
EXCHANGE TELEPHONE SERVICE

CONDITIONS

Access Line Service

1. Two and Eight Party Services were frozen as of March 1, 1984 and are limited to existing customers in existing locations.
2. Access Line Service is furnished with rotary service as the standard signaling arrangement. Rates for Touch Tone Calling Service are shown in Section 20.
3. The rates for access line service do not include a telephone set with the line.
4. Service Connection Charges for Access Lines are located in Section 15.
5. The Company reserves the right to serve a customer via Rural Radio transmission when physical cable is not feasible.
6. Rural Radio is one party service, which is only available at the Company's option to new customers or existing customers whose facilities are in need of major repair.
7. If Rural Radio is used, the customer will receive Local service from the exchange from which the dial tone is transmitted even though they may be physically located in another exchange. Therefore, calls within the customer's physical exchange will be subject to normal toll charges.
8. The utility shall provide Lifeline telephone service to any applicant that self-certifies that they are currently eligible (though it is not necessary that they be participating) for public assistance under one of the following programs:

Medicaid;
Supplemental Nutrition Assistance Program;
Supplemental Security Income;
Federal Public Housing Assistance (Section 8);
Low-Income Home Energy Assistance Program¹
National School Lunch Program's free lunch program;
Temporary Assistance to Needy Families (TANF)
Veterans Pension Benefit ¹
Veterans Survivors Pension Benefit ¹

(N)
(N)

"Applicant," – means the eligible telecommunications customer who owns and resides in a residential property or rents and resides in a residential property.

Self-certification forms will be available at the Utility.

¹ Effective December 2, 2016, in compliance with the FCC Lifeline and Link Up Reform and Modernization Third Report and Order, Further Report and Order, and Order on Reconsideration, WC Docket No. 11-42 (rel. April 27, 2016), Veterans Pension Benefit and Survivors Pension Benefit is a criterion for the federal Lifeline program. Subscribers qualified under this criterion will receive only the federal Lifeline discount.

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