

BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

In the Matter of the Formal Complaint of Pam
Leatherbury against Qwest Corporation, dba
CenturyLink

DOCKET NO. 15-049-16
NOTICE OF FILING AND COMMENT
PERIOD

ISSUED: December 28, 2015

NOTICE OF FILING

On December 28, 2015, Pam Leatherbury (Ms. Leatherbury) filed a formal complaint against Qwest Corporation, dba CenturyLink (CenturyLink), a public utility. Ms. Leatherbury alleges that CenturyLink failed to timely disconnect her internet service and incorrectly calculated her telephone charges, resulting in overbilling.

NOTICE OF COMMENT PERIOD

CenturyLink may submit a response to Ms. Leatherbury's complaint no later than **Wednesday, January 27, 2016**. Ms. Leatherbury may file a reply no later than **Thursday, February 11, 2016**.

DATED at Salt Lake City, Utah, this 28th day of December, 2015.

/s/ Jennie T. Jonsson
Administrative Law Judge

Attest:

/s/ Gary L. Widerburg
Commission Secretary
DW#271183

CERTIFICATE OF SERVICE

I CERTIFY that on the 28th day of December, 2015, a true and correct copy of the foregoing was served upon the following as indicated below:

By U.S. Mail:

Pam Leatherbury
2200 E Marie Avenue
Salt Lake City, UT 84109

By E-Mail:

Pam Leatherbury (pleatherbury@hotmail.com)

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By Hand-Delivery:

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Administrative Assistant