

SCHEDULE NO. AC

RULES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 53 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>	<u>Sheet</u>	<u>Number of Revision</u>
1	10th Revised	29	Original
2	Original	30	2 nd Revised
3	Original	31	2nd Revised
4	1 st Revised	32	1st Revised
5	Original	33	Original
6	Original	34	1st Revised
7	1 st Revised	35	Original
8	Original	36	Original
9	Original	37	Original
10	1 st Revised	38	1 st Revised
11	1st Revised	39	1 st Revised
12	Original	40	1 st Revised
13	Original	41	Original
14	Original	42	Original
15	Original	43	Original
16	Original	44	Original
17	Original	45	Original
18	Original	46	Original
19	2 nd Revised	47	Original
20	Original	48	Original
21	Original	49	Original
22	Original	50	Original
23	Original	51	Original
24	Original	52	Original
25	2 nd Revised	53	Original
26	Original		
27	1st Revised		
28	1st Revised		

SCHEDULE NO. AC

RULE NO. 1

DEFINITIONS (continued)

NETWORK ACCESS LINE - An outside plant facility from the telephone company's central office to a customer's premises which provides direct access to the local exchange and/or the toll switching networks.

NONLISTED NUMBER - Requested by a customer whose name and telephone number are not listed in the telephone directory, but can be obtained by contacting Directory Assistance.

NONPUBLISHED NUMBER - Requested by a customer who does not desire to have his name and telephone number listed in the directory or have his number made known to other telephone users.

NONRECURRING CHARGE - A one-time charge associated with certain installations, change or transfer of services, either in lieu of or in addition to recurring monthly rates.

NONRECURRING FACILITY CHARGES - Additions to plant from existing outside plant facilities to service connections.

OUTSIDE PLANT FACILITIES - The connecting facilities over which telephone service is provided a customer, and includes, but is not restricted to, open wire, aerial and underground cable and wire.

PARTY LINE SERVICE - A telephone service furnished by means of a network access line to which may be assigned two or more customers.

PERMANENT DISCONNECT - Complete termination of utility service and subsequent service will require a reconnect charge.

(T)

SCHEDULE NO. AC

RULE NO. 3

CUSTOMERS' REQUIREMENTS FOR SERVICE (continued)

A5 REESTABLISHMENT OF CREDIT

- B1 A customer whose service has been discontinued for nonpayment of bills will be required to pay any unpaid balance due the utility for the premises for which service is to be restored, and will be required to pay service charges as specified in Schedule No. A-5 and to reestablish credit by making the deposit prescribed in this Rule before service is restored. (T)
- B2 An applicant who previously has been a customer of the utility and during the last twelve months of the prior service has had service discontinued for nonpayment of bills will be required to pay any unpaid balance due the utility, and will be required to reestablish credit by making the deposit prescribed in this Rule.
- B3 A customer may be required to reestablish credit under provisions set forth herein or by making a deposit in accordance with this Rule, if the conditions of service or basis on which credit was originally established have materially changed.

A6 ADVANCE PAYMENTS

- B1 An applicant for telephone service may be required to pay in advance at the time application for service is made, the service charges as specified in Schedule No. A-5, together with at least one month's charges for the services, equipment, and facilities applied for, and where necessary, in the opinion of the utility, the estimated amount of construction and installation charges. (T)
- B2 The amount of the advance payment will be credited to the customer's account and applied to any indebtedness under the contract for services, equipment, and facilities furnished, for service charges, and for toll messages. (T)

SCHEDULE NO. AC

RULE NO. 3

CUSTOMERS' REQUIREMENTS FOR SERVICE (continued)

A7 DEPOSITS

B1 The amount of deposit required to establish credit for residential telephone service shall not exceed the amount of the bill which it is now estimated will accrue during two normal billing periods. Whenever a deposit is taken, normal service charges as specified in Schedule No. A-5 and one month's advance payment will be collected at the time of application. (T)

B2 The amount of deposit required to reestablish credit is equal to twice the average monthly bill for the last twelve months, when available, otherwise the deposit shall be determined as above.

B3 The deposit will bear simple interest at 9 percent a year payable on the actual amount on deposit with the utility.

B4 Upon discontinuance of telephone service, the utility will refund, with interest, the customer's deposit or the balance in excess of unpaid bills for that service, and the customer will be so advised.

B5 No interest will be paid if service is discontinued for nonpayment of bills, or if deposit is held less than one year.

B6 Lifeline telephone service

Deposit requirements will be waived for Lifeline telephone service subscribers unless such subscriber has had a prior credit problem with, or has an outstanding bill with any local exchange carrier. Deposit requirement for Lifeline customers will also be waived if optional toll blocking is added to the customer's line at no charge.

SCHEDULE NO. AC

RULE NO. 3

CUSTOMERS' REQUIREMENTS FOR SERVICE (continued)

A9 BILLING AND PAYMENT OF BILLS (continued)

B8 In the event that payment from a customer is less than the total amount of all charges owing to the utility and the customer does not specifically designate the manner in which he wishes to apply said payment, then the utility may apply all or any part of the payments received to such accounts or indebtedness in any manner that the utility desires. (T)

A10 INSUFFICIENT FUND (NSF) CHECK SERVICE CHARGE

B1 If a check for payment of a purchase or a bill for telephone service is returned to the utility by the bank, for any reason, the check charge (per check), as shown in the applicable schedule will be added to the amount due.

B2 If telephone service is disconnected for nonpayment as a result of a returned check, in addition to the amount of the check the reconnect charge and the check charge, as shown in the applicable schedule, will apply. A deposit may also be required. All charges must be paid before service will be reconnected. (T)

B3 If a check received as a deposit or advance payment to establish service is returned, establishment of service will be denied until the amount of the returned check and the check charge is paid, or, if already connected, will be discontinued until the charges and amounts are paid.

B4 Should a check for payment of a discontinued account be returned, the amount of the check and the check charge must be paid. No new service will be established until the amount and charge is paid.

A11 DISPUTED BILLS

B1 In the event of dispute between the customer and the utility respecting any bill, the utility shall promptly make such investigation as shall be required by the particular case, and report the result to the customer. In the event that the complaint is not reconciled, the utility or the customer may make application to the Commission for review of the complaint. The utility will maintain a record of all complaints and the results thereof for six months.

SCHEDULE NO. AC

RULE NO. 3

CUSTOMERS' REQUIREMENTS FOR SERVICE (continued)

A12 DISCONTINUANCE OF SERVICE

B1 Nonpayment of bills

Customer bills for telephone service are due when they are rendered. A customer is in default unless payment is made on or before the due date specified on the bill.

C1 All classes, types and grades of exchange and toll service

Service to a particular premises, separately served and billed, may be temporarily or permanently discontinued for the nonpayment of a bill for the service furnished, provided the bill therefore has not been paid within the period specified on the bill and the utility informs the customer with a written 5 day notice.

C2 Lifeline customers cannot be disconnected for non-payment of Toll charges. If a Lifeline customer makes a partial payment, the dollars must first be applied to Local service charges, then applied to Toll Service charges.

B2 Restoration of service

C1 A customer whose service has been discontinued for nonpayment of bills will be required to pay any unpaid balance due the utility for the premises for which service is to be restored, and will be required to pay service charges applicable before service is restored as specified in Schedule No. A-5.

(T)
(T)

B2 Fraud

C1 The utility shall have the right to refuse or to discontinue telephone service if the acts of the customer or the conditions upon his premises are such as to indicate intention to defraud the utility.

B4 Customer's request for service discontinuance

C1 A customer may have his telephone service discontinued by giving notice of his desire not less than two days before its effective date. The utility will hold the customer responsible for payment of all bills for service furnished until the date specified by the customer.

SCHEDULE NO. AC

RULE NO. 3

CUSTOMER'S REQUIREMENTS FOR SERVICE (continued)

A13 GROUNDS FOR REFUSAL OF SERVICE (continued)

B2 Legal requirements

C1 The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, or if the utility receives other evidence that such service is being or will be so used.

A14 SUPERSEDURE

B1 An applicant who otherwise qualifies for immediate establishment of service may supersede the service of a customer discontinuing that service when the applicant is to take service on the same premises where that service is being rendered when a written notice to that effect from both the customer and applicant is presented to the utility and where an arrangement acceptable to the utility is made to pay outstanding charges against the service. Service Order Charge – Initial as specified in Schedule No. A-5 will be required.

(T)

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 37 of this schedule are effective as of the date shown on each sheet.

<u>Number of Sheet</u>	<u>Revision</u>	<u>Number of Sheet</u>	<u>Revision</u>
1	13th Revised	27.1	Original
2	Original	28	1 st Revised
3	Original	29	Original
4	Original	30	Original
5	2nd Revised	31	Original
6	2nd Revised	32	1st Revised
7	3rd Revised	33	Original
8	4 th Revised	34	1st Revised
9	2nd Revised	35	1st Revised
10	4th Revised	36	1 st Revised
11	3 rd Revised	37	2nd Revised
12	2nd Revised		
13	1st Revised		
14	1st Revised		
15	1 st Revised		
16	Original		
17	Original		
18	Original		
19	2 nd Revised		
20	2 nd Revised		
21	2 nd Revised		
22	1 st Revised		
23	1 st Revised		
24	1st Revised		
25	Original		
26	Original		
27	2 nd Revised		

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)		One-Party/ <u>Centrex</u>	(D)
A1	Local exchange network access lines (continued)		(D)
B2	Business		
C1	Each network access line ¹		(T)
	D1 BRA	\$23.00	(D)
	D2 Zone A	23.00	(D)
C2	EAS increments		
	Delta/ Lynndyl/ Oak City/	4.40	(D)
	Holden/ Kanosh/ Meadow/ Scipio	4.00	(D)
	Fielding/ Howell/ Portage/ Snowville/ Thatcher/ Tremonton	6.80	(D)
	Fillmore	8.00	(D)
	Bear River City	13.00	(D)

¹ Plus any applicable EAS increment, with exception of intragroup Centrex lines. Touch Calling Service is provided, where facilities are available, at no additional charge to the customer. (T)

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)

		<u>PBX</u>	<u>Key System</u>	<u>Multi-</u>	
		<u>Trunk</u>	<u>Trunk/</u>	<u>Line</u>	(D)
			<u>Centrex</u>		(D)
A1	Local exchange network access lines (continued)				
	B2 Business (continued)				
	C1 Each network access line ¹				(T)
	D1 BRA	\$35.40	\$24.75	\$23.00	(D)
	D2 Zone A	35.40	24.75	23.00	(D)
	C2 EAS increments				
	Delta/ Lynndyl/ Oak City/	8.80	5.50	4.40	(D)
	Holden/ Kanosh/ Meadow/ Scipio	8.00	5.00	4.00	(D)
	Fielding/ Howell/ Portage/ Snowville/ Thatcher/ Tremonton	13.60	8.50	6.80	(D)
	Fillmore	16.00	10.00	8.00	
	Bear River City	26.00	16.25	13.00	(D)

¹ Plus any applicable EAS increment. (T)
 Touch Calling Service is provided, where facilities are available, at no additional charge to the customer.

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)

		<u>PBX</u> <u>Trunk</u>	<u>Key System</u> <u>Trunk/</u> <u>Centrex</u>	<u>Multi-</u> <u>Line</u>	(D)	
A1	Local exchange network access lines (continued)					
	B3	Residence				
	C1	Each network access line ¹				
					(T)	
		D1 Base rate area	\$13.50	\$13.50	\$13.50	(D)
		D2 Zone A	13.50	13.50	13.50	(D)
	C2	EAS increments				
		Delta/ Lynndyl/ Oak City/	2.20	2.75	2.20	(D)
		Holden/ Kanosh/ Meadow/ Scipio	2.00	2.50	2.00	(D)
		Fielding/ Howell/ Portage/ Snowville/ Thatcher/ Tremonton	3.40	4.25	3.40	(D)
		Fillmore	4.00	5.00	4.00	
		Bear River City	6.50	8.15	6.50	(D)

¹ Plus any applicable EAS increment. (T)
 Touch Calling Service is provided, where facilities are available, at no additional charge to the customer.

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)		Monthly Rate	(D) (D)
A1	Local exchange network access lines (continued)		
B6	Optional features		
C1	Combination of lines service		
D1	Business Individual Access Line Rate		
D2	Residence Individual Access Line Rate		
C2	Touch Calling Service within the exchanges where facilities and operating conditions permit is offered at no additional charge to the customer.		
D1	Business, per line	\$-	(D)
D2	Residence, per line	-	
C3	Rotary hunting, additional charge per line arranged	\$1.50	(D)
C4	Each joint user service	See Schedule No. X-1	
B7	Local (411 and 555-1212) Directory Assistance Service		(D) (D)
C1	Customer direct dials	<u>Charge</u>	
D1	First three telephone numbers, local and/or intrastate, requested from directory assistance operator per line, per month	No Charge	
D2	Each additional local and/or intrastate request	\$0.20	(D)
C2	Customer places call through "O" operator, per call	\$0.40	(D)
B8	National Directory Assistance service		
C1	National Directory Assistance, per call no monthly call allowances apply	\$0.85	(D)

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)

A1 Local exchange network access lines (continued)

B9 Message charges

Message Charges

C2 Nonlocal

D1 Toll calling

See Schedule No. B-1

D2 Wide area telephone calling

See Schedule No. B-2

B10 Local public access line (LPAL)

Monthly
Rate²

(D)
 (T)

C1 Flat rate¹

D1 Base rate area

\$30.00

(T)

D2 Zone A

30.00

(D)

C2 Message rate #, \$.12 per local message plus network access line charges of:

D1 Base rate area

20.00

(D)

D2 Zone A

20.00

(D)

C3 Usage pricing

D1 Network access line charges

E1 Base rate area

14.00

(D)

E2 Zone A

14.00

(D)

D2 Measured local usage charges

1st Min.

Add'l. Min.

Local to local

\$.08

\$.02

Local to EAS

.09

.03

Monthly
Rate

C4 Coin Supervision/Transmission

\$2.40

¹ Plus semipublic EAS increment if applicable under Rates A1, B2, C2 above. (T)

² In addition to applicable service charges. (T)

Touch Calling Service is offered, where facilities are available, at no additional charge to the customer.

SCHEDULE NO. A-1

NETWORK ACCESS LINE (continued)

RATES (continued)	<u>Monthly Rate</u> ¹		(D)(T)
	<u>Business</u>	<u>Residence</u>	
A2 Foreign exchange service			
B1 Network access line service	Applicable rates of the foreign exchange for class of service furnished.		
¹ In addition to applicable service charges as shown in Schedule No. A-5			(T)
			(D)

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)

		<u>Installation Charge</u>	<u>Monthly Rate</u>	(D) (D) (T)
A3	Direct-inward-dialing (DID) ²			
	B1 Each trunk arranged for DID	\$250.00	\$14.00 ¹	(D)(T)
	B2 Directory numbers in blocks of 20 up to 1,000 numbers, minimum 100 numbers, per number reserved ³	-	.12	(D)
	B3 Directory number over 1,000 numbers in blocks of 20, per number reserved ³	-	.10	(D)(T)
A4	Centrex advanced private line termination trunks			
	B1 Centrex paging trunk	100.00	19.00	(D)
	B2 Centrex TIE trunk	100.00	19.00	(D)
A5	Busy Line Verify/Interrupt Service	<u>Nonrecurring Charge</u>		
	B1 Each verification of busy line condition	\$1.50		(D)
	B2 Each interruption of a conversation in progress	2.10		
A6	Call Restriction Services	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	(D)
	B1 Toll Blocking			
	C1 Option 1 - Blocks all 1+ calls, per line/trunk	4	\$3.00	(D)(T)
	C2 Option 2 - Blocks all 1+, 0+and 0- calls, per line/trunk	4	3.00	(D)(T)

¹ In addition to applicable PBX exchange network access line rate. (T)

² See Conditions A13 B11.

³ Not applicable if installed with initial installation. Subsequent installation subject to service charges as shown in Schedule No. A-5. (T)

⁴ Applicable Service Order Charge - Subsequent, Schedule No. A-5 will apply if service is not installed at the same time as the network access line. (T)

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)

A6 Call Restriction Services (continued)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u> ¹	(D) (D)
B2 Billed Number Screening Service (BNS)			
C1 Option 1 - Collect and Third Number Billing - Per Line Screened	\$3.00	\$10.00	(D)(T)
C2 Option 2 – Third Number Billing, - Per Line Screened	3.00	10.00	(D)(T)
C3 Option 3 – Collect Billing - Per Line Screened	3.00	10.00	(D)(T)
B3 Selective Class of Call Screening Service			
C1 Single line business	3.00	10.00	(D)(T)
C2 Single line residence	3.00	10.00	
C3 Per Trunk	10.00	10.00	(D)(T)

¹ In addition, applicable Service Order Charge - Subsequent, Schedule No. A-5 will apply if service is not installed at the same time as the network access line. (T)

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A9 Local public access line (LPAL) service

- B1 This service is required for connection of a customer-owned pay telephone (COP) and is available only on a measured basis where usage pricing (UP) is available, on a message rate where the UP rate is not available, or on a flat rate where neither UP nor message rate is available.
- B2 The COP owner shall be responsible for compliance with tariff conditions, the installation, operation and maintenance of any COPs.
- B3 The COP owner shall be responsible for the payment of Time and Material charges on a nonregulated basis for the visit to the customer's COP when a service difficulty or trouble report results from the connection of the COP to the local network. (T)
(T)
- B4 Directory listings for subscribers to LPAL service are provided under conditions for furnishing business listings.
- B5 The COP owner shall be responsible for the provision and replacement of telephone directories for use at each COP. The COP owner will be provided with one local telephone directory free of charge at initial installation and each time the directory is reissued by the utility. The utility will charge for any additional directories.
- B6 The COP owner shall be responsible for the payment of all charges for local access line service and all toll messages originating or accepted at the customer-owned payphone and for all directory assistance charges incurred at the COP.
- B7 A COP owner must order a separate LPAL for each COP installed and will be billed at the tariff rate.

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A14 Call Restriction Services (continued)

B1 Toll Blocking Service (continued)

C3 Toll Blocking Service will be provided to individual residence, business and trunk access line customers. Toll Restriction Service will not be provided on party lines or Centrex lines. (T)

C4 Toll Blocking Service is offered subject to the availability of suitable facilities and is limited to central office specifically equipped to provide this service.

C5 The Company makes no guarantee and assumes no liability for the accuracy of Toll Blocking Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising from the restriction of telephone calls made from the customer's access line.

C6 The minimum contract period for this service is one month.

B2 Billed Number Screening Service (BNS)

C1 Billed Number Screening Service is available to subscribers of the Company's local exchange services. This service prevents the billing of incoming collect and/or third number billed calls to a customer's telephone account.

C2 The Company makes no guarantee and assumes no liability for the accuracy of Billed Number Screening Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Billed Number Screening Service.

C3 Billed Number Screening Service is offered subject to the availability of suitable facilities. It is available to all classes of business and residence services.

C4 The minimum contract period for Billed Number Screening Service is one month.

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A14 Call Restriction Services (continued)

B3 Selective Class of Call Screening (continued)

C2 This service is available to hospitals, motels, and other businesses and institutions only where facilities permit.

C3 Selective Class of Call Screening is offered to individual business and residence line exchange access service customers, both flat and measured rate, where facilities and operating conditions permit. This offering does not include Centrex lines. (T)

C4 The subscriber to Selective Class of Call Screening Service is responsible for collect, third number, credit card calls, and operator handled toll calls billed to this line.

C5 No additional service charge applies when Selective Class of Call Screening is installed at the initial establishment of service. When call restriction is added to or removed from an existing line, applicable service charges will apply.

B4 900 Call Restriction

C1 Regulations

900 Call Restriction is a central office service which allows customers to restrict certain types of outgoing calls from being placed over their exchange access lines. 900 Call Restriction is activated when a dialed number is preceded by a 900 prefix. Restricted calls are directed to a central office announcement.

900 Call Restriction will be provided at no charge to the customer for the initial blocking request. If the customer requests removal of the 900 Call Restriction and later requests this feature to be reactivated, the associated non-recurring charge in addition to the Service Order Charge – Subsequent, Schedule No. A-5 will apply. Any equipment and service arrangements will be provided in accordance with the rates, charges, and conditions of the respective tariff schedule. (T)

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A14 Call Restriction Services (continued)

B4 900 Call Restriction (continued)

C1 Regulations (continued)

900 Call Restriction will be provided at no charge to the customer for the initial blocking request. If the customer requests removal of the 900 Call Restriction and later requests this feature to be reactivated, the associated non-recurring charge in addition to the Service Order Charge – Subsequent, Schedule No. A-5 will apply. Any equipment and service arrangements will be provided in accordance with the rates, charges, and conditions of the respective tariff schedule. (T)

900 Call Restriction will only be provided in conjunction with residence and business single party flat rate, message, and measured local exchange services. 900 Call Restriction will be furnished only from central offices equipped to provide this service and where facilities permit.

D1 The minimum contract period for this service is one month.

D2 Non-payment of 900 call charges will not alone be the cause to disconnect local exchange service.

D3 A customer subscribing to this service may not access any 900 telephone number.

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (Continued)

A15 Remote Call Forward Service (RCF) (Continued)

B9 The message charges applicable to remotely forwarded calls shall be comprised of two separate charges:

C1 A charge for that portion of the call from the originating station to the call forwarding location. This charge will be the charge specified in this tariff or any other applicable tariff for the type of call involved.

C2 A charge for that portion of the call from the call forwarding location to the terminating station. This charge will be the charge specified in this tariff or any other applicable tariff for the type of call involved.

B10 To change the telephone number at the call forwarding location and/or to change the telephone number to which calls are forwarded at the request of the customer, apply the appropriate Service Charges as specified in Schedule No. A-5. (T)

B11 One listing in the directory covering the exchange in which the call forwarding central office is located is provided without additional charge.

A16 900 Blocking

B1 Where facilities are available, 900 blocking will be offered at no charge for the initial request.

B2 Should a customer request the cancellation of 900 blocking and subsequently request that 900 blocking be reinstated, applicable charges as stated under RATES preceding will apply.

SCHEDULE NO. A-2

OUTSIDE PLANT FACILITIES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 14 of this schedule are effective as of the date shown thereon.

<u>Sheets</u>	<u>Number of Revision</u>
1	4th Revised
2	2nd Revised
3	2 nd Revised
4	1st Revised
5	1st Revised
6	1st Revised
7	1st Revised
8	1st Revised
9	Original
10	1st Revised
11	Original
12	Original
13	1 st Revised
14	Original

SCHEDULE NO. A-2

OUTSIDE PLANT FACILITIES (continued)

APPLICABILITY

Applicable to services offered involving outside plant facility charges within exchange areas.

TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

RATES

		Nonrecurring <u>Charge</u>	(D) (D)
A1	Nonrecurring facility charges		
B1	Aerial, or at utility's option, under-ground reinforcements ¹ to outside plant facilities along existing exchange circuits of this utility.	No charge ²	(T) (T)
B2	Aerial, or at utility's option, under-ground outside plant facilities beyond existing exchange circuits of this utility		
C1	Cost Coverage Allowance		
	The utility will construct at its expense up to \$500.00 of outside plant facilities per applicant.		
C2	Applicants may, at the option of the utility, be required to execute a termination agreement in an amount equal to 12 months' exchange service in cases where no outside plant facility charges are applicable.		

¹ See Condition A1 B3. (T)

² Except as shown in Schedule A-2, Condition A1, B11. (T)

SCHEDULE NO. A-2

OUTSIDE PLANT FACILITIES (continued)

RATES (continued)		Monthly	(D)
		<u>Rate</u>	(D)
A2	Recurring facility rates		
B1	Each tie line between private branch exchanges.		
C1	Intraexchange		
D1	On different premises		
E1	First one-quarter mile or fraction thereof	\$4.20	(D)
E2	Each additional one-quarter mile or fraction thereof.	2.10	(D)
C2	Interexchange		
	Rates as shown in Section Seven of the Intrastate Access tariff for Voice Grade service.		
B2	Foreign exchange service (closed end)		
C1	Circuit termination	Applicable Voice Grade service rates as shown in Section Seven of the Intrastate Access tariff.	
C2	Circuit mileage Fixed and per mile	Applicable Voice Grade service rates as shown in Section Seven of the Intrastate Access tariff.	

SCHEDULE NO. A-2

OUTSIDE PLANT FACILITIES (continued)

RATES (continued)		Monthly	(D)
		<u>Rate</u>	(D)
A2	Recurring facility rates (continued)		
B3	Network access between two premises locations of customer(s)		
C1	Intraexchange		
D1	Off premises facilities on continuous property		
E1	Each one-quarter mile or fraction thereof*	\$2.85	(D)
D2	Off-premises facilities on non-continuous property		
E1	First one-quarter mile or fraction thereof	5.65	(D)
E2	Each additional one-quarter mile or fraction thereof	2.85	(D)
C2	Interexchange		
	Rates as shown in Section Seven of the Intrastate Access tariff.		
B4	Answering bureau patron line mileage		
C1	Same rates as B3 C1 D2 E1 and E2 above		

* See Conditions A2, B2.

SCHEDULE NO. A-3

BUNDLED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 95 of this schedule are effective as of the date shown on each sheet.

<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>
1	33rd Revised	31	Original	63	1 st Revised
1.1	2nd Revised	32	3 rd Revised	64	1 st Revised
2	5 th Revised	33	2 nd Revised	65	1 st Revised
2.1	1 st Revised	33.1	1st Revised	66	1 st Revised
2.2	Original	34	2 nd Revised	67	1 st Revised
2.3	Original	35	1 st Revised	68	1 st Revised
2.4	Original	36	2 nd Revised	69	1 st Revised
3	3 rd Revised	37	2nd Revised	70	1 st Revised
4	3rd Revised	38	1 st Revised	71	1 st Revised
5	1 st Revised	39	5 th Revised	72	1 st Revised
6	2 nd Revised	40	6th Revised	73	1 st Revised
7	2nd Revised	41	4 th Revised	74	1 st Revised
8	1 st Revised	41.1	3 rd Revised	75	1 st Revised
9	1 st Revised	42	3rd Revised	76	1 st Revised
10	2nd Revised	43	2 nd Revised	77	1 st Revised
11	Original	44	2 nd Revised	78	1 st Revised
12	1 st Revised	45	2 nd Revised	79	1 st Revised
13	Original	45.1	Original	80	1 st Revised
14	Original	46	2 nd Revised	81	1 st Revised
15	Original	47	2 nd Revised	82	1 st Revised
16	1 st Revised	48	2 nd Revised	83	1 st Revised
17	2nd Revised	49	2 nd Revised	84	1 st Revised
18	Original	50	2nd Revised	85	1 st Revised
19	Original	51	1 st Revised	86	1 st Revised
20	Original	52	1 st Revised	87	1 st Revised
21	Original	53	1st Revised	88	1 st Revised
22	Original	54	Original	89	1 st Revised
23	Original	55	2 nd Revised	90	1 st Revised
24	Original	56	2nd Revised	91	1 st Revised
25	1 st Revised	57	2nd Revised	92	1 st Revised
26	1 st Revised	58	1 st Revised	93	1 st Revised
27	1 st Revised	59	1st Revised	94	1 st Revised
28	1st Revised	60	1st Revised	95	1 st Revised
29	Original	61	1 st Revised		
30	Original	62	1 st Revised		

SCHEDULE NO. A-3

BUNDLED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 96 through 110 of this schedule are effective as of the date shown on each sheet.

<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>
96	1 st Revised				
97	1 st Revised				
98	1st Revised				
99	Original				
100	Original				
101	1st Revised				
102	1 st Revised				
103	1st Revised				
104	1st Revised				
105	1 st Revised				
106	1st Revised				
107	1st Revised				
108	1 st Revised				
109	1st Revised				
110	1st Revised				

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

CITIZENS SELECT (Continued)

GENERAL (Continued)

A2 All rules, regulations and limitations as specified elsewhere in this Tariff for the respective services/features requested in a Citizens Business Select plan shall apply.

RATES

A1 Where a Citizens Business Select plan is provided at the time of initial installation of an additional residence individual line flat rate service or the move of a residence individual line flat rate service from one location to another, all normal service charges associated with the line shall apply as specified in Schedule No. A-5.

A2 Service Charges as specified in Schedule No. A-5 are not applicable for a Citizens Business Select plan provided at the same time as the initial installation of a residence individual flat rate line service is established. (T)

A3 Service Charges as specified in Schedule No. A-5 do not apply for customer requests involving only additions, deletions or changes to the services/features of an existing Citizens Business Select plan. (T)

A4 Existing Citizens Business Select customers cannot take advantage of promotions for any of the services/features specified in GENERAL (A2, A3, and A4), preceding, unless specifically allowed by the terms and conditions of the promotion.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER FEATURE5 PACK PACKAGE (Continued)

RATES

- A1 The Frontier Feature5 Pack Package and the Frontier Feature5 Pack Basic Voice Mail Packages are provided in conjunction with single- party business access line service. The applicable single party business access line charges apply.
- A2 The Company reserves the right to waive the Service Order Charge - Subsequent as specified in Schedule No. A-5 for a period of ninety (90) days from the time the Frontier Feature5 Pack Package is available in the serving Wire Center. (T)
- A3 Service Charges as specified in Schedule No. A-5 do not apply for customer requests involving only additions, deletions or changes to the service/features of an existing Frontier Feature5 Pack Package. (T)
- A4 Existing Frontier Feature5 Pack Package customers cannot take advantage of promotions for any of the service/features specified in GENERAL (A1, A2, and A3), preceding unless specifically allowed by the terms and conditions of the promotion.
- A5 Frontier Feature5 Pack Package is provided at the following rates:

	<u>Monthly Rate</u>
B1 Frontier Feature5 Pack Package and three additional features	
• Per individual business line - Includes two constants and 3 additional features as specified in GENERAL, A1 and A2, preceding.	\$11.95
B2 Optional Frontier Feature5 Pack Basic Voice Mail	
• Per individual business line - Includes Frontier Feature5 Pack Package as specified in GENERAL, A1, A2 and A3, preceding.	\$14.95

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER CHOICES (Continued)

RATES AND CHARGES

1. All surcharges and taxes will be billed separately for the Frontier Choices bundle offerings.
2. Extended Area Service (EAS) rate additives that are separately billed and are in addition to the basic local service rates, will be billed as an EAS additive in addition to the package rate.
3. Service Charges as specified in Schedule No. A-5 of this tariff do not apply for customer requests involving only additions, deletions or changes to the services/features of an existing Frontier Choices bundle. (T)
4. When a Frontier Choices plan is ordered at the same time as the installation or move of Local Exchange Service, the customer will receive a \$10.00 credit per line for each line on which the plan is ordered.
5. Frontier Choices bundles are provided at the following rates:

	<u>Monthly Rate</u>
Frontier Choices - Enhanced Line	\$30.00
Frontier Choices - Enhanced Line with Second Line	\$65.00

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIERWORKSsm SMALL BUSINESS SOLUTIONS (Continued)

GENERAL (Continued)

A8 Optional Services (Continued)

The following services may be added to any of the bundles above: (Continued)

B3 Citizens Conference on Demand (Non-regulated)

B4 Citizens Webexchange (Non-regulated)

B5 FrontierPagessm free one-inch Yellow Pages advertisement (Non-regulated)

RATES and CHARGES

- A1 Unless otherwise stated elsewhere in this section, Service Charges as specified in Schedule No. A-5 apply to the installation of individual components of the bundles. (T)
- A2 Service Charges as specified in Schedule No. A-5 apply if the customer switches from a bundle to an unbundled service. (T)
- A3 Service Charges as specified in Schedule No. A-5 do not apply if the customer switches to another FrontierWorkssm Small Business Solutions bundle of greater value. (T)
- A4 The customer may add or delete the services or features of the FrontierWorks Select5 package without incurring a Service Charge. (T)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIERWORKSsm BUSINESS CONNECTIONS

RATES AND CHARGES

- A1 Unless otherwise stated elsewhere in this section, Service Charges as specified in Tariff Schedule No. A-5 apply to the installation of individual components of the bundles. (T)
- A2 Service Charges as specified in Schedule No. A-5 apply if the customer switches from a bundle to an unbundled service. (T)
- A3 Service Charges as specified in Schedule No. A-5 do not apply if the customer switches to another FrontierWorks bundle of greater value. (T)
- A4 The customer may add or delete the services or features of the FrontierWorks Optional Business Feature Package without incurring a Service Charge. (T)
- A5 Monthly Rates
 - B1 Bundles

	-----Term-----		
	<u>One Year</u>	<u>Two Years</u>	<u>Three Years</u>
Bundle 1	\$89.99	\$84.99	\$79.99
Bundle 2	\$134.99	\$126.99	\$118.99
Bundle 3	\$129.99	\$119.99	\$114.99
Bundle 4	\$174.99	\$163.99	\$153.99
Bundle 5	\$189.99	\$179.99	\$169.99
Bundle 6	\$139.99	\$129.99	\$119.99
Bundle 7	\$161.99	\$151.99	\$142.99

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE SERVICE (Continued)

CONDITIONS

- A7 Stay Connected Seasonal Offering allows the customer to suspend their Frontier Digital Phone Service for a minimum period of one month and up to nine months during a 12-month period.
- B1 Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Stay Connected Seasonal Service as said exchanges are defined on the maps contained in this tariff.
- B2 The customer will not be charged a Service Charge as specified in Schedule No. A-5 if a reconnect date is provided at the time they order the Stay Connected Seasonal Offering. (T)
- B3 A \$25.00 reconnect charge will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- B4 The Stay Connected Seasonal Offering allows the customer to access 911. All other services and features of the Frontier Digital Phone service will be temporarily deactivated.
- B5 If the customer does not notify the Utility to reactive their Frontier Digital Phone Service before the end of the ninth month, the Stay Connected Seasonal Offering will terminate and the Frontier Digital Phone features and services will be reactivated and billed at the applicable rates.
- B6 This service does not change any other terms and conditions of the product.
- B7 The monthly rate includes the Federal End User Common Line Charge.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER BUSINESS UNLIMITED SERVICE (Continued)

RATES AND CHARGES

- A1 All Interstate End User Subscriber Line charges and other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- A2 Unless otherwise stated elsewhere in this schedule, Service Charges as specified in Schedule No. A-5 apply to the installation of individual components of the bundle. (T)
- A3 Frontier Business Unlimited Service is provided at the following rate: (T)

Monthly Rate

Frontier Business Unlimited Service	\$35.00
Frontier Business All In Feature Package	4.99

CONDITIONS

- A1 The bundles are available only where facilities and operating systems are available and technically feasible.
- A2 The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- A3 Frontier Business Unlimited Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- A4 Customers may add or delete any features offered within the bundle without incurring a Service Charge. (T)
- A5 If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER SIMPLY UNLIMITED SERVICE-LEADER (Continued)

RATES AND CHARGES

A1 The End User Common Line Charge and the Access Recovery Charge will be included in the bundle. All other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.

A2 Unless otherwise stated elsewhere in this section, Service Charges as specified in Schedule No. A-5 apply to the installation of individual components of the bundle. (T)

Monthly Rate

Frontier Simply Unlimited Service-Leader (1-3 lines)	\$48.99
Additional Bundle (4 to 12 lines)	33.99
All In Feature Package	4.99

CONDITIONS

A1 The bundle is available only where facilities and operating systems are available and technically feasible.

A2 The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.

A3 Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.

A4 Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.

A5 Frontier Simply Unlimited Service-Leader includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.

A6 Customers may add or delete any features offered within the bundle without incurring a Service Charge.

(T)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER ONEVOICE (Continued)

SPECIAL CONDITIONS

- A1 The bundle is available only where facilities and operating systems are available and technically feasible.
- A2 The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- A3 Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
- A4 Partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
- A5 Customers may add or delete any features offered within the bundle without incurring a Service Charge. (T)
- A6 The bundle rate will appear as a single line item on the customer's bill.
- A7 The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- A8 The bundle cannot be used in association with a Residential Line, Remote Call Forwarding Service, ISDN Service, Centrex, and Foreign Exchange Services.
- A9 The bundle is offered on a month-to-month, one, two or three year term basis.
- A10 Customers in a term plan will be charged a termination fee for cancelling before the term is up. The early termination fee is the monthly charge times the remaining months in the term.
- A11 Term plans will auto renew unless notification is received from the customer sixty days in advance.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE PLUS X1 (Continued)

RATES AND CHARGES

- A1 Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.
- A2 Unless otherwise stated elsewhere in this section, Service Charges as specified Schedule No. A-5 apply to the installation of the bundle. (T)
(T)
- A3 Frontier Digital Phone Plus X1 service bundle is provided at the following rate:

Monthly Rate

Frontier Digital Phone Plus X1 Service	\$26.49
Digital Phone Enhanced Feature Pack	2.99

CONDITIONS

- A1 The bundle is available only where facilities and operating systems are available and technically feasible.
- A2 The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- A3 Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- A4 Frontier Digital Phone Plus X1 bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- A5 Customers may add or delete any features offered within the bundle without incurring a Service Charge. (T)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER BUSINESS METRO SERVICE (Continued)

RATES AND CHARGES

A1 Unless otherwise stated elsewhere in this Section, Service Charges as specified Schedule No. A-5 apply to the installation of individual components of the bundle. (T)

A2 Frontier Business Metro bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Business Metro Bundle	\$39.99
Add-on Feature Pack	3.99
Upgrade to Deluxe Voice Mail (Non-regulated)	2.99

CONDITIONS

A1 The bundle is available only where facilities and operating systems are available and technically feasible.

A2 The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.

A3 The bundle is offered on a monthly basis.

A4 Frontier Business Metro Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.

A5 The customer may add or delete the services or features of the bundle without incurring a Service Charge.

A6 The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS will be billed separately from and are in addition to the bundle rate. The call detail for EAS calls will not be displayed on the bill.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE 100 (Continued)

RATES AND CHARGES

- A. Unless otherwise stated elsewhere in this Section, Service Charges as specified in Schedule No. A-5 apply to the installation of individual components of the bundle. (T)
- B. Frontier Digital Phone 100 is provided at the following rates: (T)

	<u>Monthly Rate</u>
Frontier Digital Phone 100	\$18.99
One Feature	5.99
Two Features	7.99
Three Features	9.99
All Listed Features	12.99
Stay Connected Seasonal Offering	9.99

CONDITIONS

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- D. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- E. The bundles are offered on a month to month.
- F. The bundle rate includes Extended Area Service (EAS) charges.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE 100 (Continued)

CONDITIONS (Continued)

- G. The bundle will appear as a single line item on the bill.
- H. Periodically, the Company may offer various “save incentives” in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- I. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.
- J. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone 100 Service while they are away, a minimum of one month and up to nine months during a 12 month period.
1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges to do apply. (T)
 2. The applicable Service Charges as specified in Schedule No. A-5 will apply if the customer does not provide a reactivation date at the time the order is placed to add the service. (T)
 3. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
 4. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone 100 bundle and services will be reactivated and billed at the applicable rates.
 5. The Federal Subscriber Line Charge is included in the monthly rate.
 6. All applicable taxes and surcharges apply.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER UNLIMITEDUT (Continued)

RATES AND CHARGES

- A. Unless otherwise stated elsewhere in this Section, Service Charges as specified in Schedule No. A-5 apply to the installation of individual components of the bundle. (T)
- B. Frontier UnlimitedUT is provided at the following rates: (T)

	<u>Monthly Rate</u>
Frontier UnlimitedUT	\$18.99
One Feature	5.99
Two Features	7.99
Three Features	9.99
All Listed Features	12.99
Stay Connected Seasonal Offering	9.99

CONDITIONS

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- D. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- E. The bundles are offered on a month to month.
- F. The bundle rate includes Extended Area Service (EAS) charges.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER UNLIMITEDUT (Continued)

CONDITIONS (Continued)

- G. The bundle will appear as a single line item on the bill.
- H. Periodically, the Company may offer various “save incentives” in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- I. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.
- J. Stay Connected Seasonal Offering allows the customer to suspend the Frontier UnlimitedUT Service while they are away, a minimum of one month and up to nine months during a 12 month period.
1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges to do apply. (T)
 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 3. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
 4. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier UnlimitedUT bundle and services will be reactivated and billed at the applicable rates.
 5. The Federal Subscriber Line Charge is included in the monthly rate.
 6. All applicable taxes and surcharges apply.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER BUSINESS NATIONWIDE UNLIMITED SERVICE II (Continued)

RATES

- A1 All Interstate End User Subscriber Line charges and other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- A2 Unless otherwise stated elsewhere in this section, Service Charges as specified in Schedule No. A-5 of this tariff apply to the installation of individual components of the bundle. (T)
(T)

Monthly Rate

Frontier Business Nationwide Unlimited Service II bundle	\$52.99
Additional Bundle	46.99
All In Feature Package	4.99

CONDITIONS

- A1 The bundle is available only where facilities and operating systems are available and technically feasible.
- A2 The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- A3 Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
- A4 Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- A5 Frontier Business Nationwide Unlimited Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
- A6 Customers may add or delete any features offered within the bundle without incurring a Service Charge. (T)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER BUSINESS LOCAL UNLIMITED II (Continued)

RATES

- A1 All Interstate End User Subscriber Line charges and other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- A2 Unless otherwise stated elsewhere in this section, Service Charges as specified in Schedule No. A-5 of this tariff apply to the installation of individual components of the bundle. (T)
(T)

Monthly Rate

Frontier Business Local Unlimited II bundle	\$35.99
Optional Features Package	4.99

CONDITIONS

- A1 The bundle is available only to customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.
- A2 The bundles are offered on a month to month basis.
- A3 The bundle rate includes Extended Area Service (EAS). The call detail for EAS calls will not be displayed on the bill.
- A4 Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- A5 All applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.
- A6 The bundle cannot be used in association with a Residential Line, PBX Service, Centrex Service or ISDN service.
- A7 Customers may select any two of the features in the Frontier Business All In Feature Package for no extra charge
- A8 Customers purchasing the Frontier Business All In Feature Package may select any or all of the features listed in that package.
- A9 If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

CONDITIONS

- A5 Customers may add or delete any features offered in the bundle without a service order charge.
- A6 No discounts will be given to subscribers that do not use all the features or have some features turned off.
- A7 The bundle is offered on a month-to-month basis.
- A8 The bundle will appear as a single line item on the bill.
- A9 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- A10 Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- A11 Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- A12 Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Essentials while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.
- B1 Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply. (T)
- B2 A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- B3 The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
- B4 Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

CONDITIONS (Continued)

A12 (Continued)

- B5 The cost of the service includes the Subscriber Line Charge.
- B6 This service does not change any other terms and conditions of the product.
- B7 Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
- B8 The Federal Subscriber Line Charge is included in the monthly rate.
- B9 All applicable taxes and surcharges apply.

RATES

- A1 Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- A2 Unless otherwise stated elsewhere in this section, Service Charges as specified in Schedule No. A-5 apply to the installation of individual components of the bundle. (T)
(T)
- A3 Frontier Digital Phone Essentials bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Essentials	\$21.99
Feature Package	\$2.99
Stay Connected Seasonal Offering	\$9.99

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE UNLIMITED (Continued)

CONDITIONS (Continued)

- A5 No discounts will be given to subscribers that do not use all the features or have some features turned off.
- A6 The bundle is offered on a month-to-month.
- A7 The bundle will appear as a single line item on the bill.
- A8 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- A9 Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- A10 Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- A11 Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.
- B1 Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply. (T)
- B2 A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- B3 The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
- B4 Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- B5 The cost of the service includes the Subscriber Line Charge.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE UNLIMITED (Continued)

CONDITIONS (Continued)

A11 (Continued)

- B6 This service does not change any other terms and conditions of the product.
- B7 Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
- B8 The Federal Subscriber Line Charge is included in the monthly rate.
- B9 All applicable taxes and surcharges apply.

RATES

- A1 Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- A2 Unless otherwise stated elsewhere in this section, Service Charges as specified in Schedule No. A-5 apply to the installation of individual components of the bundle. (T)
- A3 Frontier Digital Phone Unlimited bundle is provided at the following rates: (T)

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited	\$31.99
Feature Package	\$2.99
Stay Connected Seasonal Offering	\$9.99

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE UNLIMITED PLUS (Continued)

CONDITIONS (Continued)

- A5 Customers may add or delete any features offered in the bundle without a service order charge.
- A6 No discounts will be given to subscribers that do not use all the features or have some features turned off.
- A7 The bundle is offered on a month-to-month basis.
- A8 The bundle will appear as a single line item on the bill.
- A9 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- A10 Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- A11 Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- A12 Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited Plus Leader while they are away, a minimum of one month and up to nine months for a reduced rate.
- B1 Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply. (T)
- B2 A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- B3 The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE UNLIMITED PLUS (Continued)

CONDITIONS (Continued)

A12 (Continued)

- B4 Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- B5 The cost of the service includes the Subscriber Line Charge.
- B6 This service does not change any other terms and conditions of the product.
- B7 Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
- B8 The Federal Subscriber Line Charge is included in the monthly rate.
- B9 All applicable taxes and surcharges apply.

RATES

- A1 Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- A2 Unless otherwise stated elsewhere in this section, Service Charges as specified in Schedule No. A-5 apply to the installation of individual components of the bundle. (T)
(T)
- A3 Frontier Digital Phone Unlimited Plus bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited Plus	\$31.99
Feature Package	\$2.99
Stay Connected Seasonal Offering	\$9.99

SCHEDULE NO. A-5

SERVICE CHARGES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 7 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	6th Revised
2	3rd Revised
3	2nd Revised
4	1st Revised
5	Original
6	Original
7	3 rd Revised

SCHEDULE NO. A-5

SERVICE CHARGES (continued)

APPLICABILITY

Applicable to the provision of new and additional services for residential and business customers.

TERRITORY

Within the exchange area of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

SERVICE CHARGES	<u>Nonrecurring Charge</u>	(D)
A1 Service Order Charge - Initial, each new or additional network access line	\$30.00	(T)
A2 Service Order Charge - Subsequent ¹	10.00	(D)
A3 Reconnect Charge ²	30.00	(D)
A4 Directory Listing changes or additions	4.50	(D)
A5 Insufficient check charge for each check processed for insufficient funds as set forth in Rule No. 3	Service Order Charge - Subsequent will apply	(D) (T)

¹ See Condition A2 B3.

² See Condition A2 B2.

(T)
(T)

SCHEDULE NO. A-5

SERVICE CHARGES (continued)

CONDITIONS

- A1 Charges shown preceding are applicable to all installations, moves and changes of services and facilities of the utility, unless otherwise specified in the tariff. These charges may also apply to customer requested repairs of customer premises equipment. (T)
- A2 Application of Service Charges: (T)
- B1 Service Order Charge - Initial
Applicable to work done in receiving, recording, and processing information necessary to execute an applicant's request for the initial establishment of telephone service at a premises. (T)
- B2 Service Order Charge – Subsequent
Applicable to work done in receiving, recording and processing information necessary to execute an applicant's request for additions, moves, or changes to existing service. (T)
- B3 Reconnect Charge
The non-pay reconnect charge applies where a customer re-establishes service on the same premises, with no changes in service after being disconnected for non-payment of a bill. This charge replaces the listed service charges and includes all services which were previously connected. If the customer does not take action to re-establish service within two weeks of the non-pay disconnect, the appropriate Service Charges will apply thereafter. (T)
- B4 Directory Listing changes or additions (N)
Directory Listing changes or additions charges are for changes or additions to directory listings. (T)
- B5 Time and Material Charges (T)
Time and Material Charges will be applied on a nonregulated basis. See Conditions A5.B7 following. (T)

SCHEDULE NO. A-5

SERVICE CHARGES (continued)

CONDITIONS (continued)

- A3 Service Charges do not apply as follows: (T)
- B1 When a move or change is initiated by the utility.
 - B2 To the disconnection of a service line.
 - B3 To a change in grade of service.
 - B4 To the reestablishment of service after the destruction or partial destruction of the customer's premises by means beyond the control of the customer.
 - B5 When the service is assumed by a receiver or trustee, executor, or administrator of an estate.
 - B6 When the customer's name has been changed by marriage or court order.
 - B7 When a change in billing address is required.
 - B8 To existing customers subscribing to touch call and/or custom calling services. This offer is limited to a sixty (60) day promotional period, specified by the utility, as central offices are equipped to provide these services.)
- A4 Installment Billing (T)
- B1 Residential customers may select an installment billing option. This option provides for billing one-time charges in three (3) equal monthly installments.
 - B2 Installment Billing provides for billing charges in monthly installments where a customer desires the optional payments. The monthly installments normally begin with the first bill rendered after completion of the work involved. (T)
 - B3 The optional payment plan will not be applicable to subsequent additions or changes of equipment or services at customer's premises already receiving local exchange service from the utility.
 - B4 In the event service is discontinued prior to payment of all amounts due under the provisions of the installment payment plan, the outstanding balance will become due and payable in full upon demand of the utility.

SCHEDULE NO. A-6
DIRECTORY LISTINGS

LIST OF EFFECTIVE SHEETS

Sheets 1 through 8 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	2 nd Revised
2	1 st Revised
3	2 nd Revised
4	Original
5	Original
6	1 st Revised
7	1 st Revised
8	1 st Revised

SCHEDULE NO. A-6

DIRECTORY LISTINGS (continued)

APPLICABILITY

Applicable to listings in the alphabetical section of the telephone directory.

TERRITORY

Within the exchange area of all exchanges as said areas are shown on maps filed as part of the tariff schedules.

RATES

		Monthly <u>Rate</u> *	(D) (D)
A1	Primary service listings		
	B1 Each network access line service	No Charge	
A2	Additional listings and lines of information		
	B1 Each business listing	\$1.95	(D)
	B2 Each residence listing	1.35	
	B3 Each dual listing - residence	1.35	
	B4 Each listing of guests or residents at a hotel or motel	1.35	(D)
	B5 Each alternate listing, reference to another service of the customer or to another customer	1.35	(D)

* In addition to applicable service charges in Schedule No. A-5.

SCHEDULE NO. A-6

DIRECTORY LISTINGS (continued)

RATES (continued)		<u>Monthly Rate</u> ¹	(T)
A2	Additional Listings and Lines of Information ¹ (continued)		
B6	Each Cross-Reference Listing		
	C1 Business	\$1.95	(T)
	C2 Residence	1.35	
B7	Each Line of Information in addition to a Listing	1.35	(T)
B8	Each Listing in the Local Directory of a Foreign Primary Service		
	C1 Business	1.35	(T)
	C2 Residence	1.35	
B9	Non-Listing	.50	
A3	Each Nonpublished Telephone Number ¹	1.35	(T)
A4	Each Personalized Telephone Number (PTN) ²		(T)
	B1 Business	3.50	
	B2 Residence	1.50	

¹ In addition to applicable Service Charges in Schedule No. A-5. (T)
² See Schedule No. A-5, A2 Service Order Charge - Subsequent. (T)

SCHEDULE NO. A-7

CUSTOMIZED LOCAL AREA SIGNALLING SERVICE (CLASS)

LIST OF EFFECTIVE SHEETS

Sheets 1 through 10 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	7th Revised
2	Original
3	4 th Revised
4	3 rd Revised
5	3 rd Revised
6	3 rd Revised
7	3 rd Revised
8	4 th Revised
9	4 th Revised
10	1st Revised

SCHEDULE NO. A-7

CUSTOMIZED LOCAL AREA SIGNALLING SERVICE (CLASS)

RATES (Continued)

- A2 Services Charges are not applicable when Customized Local Area Signaling Service features are provided at the same time as the business or residence individual line service is established. (T)
- A3 When features are added or rearranged on an existing line, the Service Order Charge – Subsequent as specified in Schedule No. A-5 will apply. (Note: the Service Charge as specified in Schedule No. A-5 does not apply when features are added or rearranged). (T)
(T)

SCHEDULE NO. A-8
MISCELLANEOUS BILLING SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 4 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	4th Revised
2	3rd Revised
3	Original
4	Original
5	2nd Revised

SCHEDULE NO. A-8

MISCELLANEOUS BILLING SERVICE (continued)

APPLICABILITY

Applicable to additional bill copy service and number reservation service furnished in connection with business and residence services as provided in Schedule No. A-1.

TERRITORY

Within the exchange area of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

RATES

		<u>Rate</u>	(D)
A1	Additional Bill Copy Service		(D)
	B1 One to three copies per account, only		
	Each request charge per account	\$2.50	(D)
A2	Number Reservation Service		
	B1 Each telephone number reserved, per month	3.50 ¹	(D)(T)
A3	Electronic Bill Presentment and Payment (EBPP), Residential and Business customers		
	B1 Rate for both a paper copy and an electronic bill copy, per month	\$2.00	(D)

¹ In addition to the Service Order Charge – Subsequent as shown in Schedule No. A-5. (T)

SCHEDULE NO. A-8

MISCELLANEOUS BILLING SERVICE (continued)

CONDITIONS (continued)

A3 Electronic Bill Presentment and Payment (EBPP)

B1 The EBPP is an optional Service.

B2 The Company will send an electronic notification to the customer's designated email address when the bill is available on-line.

B3 EBPP is available where technically feasible.

B4 Service Charges as specified in Schedule No. A-5 do not apply to this service. (T)

B5 Bill inserts will be provided separately either electronically or via U.S. Mail service.

GENERAL

A3 Electronic Bill Presentment and Payment (EBPP)

Frontier Online Bill Payment program is an optional service that allows residential and business customers to view and/or pay their telephone bill on-line. The electronic bill will include the bill face (front and back), and bill messages. Frontier customers can visit the website Frontieronline.com to register, view invoices and make either one time or recurring payments, via Credit Card or ACH transaction payments. Business customers will only have the option of making payments via the Automated Clearing House method. Once a customer registers for EBPP, they will be provided a paper bill and an electronic bill for a two-month period. After two billing cycles of duplicate billing, the paper bill will be discontinued and the customer will continue to receive the on-line version of their bill. There is no charge for EBPP unless the customer decides to continue receiving paper bill copies. Customers utilizing EBPP and receiving paper bill copies will be assessed the monthly recurring charge found in Schedule A-8, Sheet No. 2. Customers may discontinue using EBPP at any time without charge.

SCHEDULE NO. A-8

MISCELLANEOUS BILLING SERVICE (continued)

- A4 BUSINESS TRAFFIC STUDY SERVICE (N)
- B1 APPLICABILITY
Applicable to business customers requesting Business Traffic Study Service.
- B2 TERRITORY
Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Business Traffic Study Service as said exchanges are defined on the maps contained in this tariff.
- B3 GENERAL
Business Traffic Study Service provides performance reports of call capacity for originating and terminating traffic on access lines, trunk groups or hunt groups. The traffic study report enables business customers to determine how many calls terminate successfully compared with the number of calls that reach a station-busy condition.
- B4 RATES
- | | |
|---|---------|
| Set up Charge and first week per access line or trunk group | \$60.00 |
| Each additional week per access line or trunk group | \$25.00 |
- B5 CONDITIONS
- C1 At the customer's request traffic studies will be performed on access lines, trunk groups or hunt groups that are provided by the Company.
- C2 A separate traffic study report is required for each access line, hunt line, or trunk group.
- C3 Business Traffic Study Service is available to business customers and only where technically feasible.
- C4 Traffic study detail requested by the customer will be limited to calls that originate or terminate on the Company's network.
- C5 Studies will not be performed on toll-free or pay-per-call type telephone numbers.
- C6 Studies are done in 7-day intervals.
- C7 Types of studies include (but are not limited to):
Line or Trunk Study
Remote Call Forwarding Study
Multiline Hunt Group Study (N)

SCHEDULE NO. A-9

CITIZENS CENTREX DIGITAL SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 22 of this schedule are effective as of the date shown below.

<u>Sheet</u>	<u>Number of Revision</u>	<u>Sheet</u>	<u>Number of Revision</u>
1	4th Revised	14	1st Revised
2	2nd Revised	15	1st Revised
3	1st Revised	16	Original
4	2nd Revised	17	Original
5	3rd Revised	18	Original
6	2nd Revised	19	1st Revised
7	Original	20	Original
8	1st Revised	21	Original
9	1st Revised	22	Original
10	1st Revised		
11	1st Revised		
12	1st Revised		
13	Original		

SCHEDULE NO. A-9

CITIZENS CENTREX DIGITAL SERVICE

APPLICABILITY

Citizens Centrex Digital Service (CCDS), a central office based touchtone service provided from the telephone company's suitably equipped digital central office facilities. This is a central office service which is an alternative to customer PBX, multifunction function system, and key telephone systems. This service can also be used to enhance existing key telephone systems.

CCDS consists of access lines with touchtone service and optional features packages plus an assortment of optional features. The service does not include any customer premises equipment. Access lines are priced subject to the utility's local exchange tariff. Touchtone service is included at no additional monthly rate.

The central office equipment permits lines connected to the service to dial each other and to dial outgoing calls directly. Incoming calls are received by direct inward dialing from the calling party to the station line or through a console attendant. An access line is required for each station at the customer location.

Not all digital offices can provide all of the Centrex features.

RATES

A1 Business access line rates are in Schedule No. A-1, Network Access Line Service. For enhancement of KTS service KBL rates apply. Touchtone service is included at no additional monthly rate.

A2 Intragroup line rates are applicable to all restricted access lines in a business group service arrangement.

Intragroup calling services, each intragroup line.

<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	(D)
*	\$15.00	(D)

* See Rates, Schedule No. A-5.

SCHEDULE NO. A-9

CITIZENS CENTREX DIGITAL SERVICE (continued)

RATES (continued)

A3 Installation and/or change charges as set forth in Schedule No. A-5, Service Charges, are applicable to access lines. All feature and service rates listed below are per line, per month.

A4 Standard CCDS Feature Packages

<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	(D)
----------------------------	---------------------	-----

B1 CCDS III "Basic Business Group"

Per line	15.00*	3.50	(D)
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* Applies only if added after initial access line installation.

SCHEDULE NO. A-9

CITIZENS CENTREX DIGITAL SERVICE (Continued)

RATES (Continued)

A4 Standard CCDS Features Packages (Continued)

B3 CCDS II/III Optional Features, per line

	Monthly Rate CCDS II MVP <u>Service#</u>	Monthly Rate CCDS III Basic <u>Bus. Group</u> ¹	(T)
Access Code Restriction	N/A	\$.75	
Attendant Transfer	\$1.50	1.50	
Call Forward Busy	.75	.75	
Call Forward Busy - Incoming Only	.75	.75	
Call Forward Fixed	.75	.75	
Call Forward – Incoming Only	.75	.75	
Call Forward – Incoming Within Business Group Only	.75	.75	
Call Forward No Answer	.75	.75	
Call Forward No Answer – Incoming Only	.75	.75	
Call Forward Within Business Group Only	.75	.75	
Call Forward Busy/No Answer	.75	.75	
Call Hold	.75	.75	
Call Pickup	.75	.75	
Call Queuing With Ringback Tone	.75	.75	
Call Waiting	.75	.75	

¹ Service Order Charge – Subsequent in Schedule No. A-5 applies only if added after initial service installation. (T)

SCHEDULE NO. A-9

CITIZENS CENTREX DIGITAL SERVICE (Continued)

RATES (Continued)

A4 Standard CCDS Features Packages (Continued)

B3 CCDS II/III Optional Features, per line (Continued)

	Monthly Rate CCDS II MVP <u>Service</u> ¹	Monthly Rate CCDS III Basic <u>Bus. Group</u> ¹	(T)
Cancel Call Waiting	\$.75	\$.75	
Delay Announcement on Call Queuing	5.00	5.00	
Deny Originating Call	.75	.75	
Deny Terminating Call	.75	.75	
Direct Connect Service	.75	.75	
Directed Call Pickup	.75	.75	
Distinctive Call Waiting	.75	.75	
Distinctive Ring	.75	.75	
Do Not Disturb Basic	.75	.75	
Do Not Disturb Personal Identification Number (PIN)	.75	.75	
Fixed Night Answer	.75	.75	
Fully Restricted Line	N/A	.75	
Intercom Group (6 Station)	.75	N/A	
Intercom Group (30 Station)	.75	N/A	
Line Arranged for Electronic Business Set	1.50	1.50	
Make Set Busy	.75	.75	
Manual Line Service	.75	.75	
Multiline Hunt	1.50	1.50	
Outgoing Call Screening	.75	.75	
Page Access	.75	.75	
Semi Restricted Line	N/A	.75	
Shared Speed Call 30	N/A	5.00	
Special Intercept Announcements	N/A	5.00	
Speed Call 8 ²	N/A	.75	(T)
Speed Call 30	N/A	5.00	
Stop Hunt	.75	.75	

¹ Service Order Charge – Subsequent in Schedule No. A-5 applies only if added after initial service installation. (T)

² This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (T)

SCHEDULE NO. A-9

CITIZENS CENTREX DIGITAL SERVICE

RATES (Continued)

A4 Standard CCDS Features Packages (Continued)

B3 CCDS II/III Optional Features, per line (Continued)

	Monthly Rate CCDS II MVP <u>Service</u> ¹	Monthly Rate CCDS III Basic <u>Bus. Group</u> ¹	
System Speed Call 30	\$5.00	N/A	(T)
Tie Line Access	N/A	\$.75	(T0
Toll/Code Restriction (List of 8)	.75	.75	
Uniform Call Distribution	.75	.75	
Universal Night Answer	1.50	1.50	
Voice/Data Protection	.75	.75	
Wake Up/Reminder Service	.75	.75	
WATS Access	.75	.75	

¹ Service Order Charge – Subsequent in Schedule No. A-5 applies only if added after initial service installation. (T)

SCHEDULE NO. A-10

CITIZENS LOCAL CALLING PLANS

LIST OF EFFECTIVE SHEETS

Sheets 1 through 10 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	2nd Revised
2	Original
3	Original
4	Original
5	Original
6	Original
7	2nd Revised
8	1st Revised
9	1st Revised
10	Original

SCHEDULE NO. A-10

CITIZENS LOCAL CALLING PLANS

RATES

Application of Rates

The rates shown herein, in addition to applicable local Network Access Line Service charges in Section A-1 of this tariff, entitle the customer to discounted, seven-digit dialed calling on an optional basis.

Rate Schedules

Exchanges: Blanding Lake Powell
 Bluff Mexican Hat
 La Sal Monticello

<u>CLASS OF SERVICE</u>	<u>PREMIUM FLAT RATE OPTION</u>		<u>MEASURED SERVICE OPTION</u>	
	<u>Monthly Rate</u>	<u>Monthly Rate</u>	<u>Usage Rate Per Minute of Use</u>	(D)
Residence Single Line	\$7.00	\$3.50	\$.05	(D)
Residence Key Line (per line)	7.00	3.50	.05	
Residence Multi-Line (per line)	7.00	3.50	.05	
Business Single Line	13.50	5.50	.05	
Business Key Line (per line)	13.50	5.50	.05	
Business Multi-Line (per line)	13.50	5.50	.05	
Business PBX Trunk (per trunk)	13.50	5.50	.05	
Business Centrex (per line)	13.50	5.50	.05	
Business Public Access Line (per line)	13.50	5.50	.05	

SCHEDULE NO. A-10

CITIZENS LOCAL CALLING PLANS

RATES (Cont'd)

Rate Schedules (Cont'd)

Exchanges: Moab
 Thompson

<u>CLASS OF SERVICE</u>	<u>PREMIUM FLAT</u>	<u>MEASURED SERVICE OPTION</u>		(D)
	<u>RATE OPTION</u>	<u>Monthly Rate</u>	<u>Usage Rate Per Minute of Use</u>	
Residence Single Line		\$3.00	\$1.50	.05
Residence Key Line (per line)		3.00	1.50	.05
Residence Multi-Line (per line)		3.00	1.50	.05
Business Single Line		4.00	2.00	.05
Business Key Line (per line)		4.00	2.00	.05
Business Multi-Line (per line)		4.00	2.00	.05
Business PBX Trunk (per trunk)		4.00	2.00	.05
Business Centrex (per line)		4.00	2.00	.05
Business Public Line Access (per line)		4.00	2.00	.05

SCHEDULE NO. A-10

CITIZENS LOCAL CALLING PLANS

RATES (Cont'd)

Rate Schedules (Cont'd)

Exchanges: Delta Lynndyl
 Fillmore Meadow
 Holden Oak City
 Kanosh Scipio

<u>CLASS OF SERVICE</u>	<u>PREMIUM FLAT</u>	<u>MEASURED SERVICE OPTION</u>		(D)
	<u>RATE OPTION</u>	<u>Monthly Rate</u>	<u>Usage Rate Per Minute of Use</u>	
Residence Single Line	Monthly Rate	\$3.75	\$2.00	.05
Residence Key Line (per line)	Monthly Rate	3.75	2.00	.05
Residence Multi-Line (per line)	Monthly Rate	3.75	2.00	.05
Business Single Line	Monthly Rate	4.50	2.25	.05
Business Key Line (per line)	Monthly Rate	4.50	2.25	.05
Business Multi-Line (per line)	Monthly Rate	4.50	2.25	.05
Business PBX Trunk (per trunk)	Monthly Rate	4.50	2.25	.05
Business Centrex (per line)	Monthly Rate	4.50	2.25	.05
Business Public Access Line (per line)	Monthly Rate	4.50	2.25	.05

SCHEDULE NO. A-11

INTEREXCHANGE RECEIVING SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 and 2 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	1st Revised
2	1st Revised

SCHEDULE NO. A-11

INTEREXCHANGE RECEIVING SERVICE (continued)

APPLICABILITY

Applicable to interexchange receiving service.

TERRITORY

Within the exchange area of all exchanges as said areas are shown on maps filed as part of the tariff schedules.

RATES

	Monthly	(D)
	<u>Rate</u>	(D)
Each interexchange receiving service.	\$16.20	(D)

CONDITIONS

- A1 The charges for each message will be billed to the called party at the regular sent-paid station rate.
- A2 This service may be furnished with business one-party and PBX services.
- A3 This service includes the listing of a special number in both the published directory and information records of the exchange or exchanges from which calls are to be accepted. At the option of the customer, this number may be nonpublished to limit the service to certain selected individuals, without additional charge.
- A4 The customer assumes the toll charges for all toll calls placed by parties who call the special number from the customer selected exchanges. Such calls are charged for on the regular sent-paid telephone toll rate.

* In addition to rates and charges for network access line service.

SCHEDULE NO. A-14

9-1-1 EMERGENCY TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 and 21 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	1st Revised
2	Original
3	1st Revised
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original
21	Original

SCHEDULE NO. A-14

9-1-1 EMERGENCY TELEPHONE SERVICE (continued)

RATES - EXISTING CUSTOMERS ONLY		Nonrecurring <u>Charge</u> *	Monthly <u>Rate</u>	(D) (D)
A1	9-1-1 emergency service			
B1	Each 9-1-1 access line			
	C1 From a serving central office in this Company's exchange	\$250.00	\$38.70*	(D)
	C2 From a serving central office in a connecting exchange	Applicable rate of Connecting Company.		
B2	ANI store and forward			
	C1 Common equipment#.	848.00	68.00	(D)
	C2 ANI Circuits, each#	117.00	57.00	
	C3 ANI common equipment with call transfer capability	763.00	101.00	
	C4 ANI circuit with call transfer capability.	86.00	49.00	
	C5 Common equipment for secondary PSAP E-M to loop ringdown circuit	421.00	41.00	
	C6 Secondary PSAP E-M to loop ring down circuit	86.00	14.00	
B3	9-1-1 trunk E-M applique requirements	49.00	5.00	
B4	Digital 9-1-1 trunks	-	17.00	
B5	9-1-1 software programming	194.00	-	(D)

* In addition to applicable service charges shown in Schedule No. A-5.

This feature not available to new subscribers as of 10-01-90.

SCHEDULE NO. A-15

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) – PRIMARY RATE INTERFACE (PRI)
AND
(ISDN) - (PRI) BUNDLED SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 12 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	2nd Revised
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	1st Revised
9	1st Revised
10	Original
11	1st Revised
12	Original

SCHEDULE NO. A-15

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) – PRIMARY RATE INTERFACE (PRI)
 (Continued)

RATES (Continued)

A3 Optional Feature

The following are optional features that may be ordered with ISDN-PRI.

	<u>NRC/ Installation</u>	<u>Monthly Rate</u>
Call by Call Integrated Service Access Feature Selection (Per PRI Link)		
-Month-To-Month	\$100.00	\$50.00
-One Year Contract	100.00	40.00
-Two Year Contract	100.00	35.00
-Three Year Contract	100.00	30.00
Incoming Call Identification (ICI, Per PRI Interface)		
-Month-To-Month	\$100.00	\$50.00
-One Year Contract	100.00	40.00
-Two Year Contract	100.00	35.00
-Three Year Contract	100.00	30.00

A4 Service Charges

(T)

B1 Service Charges are applicable for each ISDN-PRI Link (which includes the Primary Rate Access Line and Primary Rate Interface) ordered, for receiving and recording information and or taking action in connection with a customer's request, and processing the necessary data. These charges include engineering design, common centralized testing, and coordination.

(T)

SCHEDULE NO. A-15

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) – PRIMARY RATE INTERFACE (PRI)
(Continued)

RATES (Continued)

A4 Service Charges (Continued) (T)

B2 Service Charges are applicable for receiving and recording information and or taking action in connection with a customer's inside move or transfer of service responsibility request, and processing the necessary data on an existing PRI Link (which includes the Primary Rate Access Line and the Primary Rate Interface. A Service Change Charge is applicable for each PRI Link associated with the customer request (in lieu of a Service Installation Charge). (T)

B3 Premise Visit Charges are applicable per Primary Rate Access Line, for the termination of a channel at a customer's premises or for termination change at the same premises. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.

B4 Charges for ISDN-PRI Service

(a) Service Change Charge per PRI Link (T)

**Nonrecurring
Charge**

Changes in 'D' channel or Trunk Group configurations	\$350.00
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SCHEDULE NO. A-15

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) – PRIMARY RATE INTERFACE (PRI)
BUNDLED SERVICE (Continued)

CONDITIONS

- A1 ISDN PRI Bundle Service is available where technically feasible.
- A2 The bundles are offered for 2-, 3- and 5-year term commitments. A termination fee of 50% of the Monthly Recurring Charges will incur for the remainder of the term commitment period.
- A3 A customer may convert an existing term commitment to a new term commitment prior to the completion of the existing term without penalty. The customer will be charged a Service Order Charge - Subsequent for the change and will pay the current rates in effect for the term commitment chosen. (T)
- A4 When a customer's serving office is not suitably equipped and/or the customer chooses to subscribe to ISDN-PRI Service from another central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. For PRIs served from an alternate central office, the normal PRI rates will apply in addition to the charges for Special Transport Termination and Special Transport (Mileage).
- A5 ISDN-PRI customers who are served from a foreign node may request to have their service provided from their local central office when facilities become available at that office. The Service Order Charge - Initial and nonrecurring charges for T-1s and ports will be applicable, and termination charges will not apply on that transfer provided that the quantity of T-1s and ports are preserved. Customers who choose to continue service from a foreign node will be subject to the monthly rate for interoffice facilities. In addition, a number change generally will be required on any transfer from a foreign node to a local central office. (T)
- A6 Ports will be provided at the T-1 level only.
- A7 Customer provided equipment used to connect to ISDN-PRI Bundle Service must meet Company requirements.
- A8 The Company shall not be responsible to the customer if changes in any of the facilities, operations, or procedures utilized in the provision of ISDN-PRI Bundle Service render any equipment provided by a customer obsolete or require any modification or alteration of such equipment or system or otherwise affect its use or performance.

SCHEDULE NO. B-1

MESSAGE TELECOMMUNICATION SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 20 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	4th Revised
2	2 nd Revised
3	Original
4	Original
5	1 st Revised
6	Original
7	Original
8	Original
9	1st Revised
10	1 st Revised
11	Original
12	Original
13	Original
14	Original
15	Original
16	1 st Revised
17	1 st Revised
18	1 st Revised
19	Original
20	Original

SCHEDULE NO. B-1

MESSAGE TELECOMMUNICATION SERVICE (continued)

CHARGES (continued)

A3 Optional service offerings (continued)

B1 Volume discount (continued)

C3 Rates and Charges ¹

(T)

D1 The rates and charges for this service are in addition to the rates and charges for the local exchange service with which it is associated.

D2 This service will be billed at the minimum MTS usage amount if this minimum is not met each month. If the minimum is met or exceeded, the appropriate discount will be applied to the total amount of intrastate/intraLATA long distance telecommunications messages and the discounted amount will be billed.

D3 Per account arranged

The following minimum MTS usage and discount percentage are applicable to both residence and business customers.

	<u>Discount</u>	Minimum MTS <u>Usage</u>
Plan 1	10%	\$ 25.00
Plan 2	15%	50.00
Plan 3	20%	100.00
Plan 4	25%	200.00

(D)

(D)

¹ In addition to the Service Order Charge – Subsequent in Schedule No. A-5.

(T)

SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 26 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	1st Revised
2	1st Revised
3	1st Revised
4	1st Revised
5	1st Revised
6	1st Revised
7	Original
8	Original
9	Original
10	1st Revised
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original
21	Original
22	Original
23	Original
24	Original
25	1st Revised
26	Original

SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE (continued)

OUTWARD WATS AND 800 SERVICE

APPLICABILITY

Applicable to Outward Wide Area Telecommunications Service (WATS) and 800 Service.

TERRITORY

In the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

RATES		Monthly <u>Rate</u>	(D) (D)
A1	Outward WATS		
B1	Outward WATS access line		
C1	Each access line #.	\$20.00	(D)
B2	The hourly rates for Outward WATS apply to the average use for each rate period, rounded to the nearest tenth of an hour, for each access line within a service group.		
C1	<u>Usage Rate Per Access Line, Per Hour</u>	<u>Charge*</u>	
	Up to 15	\$9.30	
	15.1 to 30	8.40	
	30.1 to 50	8.15	
	50.1 to 100	7.85	
	100.1 to more	7.65	

* In addition to the above rates, a surcharge of \$0.005 per minute (\$0.30 per hour) will be added to intrastate intraLATA Outward WATS calls to assist in funding the Utah Universal Service Fund pursuant to the Utah Public Service Commission's order in Case No. 89-999-01. See RATES A4 following.

SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE (continued)

OUTWARD WATS AND 800 SERVICE (continued)

RATES (continued)		Monthly	(D)
		<u>Rate</u>	(D)
A2	800 Service		
B1	800 Service access line		
C1	Each access line #	\$25.00	(D)
B2	The hourly rates apply to the average use for each rate period, rounded to the nearest tenth of an hour, for each access line within a service group.		
C1	Usage Rate Per Access Line, Per Hour	<u>Charge*</u>	
	Up to 10	\$9.50	
	10.1 to 25	9.10	
	25.1 to 50	8.70	
	50.1 to 100	8.45	
	100.1 or more	8.25	
A3	Ancillary WATS Service		
B1	Extended access line		
C1	Extended access lines are provided only within this State.		
C2	The minimum service period for an extended access line is one day.		

* In addition to the above rates, a surcharge of \$0.005 per minute (\$0.30 per hour) will be added to intrastate intraLATA Outward WATS calls to assist in funding the Utah Universal Service Fund pursuant to the Utah Public Service Commission's order in Case No. 89-999-01. See RATES A4 following.

SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE (continued)

OUTWARD WATS AND 800 SERVICE (continued)

RATES (continued)

A3 Ancillary WATS services (continued)

B1 Extended access lines (continued)

C3 When a WATS access line has more than one termination, one is designated as the access line main station. All other terminations of the same access line are designated as extended access lines.

		Monthly Rate	(D) (D)
D1	Same exchange For extended access lines in the same exchange as the main station		

E1	Each	\$ *	
----	------	------	--

D2	Different exchange For extended access lines in exchanges different from the exchange location of the main station		
----	--	--	--

E1	First extended access line in the exchange	**	
----	--	----	--

E2	Each additional extended access in the exchange.	*	
----	---	---	--

C4 Where customer-provided terminal equipment or customer-provided communications systems involve connection to a channel, such channel connection is subject to the provisions of Rule 11.

B2 Access line terminations

C1 WATS rates as previously specified in A1 and A2 include the furnishing of an access line to the customer's premises.

* Appropriate rates and charges as shown in Schedule No. A-2, Off-premises facilities, for extended access line mileage apply.

** Appropriate rates and charges for Series 2000 interexchange channels and local channels apply. See Schedule No. G-1.

SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE (continued)

OUTWARD WATS AND 800 SERVICE (continued)

RATES (continued)

A3 Ancillary WATS service (continued)

B2 Access line terminations (continued)

C2 Access lines may be equipped for touch calling service where facilities permit. In such cases, touch calling rates and charges will not apply on the access lines.

B3 Charges

C1 Charges for installations, moves, and conversions *

		Service Connection <u>Charges</u>	(D)
D1	800 Service		
	E1 Install or connect new	\$116.50	
	E2 Move or conversion	32.00	(D)
D2	Outward WATS		
	E1 Install or connect new	105.50	(D)
	E2 Move or conversion	32.00	(D)

* Conversion denotes a customer request (1) change of the 800 Service telephone number, or (2) separating or combining 800 Service hunting arrangement.

SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE (continued)

OUTWARD WATS AND 800 SERVICE (continued)

RATES (continued)

A3 Ancillary WATS service (continued)

B4 Allowance for interruptions

Allowances for interruptions apply to each WATS access line as set forth as follows:

C1 When WATS access line is interrupted for a period of less than 2 hours after the trouble is reported to the utility, no credit applies.

C2 When the WATS access line is interrupted for a period of 2 hours to 24 hours after the trouble is reported to the utility, the following credit applies:

		Credit <u>Allowance</u> **
D1	Allowance	

C3 When the WATS access line is interrupted for a period of more than 24 hours after the trouble is reported to the utility, a credit applies for each 24 hour period or any fraction thereof.

		Credit <u>Allowance</u> **
D1	Allowance	

C4 The credit C2 and C3 prior includes all credits to be applied for an interruption.

B5	Adjustment of signal power strength level	Service Connection <u>Charges</u>
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C1 WATS access line

D1	Adjustment, each visit, each line	\$ *
----	-----------------------------------	------

* Applicable Service Charges as specified in Schedule No. A-5.

** 1/30 of Monthly Access Line Rate.

(T)

SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE (continued)

OUTWARD WATS AND 800 SERVICE (continued)

CONDITIONS (continued)

A10 WATS terminations (continued)

B4 When connections are made to customer or Other Common Carrier-provided communications systems at a premises where the customer does not originate or terminate communications, the utility may require that WATS be furnished from a utility WATS CO(s) different than the CO(s) designated by the utility to serve that premises. Under such circumstances, monthly and service charges equal to access line extension charges apply between the WATS CO that would serve the customer's premises and the WATS CO from which service is actually provided.

(T)

A11 Limitations of service

B1 WATS calls must be dialed and completed without the assistance of a utility operator except when facilities or conditions do not allow customer dial completion or when an interrupted call is reestablished by a utility operator.

B2 The utility does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.

B3 The design, maintenance and operation of WATS envisions that communications will originate or terminate at a WATS station for the purpose of communicating with stations in the specified service areas. Connections of communications system provided by the customer or Other Common Carrier to WATS may be made. However, the utility will not be responsible for the through transmission of signals or for the quality of transmission on such connections.

B4 Connection to other services

Connection of WATS to other services is permitted on a switched basis only. No permanent connection between WATS and other services may be established.

SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE (continued)

CITIZENS BUSINESS/RESIDENCE LINE 800 SERVICE (continued)

APPLICATION OF MONTHLY RATES AND CHARGES (continued)

A4 The monthly charges for CITIZENS BUSINESS/Residence Line 800 Service are determined as follows: (continued)

B6 Determine the charge for each CITIZENS BUSINESS/Residence Line 800 Service number by multiplying the monthly rate per CITIZENS BUSINESS/Residence Line 800 Service number shown in Monthly Rates, B1 and B2 by the quantity of CITIZENS BUSINESS/Residence Line 800 Service numbers in service for that given month.

B7 Determine the total charges by adding the amounts developed in B5 and B6 preceding.

MONTHLY RATES AND CHARGES

A1	Citizens Business Line 800 Service	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>	
B1	Per 800 number terminating on a Business exchange access line, per LATA ¹	\$25.00	\$15.00	(T)
B2	Per 800 number record changed.	15.00	NA	(T)
A2	Citizens Residence Line 800 Service			
B1	Per 800 number terminating on a Residence exchange access line, per LATA ¹	25.00	15.00	(T)
B2	Per 800 number record changed.	15.00	NA	(T)

¹ When this service is added to an existing business or residence exchange access line, Service Charges associated with business or residence exchange access line as shown in Schedule No. A-5 of the General Exchange Tariff do not apply. When this service is ordered in conjunction with the new installation of business or residence exchange access lines, the appropriate Service Charges associated with business or residence exchange lines as shown in Schedule No. A-5 apply.

SCHEDULE NO. B-4

TOLL ACCOUNT SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 and 2 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	1st Revised
2	1st Revised

SCHEDULE NO. B-4

TOLL ACCOUNT SERVICE (continued)

APPLICABILITY

Applicable to toll account service.

TERRITORY

Within the exchanges of all exchanges as said areas are shown on maps filed as part of the tariff schedule.

RATES	Monthly Charge	(D)
Each toll account number	\$1.75	(D)

CONDITIONS

- A1 A toll account number may be issued, at the discretion of the utility, to persons who do not ordinarily take exchange service.
- A2 Persons applying for toll account service will establish credit and make any deposits as required by the appropriate rules. Toll account numbers are considered to be business accounts and may be subject to additional deposits in excess of those required by the rules.

(continued)

SCHEDULE NO. B-6

SPECIAL BILLING SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 5 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	1st Revised
2	1st Revised
3	Original
4	Original
5	Original

SCHEDULE NO. B-6

SPECIAL BILLING SERVICES (continued)

APPLICABILITY

Applicable to OUTWATS Message Detail Special Billing Services to furnish message detail information pertaining to customer's outward WATS line(s).

TERRITORY

Within the exchange area of all exchanges as said areas are defined on maps filed as part of this tariff.

RATES

A1 OUTWATS message detail service bill detail for:

		<u>Connection Charge*</u>	<u>Monthly Rate</u>	(D)
B1	Magnetic tape arrangement			(D)
	C1 Preparation charge			
	D1 Interstate	\$120.00	\$ -	(D)
	D2 Intrastate	120.00	-	
	C2 Each magnetic tape	-	30.00	
	C3 Per message	-	.02	(D)
B2	Paper printout arrangement			
	C1 Preparation charge			
	D1 Interstate	120.00	-	(D)
	D2 Intrastate	120.00	-	
	C2 Per message	-	.03	(D)

* In addition to applicable element charges as shown in Schedule No. A-5.

SCHEDULE NO. G-2

INTRAEXCHANGE PRIVATE LINE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 4 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	1st Revised
2	1st Revised
3	1st Revised
4	Original

SCHEDULE NO. G-2

INTRAEXCHANGE PRIVATE LINE SERVICE (continued)

APPLICABILITY

Applicable to intraexchange (local) private line service.

TERRITORY

Within the exchange area of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

RATES		Monthly	(D)
		<u>Rate*</u>	(D)
A1	Local channels		
	B1		
	C1	\$18.60	(D)
	C2	26.35	
	C3	38.90	
	B2	16.50	(D)
A2	Local channel mileage		
	B1		
	C1	3.95	(D)
	C2	3.40	
	C3	2.25	(D)
A3	Local channel bridged		
	B1	3.55	(D)

* In addition to applicable service changes.

SCHEDULE NO. G-2

INTRAECHANGE PRIVATE LINE SERVICE (continued)

RATES (continued)

A4 Local channel conditioning

B1 Application of conditioning of a circuit will be provided at rates, charges, and conditions as set forth in Section 7, Special Access, of the Intrastate Access Service Tariff.

CONDITIONS

A1 Schedule No. G-2 services and charges apply to signal grade, voice grade, and voice grade data channels. Intraexchange Private Line Digital Services are provisioned out of Section 7, Special Access, of the Intrastate Access Tariff and Schedule G-2 rates and conditions do not apply. Applicable Service Charges as specified in Schedule No. A-5 do apply. (T)

B1 A local channel charge applies for each local channel termination, per service, on a customer, authorized premises in a central office serving area.

A2 When a local channel is extended beyond the base rate area boundary to provide service, additional rates apply to that portion of the channel between the base rate area boundary and the station.

A3 Local channel mileage

B1 Charges under Rates A2 B1 C1 apply for each two point channel in the same building.

B2 When terminal equipment locations of a private line service are located in different buildings on the same premises, the charge for the channel shall be based on the air line distance between each pair of buildings when conditions and facilities permit. The air line mileage is measured from the center of building to center of building.

B3 Where service is extended between more than two buildings on a premises, additional mileage rates apply.

SCHEDULE NO. L-1

RADIO TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 3 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	1st Revised
2	1st Revised
3	1st Revised

SCHEDULE NO. L-1

RADIO TELEPHONE SERVICE (continued)

APPLICABILITY

Applicable to radio telephone service.

TERRITORY

Within the Moab exchange area as said area is shown on maps filed as part of the tariff schedules.

RATES

		Monthly <u>Rate*</u>	(D) (D)
A1	Mobile service charges access lines with		
B1	Customer-provided set	\$50.00	(D)
B2	Customer-provided IMTS set	50.00	(D)
B3	One listing in the alphabetical and classified sections of the respective directory is included in the above rates.		
B4	Roaming service		
C1	Rates and charges as shown in the Mobile Telephone Service tariff of the Mountain States Telephone and Telegraph Company for the State of Utah.		

* In addition to applicable service charges.

SCHEDULE NO. L-1

RADIO TELEPHONE SERVICE (continued)

RATES (continued)

A2 Move and change charges

(D)

(D)

B1 Transfer of mobile service from one customer to another within the same mobile service area, service charges will be applicable for mobile telephone service when transferred from one customer to another due to change in ownership or lessee of a vehicle.

(D)

CONDITIONS

A1 Initial contract period and termination of service by customer

B1 The initial contract period of service, and the supplying of facilities, shall be one month.

B2 The supplying of service or facilities by the utility may be terminated by the customer at any time, subject to payment of all charges relating to the period during which service was rendered provided, however, that charges shall be paid for the full initial contract period if termination shall occur within such period.

SCHEDULE NO. S-1

SPECIAL ASSEMBLIES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 6 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	1st Revised
2	Original
3	Original
4	Original
5	Original
6	1st Revised

SCHEDULE NO. S-1

SPECIAL ASSEMBLIES (continued)

RATES (Continued)

A2 Tremonton, Utah

Citizens Telecommunications Company of Utah will provide one hundred and nineteen (119) Digital Centrex Service lines, as defined in Schedule A-9 of this tariff, to Box Elder County School District.

Description

B2 Digital Centrex Service

<u>LOCATION</u>	<u>MRC</u>	(D)
Box Elder County School District	\$965.09	(D)

Additional services, such as, Centrex Optional Features, Network Access Register (NAR)/Virtual Facility Group (VFG) will be billed at applicable Tariff charges and may be changed from time to time.