

February 12, 2016

A.L. CLC16-P02
(UT2016-002)

Public Service Commission of Utah
160 East 300 South
4th Floor
Salt Lake City, Utah 84111

Dear Commissioners:


Attached for your notification are revisions to the CenturyLink Communications, LLC ("CLC") Price List No. 2. Also, an Original and 3 paper copies are being sent to you.

This filing deletes the CenturyLink Convenience Fee Charge previously assessed by CenturyLink when customers complete one-time payments with the assistance of a live CenturyLink customer representative. CenturyLink representatives are no longer accepting debit card or credit card payments directly; all such payments are being handled through a third party vendor. Customers choosing to make one-time payments through the Company's third party vendor now incur a fee assessed by the vendor; CenturyLink does not receive any portion of the fee.

CenturyLink offers the following non-chargeable payment options: electronic payment by check, auto-payment plans, and an automated payment system via telephone. Also, credit or debit card payments for a deposit, advance payment, recurring payment and payments made through the Company's retail locations are not subject to the convenience fee. Customers have been notified by bill message of this change and will also be notified of the charges that will be assessed by the third party vendor prior to the completion of a payment transaction.

The Company respectfully requests that the proposed changes outlined above become effective February 20, 2016. If you have any questions regarding this filing, please contact Sharon Alvarado at 303 992 5836.

Respectfully submitted,



Marla Hazlett

Attachments

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