

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 37 of this schedule are effective as of the date shown on each sheet.

<u>Number of Sheet</u>	<u>Revision</u>	<u>Number of Sheet</u>	<u>Revision</u>
1	14th Revised	27.1	Original
2	Original	28	1 st Revised
3	Original	29	Original
4	Original	30	1st Revised
5	2 nd Revised	31	1st Revised
6	2 nd Revised	32	2nd Revised
7	3 rd Revised	33	1st Revised
8	4 th Revised	34	2nd Revised
9	2 nd Revised	35	2nd Revised
10	4 th Revised	36	2nd Revised
11	3 rd Revised	37	3rd Revised
12	2 nd Revised		
13	2nd Revised		
14	2nd Revised		
15	2nd Revised		
16	Original		
17	Original		
18	Original		
19	2 nd Revised		
20	2 nd Revised		
21	2 nd Revised		
22	1 st Revised		
23	1 st Revised		
24	1 st Revised		
25	Original		
26	Original		
27	2 nd Revised		

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)

		<u>Installation Charge</u>	<u>Monthly Rate</u>
A3	Direct-inward-dialing (DID) ²		
	B1 Each trunk arranged for DID	\$250.00	\$14.00 ¹
	B2 Directory numbers in blocks of 20 up to 1,000 numbers, minimum 100 numbers, per number reserved ³	-	.12
	B3 Directory number over 1,000 numbers in blocks of 20, per number reserved ³	-	.10
A4	Centrex advanced private line termination trunks		
	B1 Centrex paging trunk	100.00	19.00
	B2 Centrex TIE trunk	100.00	19.00
(L)			
(L)			
		<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
A5	Call Restriction Services		
	B1 Toll Blocking		
	C1 Option 1 - Blocks all 1+ calls, per line/trunk	4	\$3.00
	C2 Option 2 - Blocks all 1+, 0+and 0- calls, per line/trunk	4	3.00
(T)			

¹ In addition to applicable PBX exchange network access line rate.

² See Conditions A13 B11.

³ Not applicable if installed with initial installation. Subsequent installation subject to service charges as shown in Schedule No. A-5.

⁴ Applicable Service Order Charge - Subsequent, Schedule No. A-5 will apply if service is not installed at the same time as the network access line.

(L) Material relocated to Schedule No. B-1.

(N)

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)

A5 Call Restriction Services (continued)

(T)

		<u>Monthly Rate</u>	<u>Nonrecurring Charge</u> ¹
B2	Billed Number Screening Service (BNS)		
C1	Option 1 - Collect and Third Number Billing - Per Line Screened	\$3.00	\$10.00
C2	Option 2 – Third Number Billing, - Per Line Screened	3.00	10.00
C3	Option 3 – Collect Billing - Per Line Screened	3.00	10.00
B3	Selective Class of Call Screening Service		
C1	Single line business	3.00	10.00
C2	Single line residence	3.00	10.00
C3	Per Trunk	10.00	10.00

¹ In addition, applicable Service Order Charge - Subsequent, Schedule No. A-5 will apply if service is not installed at the same time as the network access line.

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (Continued)

A5	Call Restriction Services (Continued)			(T)
			<u>Nonrecurring Charge</u>	
B4	900 Blocking			
	C1	Initial Request for 900 Blocking	No Charge	
	C2	Cancel 900 Blocking	No Charge	
	C3	Subsequent Request for 900 Blocking	\$3.00	
			<u>Monthly Rate</u>	
A6	Remote Call Forward			(T)
	B1	First network access line equipped	\$20.00	
	B2	Additional network access lines equipped	20.00	
			<u>Monthly Rate</u>	
			<u>Business</u> <u>Residence</u>	
A7	Remote Activated Call Forward		\$6.99 \$6.50	(T)

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A12 Centrex advanced private line termination trunks

- B1 The centrex page trunk allows a centrex customer to dial a page access code which connects the centrex customer via the page trunk to a paging system on the customer's premises. Trunk level page access allows the customer to restrict certain centrex users from the paging system by centrex class of service.
- B2 The centrex tie trunk allows a centrex customer to dial a tie trunk access code and connect via the trunk to a distant centrex business group or PABX system. The tie trunk provides centrex customer the capability to dial distant PABX or other centrex customers directly using private line facilities between the two points. Tie trunks can be configured for incoming, outgoing, or two-way service. Centrex trunks provide the same functionality as PABX tie trunks that would normally be located on the customer's premises.

(L)
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(L)
(T)

(L) Material relocated to Schedule No. B-1.

(N)

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A13 Call Restriction Services

(T)

B1 Toll Blocking Service

C1 Toll Blocking Service is a central office service that restricts one plus (1+ and 10XXX+), International (011+), zero plus (0+) and/or zero minus (0-) calling. Calls to 800 Service will not be restricted (1+800+ XXX-XXXX). Restricted calls are directed to a central office announcement.

C2 Two Toll Blocking Service options are available:

D1 Option 1 - Restricts any direct dialed one plus (1+ and 10XXX+) or direct dialed International (011+) call. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). This option includes Originating Line Screening which allows outgoing intraLATA toll calls to be charged to the called telephone, a third number, or a credit card account.

D2 Option 2 - Restricts any direct dialed one plus (1+ and 10XXX+) or direct dialed International (011+) call. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 2 also restricts any local or long distance zero plus (0+) or zero minus (0-) call. If 911 service is not available in an exchange, zero minus (0-) calls will be restricted to Local Operator assisted emergency calls.

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A13 Call Restriction Services (continued)

(T)

B1 Toll Blocking Service (continued)

- C3 Toll Blocking Service will be provided to individual residence, business and trunk access line customers. Toll Restriction Service will not be provided on party lines or Centrex lines.
- C4 Toll Blocking Service is offered subject to the availability of suitable facilities and is limited to central office specifically equipped to provide this service.
- C5 The Company makes no guarantee and assumes no liability for the accuracy of Toll Blocking Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising from the restriction of telephone calls made from the customer's access line.
- C6 The minimum contract period for this service is one month.

B2 Billed Number Screening Service (BNS)

- C1 Billed Number Screening Service is available to subscribers of the Company's local exchange services. This service prevents the billing of incoming collect and/or third number billed calls to a customer's telephone account.
- C2 The Company makes no guarantee and assumes no liability for the accuracy of Billed Number Screening Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Billed Number Screening Service.
- C3 Billed Number Screening Service is offered subject to the availability of suitable facilities. It is available to all classes of business and residence services.
- C4 The minimum contract period for Billed Number Screening Service is one month.

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A13 Call Restriction Services (continued)

(T)

B3 Selective Class of Call Screening

C1 Selective Class of Call Screening is an optional service available to the Company's local exchange service customers and is offered on a per line basis. The service is offered to provide customers with a choice of originating screening options. The screening provides information that will allow the restriction of originating toll calls to be billed to a credit card, a third number or to the called party.

D1 The customer will specify, at the time of the order, the restriction or restrictions desired. The customer may specify any combination of the following to restrict the billing of outgoing toll calls to:

- A Credit Card
- A Third Number
- Collect to the Called Number

D2 This service provides for information designating the customer's line as having a requirement for special billing and defines these requirements for the Citizens operator.

D3 The Company makes no guarantee and assumes no liability for the accuracy of Selective Class of Call Screening service for calls outside the Citizens Calling area. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Selective Class of Call Screening Service.

D4 The minimum period for Selective Class of Call Screening service is one month.

D5 All local calls and calls to Telephone Company numbers, such as repair, Directory Assistance, and public emergency service numbers such as 9-1-1 will be permitted.

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A13 Call Restriction Services (continued)

(T)

B3 Selective Class of Call Screening (continued)

C2 This service is available to hospitals, motels, and other businesses and institutions only where facilities permit.

C3 Selective Class of Call Screening is offered to individual business and residence line exchange access service customers, both flat and measured rate, where facilities and operating conditions permit. This offering does not include Centrex lines.

C4 The subscriber to Selective Class of Call Screening Service is responsible for collect, third number, credit card calls, and operator handled toll calls billed to this line.

C5 No additional service charge applies when Selective Class of Call Screening is installed at the initial establishment of service. When call restriction is added to or removed from an existing line, applicable service charges will apply.

B4 900 Call Restriction

C1 Regulations

900 Call Restriction is a central office service which allows customers to restrict certain types of outgoing calls from being placed over their exchange access lines. 900 Call Restriction is activated when a dialed number is preceded by a 900 prefix. Restricted calls are directed to a central office announcement.

900 Call Restriction will be provided at no charge to the customer for the initial blocking request. If the customer requests removal of the 900 Call Restriction and later requests this feature to be reactivated, the associated non-recurring charge in addition to the Service Order Charge – Subsequent, Schedule No. A-5 will apply. Any equipment and service arrangements will be provided in accordance with the rates, charges, and conditions of the respective tariff schedule.

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A13 Call Restriction Services (continued)

(T)

B4 900 Call Restriction (continued)

C1 Regulations (continued)

900 Call Restriction will be provided at no charge to the customer for the initial blocking request. If the customer requests removal of the 900 Call Restriction and later requests this feature to be reactivated, the associated non-recurring charge in addition to the Service Order Charge – Subsequent, Schedule No. A-5 will apply. Any equipment and service arrangements will be provided in accordance with the rates, charges, and conditions of the respective tariff schedule.

900 Call Restriction will only be provided in conjunction with residence and business single party flat rate, message, and measured local exchange services. 900 Call Restriction will be furnished only from central offices equipped to provide this service and where facilities permit.

D1 The minimum contract period for this service is one month.

D2 Non-payment of 900 call charges will not alone be the cause to disconnect local exchange service.

D3 A customer subscribing to this service may not access any 900 telephone number.

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (Continued)

- A14 Remote Call Forward Service (RCF) (T)
- B1 The rates are for the RCF feature and are in addition to applicable charges for service and equipment with which it is used.
 - B2 RCF is not offered where the terminating station is a public coin telephone.
 - B3 The utility will not provide identification of the originating telephone number to the remote call forwarding customer.
 - B4 Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
 - B5 Remote call forwarding is not suitable for satisfactory transmission of data.
 - B6 Call forwarding is not available as a feature at the RCF terminating station.
 - B7 RCF is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the utility. If, in the opinion of the utility, additional remote call forwarding features at the call forwarding location or facilities at the terminating station are needed, the customer will be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, such customer's RCF service shall be subject to termination.
 - B8 RCF is offered subject to availability of suitable facilities.

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (Continued)

- A14 Remote Call Forward Service (RCF) (Continued) (T)
- B9 The message charges applicable to remotely forwarded calls shall be comprised of two separate charges:
 - C1 A charge for that portion of the call from the originating station to the call forwarding location. This charge will be the charge specified in this tariff or any other applicable tariff for the type of call involved.
 - C2 A charge for that portion of the call from the call forwarding location to the terminating station. This charge will be the charge specified in this tariff or any other applicable tariff for the type of call involved.
 - B10 To change the telephone number at the call forwarding location and/or to change the telephone number to which calls are forwarded at the request of the customer, apply the appropriate Service Charges as specified in Schedule No. A-5.
 - B11 One listing in the directory covering the exchange in which the call forwarding central office is located is provided without additional charge.
- A15 900 Blocking (T)
- B1 Where facilities are available, 900 blocking will be offered at no charge for the initial request.
 - B2 Should a customer request the cancellation of 900 blocking and subsequently request that 900 blocking be reinstated, applicable charges as stated under RATES preceding will apply.

SCHEDULE NO. B-1

MESSAGE TELECOMMUNICATION SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 20 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	4th Revised
2	2 nd Revised
3	Original
4	Original
5	2nd Revised
6	Original
7	Original
8	Original
9	1 st Revised
10	1 st Revised
11	Original
12	Original
13	Original
14	Original
15	Original
16	2nd Revised
17	2nd Revised
18	1 st Revised
19	Original
20	Original

SCHEDULE NO. B-1

MESSAGE TELECOMMUNICATION SERVICE (continued)

CHARGES (continued)

A1 Two-point message telecommunication service (continued)

B1 Charge determination (continued)

C5 Operator Assisted Services (T)

D1 There is an intraLATA service charge for calls classified as Operator Assisted calls. This charge is in addition to the initial and additional minute rate computed in C2 preceding. The charge applies as follows: (T)

	<u>Per Call</u>	
E1 Busy Verification	\$1.50	(L) (T)
E2 Busy Interrupt	2.10	(L)
E3 Operator Assisted Station to Station	1.24	(T)
E4 Collect	1.24	(N)
E5 Operator Assisted Person to Person	3.27	(T)
E6 Operator Assisted Time and Charges	1.00	(N)
E7 Operator Assisted - Corrections	1.24	
E8 Billed to Third Number	1.24	(N)

D2 The intraLATA operator handled charge will apply when a customer requests a time and charges quote for an intraLATA toll call.

B2 Handicapped persons discount (see SPECIAL CONDITIONS A5).

(L) Material relocated from Schedule No. A-1. (N)

SCHEDULE NO. B-1

MESSAGE TELECOMMUNICATION SERVICE (continued)

SPECIAL CONDITIONS

A1 Class of calls

Operator Services are furnished to customers upon their request to assist in the completion of calls. The following services are offered: (T)

B1 Busy Verification

The operator, at the request of the customer, will determine the status of an exchange access line (e.g., conversation in progress) and report the status to the customer.

B2 Busy Interrupt

The operator, at the request of the customer and being informed that an emergency exists, will interrupt conversation on the exchange access line and inform the called party that an attempt to place a call to that line is being made.

B3 Operator Assisted Station to Station

A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated). (T)

B4 Collect

A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges. (N)

B5 Operator Assisted Person to Person

An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station. (T)

B6 Operator Assisted Time and Charges

A service requested of the operator before a call begins. After completion of the call, the operator calls back and specifies the length of the call (in minutes) and the charge for the call. (N)

SCHEDULE NO. B-1

MESSAGE TELECOMMUNICATION SERVICE (continued)

SPECIAL CONDITIONS (continued)

A1 Class of calls (continued)

B7 Operator Assisted - Corrections

Applicable to each outgoing message where the person originating the call is calling from a correctional facility using special restricted correction service. The restricted correction service only provides corrections collect calls via an automated operator.

(N)

B8 Billed to Third Number

Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed.

(N)

A2 Timing of calls

B1 On dial station-to-station and operator-handled station-to-station, the timing of a call begins when the calling and called stations are connected.

B2 On person-to-person calls, the timing of a call begins when the calling party is connected to a specified person, station or an agreed upon alternate.

B3 Chargeable time ends when the connection is terminated at any point.

B4 When exchange telephone service used for MTS is directly connected (i.e., not connected through a Multiline Terminating System) at a customer's premises to a communications system, chargeable time for all classes of calls begins when a call from the telecommunications network terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.