## CUSTOM CALLING SERVICE

A.    GENERAL

    1.     Custom Calling Services is an optional telephone service arrangement, which provides one or more of the following features.

        a.     Call Waiting/Cancel Call Waiting     (N)

                Call Waiting is an arrangement whereby a customer who is using an exchange line arranged for call waiting is alerted, by means of a tone signal, when another caller is trying to reach that line. The customer, by flashing the switchhook, is able to have alternative conversation between parties. Cancel Call Waiting allows a Call Waiting subscriber to disable the Call Waiting feature of their telephone for the duration of a telephone call. The subscriber dials a code prior to placing a call to temporarily disable the Call Waiting feature.     (N)

        b.     Call Forward     (T)

           (1)     Call Forward (Variable or Fixed)

                (a)     Variable – Call forward variable permits the customer to arrange his service to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at his discretion.

                (b)     Fixed – This feature allows a forwarded to number (selected by the customer) is permanently programmed by the Utility at the serving Central Office. The customer's forward to number is programmed at the time service is established and can only be changed via a service order.

           (2)     Call Forward Busy - This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premise other than the provisioned premises.

           (3)     Call Forward No Answer - This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer pre-selected interval, to another telephone number.

        b.     3 Way Calling

                3 Way Calling permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection. Normal transmission performance quality cannot be guaranteed on all calls.     (T)

                The pay per use charge is activated irrespective of whether the call is completed or not.     (N)

        c.     Speed Call     (T)

                (C)

                Speed Call 8 [1] - This provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. This arrangement is available in an eight-number capacity.

                Speed Call 30 - This provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. This arrangement is available in a thirty number capacity.     (T)

[1] This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.     (N)

## CUSTOM CALLING SERVICE
### (Continued)

B.    RATES

| | | Monthly Rate Per Line Residence | Monthly Rate Per Line Business | Pay Per Use Res/Bus | (T)(N) |
|---|---|---|---|---|---|
| 1. | Call Waiting/Cancel Call Waiting | $3.50 | $6.00 | | |
| 2. | Call Forward | | | | (T) |
| | a. Variable or Fixed | 1.65 | 2.25 | | |
| | b. Call Forward Busy | 1.65 | 2.25 | | |
| | c. Call Forward No Answer | 1.65 | 2.25 | | |
| | d. Call Forward Busy/No Answer | 1.65 | 2.25 | | |
| 3. | 3 Way Calling | 3.35 | 3.95 | $2.00 [1] | (T) |
| 4. | Speed Call 8 [2] | 1.65 | 2.25 | | (C) |
| 5. | Speed Calling 30-Code | 3.35 | 3.95 | | (T) |
| 6. | Toll Restriction | 3.50 | 6.00 | | |
| 7. | Feature Package Call Waiting, Basic Call Forward, 3 Way Calling, Speed Call | | | | (T) |
| | Speed Call 8 [1] | $4.95 | $6.95 | | (T)(C) |
| | Speed Call 30 | 6.95 | 8.95 | | (T) |

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[1]  The maximum monthly pay per use charge is $10.00 for residential and business customers, regardless of the number of times the service is activated within a month.    (N)

[2]  This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.    (N)

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## CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS)

**A.     GENERAL**

Customized Local Area Signaling Service (CLASS) is an optional telephone service arrangement which can provide one or more of the following features:

1.     Anonymous Call Rejection

Customers who do not wish to receive calls from callers that withhold their telephone number and name                                                                            (T)
or other identifying information through per line or per call blocking can reject anonymous calls.  Upon
dialing a specific code, Caller ID with Name subscriber can automatically reject calls from customers
who have chosen to block the passage of their telephone numbers and names on outgoing calls. The
caller will receive an announcement that the customer is not accepting calls from callers who are
blocking their telephone numbers and names. This feature can be activated by dialing "*77" ("1177" on
rotary phones) and can be deactivated by dialing "*87" ("1187" on rotary phones). ACR is included
with Caller ID with Name only.  A call can be completed to a Caller ID with Name subscriber who has
activated ACR by (1) placing the call through an operator, (2) placing the call with a telephone credit
card, or (3) placing the call after unblocking the telephone number and name.

2.     *66 Busy Number Redial - When activated, automatically redials the last number the customer
attempted to call. If the called line is not busy, the call will be placed.  If the called line is busy, a
confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next
thirty minutes both the calling and the called lines are checked periodically for availability to complete
the call. If during this queuing process the called line becomes idle, the customer is notified, via a
distinctive ring, that the network is ready to place the call. When the customer picks up the telephone
the call will automatically be placed.  The activation code is *66. The user can press *86 to deactivate.                        (T)

The pay per use charge is activated irrespective of whether the call is completed or not.  Pay per use                         (N)
customers will be charged upon dialing the activation code without any specific prior request for the
feature                                                                                                                           (N)

3.     *69 Call Return                                                                                                          (T)

This feature enables a customer to place a call to the telephone number associated with the most recent
call received whether or not the call was answered or the number is known. The customer can dial a
code to request that the network place the call.  If the called line is not busy, the call is placed. If the
called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process
begins. For the next thirty minutes both the calling and called lines are checked periodically for
availability to complete the call. If during this queuing process the called line becomes idle, the
customer is notified, via a distinctive ring, that the network is ready to place the call. When the
customer picks up the telephone the call will automatically be placed. The activation code is *69. The
user can press *89 to deactivate this feature.

The pay per use charge is activated irrespective of whether the call is completed or not.  Pay per use
customers will be charged upon dialing the activation code without any specific prior request for the
feature.                                                                                                                        (T)

**CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS)**
**(Continued)**

**A.     GENERAL** (Continued)

4.     Caller ID with Number                                                              (T)

Permits a customer to receive the calling telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, and provided the calling party has not activated the per call restrict options. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.

5.     Caller ID with Name

Permits a customer to receive the calling name and telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, provided the calling party has not activated the per call restrict options and where technologically feasible. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their name and telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation coded.                          (T)

6.     Reserved For Future Use                                                          (T)

(D)

(D)

7.     Caller ID Blocking - per call                                                    (T)

Caller ID Blocking – per call permits the customer to block the display of their directory number on a terminating subscriber's display equipment. To block the delivery of their number, the customer dials an activation code (*67 or 1167 from a rotary phone) prior to placing a call. The feature is automatically deactivated when the customer hangs up. Per Call Blocking is automatically provided on every line.                                                                              (T)

### CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS)
### (Continued)

**C.     RATES**

The following charges are for the features only and are in addition to applicable charges for service.

| | Monthly – Per line | | Usage – Per Call | | |
|---|---|---|---|---|---|
| | *Residence* | *Business* | *Residence* | *Business* | |
| Anonymous Call Rejection | $3.50 | $4.00 | | | |
| *66 Busy Number Redial | $2.50 | $3.50 | $0.75 (1) | $0.75 (2) | |
| *69 Call Return | $2.95 | $3.95 | $0.75 (1) | $0.75 (2) | |
| Caller ID with Number | $5.50 | $7.50 | | | (T) |
| Caller ID with Name | $5.95 | $7.95 | | | (T) |
| Caller ID Blocking | $0.00 | $0.00 | $0.00 | $0.00 | |
| Call Trace | $4.00 | $5.00 | $0.75 (2) | $0.75 (2) | (T) |
| Call Waiting/Caller ID | $0.50 | $0.50 | | | (T) |
| Selective Call Rejection | $2.50 | $3.50 | | | |
| Priority Call | $3.50 | $4.00 | | | (T) |
| Selective Call Forward | $4.00 | $5.00 | | | (T) |
| Selective Call Acceptance | $4.00 | $5.00 | | | |
| Multiple Simultaneous Call Forward | | $11.00 | | | |
| Distinctive Ring | $4.00 | $5.00 | | | |
| Remote Call Forward | $33.60 | $34.00 | | | (N) |
| Remote Activated Call Forward | $6.50 | $6.99 | | | (N) |
| **CLASS Value PAK –** *69 Call Return, Caller ID, Anonymous Call Rejection | $8.95 | $9.95 | | | (T) |
| **CID with Name Value PAK** – *69 Call Return, Caller ID with Name, Anonymous Call Rejection | $9.95 | $11.95 | | | (T)<br>(T) |

1.     Nonrecurring charges

   a.     The Company reserves the right to waive the nonrecurring charge for the initial request for a period not to exceed 90 days from the effective date of this Tariff and for a period not to exceed 90 days from the date the service becomes available in the customer's serving central office.

   b.     Service charges are not applicable when CLASS features are provided at the same time as the single line business or residence individual line service is established.

   c.     When features are added or rearranged on an existing line, the Service Order Charge as shown in Section 15 of this Tariff will apply.  (Note:  A Line Connection charge does not apply when features are added or rearranged).

   d.     There is no charge for the initial addition of Per Line Blocking to a new or additional line, an in-service access line, or a number change.  Charges apply for subsequent changes.  Charges do not apply to Law Enforcement and Domestic Violence Agencies.

(1)    The maximum monthly pay per use charge is $6.00 regardless of the number of times the service is activated within a month.     (T)

(2)    The maximum monthly pay per use charge is $7.50 regardless of the number of times the service is activated within a month.     (T)