

Hi, DELMUS HALL
thanks for being a loyal customer!






Monthly Account Summary

Previous Balance	101.86
Payment Received 1/28/16 Thank you!	- 101.86
Adjustment	- 11.84
New Charges (see below) Due 2/23/16	103.00

Total Amount Due \$91.16

Payment Due By 2/23/16

New Charges Summary

 Internet and Home Phone	103.00
 Mobile Phone	0.00
 Video	0.00
Total New Charges	\$103.00

Manage Your Account Online

Use your account number (3342) to get up and online to CenturyLink online account at centurylink.com/myaccount.

My Account allows you to view current and past bills, make payments, sign up for Autopay and much more, all at a time that fits your schedule.



Bundle up your bills.

Get all the services you need, all on one bill. May not be available in your area.

Need anything?

Call us: *Service* 1 800-244-1111
Repair 1 800-573-1311
 Visit us: centurylink.com



Information About Your Account

At CenturyLink, our top priority is providing you with quality customer service. As part of that commitment, we have prepared the following information to help you understand your account. If you need additional assistance, please call **Customer Service at 1 800-244-1111**. Customers using Teletype (TTY) devices can direct their inquiries to CenturyLink at **1 800-223-3131, a TTY equipped number**.

Charges for your local monthly service are billed one month in advance. Charges for other monthly services may be billed one month in advance or in arrears, for example, usage charges may be billed after the charges are incurred. CenturyLink should receive your payment for the total amount due on or before the due date on your bill. If you are unable to pay by the due date, please contact Customer Service to avoid possible collection action. All charges must be paid each month to keep your account current. Basic service and its applicable taxes and surcharges **MUST** be paid to avoid disconnection. Currently, for this bill period that amount is \$65.05. If the New Charges amount on page one is less than \$65.05, please pay the New Charges amount. Failure to pay non-basic charges may result in other collection activities, including restriction of long distance calls or removal of other services. CenturyLink packages of features and the amounts shown on the summary page may include both basic and charges that are not basic.

Late Charge Reminder:

A balance over \$25.00 left unpaid 30 days after bill date is subject to a 4.0% or \$7.00 late payment charge, whichever is greater, except Internet and Digital Home Phone charges.

Any amount of Internet and related Internet charges left unpaid 30 days after bill date is subject to a \$7.00 late payment charge.

Third-Party Billing Block

Cramming occurs when unauthorized charges appear on your telephone bill. To help prevent unwanted third party charges on your bill, contact CenturyLink and request, at no charge, a bill block that will prevent some third party charges such as charitable contributions, dial-up Internet by non-CenturyLink companies or other non-telecommunications charges from appearing on your bill.

You change. Your family changes. Your needs change. And as they do, you can trust CenturyLink to provide you with the right communications and entertainment services. So call us at 1 888.335.5171 today.

Your Savings This Month

Promotional Discounts	Discount
Internet and Home Phone 5-Year Price-Lock Month 27 of 60	20.05
Internet Cost Recovery Credit	1.99
Total Promotional Discounts	\$22.04

When promotional discounts expire, the monthly rate will change to the standard rate.

Total Savings This Month	\$22.04
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Discounts are given one month in advance. Your bill may include a partial month and a month in advance of billing. Product changes may result in a charge for unused discounts previously given.

Summary of Your New Charges

Service	Total With Savings
Internet and Home Phone - page 3	
Internet and Voice Monthly Charges	62.96
Related Monthly Charges	28.18
Taxes, Fees & Surcharges	11.86
Total Internet and Home Phone Service	\$103.00
Total New Charges	\$103.00

Details of Your Internet and Home Phone Charges

Internet and Home Phone

Service Period: Feb 1 - Feb 29

Long Distance Service Period: Dec 24 - Jan 23

Internet Service and Local Phone Service reflects charges, fees, usage & discounts provided by Qwest Corporation DBA CenturyLink QC. Long Distance Service reflects charges, fees, usage & discounts provided by CenturyLink Communications, LLC.

Do you have questions about your long distance service or bill? Simply call 1-800-244-1111 and a Service Representative will be happy to assist you.

Internet and Voice Monthly Charges

Internet and Home Phone 85.00

Includes internet service for thirty-six dollars

Includes local phone service and features for thirty-five dollars

Includes long distance unlimited service for fourteen dollars

Bundle up.



Call today and add the services you need for all your shows and speed.

Here's how:

1. START with a qualifying phone plan.
2. BUNDLE other services on the same bill.
 - a. High-Speed Internet from CenturyLink
 - b. DIRECTV® service through CenturyLink
 - c. Verizon mobile plan through CenturyLink
3. GET all these services on one easy bill.

May not be available in your area.

Call today to review your account and get all your services on one bill.

Call 800.960.2535

Español 800.435.0455

Click centurylink.com



DIRECTV



Details of Your Internet and Home Phone Charges

(cont.)

Internet Cost Recovery	
Credit	- 1.99
Internet and Home Phone	
5-Year Price-Lock Month 27 of 60	- 20.05
Internet and Voice Monthly Charges Total	\$62.96

Related Monthly Charges

Internet Service

801 728-0481	
Internet Cost Recovery Fee	1.99
Advanced Modem - Lease	9.99

Local Phone Service

801 728-0481	
Federal Access Charge	6.39
Non-Telecom Svc Surcharge	2.99
Extended Area Calling	2.50
Access Recovery Charge	1.28

Long Distance Service

Federal Regulatory Recovery	.04
801 728-0481	
Interstate Services Fee	2.99
Federal Regulatory Recovery	.01

Related Monthly Charges Total **\$28.18**

Usage Charges

Long Distance Usage

*This portion of your bill reflects calls served by CenturyLink Communications, LLC.
 Calls made on your Unlimited Calling plan are not displayed.*

801 728-0481	
Unlimited Plan Calls:	61
Unlimited Plan Min:Sec:	297:00
Usage Charges Total	\$.00

Taxes, Fees & Surcharges

Internet Service

State Sales at 4.7%	.47
County Sales at .3%	.03
City Sales at 1.1%	.11
Special District Sales at .5%	.05

Local Phone Service

Federal Excise at 3%	1.36
State Sales at 4.7%	1.97
County Sales at .3%	.15
City Sales at 1.1%	.46
Special District Sales at .5%	.21

**3 Services.
 1 Bill.
 1 Call away.**

Call today and bundle your services on one easy bill.

Call 800.960.2535
 Español 800.435.0455

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DIRECTV



Services and offers not available everywhere. Residential customers only. Terms and conditions apply. Contact CenturyLink for details.

Activation/upgrade fee/line: \$40. **Verizon Important Consumer Information** – Subject to Verizon Agents Agreement, Calling Plan and credit approval. Up to \$350 early termination fee/line and data overage after allowance is \$15/1GB. Offers & coverage, varying by service, not available everywhere. See verizonwireless.com for details. By activating Verizon Wireless service and accepting a discount on CenturyLink service, you consent to Verizon Wireless sharing your account information with CenturyLink to the extent necessary to determine eligibility for the discount. Network details & coverage maps at vzw.com. © 2015 Verizon Wireless.

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Details of Your Internet and Home Phone Charges

(cont.)

State 911 at \$0.09 per access line	.09
Local 911 at \$0.61 per access line	.61
Utah Universal Service Support Fund	.40
Federal Universal Serv Fund at 18.2%	1.39
Telecommunication Relay Service Fund at \$0.02 per access line	.02
Recovery of Municipal Telecommunications Tax	1.42
Computer Aided Dispatch	.06
Long Distance Service	
State Sales at 4.7%	.20
County Sales at .3%	.01
City Sales at 1.1%	.05
Special District Sales at .5%	.02
Utah Universal Service Support Fund	.04
Recovery of Municipal Telecommunications Tax	.15
Federal Universal Serv Fund at 18.2%	1.78
Federal Telecom Relay Service Fee	.19
Federal Universal Service Fund	.56
Fed Telecom Relay Service	.06
Taxes, Fees & Surcharges Total	\$11.86


Total Internet and Home Phone Charges **\$103.00**

Internet and Home Phone Adjustment

01/15/16 Long Distance Adjustment - \$11.84

Adjustments are totaled under Adjustments on page one.

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GenieGO® device required. Remote viewing only available on certain devices from certain providers. Additional data charges may apply.

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 CenturyLink
 DIRECTV

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3 reasons to bundle
Verizon service
with CenturyLink®
Home Phone:

- **SAVE** on qualifying CenturyLink services
- **ENJOY** the convenience of one monthly bill (not available everywhere)
- **CHOOSE** from a wide selection of devices, like the Samsung Galaxy Note5 on the largest, most reliable 4G LTE network.

SAMSUNG
**Galaxy
Note5**



ELEVATE YOUR PRODUCTIVITY

Get it all done with the advanced S Pen, immersive display and ultra-efficient Multi Window.

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