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State of Utah
Department of Commerce
Division of Public Utilities

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Director, Division of Public Utilities

October 24, 2016

TO: PUBLIC SERVICE COMMISSION

FROM: DIVISION OF PUBLIC UTILITIES
Chris Parker, Director
Bill Duncan, Manager, Telecommunications and Water
Paul M. Anderson, Utility Technical Consultant

Re: Utah Docket No. 16-041-T02, TARIFF: Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah filing to standardize the naming and descriptions of Operator Assisted Service charges and introduce a variety of Operator Assisted Services for Business and Residential customers.

ISSUE:

Citizens submitted a filing dated October 19, 2016 to update its Tariff by standardizing the naming and descriptions of Operator Assisted Service charges and introducing a variety of Operator Assisted Services for Business and Residential customers.

RECOMMENDATION: Approve tariff filing.

The DPU reviewed this filing and has no objection to Citizens standardizing its tariff since these type of changes do not affect basic rates and do not require a rate hearing. The Division therefore recommends that this filing become effective November 20, 2016 as requested.

CC: R. Kirk Lee, Manager, Government & External Affairs,
Citizens and Navajo Communications
Justin Jetter, Assistant Attorney General, Utah Attorney
General's Office
Marialie Wright, Manager, Customer Service, Utah Division
of Public Utilities