

**Qwest Corporation d/b/a CenturyLink QC
PRICE LIST**

**EXCHANGE AND NETWORK
SERVICES
UTAH**

**SECTION 1
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1. APPLICATION AND REFERENCE

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E. CenturyLink Business Package

1. Description

CenturyLink Business Package is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to unlimited use of the services/features specified below.

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID - Name and Number
- Call Forwarding Family
 - Call Forwarding Busy Line
 - Call Forwarding Busy Line/Don't Answer
 - Call Forwarding Don't Answer
 - Call Forwarding Variable
 - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing
- Dial Lock
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Series Hunting
- Three-Way Calling
- *UNISTAR* Service
- Voice Messaging Service

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5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E.1. (Cont'd)

- b. In addition to choosing services or features from the list in 5.9.1.A.1.a., preceding, a customer may also select additional services or features at rates and charges specified elsewhere.
- c. A customer may select any number of optional Add-A-Line packages per location, for every CenturyLink Business Package. For each Add-A-Line package the customer may select one feature listed below:
 - Series Hunting or,
 - Call Forwarding Busy or,
 - Call Forwarding Don't Answer or
 - Call Forwarding Busy/Don't Answer.
- d. A customer may also select one or more additional services or features for use with the Add-a-line package at rates and charges specified elsewhere.

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

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5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E.2. (Cont'd)

- c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
- d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.
- e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.
- f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

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5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E.3 (Cont'd)

3. Rates and Charges

- a. The monthly rates that follow include the rates specified in 5.2.4 of this Tariff or 5.2.4, preceding, for business individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.
- b. Existing CenturyLink Business Package customers cannot take advantage of promotions offered for this service or any of the services/features specified in 5.9.1.E.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Normal nonrecurring charges associated with the line as specified in 5.2.4, preceding, apply where CenturyLink Business Package or Add-A-Line is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.
- d. Services or features specified in 5.9.1.E.1.a., preceding may be added to or changed in the package without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.E.1.a., preceding, when added to the CenturyLink Business Package.
- f. Recurring rates and nonrecurring charges specified elsewhere apply to add any feature or service to the Add-A-Line not specified 5.9.1.E.1.c., preceding.
- g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business line.
- h. CenturyLink Business Package will be provided at the following rate:

	USOC	NON RECURRING RATE	MONTHLY RATE
• Per individual or additional flat rate business line	PGOCU	\$50.00	\$53.00
• Add-A-Line	PGOQN	50.00	30.00

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (Cont'd)

5.11.2 CORE CONNECT

A. Description

Core Connect 1 are available to business customers who subscribe to the Company's qualifying products and services under month to month, 1-year, 2-year or 3-year term plans[1].

(C)

1. The following qualifying products and services are required for Core Connect 1:

- Core Connect 1 Choice Business Plus
- Core Connect 1 Unlimited Long Distance (LD)
- CenturyLink High Speed Internet Service with Core Service Pack up to 7Mbps

[1] Effective August 20, 2016, the month to month and 2 year option will no longer be available to new customers.

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.2 CORE CONNECT (Cont'd)

B. Terms and Conditions

1. A customer must subscribe to the Company's qualifying Long Distance calling plan(s) and High Speed Internet (HSI) Service in conjunction with the Choice Business Plus package. Qualifying Long Distance services are specified in the Qwest LD Corp. tariffs, price lists and rate schedules. Qualifying internet services are specified at www.centurylink.com.
2. In addition to the qualifying services for Core Connect, customers may add Unlimited Business Voice lines on a month-to-month, 1-year, 2-year or 3-year term basis[1]. An Unlimited Business Voice line includes Choice Business Plus as described in 5.9.1.B., preceding, and the Core Connect Unlimited LD calling plan. The Unlimited Business Voice Line requires Core Connect. A customer may select any combination of Core Connect 1, Core Connect Professional[2] and Unlimited Business Voice line(s) not to exceed 10 unlimited calling plans per account. (T)
3. Customers will be converted to stand-alone services if they remove any of the qualifying Core Connect services. For example, if a customer removes the qualifying Core Connect Unlimited LD or CenturyLink High Speed Internet Service plan, the customer will revert to the stand-alone Choice Business Plus package at the monthly rates specified in 5.9.1.B., preceding, and termination fees will apply. (T)
4. All terms and conditions specified elsewhere for the respective services/features requested as part of this Plan shall apply.
5. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
6. These discount plans may not be combined with any other discount plan unless otherwise specified and will not be available to customers receiving competitive response offers until the terms of those offers have been satisfied.

[1] **Effective August 20, 2016, the month to month and 2 year option will no longer be available to new customers.** (C)
(C)

[2] Core Connect Professional is grandfathered, see 105.11.2. (T)

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.2 CORE CONNECT

B. Terms and Conditions (Cont'd)

7. Any Core Connect or Unlimited Business Voice line(s) with a term agreement added after establishment of an initial Core Connect term agreement may be added either to the initial term period or may be added under a new term period.
8. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay a termination fee of up to the following amounts:

CORE CONNECT 1[1]

(T)

TERM	TERMINATION FEE
1 year	\$200.00
2 year	400.00
3 year	600.00

UNLIMITED BUSINESS VOICE

TERM	TERMINATION FEE
1 year	\$100.00
2 year	200.00
3 year	300.00

9. The termination fee applies to each Core Connect or Unlimited Business Voice line(s) provided under the Term Agreement Pricing plan.
10. Termination fees will be waived for a customer who opts out of the Term Agreement Pricing plan in the first 30 days after the initial installation of Core Connect or Unlimited Business Voice line(s), or who moves within the Company's service territory where CenturyLink High Speed Internet Service is not available.

[1] Effective August 20, 2016, the month to month and 2 year options will no longer be available to new customers.

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.2 CORE CONNECT

B. Terms and Conditions (Cont'd)

11. Termination fees will be waived for a customer that enters into an agreement for same or similar Company services where the agreement value is equal to or greater than the remaining value of the existing term agreement.

C. Rates and Charges

1. The monthly rates that follow include the Local Voice Services only. Where applicable, incremental charges specified in 5.1 of this Price List, apply.
2. There is no minimum service period for Core Connect. Customers who discontinue services within thirty days after establishment of service will be charged only for the number of days Core Connect was in service.
3. The monthly rates that follow do not include the monthly charges for the qualifying Unlimited Long Distance plan or CenturyLink High Speed Internet Service Plan.
4. Nonrecurring charges apply as specified in C.4., below. Nonrecurring charges may be waived for new or existing business customers who move services from another telecommunications service provider to Core Connect 1, Core Connect Professional and/or Unlimited Business Voice lines and who enter into a 1-year, 2-year, 3-year.**[1]**
5. Core Connect Local Voice Services will be provided at the following rates.

(T)

	USOC	NON RECURRING CHARGE	MONTHLY RATE
• Core Connect 1	PGOQX	\$50.00	\$ 50.00
• Unlimited Business Voice Line	PGOQY	50.00	25.00

[1] Effective August 20, 2016, the month to month and 2 year option will no longer be available to new customers.

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (CONT'D)

5.11.4 CENTURYLINK BUSINESS BUNDLE

A. Description

CENTURYLINK Business Bundle, an optional enrollment plan available to business customers with up to twenty-five access lines across all service territories served by CenturyLink incumbent local exchange carriers (each, a CenturyLink ILEC, permits business customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services specified in C. following for a flat monthly rate.

CenturyLink Business Bundle is available for a maximum of ten (10) business lines at each customer location.

B. Terms and Conditions

1. CenturyLink Business Bundle customers must subscribe to the following services provided by CenturyLink or a CenturyLink affiliate:
 - CenturyLink Business Package;
 - CenturyLink Business Bundle Unlimited long distance plan provided by CenturyLink Communications, LLC for the initial and each additional CenturyLink Business Bundle, and;
 - CenturyLink's non-regulated 1.5 Mbps or greater High-Speed Internet (HSI) on a month-to-month basis or under a two-year term minimum commitment period at each CENTURYLINK Business Bundle location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 512 or 768 Kbps HSI. The qualifying High Speed Internet service must be billed on the same invoice as CenturyLink Business Bundle, but may be provisioned on access lines other than CenturyLink Business Bundle.
2. There is no minimum service period for the Local Exchange service and features provided in CenturyLink Business Bundle. Customers who discontinue this service within thirty days after establishment of service will be charged only for the number of days of service.
3. CenturyLink Business Bundle lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.

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5.11 LOCAL VOICE DISCOUNT PLANS

5.11.4 CENTURYLINK BUSINESS BUNDLE

B.1. Terms and Conditions (Cont'd)

4. Components of CenturyLink Business Bundles will be converted to a la carte rates for the remaining services if customers remove any of the qualifying services. If the qualifying High Speed Internet service is discontinued at any CenturyLink Business Bundle location, components of all CenturyLink Business Bundles at that location will be converted to ala carte rates. No termination liability charges will apply for the regulated portion(s) of CenturyLink Business Bundles if a qualifying service is discontinued prior to the minimum service period or term commitment period for that qualifying service.
5. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
6. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
7. CenturyLink Business Bundle cannot be combined with any other discounts unless otherwise specified.
8. This plan is not available to customers who are or become toll restricted. Non-recurring Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.
9. A Nonrecurring Charge as specified in C. following will apply in lieu of any other Service Charge(s), except that if a premises visit is required in order to establish service, the nonrecurring charge normally applicable for a premises visit will apply in addition to the Nonrecurring Charge following.

The Nonrecurring Charge will be waived when:

- a. customer migrates existing Local Exchange Service lines to CenturyLink Business Bundle, or
- b. customer orders CenturyLink Business Bundle additional lines subsequent to establishment of the initial line, or
- c. customer orders initial and/or additional lines and selects the two-year term commitment for the required High Speed Internet service.

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5.11 LOCAL VOICE DISCOUNT PLANS (CONT'D)

5.11.4 CENTURYLINK BUSINESS BUNDLE

C. Rates and Charges

1. Nonrecurring Charge, per initial CenturyLink Business Bundle		\$50.00
2. Monthly Rates[1]		
	USOC	MONTHLY RATE
• Per CenturyLink Business Bundle, initial bundle	PGOCV	\$45.00
• 2nd through 10th CenturyLink Business Bundle Additional	PGOCT	29.99

[1] Rates for required long distance and/or non-regulated services specified in B.1) preceding apply in addition to the above listed rates for the local portion of this bundled service.