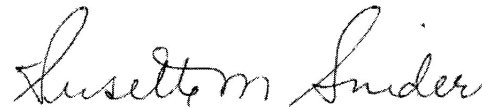
STATE OF UTAH )  
 ) ss.  
COUNTY OF SALT LAKE )

I, Susette M. Snider, Registered Professional Reporter, Certified Realtime Reporter and Notary Public in and for the State of Utah, do hereby certify:

That said proceeding was taken down by me in stenotype on September 28, 2015, at the time and place herein named and was thereafter transcribed, and that a true and correct transcription of said testimony is set forth from Page 4, Line 1, to Page 22, to Line 4.

I further certify that I am not kin or otherwise associated with any of the parties to said cause of action and that I am not interested in the outcome thereof.

WITNESS MY HAND this 7th day of October, 2015.



Susette M. Snider, CRR, CSR



<p><b>\$</b></p> <p><b>\$15</b> 12:2</p> <p><b>\$24.50</b> 12:3</p> <p><b>\$35,928</b> 9:21</p> <p><b>\$35,928.05</b> 19:23</p> <p><b>\$45,833</b> 9:10</p> <p><b>\$46,750</b> 10:18</p> <p><b>\$550,000</b> 13:13 19:18</p> <p><b>\$92.583</b> 10:20</p> <hr/> <p><b>1</b></p> <p><b>10</b> 8:15,18 18:13</p> <p><b>11:20</b> 23:4</p> <p><b>15-042-01</b> 4:9</p> <p><b>160</b> 16:14</p> <p><b>1st</b> 11:3</p> <hr/> <p><b>2</b></p> <p><b>2014</b> 8:25</p> <p><b>2015</b> 7:19 8:16, 18 11:3 18:14, 19 19:7</p> <p><b>27</b> 7:19 18:19</p> <p><b>29</b> 6:12</p> <hr/> <p><b>3</b></p> <p><b>3</b> 19:7</p> <p><b>300</b> 16:14</p>	<p><b>4</b></p> <p><b>4</b> 13:20</p> <p><b>445</b> 6:11</p> <hr/> <p><b>5</b></p> <p><b>5</b> 8:22</p> <p><b>550,000</b> 9:10</p> <hr/> <p><b>7</b></p> <p><b>739,000</b> 7:22</p> <hr/> <p><b>8</b></p> <p><b>84114</b> 16:14</p> <p><b>84537</b> 6:12</p> <hr/> <p><b>A</b></p> <p><b>a.m.</b> 23:4</p> <p><b>accurately</b> 19:23</p> <p><b>additional</b> 7:22 19:18</p> <p><b>address</b> 6:11, 24 16:10,14 22:21</p> <p><b>addressed</b> 12:19,23</p> <p><b>adjourn</b> 22:21</p> <p><b>adjourned</b> 23:2</p> <p><b>adjustments</b> 19:6</p> <p><b>admission</b> 20:17</p>	<p><b>admitted</b> 18:1 22:19</p> <p><b>adopt</b> 17:9 22:12</p> <p><b>advise</b> 5:9</p> <p><b>affordable</b> 11:24 12:5 13:3,6</p> <p><b>agree</b> 8:23</p> <p><b>agreeable</b> 19:11</p> <p><b>agreed</b> 6:20 9:8,19 11:1,12</p> <p><b>agreement</b> 9:16 19:12</p> <p><b>ahead</b> 4:3,14 18:10</p> <p><b>amount</b> 9:10, 21 10:15 11:18 13:13 19:17,23</p> <p><b>amounts</b> 10:6</p> <p><b>annual</b> 7:14,22 9:9 13:12</p> <p><b>answers</b> 17:16 22:12,13</p> <p><b>appearances</b> 4:14</p> <p><b>application</b> 4:7 5:14 7:2,9,17, 23 9:18,23 11:7,23 12:20 13:1 16:21 18:20 20:18 21:14</p> <p><b>applied</b> 19:15</p> <p><b>appropriately</b> 5:12</p>	<p><b>approval</b> 10:13,14,19 18:4 20:8</p> <p><b>approve</b> 10:14 18:14 20:4</p> <p><b>approving</b> 11:16</p> <p><b>approximately</b> 7:22</p> <p><b>area</b> 12:16</p> <p><b>attached</b> 17:7, 20 21:22 22:9</p> <p><b>attachments</b> 22:1</p> <p><b>attention</b> 5:11</p> <p><b>attorney</b> 4:21 10:2</p> <p><b>attorney's</b> 9:23 10:6</p> <p><b>audit</b> 18:23</p> <p><b>August</b> 11:3,9, 14</p> <p><b>authorized</b> 13:21</p> <p><b>aver</b> 21:2</p> <p><b>await</b> 22:21</p> <p><b>aware</b> 13:25 20:7,9</p> <hr/> <p><b>B</b></p> <p><b>back</b> 21:2</p> <p><b>base</b> 11:24 12:5 13:3,6</p> <p><b>based</b> 13:7</p>	<p><b>basic</b> 9:1,5</p> <p><b>basis</b> 10:17</p> <p><b>BECK</b> 5:3</p> <p><b>begin</b> 11:3,10</p> <p><b>behalf</b> 4:17 7:5</p> <p><b>belief</b> 6:18</p> <p><b>believes</b> 18:17 19:16,23 20:1</p> <p><b>bit</b> 11:22</p> <p><b>Blackburn</b> 4:16</p> <p><b>books</b> 8:1 10:8 18:23</p> <p><b>briefly</b> 8:20</p> <p><b>bring</b> 5:11</p> <p><b>bringing</b> 9:17</p> <p><b>Brock</b> 4:18 5:17 6:1,10 20:19</p> <p><b>business</b> 6:11 12:3 16:13</p> <hr/> <p><b>C</b></p> <p><b>call</b> 5:17 14:12 15:16 20:22 21:2</p> <p><b>called</b> 22:11</p> <p><b>Candidly</b> 15:5</p> <p><b>Carbon</b> 12:12</p> <p><b>case</b> 8:7 10:10 11:10 14:25 15:15 19:14,22</p> <p><b>cases</b> 14:15</p>
--	--	---	--	--

<b>Casey</b> 17:3,10, 23	<b>concerns</b> 12:19	<b>COURT</b> 4:19 14:11	<b>detail</b> 7:11	<b>downtown</b> 12:14
<b>CEO</b> 4:18 6:10	<b>concluded</b> 23:4	<b>cover</b> 8:25 9:22	<b>devoted</b> 9:15	<b>DPU</b> 17:20
<b>CFO</b> 7:6	<b>conducted</b> 18:22	<b>create</b> 16:17	<b>direct</b> 6:5 8:8 16:7,23,25 17:1,2,15,19, 21,23 21:11, 17,18,22	<b>duly</b> 6:2 16:4 21:8
<b>charges</b> 8:24	<b>confidential</b> 5:9,10	<b>current</b> 6:25 11:17	<b>disbursed</b> 11:18	<b>Duncan</b> 4:23 14:12 15:17,18 16:3,9,11,24, 25 17:20 18:6 20:12 21:7
<b>charging</b> 11:23 13:6	<b>confirm</b> 6:18	<b>customary</b> 11:20	<b>disbursement</b> 7:15 9:21	<hr/> <b>E</b> <hr/>
<b>City</b> 16:14	<b>conflict</b> 4:12	<b>customers</b> 9:1, 6 12:17 13:25	<b>disbursements</b> 10:24	<b>earn</b> 19:19,20
<b>clarifications</b> 19:3	<b>considered</b> 20:24	<hr/> <b>D</b> <hr/>	<b>discretion</b> 14:24	<b>East</b> 6:11 16:14
<b>closed</b> 12:15	<b>consultant</b> 7:7 10:2	<b>Darren</b> 7:6 20:19,20 21:19,22 22:1	<b>discussions</b> 8:10 19:9,10	<b>economic</b> 12:6,11,13,14, 19
<b>closures</b> 12:15	<b>consultants</b> 10:7	<b>data</b> 7:25 18:25 19:1	<b>distribution</b> 6:17,20 7:3,20 9:10 10:4,11 13:12	<b>Economically</b> 12:16
<b>Coleman</b> 17:3, 10,23	<b>consulting</b> 9:24 19:24	<b>date</b> 11:15	<b>division</b> 4:22, 24 7:24 8:4,6, 9,13,14 9:25 14:7 16:13,19, 23 17:6,18 18:7,11,17,24 19:1,6,7,10,14, 21 20:1 22:24	<b>economy</b> 12:17
<b>collaborative</b> 19:2	<b>Consumer</b> 7:25 8:3 13:16 19:8	<b>day</b> 11:21	<b>decision</b> 13:9	<b>elaborate</b> 12:10
<b>comfortable</b> 5:20	<b>contained</b> 7:1	<b>days</b> 11:15	<b>defer</b> 14:24	<b>Emery</b> 4:7,17, 18 6:9,11,17, 25 7:5,8,12,19 8:1,7,12,15 9:3,11,17,19 10:1,16,18,19 11:23 12:1,4,7, 11,12 18:19,23 19:3,8,10,19, 25 20:18 21:14
<b>Commission</b> 4:9 5:8 7:16 10:13 11:20,25 14:21 18:13, 14,21,22 20:4	<b>contemplate</b> 10:23	<b>deal</b> 5:12	<b>docket</b> 4:9 16:19,21 17:11,14 18:16	<b>Emery's</b> 8:23, 25 9:5,9,23 19:6
<b>Commission's</b> 11:16	<b>continue</b> 9:11	<b>December</b> 8:15,18	<b>documentation</b> 10:1	<b>engaged</b> 8:10
<b>commissioners</b> ' 4:11	<b>cooperative</b> 12:1 13:9	<b>decision</b> 13:9	<b>documents</b> 5:7 20:23 22:19	
<b>communicatio</b> <b>n</b> 9:12	<b>cost</b> 9:5	<b>deficiency</b> 7:13	<b>Douglas</b> 7:6 20:20 22:5	
<b>company</b> 7:12 12:2 13:4,5 16:21 22:11	<b>costs</b> 8:25 9:13,17,22 10:1,4 11:6,10, 14 19:19,24	<b>demonstrated</b> 13:4		
<b>company's</b> 5:14 6:18 7:2	<b>counsel</b> 4:23	<b>depressed</b> 12:16		
<b>complete</b> 16:17 20:16	<b>Counties</b> 12:12	<b>designated</b> 4:11 5:8		
	<b>County</b> 12:7,11			

<b>ensuing</b> 18:21	16:23	<b>hereto</b> 17:7	19:22	<b>lower</b> 12:22,25
<b>enter</b> 14:14 16:16 17:19	<b>filed</b> 5:8 6:17, 24 7:12,19 8:6, 7,14 10:22	<b>Highway</b> 6:12	<b>issued</b> 7:25 18:24	<b>lump</b> 9:20 10:3 11:4,5
<b>entered</b> 18:3	16:19,21 17:6, 11,14 18:12, 15,19 21:14, 18,19 22:5,13	<b>history</b> 7:17	<b>issues</b> 15:9 18:16 19:11	<hr/> <b>M</b> <hr/>
<b>entitled</b> 9:9,20	<b>filing</b> 7:23 8:8	<hr/> <b>I</b> <hr/>	<hr/> <b>J</b> <hr/>	<b>made</b> 10:25 11:4
<b>evidence</b> 14:14 15:10,12	<b>find</b> 11:19	<b>identify</b> 11:8	<b>Jenny</b> 4:12	<b>make</b> 20:16
<b>EXAMINATION</b> 6:5 16:7 21:11	<b>fine</b> 5:22 15:14	<b>imputation</b> 13:7	<b>Jetter</b> 4:20 14:5,6,11,12, 22 15:1,4,7,15 16:8 17:18 18:2,6 20:10 22:23	<b>manager</b> 16:12
<b>examined</b> 6:3 16:5	<b>foundation</b> 17:25 20:23	<b>imputed</b> 13:1,5	<b>Johansen</b> 4:18 5:17,19,21 6:1, 7,10,22 14:4 20:19,22 21:13	<b>manner</b> 19:2
<b>excess</b> 9:6	<b>Fund</b> 7:3,15 10:11,16,21,24 12:20,21 13:8, 12 19:16,25	<b>include</b> 11:17	<b>Johnson</b> 4:12	<b>March</b> 7:19 18:19
<b>excuse</b> 13:21	<hr/> <b>G</b> <hr/>	<b>income</b> 13:8	<b>Joseph</b> 17:1,2, 10,22	<b>materials</b> 14:20
<b>exhibit</b> 14:16	<b>General's</b> 4:21	<b>increase</b> 4:8 6:16 7:14,20, 21 9:9 10:10, 19,23 11:2,13, 18 12:8,18 13:2,11	<b>JSI</b> 7:7	<b>matter</b> 4:7 6:17,23 7:12 8:5 10:7,23 20:21 21:15, 18,19 22:6
<b>exhibits</b> 14:17 17:7,20,22,23 21:21 22:8	<b>Good</b> 4:5 6:7	<b>increasing</b> 7:2	<b>Justin</b> 4:20	<b>matters</b> 5:11
<b>expenses</b> 19:22	<b>guess</b> 20:16	<b>incurred</b> 9:17 10:1,6 19:24	<hr/> <b>K</b> <hr/>	<b>Meredith</b> 7:7 20:21 22:5
<b>experienced</b> 12:13	<hr/> <b>H</b> <hr/>	<b>informally</b> 19:2	<b>Kira</b> 4:16	<b>Meredith's</b> 22:9
<b>experiencing</b> 7:13 9:4	<b>Hammer</b> 4:3, 10,25 5:5,19, 22,25 14:4,8, 20,23 15:2,5,8, 18,21,23 16:1 17:24 20:13,24 22:18 23:1	<b>information</b> 7:1 18:25	<hr/> <b>L</b> <hr/>	<b>met</b> 19:8
<b>explanations</b> 19:3	<b>hearing</b> 4:7,12 5:6 14:13 22:22	<b>initial</b> 11:9	<b>Lake</b> 16:14	<b>Mike</b> 4:10
<hr/> <b>F</b> <hr/>	<b>Hellewell</b> 17:1, 2,10,22	<b>interest</b> 6:21 13:14 18:18 20:4	<b>last-minute</b> 15:6	<b>mine</b> 12:14
<b>facilitator</b> 15:10		<b>Internet</b> 5:7	<b>lay</b> 17:25 20:23	<b>month</b> 9:11 10:19,20 11:21
<b>fair</b> 19:20 20:3		<b>investigation</b> 19:5	<b>legal</b> 19:24	<b>monthly</b> 10:16 11:2,17
<b>familiar</b> 8:17		<b>investment</b> 19:20	<b>list</b> 14:16	<b>months</b> 18:22
<b>fees</b> 9:23,24 10:2,6		<b>invoices</b> 10:5		<b>morning</b> 4:5 6:7
<b>file</b> 6:22 7:4 8:4				

<p><b>move</b> 17:19 18:3</p> <p><b>mutually</b> 19:11</p> <hr/> <p style="text-align: center;"><b>N</b></p> <hr/> <p><b>name's</b> 16:11</p> <p><b>needed</b> 19:4</p> <p><b>noon</b> 22:22 23:2</p> <p><b>noticed</b> 4:6</p> <hr/> <p style="text-align: center;"><b>O</b></p> <hr/> <p><b>object</b> 13:25</p> <p><b>objected</b> 20:8</p> <p><b>observe</b> 5:4</p> <p><b>occupation</b> 16:10</p> <p><b>offer</b> 6:15 7:1 20:17</p> <p><b>office</b> 4:21 5:1 7:24 8:3,6,9 13:16,18,21,22 19:8</p> <p><b>officer</b> 4:3,11 5:5,19,22,25 14:4,8,13,20, 23 15:2,5,8,18, 21,23 16:1 17:24 20:13 22:18 23:1</p> <p><b>officially</b> 5:2,3</p> <p><b>one-time</b> 9:20 10:3 11:5,14</p> <p><b>operating</b> 19:19</p>	<p><b>operations</b> 8:1</p> <p><b>opportunity</b> 16:20</p> <p><b>oppose</b> 13:19, 23</p> <p><b>Orangeville</b> 6:12</p> <p><b>order</b> 11:16 20:16</p> <hr/> <p style="text-align: center;"><b>P</b></p> <hr/> <p><b>paid</b> 11:11,15</p> <p><b>paragraph</b> 8:22 13:20</p> <p><b>parties</b> 5:9 8:9, 23 9:8,19 10:23 11:1,12 13:22 20:7 22:20</p> <p><b>party</b> 13:17,18</p> <p><b>pay</b> 12:22,24</p> <p><b>payment</b> 11:5</p> <p><b>payments</b> 11:3,4,9,13,17</p> <p><b>permit</b> 9:11</p> <p><b>petition</b> 6:16 7:20</p> <p><b>Phone</b> 4:9</p> <p><b>place</b> 4:6</p> <p><b>plants</b> 12:15</p> <p><b>position</b> 6:9</p> <p><b>power</b> 12:15</p> <p><b>prefer</b> 14:13,17 15:12,18,22</p>	<p><b>preference</b> 15:3</p> <p><b>prepared</b> 14:16 18:7 22:13</p> <p><b>present</b> 8:24 19:13 21:4</p> <p><b>presentation</b> 15:10</p> <p><b>presented</b> 19:17 20:2</p> <p><b>presiding</b> 4:11</p> <p><b>previously</b> 14:21 21:8</p> <p><b>procedures</b> 11:20</p> <p><b>proceed</b> 5:15, 25 16:1</p> <p><b>proceedings</b> 23:4</p> <p><b>promptly</b> 19:1</p> <p><b>property</b> 9:15</p> <p><b>proposed</b> 19:6</p> <p><b>provide</b> 7:16 8:24 9:1,5,12 12:13</p> <p><b>provided</b> 9:25 10:5,9</p> <p><b>public</b> 4:22,24 6:21 7:24 8:4, 13,15 9:15 11:25 13:14 16:13 18:7,11, 13,18,20 20:3 22:21</p> <p><b>purpose</b> 6:13</p> <p><b>purposes</b> 8:23</p>	<p>9:8 11:12</p> <p><b>put</b> 15:12</p> <p><b>putting</b> 14:24</p> <hr/> <p style="text-align: center;"><b>Q</b></p> <hr/> <p><b>question</b> 12:24 13:24</p> <p><b>questions</b> 14:3,5,6 16:18 17:15 20:11,15 22:14,17</p> <hr/> <p style="text-align: center;"><b>R</b></p> <hr/> <p><b>raise</b> 12:4 13:10</p> <p><b>rate</b> 9:14 11:10,24 12:5, 7,8 13:2,3,6 19:22</p> <p><b>ratepayers</b> 13:25</p> <p><b>rates</b> 9:7,13 12:2,5,18,22, 25 13:10</p> <p><b>reach</b> 9:16</p> <p><b>reached</b> 8:11, 12</p> <p><b>realities</b> 12:7, 11</p> <p><b>reasonable</b> 9:13,14,22 11:2,6 13:13 18:18 20:3</p> <p><b>reasons</b> 20:1</p> <p><b>rebuttal</b> 8:7 16:24 17:2,15,</p>	<p>19,21 20:20 21:25 22:4</p> <p><b>received</b> 13:2, 6 20:25 22:19</p> <p><b>receiving</b> 9:4 10:16,18,20</p> <p><b>record</b> 4:4 6:9 14:14,17 15:11,13 16:10,17 20:16,25</p> <p><b>records</b> 8:1 10:9 18:23</p> <p><b>recover</b> 7:14 9:13 19:19</p> <p><b>release</b> 11:15</p> <p><b>remaining</b> 5:20</p> <p><b>represent</b> 4:21 13:22</p> <p><b>representative</b> 5:1</p> <p><b>represents</b> 19:24</p> <p><b>request</b> 10:3 19:7,25</p> <p><b>requests</b> 7:25 18:14,25 19:1, 16 20:4</p> <p><b>requirement</b> 6:25</p> <p><b>residential</b> 12:3</p> <p><b>resolve</b> 19:11</p> <p><b>resolves</b> 18:16</p> <p><b>result</b> 19:5,9, 12 20:3</p>
---	---	---	--	--

<b>resulted</b> 8:13 9:2	19:16,25	<b>stipulation</b> 6:16,19 8:14, 18,21,22 10:14,22 11:8, 16 13:17,19, 20,23 14:1,19 18:4,12,15 19:13,18 20:2, 5,8	<b>sworn</b> 5:18,24 6:2 16:4 21:8	<b>thereto</b> 17:20 22:2
<b>resulting</b> 9:7	<b>services</b> 7:25 8:3 9:12 12:3 19:8	<b>Stoll</b> 4:17	<hr/> <b>T</b> <hr/>	<b>time</b> 4:6 12:9 13:10 17:25 18:24
<b>resumed</b> 21:11	<b>set</b> 10:5 11:24 14:16	<b>streaming</b> 5:6	<b>table</b> 4:23	<b>today</b> 5:6 6:14 17:9 18:5 22:14
<b>return</b> 9:14 19:20	<b>settlement</b> 6:15,19,20 8:10,11,12,23 9:8 11:13 13:7, 17,19 18:12, 15,17 19:9,13, 17 20:2	<b>strongly</b> 15:3	<b>taking</b> 17:24	<b>total</b> 10:15
<b>revenue</b> 6:25 7:13 9:2,4,7 13:1	<b>severe</b> 12:13, 14	<b>submitted</b> 14:21 19:22	<b>talk</b> 11:22	<b>truth</b> 15:24
<b>revenues</b> 8:25 13:5	<b>shortfall</b> 9:2,4, 7	<b>Subsequent</b> 8:8	<b>tariff</b> 8:24	<b>type</b> 14:15
<b>review</b> 16:20 18:22	<b>Slawson</b> 4:16, 19 5:14,16 6:6 14:3,9,10 20:14,15 21:5, 12 22:16,25	<b>subsidize</b> 12:22,25 13:9	<b>telecommunica tions</b> 16:12	<hr/> <b>U</b> <hr/>
<b>reviewed</b> 8:1 17:5 19:14,21 21:13,17,21,25 22:4,8	<b>solution</b> 19:12	<b>substitution</b> 15:6	<b>telephone</b> 4:8, 17,18 6:9,11, 17,25 7:5,19 8:2,12,15 9:1, 6,11,12,17 11:23 12:1,2,4 18:19,24 19:8 20:18 21:14	<b>unavoidable</b> 4:12
<hr/> <b>S</b> <hr/>	<b>sort</b> 15:5	<b>sufficient</b> 8:24	<b>Telephone's</b> 7:8	<b>Universal</b> 4:8 7:2,15 10:10, 15,20,24 11:19 12:20,21 13:8, 12 19:16,25
<b>Salt</b> 16:14	<b>South</b> 16:14	<b>sum</b> 9:20 10:3 11:4,5,14	<b>terms</b> 8:17,20 14:24 20:25	<b>USF</b> 6:16,19 7:20,22,23 9:9 18:20
<b>seated</b> 5:20 15:19	<b>speed</b> 15:9	<b>summarize</b> 7:8	<b>test</b> 8:25	<b>usual</b> 11:19
<b>section</b> 16:12	<b>stand</b> 5:17	<b>supplemental</b> 17:1,21	<b>testified</b> 6:3 16:5 21:9	<b>Utah</b> 4:8,21,22 6:12 7:2,15,22 10:10,15,20 11:19,24 12:20,21 13:8, 12 16:13 18:11,13,21 19:16,25
<b>seek</b> 18:4	<b>standards</b> 19:15	<b>support</b> 4:9 6:15 7:1,23 10:3,10 12:7, 17 14:19 18:20 21:1	<b>testify</b> 5:10,18	<b>Utilities</b> 4:22, 24 7:24 8:4,13, 15 16:13 18:8, 11
<b>seeking</b> 7:21 12:8 18:25	<b>state</b> 6:8 16:9	<b>supporting</b> 7:21 10:1	<b>testimonies</b> 17:16	<b>UUSF</b> 9:21 11:2,6 12:24
<b>seeks</b> 7:14	<b>statement</b> 18:7	<b>supports</b> 18:12	<b>testimony</b> 6:13,22,24 7:4, 11,21 8:4,7,8,9 10:9 13:4 16:23,24,25 17:3,6,9,13,23 20:17,18,19,20 21:3,18,19,22 22:1,5,9,13	
<b>September</b> 11:4,10,14 18:13 19:7	<b>statements</b> 22:12	<b>suppose</b> 14:23		
<b>service</b> 4:8 7:3, 15 9:1,6,14 10:11,15,21,24 11:19,25 12:3, 13,20,21 13:8, 12,16 18:13,21	<b>stay</b> 15:19	<b>swear</b> 15:23		
	<b>stipulated</b> 13:7			

---

**V**

---

**veracity** 21:3

---

**W**

---

**weight** 21:1

**William** 4:23  
15:16 16:3,11,  
24,25 17:19  
21:7

**witnesses** 14:9

**Woolsey** 7:6  
20:19,20  
21:19,23 22:1

**words** 13:3

**worked** 19:2

---

**Y**

---

**year** 8:25 19:18